

Exhibit E

DISPLAY/HISTORY

12-12020-mg Doc 8676-8

Filed 06/01/15

Entered 06/01/15 17:43:47 Exhibit E to

Acct: [REDACTED] 9299 Name: ROCIO PICHARDO

Exhibit 2 Pg. 2 of 149

Investor: 40983 Warn: 0 Lock: 1 Stop: 0

Page:

SSN: [REDACTED] 4304

Refresh Date:

- Dates -	Paid To: 7/1/2013	Next Due: 8/1/2013	Type:	Last Pmt: 7/3/2013
- Bal -	Prin: \$0.00	Esc: \$0.00		
- Uncol -	LC: \$0.00	P&I Adv: \$0.00	Esc Sht: \$0.00	

NOTES:

Trans Added Date	Trans Type	Area ID that Originated the Message	Document Notice Id	Document Text Id	Document Text Type Code	Add Teller	TransactionDescription
2/1/2004	NT					T:99998	----- CONVERTED HISTORY ENDS 02/01/04 -----
2/10/2004	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
2/13/2004	DM					T:00000	EARLY IND: SCORE 098 MODEL EI16N
3/5/2004	DM					T:00000	EARLY IND: SCORE 008 MODEL EI16N
3/8/2004	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
4/2/2004	NT	ESC				T:01307	ADV WHAT CAN BE DONE WITH SURPLUS PAUL E 4267
4/6/2004	DM					T:00000	EARLY IND: SCORE 008 MODEL EI16N
4/8/2004	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
5/5/2004	DM					T:00000	EARLY IND: SCORE 008 MODEL EI16N
5/11/2004	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
5/17/2004	CIT	INQ75				T:04543	001 NEW CIT 189 PLS FAX AN INDEMNITY LETTER
5/17/2004	CIT	INQ75				T:04543	TO H/O FOR TAXES IN ORANGE COUNTY
5/17/2004	CIT	INQ75				T:04543	FAX# 7144474207
5/17/2004	CIT	INQ75				T:04543	RHEA H73528
5/19/2004	NT	PAY				T:05257	H/O CLLD ABOUT PAYOFF ADVISED TO GO THR VRU FOR
5/19/2004	NT	PAY				T:05257	THE VERBAL LAUR AG72644
5/19/2004	CIT	SBO01				T:25041	002 OPEN CIT 720
5/19/2004	CIT	SBO01				T:25041	PHN =7144474207
5/19/2004	CIT	SBO01				T:25041	FAX =0000000000
5/19/2004	CIT	SBO01				T:25041	PAYOFF INTEREST THRU DATE =06/10/04
5/19/2004	CIT	SBO01				T:25041	BYPASS =PAYOFF FLAG 0-9
5/19/2004	CIT	SBO01				T:25041	PAYOFF TYPE=VERBAL
5/20/2004	CIT	INQ20				T:01417	001 DONE 05/20/04 BY TLR 01417
5/20/2004	CIT	INQ20				T:01417	TSK TYP 189-ON-LINE LETTERS
5/20/2004	CIT	INQ20				T:01417	001 CLOSING CIT# 189-FAXED TAX INDEM LETTER BECKYN
5/20/2004	CIT	INQ20				T:01417	5272
5/20/2004	CIT	INQ20				T:01417	001 FYI CIT# 189-ORDERED TAX INDEM LETTER--WILL FA
5/20/2004	CIT	INQ20				T:01417	X BECKYN/5272
5/20/2004	OL		0	10	2		WDOYCUS - TO CUST/3RD PRY CONFIRM PROOF

5/20/2004	CIT	CSH	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:01680	002 DONE 05/20/04 BY TLR 01680
5/20/2004	CIT	CSH		Exhibit 2	Pg 3 of 149	T:01680	TSK TYP 720-PO STMT SCRIPT
6/7/2004	NT	TAX				T:02169	WORKING ASC DELQ REPORT PER WEBSITE A SUPPLEMENTAL
6/7/2004	NT	TAX				T:02169	BILL IS DELQ TOTAL DUE 571.45 1ST 1/2 DUE 3/31/04
6/7/2004	NT	TAX				T:02169	& 2ND 1/2 DUE 8/2/04 BASE FOR EA 1/2 272.12.
6/7/2004	NT	TAX				T:02169	DISB PMTS PLUS P/I FROM ESC.
6/15/2004	D28		0	DT	8		FORCED BILLING STATEMENT FROM REPORT R628
7/6/2004	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
8/5/2004	DM					T:00000	EARLY IND: SCORE 098 MODEL EI16C
8/9/2004	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
9/7/2004	DM					T:00000	EARLY IND: SCORE 098 MODEL EI16C
9/14/2004	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
10/6/2004	DM					T:00000	EARLY IND: SCORE 098 MODEL EI16C
10/6/2004	DM					T:00000	EARLY IND: SCORE 098 MODEL EI16C
10/8/2004	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
11/5/2004	DM					T:00000	EARLY IND: SCORE 099 MODEL EI16C
11/9/2004	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
12/7/2004	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
1/5/2005	DM					T:00000	EARLY IND: SCORE 099 MODEL EI16C
1/11/2005	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
2/7/2005	DM					T:00000	EARLY IND: SCORE 099 MODEL EI16C
2/8/2005	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
3/8/2005	DM					T:00000	EARLY IND: SCORE 099 MODEL EI16C
3/10/2005	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
4/6/2005	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
4/7/2005	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
4/12/2005	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
5/5/2005	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
5/6/2005	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
6/9/2005	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
6/9/2005	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
7/6/2005	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
7/6/2005	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
7/8/2005	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
8/8/2005	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
8/9/2005	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
8/19/2005	NT					T:25041	PBP BY IAVRU4 CONF # 104251597 AMT \$1743.13
8/19/2005	NT	CSH				T:08408	b2 ci to make pbp. trnsfr to vru. b1 says prev
8/19/2005	NT	CSH				T:08408	pymnt will rev due to nsf. antoinnette b. 73771
8/19/2005	NT	INQ				T:12562	b2 ci reg pmt for aug. asking if it was postd since

8/19/2005	NT	INQ	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	he rcvd a notice on the bnk advz to vrfy it w/
8/19/2005	NT	INQ			Exhibit 2	Pg 4 of 149	his bnk bec there is no info frm the bnk yet re
8/19/2005	NT	INQ				T:12562	nsf. leslie a 83006
8/23/2005	ET		0	00	0		10010 NON-SUFFICIENT FUNDS -NSF 08/23
8/23/2005	NT					T:20005	CHECK NUMBER ARC CHECK DATED 08/08/05 FOR
8/23/2005	NT					T:20005	1743.13 RETURNED-NSF
8/24/2005	D19		0	07	8		CSH - NSF/REVERSAL LETTER (10010)
9/1/2005	NT	HAZ				T:12144	this call was xferred fr balboa reg ins that was
9/1/2005	NT	HAZ				T:12144	paid by b1 for the who9le yr of 2005. since the
9/1/2005	NT	HAZ				T:12144	ins was paid,b1 req for a refund fr us. xferred to
9/1/2005	NT	HAZ				T:12144	balboa. michelle c.73933
9/1/2005	NT	HAZ				T:12112	b1 cld re his ins, he sd he made a pmt for ins so
9/1/2005	NT	HAZ				T:12112	there should be an overage on his escrow, xferd to
9/1/2005	NT	HAZ				T:12112	balboa. charisse o/73917
9/6/2005	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
9/9/2005	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
10/6/2005	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
10/6/2005	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
10/10/2005	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
11/3/2005	NT	TAX				T:13743	b2 ci to inq abt his tax bill...adv b2 to forward
11/3/2005	NT	TAX				T:13743	tax bill to tax dept.//katrina d.83088
11/7/2005	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
11/8/2005	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
12/6/2005	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
12/14/2005	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
12/30/2005	P60						36.95 PAYEE = 1509.00000
1/5/2006	DM					T:00000	EARLY IND: SCORE 099 MODEL EI16C
1/16/2006	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
2/7/2006	DM					T:00000	EARLY IND: SCORE 099 MODEL EI16C
2/10/2006	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
3/3/2006	NT	CSH				T:13743	b1` ci toinq for the lc on acc...adv grc period
3/3/2006	NT	CSH				T:13743	until the 10, info available on imageweb, b1
3/3/2006	NT	CSH				T:13743	disputing that his grc period is on the 15th, b1
3/3/2006	NT	CSH				T:13743	req to fax proof...provide corr fax number.
3/3/2006	NT	CSH				T:13743	//katrina d.83088
3/6/2006	CIT	INQ30				T:01367	003 new cit 165 rcvd corr.
3/7/2006	DM					T:00000	EARLY IND: SCORE 099 MODEL EI16C
3/9/2006	CIT	INQ30				T:01439	003 DONE 03/09/06 BY TLR 01439
3/9/2006	CIT	INQ30				T:01439	TSK TYP 165-LATE CHARGE/NSF
3/9/2006	CIT	INQ30				T:01439	003 clsng 165 - orig ltr snt today alng with note

3/9/2006	CIT	INQ30	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:01438	showing grace period is 10 days not 45 - prior
3/9/2006	CIT	INQ30		Exhibit 2	Pg 5 of 149	T:01438	servicer had 15 grace in error mr4606
3/13/2006	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
3/27/2006	NT	OPT				T:15300	b1 ci would like to know contact number of opt
3/27/2006	NT	OPT				T:15300	prod enrolled in. access ins mis & ins pay, gave
3/27/2006	NT	OPT				T:15300	#. / teresa e87376
3/27/2006	NT	TAX				T:13754	b2 ci re reassessment of tax..advsd him that any
3/27/2006	NT	TAX				T:13754	change or refund will be noted on acct..will verif
3/27/2006	NT	TAX				T:13754	with tax assesor..asked for total protect no.
3/27/2006	NT	TAX				T:13754	..dnis not working //zaldy r. 83099
3/31/2006	P60						36.95 PAYEE = 1509.00000
3/31/2006	CIT	INQ75				T:13024	004 DONE 03/31/06 BY TLR 13024
3/31/2006	CIT	INQ75				T:13024	TSK TYP 250-TEAM LEAD ONLY:
3/31/2006	CIT	INQ75				T:13024	004 closing cit 250. b1 ci complaining about opt
3/31/2006	CIT	INQ75				T:13024	prod he has. conferenced in vendor. vendor
3/31/2006	CIT	INQ75				T:13024	explained opt prod. b1 satisfied
3/31/2006	CIT	INQ75				T:13024	cris b/73876
3/31/2006	CIT	INQ75				T:12521	004 new cit no. 250- b1 ci looking fr a manager.
3/31/2006	CIT	INQ75				T:12521	Regarding the acctnt stat. was ref to dif
3/31/2006	CIT	INQ75				T:12521	managers thru diff servicers. Tired to verify
3/31/2006	CIT	INQ75				T:12521	info bt insisted to speak with managr. mylene
3/31/2006	CIT	INQ75				T:12521	s 73839
4/5/2006	DM					T:00000	EARLY IND: SCORE 099 MODEL EI16C
4/6/2006	NT	INQ				T:13747	b1 ci re what is the # of his prev serv,adv cnt
4/6/2006	NT	INQ				T:13747	see the # of star mort serv - jazmine j83092
4/6/2006	NT	TAX				T:16017	b1 ci re re assessment of taxes from 03/03
4/6/2006	NT	TAX				T:16017	,03/04,03/05,03/06 said that assessors office
4/6/2006	NT	TAX				T:16017	already provided the document to gmac over a week
4/6/2006	NT	TAX				T:16017	ago for the refund which is approx 1500-2k,adv no
4/6/2006	NT	TAX				T:16017	notation yet he asked for the contact # of star
4/6/2006	NT	TAX				T:16017	mtg prev servr because was upset if they have the
4/6/2006	NT	TAX				T:16017	info-polyannam83224
4/11/2006	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
4/21/2006	CIT	INQ10				T:01230	005 new cit #575--b1 cld adamant that we return
4/21/2006	CIT	INQ10				T:01230	the refunds to him directly, please verify
4/21/2006	CIT	INQ10				T:01230	with orange county that we did over pay and a
4/21/2006	CIT	INQ10				T:01230	refund has been sent. b2 states 3 separate
4/21/2006	CIT	INQ10				T:01230	checks will be sent per b1. tammyg. 4661
4/24/2006	NT	TAX				T:12648	b2 ci wanted to know if we've recvd info from
4/24/2006	NT	TAX				T:12648	county, advsd mr according to notes we've recvd

4/24/2006	NT	TAX	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	Exhibit 2 Pg 6 of 149	T:12648	info from orange county that there is 2 cks coming
4/24/2006	NT	TAX						T:12648	totalling 964.62, advsd mr upon recvg we would
4/24/2006	NT	TAX						T:12648	re-run a new ana and any surplus would be refunded
4/24/2006	NT	TAX						T:12648	to him, mr said would call back tmrrw to see if
4/24/2006	NT	TAX						T:12648	funds have posted yet..thanks,angiew4090
4/24/2006	NT	TAX						T:16133	REC'D TAX REF IN THE AMT OF 644.65 CK #18004308
4/24/2006	NT	TAX						T:16133	FROM ORANGE COUNTY. WILL DEP TO ESCROW
4/24/2006	NT	TAX						T:16133	RECV'D TAX REF IN THE AMT OF 319.97 CK #18004309
4/24/2006	NT	TAX						T:16133	FROM ORANGE COUNTY. WILL DEP TO ESROW
4/25/2006	NT	TAX						T:13888	adv b2 that an anysis has been reqtsd and still in
4/25/2006	NT	TAX						T:13888	process adv to allow more time adv if theres any
4/25/2006	NT	TAX						T:13888	surplus it will be sent back to b2 michellet 83162
4/25/2006	NT	LMT						T:01577	xfrd mr to c/s for esc ?
4/25/2006	CIT	TAX20						T:02167	006 new cit #130... pls reanalyze escrow based on
4/25/2006	CIT	TAX20						T:02167	new tax amts of \$1667.40 each install... pls
4/25/2006	CIT	TAX20						T:02167	send avail surplus to homeowner... thanks
4/25/2006	CIT	TAX20						T:02167	005 DONE 04/25/06 BY TLR 02167
4/25/2006	CIT	TAX20						T:02167	TSK TYP 575-TAX REFUND REQU
4/25/2006	CIT	TAX20						T:02167	005 clsg cit #575.... refunds have been recd, adj
4/25/2006	CIT	TAX20						T:02167	tax amts to tax web site of \$1667.40 for each
4/25/2006	CIT	TAX20						T:02167	install.. wl req new analysis
4/27/2006	NT	ESC						T:08175	adv b1 esc ana was done in 4/27/6 w/surplus ck of
4/27/2006	NT	ESC						T:08175	1071.26 and mtg pmt wl be 1583.84 - socorro d.
4/27/2006	NT	ESC						T:08175	73703
4/27/2006	CIT	INQ10						T:01485	006 DONE 04/27/06 BY TLR 01485
4/27/2006	CIT	INQ10						T:01485	TSK TYP 130-MANUAL ESCROW A
4/27/2006	CIT	INQ10						T:01485	006 closing cit 130. completed analysis. new pmt
4/27/2006	CIT	INQ10						T:01485	1583.84 eff 5/06. snt 2:88 ltr to cust.
4/27/2006	CIT	INQ10						T:01485	mickit/5270
4/27/2006	OL			0	88	2			WDOYCUS - ADJUSTMENT LETTER
4/27/2006	VEA			0	00	0			ONLINE ESCROW ANALYSIS SENT TO PRINT VENDO
5/5/2006	DM							T:00000	EARLY IND: SCORE 099 MODEL EI16C
5/10/2006	D28			0	DT	8			BILLING STATEMENT FROM REPORT R628
5/31/2006	P60								36.95 PAYEE = 1509.00000
6/6/2006	DM							T:00000	EARLY IND: SCORE 099 MODEL EI16C
6/12/2006	D28			0	DT	8			BILLING STATEMENT FROM REPORT R628
6/30/2006	P60								36.95 PAYEE = 1509.00000
7/5/2006	DM							T:00000	EARLY IND: SCORE 099 MODEL EI16C
7/11/2006	D28			0	DT	8			BILLING STATEMENT FROM REPORT R628
7/31/2006	P60								36.95 PAYEE = 1509.00000

8/7/2006	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:00000	EARLY IND: SCORE 097 MODEL EI16C
8/8/2006	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
8/23/2006	ARC						AUTO RESET NSF COUNTER = 0
8/31/2006	P60						36.95 PAYEE = 1509.00000
9/5/2006	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
9/11/2006	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
9/29/2006	P60						36.95 PAYEE = 1509.00000
10/5/2006	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
10/10/2006	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
10/17/2006	NT	OPT				T:17167	b1 ci to cancel his opt product xrefer to the
10/17/2006	NT	OPT				T:17167	vendor and gave the # of the vendor. rachelv73764
10/20/2006	B60						
10/31/2006	P60						36.95 PAYEE = 1509.00000
11/7/2006	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
11/9/2006	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
12/5/2006	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
12/8/2006	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
1/5/2007	DM					T:00000	EARLY IND: SCORE 068 MODEL EI16C
1/9/2007	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
2/6/2007	DM					T:00000	EARLY IND: SCORE 068 MODEL EI16C
2/8/2007	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
3/6/2007	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
4/5/2007	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
4/6/2007	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
5/7/2007	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
5/8/2007	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
6/5/2007	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
6/8/2007	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
6/13/2007	NT	CSH				T:12129	b1 wanted to ver if his pymnt was returned I exp
6/13/2007	NT	CSH				T:12129	the bnking system and advised it can take up to 3
6/13/2007	NT	CSH				T:12129	weeks to come back returned. Marsiak7593
6/13/2007	NT	CSH				T:01269	b1 wntd his paper cks processed electronically
6/13/2007	NT	CSH				T:01269	appologized that is determined by the banks we
6/13/2007	NT	CSH				T:01269	have no control. thanks juoileb 5233
6/15/2007	NT	CSH				T:15457	b1 ci to inf that bank has returned pmt for this
6/15/2007	NT	CSH				T:15457	mo adz opts that if pmt will be reversed due to
6/15/2007	NT	CSH				T:15457	nsf we ask the bank to resubmit pmt told funds is
6/15/2007	NT	CSH				T:15457	avail on the acct. anthony d73529
7/5/2007	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
7/10/2007	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628

8/7/2007	D28	12-12020-mg	0	DT	8	FILED 06/01/15 Entered 06/01/15 17:43:47 Exhibit E to	BILLING STATEMENT FROM REPORT R628
9/5/2007	DM					Exhibit 2 Pg 8 of 149	EARLY IND: SCORE 097 MODEL EI16C
9/7/2007	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
10/5/2007	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
11/6/2007	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
11/8/2007	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
11/9/2007	CBR		0	00	1	T:00000	CR BUR RPT STATUS=N;EXPIRE DT = 01/22/08
12/5/2007	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
12/10/2007	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
12/19/2007	OL		0	77	2		WDOYCUS - NOTF LTR FOR NO SOCIAL SEC
12/19/2007	NT	INQ				T:28927	Letter mailed to customer.
12/19/2007	NT	INQ				T:28927	Letter: 2:77
12/19/2007	NT	ESC				T:28927	b2 cld verified his ssn is incorr on the acct. b2
12/19/2007	NT	ESC				T:28927	wanted to know if the esc analys has been done on
12/19/2007	NT	ESC				T:28927	his acct adv him that his anayls is sched for
12/19/2007	NT	ESC				T:28927	march 08 it is done once a yr on the same date.adv
12/19/2007	NT	ESC				T:28927	him that he had a surplus last yr as
12/19/2007	NT	ESC				T:28927	well.miker4029
1/7/2008	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
1/8/2008	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
1/29/2008	CIT	INQ50				T:02071	007 DONE 01/29/08 BY TLR 02071
1/29/2008	CIT	INQ50				T:02071	TSK TYP 196-EOY-SSN CHANGE
1/29/2008	CIT	INQ50				T:02071	007 Received W-9 from customer; updated SSN.
1/29/2008	CIT	INQ50				T:02071	Closing CIT
2/5/2008	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
2/8/2008	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
2/22/2008	CBR		0	00	1	T:00000	CHANGE IN CB 01 BORROWERS SSN
3/5/2008	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
3/7/2008	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
3/17/2008	NT	ESCT				T:30329	Analysis Tool: Customer satisfied: Increase in
3/17/2008	NT	ESCT				T:30329	County Tax: We had anticipated to pay \$1,667.40
3/17/2008	NT	ESCT				T:30329	for your County Tax in April 2008. We actually
3/17/2008	NT	ESCT				T:30329	paid \$0.00. A change of \$1,667.40. We are
3/17/2008	NT	ESCT				T:30329	currently anticipating to pay \$1,700.98 in April
3/17/2008	NT	ESCT				T:30329	2009.Increase in Fire Insurance: We had
3/17/2008	NT	ESCT				T:30329	anticipated to pay \$573.37 for your Fire Insurance
3/17/2008	NT	ESCT				T:30329	in November 2007. We actually paid \$605.86. A
3/17/2008	NT	ESCT				T:30329	change of \$32.49. We are currently anticipating to
3/17/2008	NT	ESCT				T:30329	pay \$960.43 in December 2008.Increase in County
3/17/2008	NT	ESCT				T:30329	Tax: We had anticipated to pay \$1,668.63 for your

3/17/2008	NT	ESCT	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	County	Exhibit E to
3/17/2008	NT	ESCT				T:30329	Tax in December 2007. We actually paid \$1,700.98.
3/17/2008	NT	ESCT				T:30329	A change of \$32.35. We are currently anticipating
3/17/2008	NT	ESCT				T:30329	to pay \$1,700.98 in December 2008.
4/2/2008	NT	TAX				T:12970	b2 call in adv taxes will be reduc ,b1 adv there
4/2/2008	NT	TAX				T:12970	is an over assesm on the prop and will contact
4/2/2008	NT	TAX				T:12970	county to have total due updated ,adv b1 of opt
4/2/2008	NT	TAX				T:12970	,b1 adv will wait untill county make a deci and
4/2/2008	NT	TAX				T:12970	adv new amount ,escrow stands ,david s/77602
4/7/2008	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
4/8/2008	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
5/5/2008	CIT	INQ95				T:17031	008 DONE 05/05/08 BY TLR 17031
5/5/2008	CIT	INQ95				T:17031	TSK TYP 253-TEAM LEAD ONLY:
5/5/2008	CIT	INQ95				T:17031	008 closing 253 tt b1 re the pmt made for esc
5/5/2008	CIT	INQ95				T:17031	shtg and pmt for may's due said that he didnt
5/5/2008	CIT	INQ95				T:17031	get satisfaction from prev rep talked to ,,adv
5/5/2008	CIT	INQ95				T:17031	him that mtg pmt will be \$1588.81 since he
5/5/2008	CIT	INQ95				T:17031	sent in the pmt for esc shtg adv of the total
5/5/2008	CIT	INQ95				T:17031	disb this coming year adv of the
5/5/2008	CIT	INQ95				T:17031	adjusted pmt /marvin b 7167042
5/5/2008	CIT	INQ75				T:23899	008 new cit 253 b1 ci sd he sent the pmt for
5/5/2008	CIT	INQ75				T:23899	mthly mtg pmt and esc shtge. b1 is insisting
5/5/2008	CIT	INQ75				T:23899	that his pmt won't incerease since he sent in
5/5/2008	CIT	INQ75				T:23899	shtge amt. adv no. b1 wants to talk with sup.
5/5/2008	CIT	INQ75				T:23899	while xfering the call. line got disconn.
5/5/2008	CIT	INQ75				T:23899	reiner k71567
5/6/2008	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
5/8/2008	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
6/5/2008	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
6/10/2008	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
6/24/2008	NT	TAX				T:22296	b1 ci to f/up tax update, adv not yet as he have
6/24/2008	NT	TAX				T:22296	mentioned adjustment due to reduction tax amt, b1
6/24/2008	NT	TAX				T:22296	also inq of esc shortage pmt received and new pmt
6/24/2008	NT	TAX				T:22296	amt, adv it was already received in may and new
6/24/2008	NT	TAX				T:22296	pmt amt is \$1584.50/ julieta83009
7/7/2008	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
8/5/2008	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
9/5/2008	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
9/8/2008	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
10/7/2008	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628

11/5/2008	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:00000	EARLY IND: SCORE 097 MODEL EI16C
11/10/2008	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
11/20/2008	DM					T:01602	BREACH HOLD PLACED-EXPIRATION DATE 02/15/09
11/20/2008	NT	DIS				T:01602	FEMA declaration due to Wildfires;
11/20/2008	NT	DIS				T:01602	Individual Assistance 11/17/08
12/5/2008	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
12/11/2008	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
12/16/2008	NT	INQ				T:23654	b1 call to be transfer to refinse dept david
12/16/2008	NT	INQ				T:23654	s/8977111
1/2/2009	NT	CUS				T:01475	IOE posted 12/30/08 as a result of the
1/2/2009	NT	CUS				T:01475	Cristler settlement.
1/6/2009	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
1/9/2009	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
2/5/2009	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
2/10/2009	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
2/19/2009	CIT	INQ75				T:31762	009 new cit 155 pls send the workout package to b1
2/19/2009	CIT	INQ75				T:31762	thru mail thanks diwa c 8978009
2/19/2009	NT	HPF				T:20814	Workout Package received through Hope Counselor
2/19/2009	NT	HPF				T:20814	Hotline. Forwarded to Collections Dept. imaged as
2/19/2009	NT	HPF				T:20814	wout. ewhite 8746588
2/20/2009	DM					T:22768	W/O PACKET RECEIVED TT B1 .CALLED
2/20/2009	DM					T:22768	NUMBER:7144474207 WENT OVER FIN ADV NEED TO
2/20/2009	DM					T:22768	DECREASE DEBT OR INCREASE INCOME . FIN/NEG 2321.00
2/20/2009	DM					T:22768	. UPDATED FIN RECORD RFD: UNEMPLOYED CALLED TO
2/20/2009	DM					T:22768	ADV W/O PACKET HAS BEEN RECEIVED
2/20/2009	DM					T:22768	DFLT REASON 1 CHANGED TO: UNEMPLOYMENT
2/20/2009	DM					T:22768	ACTION/RESULT CD CHANGED FROM OAPC TO BRLM
2/20/2009	FOR						LMT BORR FIN REC ADDED
2/20/2009	NT	CBR				T:25101	Suppressed Credit due to (Loan Modification).
2/20/2009	NT	CBR				T:25101	Suppression will expire (04/01/09).
2/20/2009	NT	CIT				T:01475	CIT 155 - LM Package Sent
3/5/2009	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
3/6/2009	DM					T:26281	B2 COL IN ADV ACCOUNT CUTRRENT/B2 STS WANTED TO
3/6/2009	DM					T:26281	INFORM ABT THE SS DISABILITY B2 RCVNG \$888 & B1
3/6/2009	DM					T:26281	\$233 AS WELL AS DAUGHTER/ADVC B2 TO JUST FAX THE
3/6/2009	DM					T:26281	INFO ON THE FAX# B2 SEND WRKOUT PCKG & THE DEPT
3/6/2009	DM					T:26281	WILL GVE COLBCK WITHIN THE NXT 2 DYS/
3/6/2009	DM					T:26281	ACTION/RESULT CD CHANGED FROM OAAI TO BRUN
3/6/2009	NT	COL				T:21769	b1 ci re the wokout pckge he sent asked if it ws
3/6/2009	NT	COL				T:21769	recvd coz the 1st time he faxd it ws the incorrct

3/6/2009	NT	COL	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	info adv he will be getting a call from our loss
3/6/2009	NT	COL			Exhibit 2	Pg 11 of 149	mit for conf..wnts to talk to coll,xfrd
3/6/2009	NT	COL					T:21769 call/maeb8978052
3/6/2009	DM						T:26274 B2 CI VI. ADV ACCOUNT IS CURRENT NECT PMT DUE WILL
3/6/2009	DM						T:26274 BE ON 04.01.09. ASK RE THE STATUS OF LOAN MOD. ADV
3/6/2009	DM						T:26274 THAT THE FINANCES TAHT HE PROVIDED CANT SUSTAIN
3/6/2009	DM						T:26274 THE LOAN MOD. SD TAHT HE HAS THE PACKAGE W/ THE
3/6/2009	DM						T:26274 COMPLETE INFO.SD TO SEND AGAIN
3/6/2009	DM						T:26274 ACTION/RESULT CD CHANGED FROM LMDC TO OAAI
3/6/2009	DM						T:21299 TT TO B..VI INFO, XFERD TO 8743284...KHENRY
3/6/2009	DM						T:21299 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
3/6/2009	DM						T:31992 TT TO B..WANTED TO KNOW WHY MOD WAS
3/6/2009	DM						T:31992 DENIED..EXPLAINED THE SAME..SAID THAT THE
3/6/2009	DM						T:31992 FINANCIAL INFO IS WRONG..WANTED TO UPDATE AND
3/6/2009	DM						T:31992 FINANCIAL AND REAPPLY FOR MOD..XFER TO LOAN
3/6/2009	DM						T:31992 RES..SHOMA
3/6/2009	DM						T:31992 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
3/6/2009	DM						T:31830 VI;B1 CI STTS HE WAS DENIED FOR MOD AND WANTS TO
3/6/2009	DM						T:31830 KNW WHY XFER TO MOD DEPT
3/6/2009	DM						T:31830 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
3/6/2009	DM						T:31830 VI;B1 CI STTS HE WAS DENIED FOR MOD AND WANTS TO
3/6/2009	DM						T:31830 KNW WHY XFER TO MOD DEPT
3/6/2009	DM						T:31830 ACTION/RESULT CD CHANGED FROM BRLM TO LMDC
3/6/2009	NT	LMT					T:19292 b1 ci rcvd call saying he's not qualified for the
3/6/2009	NT	LMT					T:19292 loan mod, inq why xfr to loss mit /jazz h 8978016
3/9/2009	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
3/10/2009	DM						T:30532 TT BORRS...VI...BRRS CI TO GET UPDTE ON WOUTP
3/10/2009	DM						T:30532 SUB...ADV PKG RCVD TODAY BUT NOT YET
3/10/2009	DM						T:30532 ASSIGN...BORR STATE HE WAS TOLD BY A GOV AGENCY HE
3/10/2009	DM						T:30532 QUALIFY FOR A PRG...CDEWS6174
3/10/2009	DM						T:30532 ACTION/RESULT CD CHANGED FROM NOTE TO LMDC
3/10/2009	DM						T:15749 IMAGED AS WOUT, ICT-GLLEE1@2863
3/10/2009	DM						T:15749 ACTION/RESULT CD CHANGED FROM BRUN TO NOTE
3/10/2009	NT	CMPPK					T:15749 List items received from customer and Imaged? loan
3/10/2009	NT	CMPPK					T:15749 modification request, financial statement RFD:
3/10/2009	NT	CMPPK					T:15749 na; Income? 0; Expenses? in loss fin; Total Amount
3/10/2009	NT	CMPPK					T:15749 of Surplus or Shortage? in loss fin; Loss Mit
3/10/2009	NT	CMPPK					T:15749 Rep/Site File was Assigned to? Dallas 1st Lien LM;
3/10/2009	NT	CMPPK					T:15749 If account in Foreclosure, requested Foreclosure
3/10/2009	NT	CMPPK					T:15749 fees and costs good thru date? .

3/10/2009	LMT	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	LMT SOLUTN PURSUED (6) COMPLETED 03/10/09
3/10/2009	LMT			Exhibit 2	Pg 12 of 149	COMPLETE FIN PKG REC (3) COMPLETED 03/10/09
3/10/2009	LMT					ASSESS FINANCL PKG (2) COMPLETED 03/10/09
3/10/2009	LMT					REFERRD TO LOSS MIT (1) COMPLETED 03/10/09
3/10/2009	LMT					APPROVED FOR LMT 03/10/09
3/10/2009	FOR					LMT BORR FIN REC ADDED
3/11/2009	DMD				T:22222	00/00/00 00:00:00
3/11/2009	DMD				T:22222	00/00/00 00:00:00
3/11/2009	DMD				T:22222	03/11/09 14:47:53 MSG TO VOICE
3/11/2009	DM				T:11293	B2 CLLD TO SEE IF WE RECVE WO PKG FOR GOVERNMENT
3/11/2009	DM				T:11293	PROGRAM. ADVSD YES. RFD-IS ON DISABILITY/SSI AND
3/11/2009	DM				T:11293	INCOME LIMITED. B2 STATED HE QUALIFIED FOR
3/11/2009	DM				T:11293	GOVERNMENT PROGRAM. ADVSD WILL NOTE THE ACCOUNT.
3/11/2009	DM				T:11293	WENT OVER FINS-NEG 600.00. ADVSD NO OPTIONS IN OUR
3/11/2009	DM				T:11293	OFFICE. ADVSD TO GIVE TIME FOR REVIEW. HBONORDEN
3/11/2009	DM				T:11293	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
3/11/2009	FOR					LMT BORR FIN REC ADDED
3/11/2009	CIT	INQ35			T:11412	009 DONE 03/11/09 BY TLR 11412
3/11/2009	CIT	INQ35			T:11412	TSK TYP 155-CC TRACK - LM F
3/11/2009	CIT	INQ35			T:11412	009 Close CIT155 - LM Package Received.
3/11/2009	NT	CPCAL			T:25101	outbound call made to advise borrower that
3/11/2009	NT	CPCAL			T:25101	complete workout package received and that we will
3/11/2009	NT	CPCAL			T:25101	contact them.
3/13/2009	CBR		0	00	1	T:00000 CR BUR RPT STATUS=N;EXPIRE DT = 04/01/09
3/13/2009	DM				T:31952	B2 SD HE WAS CONTACTED BY A "FEDERAL AGENCY" AND
3/13/2009	DM				T:31952	TOLD THAT HE QUALIFIED FOR A RATE/PMT REDUCTION.
3/13/2009	DM				T:31952	ADV NOT SURE WHO CALLED, BUT AT THIS TIME THERE
3/13/2009	DM				T:31952	HAS BEEN NOT WOO APPROVED ON LOAN AND PER FIN, DO
3/13/2009	DM				T:31952	NOT QUAL FOR RPP.TD6641
3/13/2009	DM				T:31952	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
3/13/2009	DM				T:30741	RECEIVED LOAN MODIFICATION REQUEST, FINANCIAL
3/13/2009	DM				T:30741	STATEMENT,FORWARD TO LOAN RESL.DEPT..HW
3/13/2009	DM				T:30741	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
3/16/2009	DM				T:30023	TT B1 VI ADV CURRENT B1 INQ ABOUT MOD, UPDATE
3/16/2009	DM				T:30023	FINS. FINS DON'T SUPPORT MOD. ADV INCREASE INCOME
3/16/2009	DM				T:30023	TO SHOW AFORDABLITY. B1 STD HE HAS DISABLITY ACT.
3/16/2009	DM				T:30023	ADV TO CALL GOV AGENCY TO GET MORE INFO AND CALL
3/16/2009	DM				T:30023	BACK. DBROWN30023
3/16/2009	DM				T:30023	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/1/2009	NT	LMT			T:23438	b2 ci sttd he sent in financial docs to a senator

4/1/2009	NT	LMT	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:23438	acc we have denied his In mod. b2 std he has been
4/1/2009	NT	LMT			Exhibit 2	Pg 13 of 149	T:23438	told several times his income dsnt qualify him for
4/1/2009	NT	LMT					T:23438	a In mod. adv the LM dpt is still reviewing his
4/1/2009	NT	LMT					T:23438	financial docs he sent in & to pls allow more time
4/1/2009	NT	LMT					T:23438	for info to be reviewed. adv he will get a ltr
4/1/2009	NT	LMT					T:23438	letting him know what he qualifies for based on
4/1/2009	NT	LMT					T:23438	his income. maria m4052
4/3/2009	NT	HMP					T:31832	cust wants to kp prpty w.o pckage has bn recvd
4/3/2009	NT	HMP					T:31832	rhall6387
4/3/2009	DM						T:31832	THT HE WOULD ND TO SPK W/ SUP B/C HE DOESNT WNT
4/3/2009	DM						T:31832	ACCT TO GO DELINQUNT MORE ADVSD TO HLD SUP KBRANCH
4/3/2009	DM						T:31832	TOOK CLL RHALL6387
4/3/2009	DM						T:31832	ACTION/RESULT CD CHANGED FROM LMDC TO OAAI
4/3/2009	DM						T:31832	TT B2 VAI WNTED TO KNW STTUS ON MOD ADVSD CUST THT
4/3/2009	DM						T:31832	HE HAS TO ALLW TIME TO REVW ACCT CUST STTED THT HE
4/3/2009	DM						T:31832	WAS ADVSD WOULD HAVE A RESPNSE W/IN 30DYS ADVSD
4/3/2009	DM						T:31832	TURNAROUND TIME CUST STTED THT HE HAS CONTCT
4/3/2009	DM						T:31832	SENATE TO REVW THIS B/C WE ARE NT TRYING TO ASSIST
4/3/2009	DM						T:31832	ADVSD NEVER STTED THT ADVSD UNDER REVW CUST STTED
4/3/2009	DM						T:31832	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/3/2009	NT	LMT					T:12948	b2 ci reg the acct xfered LM/frances s8978097
4/3/2009	NT	LMT					T:17641	b2 ci re stat of loan mod xfrd to LM dept mydele
4/3/2009	NT	LMT					T:17641	m8978080
4/7/2009	DM						T:00000	EARLY IND: SCORE 097 MODEL EI16C
4/7/2009	NT	LMT					T:31949	tt b2 verfd info. adv b2 the pmt due for apr; per
4/7/2009	NT	LMT					T:31949	b2 he is recv'ng disability and is not sure when
4/7/2009	NT	LMT					T:31949	he can make a pmt. adv b2 about l/c, cbr & grace
4/7/2009	NT	LMT					T:31949	days. b2 wanted to know the stat of the mod. adv
4/7/2009	NT	LMT					T:31949	b2 it was under review...sbarner x6652
4/10/2009	CBR			0	00	1	T:00000	CR BUR RPT STATUS=N;EXPIRE DT = 04/01/09
4/10/2009	DM						T:31990	B1 CALLED IN TO CHK THE STATUS OF THE MOD ,ADV
4/10/2009	DM						T:31990	ATILL UNDER PROCESS AND TO CALL BACK ,HE GOT UPSET
4/10/2009	DM						T:31990	ADV HIM TEH REASONS FOR THE DELAY AND EXPLAINED
4/10/2009	DM						T:31990	HIM HE ACKL AND SAID HE WILL CALL BACK ON THRUSDAY
4/10/2009	DM						T:31990	FOR UN UPDATE ,ZAHOR
4/10/2009	DM						T:31990	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/10/2009	DM						T:11478	TT B2, VAI, ADVSD OF MOD STAT, B2 ASKD TO SPK TO
4/10/2009	DM						T:11478	MOD, XFRD TO MOD DEPT...CBEARD X2243
4/10/2009	DM						T:11478	ACTION/RESULT CD CHANGED FROM OAPC TO LMDC
4/13/2009	DMD						T:22222	00/00/00 00:00:00

4/13/2009	DMD	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:22222	00/00/00 00:00:00	Exhibit E to
4/13/2009	DMD			Exhibit 2	Pg 14 of 149	T:22222	03/12/09 08:02:08	PAR3 CONNECT
4/14/2009	D28		0	DT	8			BILLING STATEMENT FROM REPORT R628
4/15/2009	DM					T:31992		TT TO B..CI TO CHK ABT THE STATUS OF THE
4/15/2009	DM					T:31992		MOD..UPDATED THE FINANCIAL INFO..OPENED CIT
4/15/2009	DM					T:31992		835..ADV TO FOLLOW UP AFTER 48 HRS..SHOMA
4/15/2009	DM					T:31992		ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/15/2009	CIT	COL10				T:31992		010 new CIT 835..plz review the file for possible
4/15/2009	CIT	COL10				T:31992		loan mod..financial updated..shoma
4/15/2009	FOR							LMT BORR FIN REC ADDED
4/15/2009	DM					T:31826		TTB2,VI,BORR CI TO GET INFO IN REGARDS TO MOD
4/15/2009	DM					T:31826		REQUEST,DEMANDED TO BE TRNSFRD TO MOD
4/15/2009	DM					T:31826		DEPT.JSMITH6378
4/15/2009	DM					T:31826		ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/16/2009	DM					T:31992		TT TO B..CITO CHK THE UPDATE ON MOD..ADV THAT
4/16/2009	DM					T:31992		UNDER REVIEW..CIT 847 WAS OPENED ON 04/15/09..SAID
4/16/2009	DM					T:31992		THAT HE HAS CALLED SEVERAL TIMES REGARDING THE
4/16/2009	DM					T:31992		SAME ..ESCALATED TO SUP FOR REVIEW AND TRY TO
4/16/2009	DM					T:31992		EXEPEDITE THE PROCESS ..SHOMA
4/16/2009	DM					T:31992		ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/17/2009	DMD					T:22222	00/00/00 00:00:00	
4/17/2009	DMD					T:22222	00/00/00 00:00:00	
4/17/2009	DMD					T:22222	04/17/09 10:32:18	PAR3 CONNECT
4/17/2009	DM					T:11196		THE BRW CALLED IN WANTED TO CHECK ON THE LOAN
4/17/2009	DM					T:11196		MOSD ADVISED ITS BEING REVIEWED WAS NOT HAPPY
4/17/2009	DM					T:11196		SENT AN EMAIL TO THE REP AND ADVISE TO CALL US
4/17/2009	DM					T:11196		BACK I A WEEK TIME .PALDAS
4/17/2009	DM					T:11196		ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/17/2009	OL		0	18	2			WDOYWDOYCUS - AUTHORIZATION CONFIRMATION
4/17/2009	NT	INQ				T:11412		Authorization Received - Added Rich HildeBrandt.
4/17/2009	NT	INQ				T:11412		jpaulsen/4114
4/20/2009	CIT	COL19				T:20136		011 new cit 155
4/20/2009	CIT	COL19				T:20136		010 need poi to review for poss obama mod sending
4/20/2009	CIT	COL19				T:20136		out wout b layton 6909
4/21/2009	NT	CBR				T:25102		Suppressed Credit due to (Loan Modification).
4/21/2009	NT	CBR				T:25102		Suppression will expire (05/30/09).
4/21/2009	NT	CIT				T:01253		CIT155-LM Package Sent
4/22/2009	CIT	COL05				T:15759		012 called b2 adv if does make pmts 4/30 prop
4/22/2009	CIT	COL05				T:15759		would not go into fcl adv about hmp wanted
4/22/2009	CIT	COL05				T:15759		pack mailed

4/22/2009	CIT	COL05	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	012 DONE 04/22/09 BY TLR 15759
4/22/2009	CIT	COL05			Exhibit 2	Pg 15 of 149	TSK TYP 940-TEAM LEAD ELEVA
4/22/2009	CIT	COL05					T:15759 012 called b2 adv if does make prmts 4/30 prop
4/22/2009	CIT	COL05					T:15759 would not go into fcl adv about hmp wanted
4/22/2009	CIT	COL05					T:15759 pack mailed
4/22/2009	DM						T:15952 B2 CLD IN TO SPEAK WIT SUP, ADVCD CANT TRANSFER
4/22/2009	DM						T:15952 THE CALL COZ SUP ALREADY HAS THE PHONE AND TOLD
4/22/2009	DM						T:15952 HIM TO WAIT FOR THE CALL BACK, @ THE SAME TIME HE
4/22/2009	DM						T:15952 HAS TO SEND THE POI TO GET THE MOD , ASAHIL
4/22/2009	DM						T:15952 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/22/2009	CIT	COL05					T:20248 012 new cit 940-elevate tried to avoid by telling
4/22/2009	CIT	COL05					T:20248 b2 no one can tell b2 that account will be
4/22/2009	CIT	COL05					T:20248 rushed for a mod advsd there is nothing other
4/22/2009	CIT	COL05					T:20248 than our bests that can be done
4/22/2009	DM						T:20248 B2 CI VI ADVSD CRRNT B2 ADVSD THAT INFO HAS BEEN
4/22/2009	DM						T:20248 IN REVIEW FOR TOO LONG NOW ADVSD THAT INFO IS
4/22/2009	DM						T:20248 STILL BEING REVIEWED NO ONE WILL TELL HIME
4/22/2009	DM						T:20248 DIFFERENT BUT STILL REQUESTED SUP
4/22/2009	DM						T:20248 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/22/2009	NT	LMT					T:20304 b2 ci asking for a manager for lm dept about his
4/22/2009	NT	LMT					T:20304 loan mod// said he was xferred to lm dept bec he
4/22/2009	NT	LMT					T:20304 was adv for a cb by a manager within the day//
4/22/2009	NT	LMT					T:20304 xferred to lm dept// jenna r8978283
4/22/2009	DM						T:29444 BWR2 CALLED IN FOR MOD INFO...INFORMED LATEST POI
4/22/2009	DM						T:29444 IS REQUESTED FOR OBAMA OFFER...WAS INSISTING TO
4/22/2009	DM						T:29444 TALK TO MANAGER...TRANS THE CALL....SANDY
4/22/2009	DM						T:29444 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/22/2009	DM						T:31988 BWR CALD IN TO SAY HE HAD FAXD SO MANY DCS IN RGRD
4/22/2009	DM						T:31988 TO MOD AND NOBODY SEEMS TO HAVE CONTACTED HIM
4/22/2009	DM						T:31988 ADVCD SUP WILL GIVE A CALL BCK ON HIS CEL OR THE
4/22/2009	DM						T:31988 BEST NUMBER AND TRY TO RESOLVE THE ISSUE ADVCD
4/22/2009	DM						T:31988 WILL RECIVE A CALL IN 6 TO 12 HRS HE
4/22/2009	DM						T:31988 ACKN.....ZUBAIR
4/22/2009	DM						T:31988 ACTION/RESULT CD CHANGED FROM BRTR TO LMDC
4/22/2009	DM						T:31771 TT B1.VI.B1 STATED HE WANTED TO BE TRANSF TO LM.
4/22/2009	DM						T:31771 TRANSF CALL TO LM(DALLAS)
4/22/2009	DM						T:31771 ACTION/RESULT CD CHANGED FROM LMDC TO BRTR
4/22/2009	DM						T:23568 B1 CLLD, VAI...WAS PRESISTENT ABOUT SPEAKING TO
4/22/2009	DM						T:23568 MOD REP. ASKED IF HE FAXED FINS...HE REFUSED TO
4/22/2009	DM						T:23568 ANSWER. TRANSF TO CLLCTNS. HJACOBS//6229

4/22/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:23568	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/22/2009	DM					T:21755	TT B1 VAI ASKING ABOUT MOD ADVISED THAT WE NEEDED
4/22/2009	DM					T:21755	POI ADVISED THAT HE ALREADY SENT ADVISED THAT HE
4/22/2009	DM					T:21755	WILL NOT SEND AGAIN DEMANDED TO SPEAK WITH
4/22/2009	DM					T:21755	ANOTHER REP, STATED THAT HE WAS GOING TO HAVE
4/22/2009	DM					T:21755	SENATOR OF CALIFORNIA CALL TO PROCESS MOD, XFER TO
4/22/2009	DM					T:21755	REP THAT HE DEMANDED, JBLAIR6997
4/22/2009	DM					T:21755	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/23/2009	DM					T:30947	TT B1....BRWR UPST AS THE ACCNT HAS NOT BEEN REVWD
4/23/2009	DM					T:30947	FOR SMETIME....ADVSD BRRWR TO SEND IN THE WOUT
4/23/2009	DM					T:30947	PCKG FILLED OUT....BRRWR RQSTNG FOR DF..ADVSD WILL
4/23/2009	DM					T:30947	PRVD TERMS AS PER THE GUIDELINES\BEST PSSBLE
4/23/2009	DM					T:30947	OPTIONBRRWR ON SS INCOME.....RAI
4/23/2009	DM					T:30947	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/23/2009	NT					T:31236	b2 ci wanted to talkto sup has he is waiting for
4/23/2009	NT					T:31236	mod form long wtime.. checked with sup and xferd
4/23/2009	NT					T:31236	to sup.. nbhaise/andy
4/23/2009	DM					T:11452	TT B1, VAI, CLD AND IS REQ A SUP TO CALL BACK,
4/23/2009	DM					T:11452	ADVSD MOD WAS DENIED B/C OF FINS, ADVSD IN REVIEW
4/23/2009	DM					T:11452	FOR HMP PLN AND REVIEW TIME, ADVSD OF WEBSITES TO
4/23/2009	DM					T:11452	REVIEW INFO ABOUT HMP SFLEMING 6742
4/23/2009	DM					T:11452	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/24/2009	NT	LMT				T:26445	b1 ci to inq abt the lo mod missing info. Adv. to
4/24/2009	NT	LMT				T:26445	refax the doc. danicah4102
4/24/2009	DM					T:11483	BR CALLED VAI AND HE SAID THEY IS AN ADDITIONAL
4/24/2009	DM					T:11483	NOTE ON THIS PROPERTY AND HE'S PUTTING A RUSH ON
4/24/2009	DM					T:11483	THE MOD..TLEWIS6292
4/24/2009	DM					T:11483	ACTION/RESULT CD CHANGED FROM BRTR TO LMDC
4/24/2009	DM					T:02506	TT B1 SEEN LOSS MIT ALERT V/I TRANS.
4/24/2009	DM					T:02506	ACTION/RESULT CD CHANGED FROM LMDC TO BRTR
4/27/2009	DM					T:29439	BWR2 CALLED IN TO TALK TO SUP...ADVISED HIS OBAMA
4/27/2009	DM					T:29439	PACKG DOCS HAS NOT BEEN UPDATED YET....ADVISED TO
4/27/2009	DM					T:29439	WAIT FOR A DAY OR 2 TO HAVE DOCS UPDATED....BWR
4/27/2009	DM					T:29439	ACK...PRASAD
4/27/2009	DM					T:29439	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/27/2009	DM					T:29439	BWR2 CALLED IN TO TALK TO SUP...ADVISED HIS OBAMA
4/27/2009	DM					T:29439	PACKG DOCS HAS NOT BEEN UPDATED YET....ADVISED TO
4/27/2009	DM					T:29439	WAIT FOR A DAY OR 2 TO HAVE DOCS UPDATED....BWR
4/27/2009	DM					T:29439	ACK...SANDY
4/27/2009	DM					T:29439	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC

4/27/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:29444	BWR2 CALLED IN TO TALK TO SUP. ADVISED HIS OBAMA
4/27/2009	DM			Exhibit 2	Pg 17 of 149	T:29444	PACKG DOCS HAS NOT BEEN UPDATED YET....ADVISED TO
4/27/2009	DM					T:29444	WAIT FOR A DAY OR 2 TO HAVE DOCS UPDATED....BWR
4/27/2009	DM					T:29444	ACK...SANDY
4/27/2009	DM					T:29444	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/27/2009	DM					T:31121	TT B1..WNTD TO TLK TO RAI STATED TAT HE SPOKE TO
4/27/2009	DM					T:31121	HIM LAST TIME & HE HAD ADVSD MOD BE DONE ON
4/27/2009	DM					T:31121	PRIORITY BASIS & WNTD TO KNW IF HIS DOCS ARE
4/27/2009	DM					T:31121	LOCATED.ADVSDV SUPRVSR NT AT THE DESK AT THIS TIME
4/27/2009	DM					T:31121	& WLD SND RQST TO RTN THE CALL..EMLD
4/27/2009	DM					T:31121	SUPRVSR..NISCHITHA.
4/27/2009	DM					T:31121	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/27/2009	DM					T:20179	TT B1..WNTD TO TLK TO RAI..AS WORKING THRU MOD
4/27/2009	DM					T:20179	BRWR SAID FAXD THE DOCS...ADVSD NOT YET UPDATED
4/27/2009	DM					T:20179	AND DUE BACK LOGG IN UPDATING FAX DOCS.. ADVSD TO
4/27/2009	DM					T:20179	WAIT... ADVSD RAI NOT AVALBLE AT DESK... BRWR SAID
4/27/2009	DM					T:20179	WILL CL BK.....LEE
4/27/2009	DM					T:20179	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/28/2009	DM					T:31914	TTB2.ADV NOT DUE UNTIL MAY.CI ABOUT MOD PIKG THAT
4/28/2009	DM					T:31914	HE FAXED ON 22MD.ADV WE ARE WEEK AND HALF
4/28/2009	DM					T:31914	BEHIND.ADV TO CB LATER THIS WEEK OR NEXT.ENDED
4/28/2009	DM					T:31914	CALL
4/28/2009	DM					T:31914	ACTION/RESULT CD CHANGED FROM LMDC TO BRUN
4/28/2009	NT	LMT				T:23004	b1 ci re f/u on loan mod and wanted to tt sup.
4/28/2009	NT	LMT				T:23004	xfer to lm. mary a. 8978227
4/28/2009	DM					T:31991	B2 CALD IN VERIFICATION DONE SD WANT TO TALK TO
4/28/2009	DM					T:31991	SUP RAI AS HE IS UPSET AS AGN AND AGN HE HAVE TO
4/28/2009	DM					T:31991	SEND THE WRKOUT PACKAGE ADVICE AS THE REQUEST WAS
4/28/2009	DM					T:31991	OPEN 04/20 AND AS HE HAD FAXED THE DOCS LAST WEEK
4/28/2009	DM					T:31991	AND NOT YET BEEN UPDT ADVICE TO WAIT FOR ANOTHER
4/28/2009	DM					T:31991	3/4 BUSS DYS
4/28/2009	DM					T:31991	ACTION/RESULT CD CHANGED FROM OAAI TO LMDC
4/28/2009	DM					T:31991	AND THAT ITS BEEN DOCUMNETD BY RAI THAT H/O HAVE
4/28/2009	DM					T:31991	TO WAIT TILL WE REC THE WRKOUT PACKAGE SD NO WANT
4/28/2009	DM					T:31991	TO TALK TO RAI ADVICE IF WANT CAN ARRANGE CALL BK
4/28/2009	DM					T:31991	SD NO ALSO SD WILL CALL BK AFTER EVERY HALF AN
4/28/2009	DM					T:31991	HOUR ADVICE IF WILL CALL AFTER MIN WILL GET THE
4/28/2009	DM					T:31991	SAME REPLY THAT UNTILL AND UNLESS WRKOUT PACK IS
4/28/2009	DM					T:31991	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
4/28/2009	DM					T:31991	PROCEED WITH MOD HE DISCONN THE CALL ...TULSI

4/28/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:31991	ACTION/RESULT CD CHANGED FROM LMDC TO OAAI
4/28/2009	NT	NT		Exhibit 2	Pg 18 of 149	T:30947	borrower should allow time for the wout pkg to be
4/28/2009	NT	NT				T:30947	updated to the system...rai
4/28/2009	NT	NT				T:30947	borrower should allow time for the wout pkg to be
4/28/2009	NT	NT				T:30947	updated to the system...rai
4/28/2009	DM					T:11197	B2 CALD,, VRFD,, WANTED TO CHECK ON THWE GFAXES
4/28/2009	DM					T:11197	SENT,, ADV TAT WE HAVE NOR RECEIVED ANY FAXES,, N
4/28/2009	DM					T:11197	B2 HAD SPOKEN TO THE R SUP, TOOK THE B2'S CALL
4/28/2009	DM					T:11197	BACK,, N EMAILED SUP 2 FOLLOW UP.. EVA/GUAT,,
4/28/2009	DM					T:11197	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/29/2009	DM					T:31991	B2 CALD IN VERIFICATION DONE WANT TO CHK THE
4/29/2009	DM					T:31991	STATUS OF LOAN MOD ADV WE ARE WTNG FOR WRKOUT PACK
4/29/2009	DM					T:31991	SD HE SND IT LAST WEEK ADVICE ITS BACK LOG WAIT
4/29/2009	DM					T:31991	FOR A WEEK SD NO AS HE IS GTTNG SAME REPLY TO WAIT
4/29/2009	DM					T:31991	ADVICE CANT PROCEED UNTILL REC THE DOCS ALOS ADV
4/29/2009	DM					T:31991	THE NOTES OF SUP HE DISCONN THE CALL..TULSI
4/29/2009	DM					T:31991	ACTION/RESULT CD CHANGED FROM BRUN TO LMDC
4/30/2009	DM					T:31123	TT B..... BRRWR CALLED IN RAGRDNING THE LOAN MOD...
4/30/2009	DM					T:31123	ADV THAT WE HAVE NOT RECVD THE WORKOUT
4/30/2009	DM					T:31123	PACKAGE..... ADV WILL TAKE SOME TIME TO GET
4/30/2009	DM					T:31123	UPDATED ON THE A/C....BRRWR HUNG UP ON THE
4/30/2009	DM					T:31123	CAL....MARY
4/30/2009	DM					T:31123	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/30/2009	DM					T:11196	THE BRW CALLED IN WANTED TO CHECK ON THE LOAN
4/30/2009	DM					T:11196	MOD ADVISED THET ITS UNDER REVIEW AND WILL
4/30/2009	DM					T:11196	TAKE COUPLE OF MORE WEEKS AND ADVISED TO CAL US
4/30/2009	DM					T:11196	BACK AND CHECK.PALDAS
4/30/2009	DM					T:11196	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/30/2009	DM					T:20045	TT B2 V/I WATNED TO KNOW THE STTS OF THE ACCT AND
4/30/2009	DM					T:20045	TO SEE IF WE REC'D TEH FAX FOR THE MOD ADV NOT YET
4/30/2009	DM					T:20045	ADV THAT IT IS IN REVIEW ADV TO ALLOW TIME FOR
4/30/2009	DM					T:20045	PROCESSING STTD OK LDAWN
4/30/2009	DM					T:20045	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/1/2009	DM					T:31983	B2 CI TO CHK ON THE DOCS...ADVSD WE NEED SOME MORE
5/1/2009	DM					T:31983	TIME FOR THE DOC TO BE UPDATED TO THE SYSTM.B2
5/1/2009	DM					T:31983	WNTS TO SPK WITH SUP.AS PER SUPS NOTE,THE REQST
5/1/2009	DM					T:31983	WAS ALREADY PLACED.ADVSD THE SAME TO B2..ASVSD TO
5/1/2009	DM					T:31983	CB ON MONDAY AND CHK ON THE STTS.. HEMANT.K/
5/1/2009	DM					T:31983	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/1/2009	DM					T:31826	TTB1,VI,BORR CI TO GET INFO IN REGARDS TO MOD,ADV

5/1/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	OF DOCS NOT BEING REC DEMANDED TO BE TRNSFRD TO
5/1/2009	DM			Exhibit 2	Pg 19 of 149	MOD DEPT.JSMITH6378
5/1/2009	DM				T:31826	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/1/2009	DM				T:20178	TT B..... BRRWR CALLED IN RAGRDNING THE LOAN MOD...
5/1/2009	DM				T:20178	ADV THAT WE HAVE NOT RECVD THE WORKOUT
5/1/2009	DM				T:20178	PACKAGE..... ADV WILL TAKE SOME TIME TO GET
5/1/2009	DM				T:20178	UPDATED ON THE A/C....HOWEVER HE WNTD TO SPK ABOUT
5/1/2009	DM				T:20178	MOD ADV TO SPK WITH LOAN RES TRNSF CLL TO LOAN
5/1/2009	DM				T:20178	RES....MEENA/MONA
5/1/2009	DM				T:20178	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/4/2009	DM				T:31311	B1 CLD TYO INFROM THAT HE HAS NOT RCVD A CALL FROM
5/4/2009	DM				T:31311	RAI INFED HIM THAT HE IS STILL IN A MEETING AND
5/4/2009	DM				T:31311	THAT IT WILL TAKE AT LEAST AN HOUR FROM NOW TO
5/4/2009	DM				T:31311	RESPOND HENCE TO FG/U AFTER AT LEASET N HOUR FROM
5/4/2009	DM				T:31311	NOW..BIKRAM
5/4/2009	DM				T:31311	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/4/2009	DM				T:31311	B1 CLD TO INFORM THAT HE HAS FAXED SEVERAL WORKOUT
5/4/2009	DM				T:31311	PACKAGES BUT INFED HIM THAT WE HAVE NOT RCVD THE
5/4/2009	DM				T:31311	ENTIRE WORKOUT PACKAGE BUT HE TOLD THAT RAI HAS
5/4/2009	DM				T:31311	TOLD THAT HE HAS EVERYTHING WITH HIM AND HE WANTED
5/4/2009	DM				T:31311	TO SPK TO HIM..HENCE MAILED RAI TO GIVE HIM A CALL
5/4/2009	DM				T:31311	BACK ..BIKRAM
5/4/2009	DM				T:31311	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/4/2009	DM				T:20179	B1...WNTD TO TLK TO RAI ... INFRM TO ALLOW US
5/4/2009	DM				T:20179	SOME TIME ... CUST DID NOT ALLW ME TO SPEAK AND
5/4/2009	DM				T:20179	KEPT ON ASKING FOR SUP RAI... INFRM OF MISSING
5/4/2009	DM				T:20179	DOCS.....ADVSD SUP NOT AVALBLE..AT DESK THIS
5/4/2009	DM				T:20179	TIME...ADVSD TO GIVE US SOME TIME FOR DOCS TO BE
5/4/2009	DM				T:20179	UPDATD..BRWR SAID VL CL BK..LEE
5/4/2009	DM				T:20179	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/4/2009	DM				T:15998	B2 CI TO STT THAT HE HAS SENT ALL THE
5/4/2009	DM				T:15998	DOCS FOR THE HMP, WHEN I ADVISED HIM THAT WE HAVE
5/4/2009	DM				T:15998	RECEIVED THE HARDSHIP LETTER BUT WE ARE MISSING
5/4/2009	DM				T:15998	FEW DOCS, HE REQUESTED TO TALK TO SUP , HIS PH# IS
5/4/2009	DM				T:15998	714-447-4207.SEND EML TO SUP, HE HUNG UP....DP
5/4/2009	DM				T:15998	ACTION/RESULT CD CHANGED FROM NOTE TO LMDC
5/4/2009	DM				T:26739	ICT-GLEE1@2863
5/4/2009	DM				T:26739	DFLT REASON 2 CHANGED TO: CURTAILMENT OF INCOME
5/4/2009	DM				T:26739	DFLT REASON 3 CHANGED TO: ILLNESS OF FAMILY MEM
5/4/2009	DM				T:26739	ACTION/RESULT CD CHANGED FROM LMDC TO NOTE

5/4/2009	NT	PARPK	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:26739	see previous notes, ict-gee1@2863
5/4/2009	CIT	COL08		Exhibit 2	Pg 20 of 149	T:26739	013 NEW CIT 835: Fax recvd hardship letter,
5/4/2009	CIT	COL08				T:26739	missing: hardship affidavit, income tax
5/4/2009	CIT	COL08				T:26739	return, financial statement, poi, form 4506-T,
5/4/2009	CIT	COL08				T:26739	imaged as wout, ict-gee1@2863
5/5/2009	DM					T:00000	EARLY IND: SCORE 099 MODEL EI16C
5/5/2009	DM					T:15727	ICT-GLEE1@2863
5/5/2009	DM					T:15727	DFLT REASON 4 CHANGED TO: OTHER
5/5/2009	DM					T:15727	ACTION/RESULT CD CHANGED FROM LMDC TO NOTE
5/5/2009	NT	PARPK				T:15727	see previous notes
5/5/2009	CIT	COL06				T:15727	015 New CIT 602: Fax received hardship affidavit,
5/5/2009	CIT	COL06				T:15727	missing: financial sheet, poi, income tax
5/5/2009	CIT	COL06				T:15727	returns, Form 4506-T, imaged as wout,
5/5/2009	CIT	COL06				T:15727	ict-gee1@2863.
5/5/2009	CIT	COL19				T:20136	014 new cit 326
5/5/2009	CIT	COL19				T:20136	please calculate capped escrow amt, escrow
5/5/2009	CIT	COL19				T:20136	shortage amt; and new esc pmt for HMP mod;
5/5/2009	CIT	COL19				T:20136	1 pmts
5/5/2009	CIT	COL19				T:20136	effective date of perm mod 10/01/09
5/5/2009	CIT	COL19				T:20136	B Layton 6909
5/5/2009	NT	NT				T:30947	advice borrower on the missing docs...rai
5/5/2009	DM					T:29439	B CLD WNTG TO SPK TO SUPV..TOLD THAT V R MAKING
5/5/2009	DM					T:29439	HIM PLAY AROUND..TOLD HIM THAT V RECVD THE DOCS
5/5/2009	DM					T:29439	JUST ON 05/04 AND TOLD HIM TO GIVE US TIME..NOT
5/5/2009	DM					T:29439	READY TO DO THAT..TOLD HIM NO ALTERNATIVE..DDNT
5/5/2009	DM					T:29439	RESPOND...SO HAD TO END THE CALL..PRASAD
5/5/2009	DM					T:29439	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/6/2009	CIT	COL40				T:07278	014 Retarget to 20136
5/6/2009	CIT	COL40				T:07278	cap amt:0.00
5/6/2009	CIT	COL40				T:07278	shtg amt:1591.78
5/6/2009	CIT	COL40				T:07278	esc pmt w 1/60 shtg:401.09
5/6/2009	NT	PARPK				T:26728	Received financial statement, bank statement,
5/6/2009	NT	PARPK				T:26728	missing income tax return, Form 4506-T, poi,
5/6/2009	NT	PARPK				T:26728	imaged as wout, ict-gee1@2863
5/7/2009	CIT	COL19				T:20136	013 need proof of disability benefits to review
5/7/2009	CIT	COL19				T:20136	for poss loan mod; b layton 6909
5/7/2009	LMT						BPO ORDERED (4) COMPLETED 05/07/09
5/7/2009	LMT						LMT SOLUTN PURSUED (6) COMPLETED 05/07/09
5/7/2009	LMT						ASSESS FINANCL PKG (2) COMPLETED 05/07/09
5/7/2009	LMT						REFERRD TO LOSS MIT (1) COMPLETED 05/07/09

5/7/2009	LMT	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	APPROVED FOR LMT 05/07/09
5/7/2009	LMT			Exhibit 2	Pg 21 of 149	FILE CLOSED (7) COMPLETED 05/07/09
5/7/2009	DM					T:31120 TT...B1 CLD TO CHK IF WE RECVD THE DOCS SD WE HAVE
5/7/2009	DM					T:31120 RECVD IT ND ITS IN REVIEW...HE WNTD CALL FRM
5/7/2009	DM					T:31120 SUPVR...EMLD SUPVR FOR A CALL BACK....NAGI
5/7/2009	DM					T:31120 ACTION/RESULT CD CHANGED FROM NOTE TO LMDC
5/8/2009	CBR		0	00	1	T:00000 CR BUR RPT STATUS=N;EXPIRE DT = 05/30/09
5/8/2009	DM					T:31012 BRW CALLED IN FOR THE STATUS OF MOD. ADVSD BPO IS
5/8/2009	DM					T:31012 REQUESTED. HE SAID HE WANTS THE PAYMENTS TO BE
5/8/2009	DM					T:31012 WHAT HE CAN AFFORD AS PER THE PRESIDENT. ADVSD WE
5/8/2009	DM					T:31012 LL MOD THE LOAN AS PER ALL THE GUIDELINES. HE
5/8/2009	DM					T:31012 STARTED ARGUEING AND HANG UP. KHAN
5/8/2009	DM					T:31012 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/8/2009	NT					T:11120 Tt b1 cld to knw abt the status of mod & wants to
5/8/2009	NT					T:11120 spk to rep who assign to the file .adv mod still
5/8/2009	NT					T:11120 in review adv to call bck latter as per b1 wants
5/8/2009	NT					T:11120 to spk to rep now adv mail hv snt the rep adv
5/8/2009	NT					T:11120 will let u knw the status of lon mod asap & rep
5/8/2009	NT					T:11120 will get bck asap adv the tat fr a call bck adv it
5/8/2009	NT					T:11120 will take 24hrs 48 hrs to any one fr a call bck
5/8/2009	NT					T:11120 thus adv to wait adv 4 email hv been snt to rep &
5/8/2009	NT					T:11120 will get bck asap bt still b1 sd will call bck in
5/8/2009	NT					T:11120 30 mins bt adv no pt calling bck again & again as
5/8/2009	NT					T:11120 the file is in reveiew raj
5/8/2009	DM					T:11117 TT B1 ON THE MOD...WANTED TO SPEAK WITH
5/8/2009	DM					T:11117 SUP...ADVISED NEED TO ARRANGE A CALL BACK AS THEY
5/8/2009	DM					T:11117 ARE NOT AVAILABLE....B1 STATED THAT ITS BEING
5/8/2009	DM					T:11117 5 MTHS..NO MOD PLACED..ADVISED THAT NOW THE
5/8/2009	DM					T:11117 ACCOUNT IS IN REVIEW..AND TO WAIT FOR SOME MORE
5/8/2009	DM					T:11117 TIME....PER RQST XFRED TO REPS VM..SID/SABU
5/8/2009	DM					T:11117 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/8/2009	DM					T:29442 TT BRWR.. WNTD TO TALK TO REP.. EAMILD REP & ADVSD
5/8/2009	DM					T:29442 BRWR MOD UNDER REVIEW.. BRWR INSISTED TO TALK TO
5/8/2009	DM					T:29442 SUP THT HE HAD BEEN FAXING DOCS, BUT NO UPDATES..
5/8/2009	DM					T:29442 ADVSD BRWR THT THR ARE LOTS OF FILES GETTING
5/8/2009	DM					T:29442 MODIFIED & ADVSD TO ALLOW TIME TO WORK ON, KEPT
5/8/2009	DM					T:29442 ASKING FOR SUP, ADVSD NOT AVAIL,BRWR WL C/B..RAM
5/8/2009	DM					T:29442 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/8/2009	NT	MODSH				T:20136 special handling required
5/8/2009	FOR					LMT BORR FIN REC ADDED

5/8/2009	LMT	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	BPO ORDERED (4) COMPLETED 05/08/09
5/8/2009	LMT			Exhibit 2	Pg 22 of 149	LMT SOLUTN PURSUED (6) COMPLETED 05/08/09
5/8/2009	LMT					ASSESS FINANCL PKG (2) COMPLETED 05/08/09
5/8/2009	LMT					REFERRD TO LOSS MIT (1) COMPLETED 05/08/09
5/8/2009	LMT					APPROVED FOR LMT 05/08/09
5/8/2009	LMT					FILE CLOSED (7) COMPLETED 05/08/09
5/8/2009	CIT	COL19			T:20136	014 DONE 05/08/09 BY TLR 20136
5/8/2009	CIT	COL19			T:20136	TSK TYP 326-TRIAL HMP ESCRO
5/8/2009	NT	MOD			T:20136	received proof of disability will have imaged and
5/8/2009	NT	MOD			T:20136	willr eviuew acct; b layton 6909
5/8/2009	DM				T:30988	TT B1, CALLD TO SAY HE FAXED IN THE PROOF OF
5/8/2009	DM				T:30988	DISABILITY TO REP'S FAX #, EMAILED REP ..NO RESP,
5/8/2009	DM				T:30988	CHKD WITH SUP, ADV B THAT THE PROCESS WILL BE
5/8/2009	DM				T:30988	EXPEIDTAED, B SAID THAT HE WAS IN THE HOSPITAL &
5/8/2009	DM				T:30988	CAME BACK..B INSISTED HE NEEDED TO SPK TO
5/8/2009	DM				T:30988	REP...EXFRD THE CALL..FFRANKLIN
5/8/2009	DM				T:30988	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/8/2009	DM				T:31236	B2 CI TO CHECK THE STTSOF MOD.. ADVSD NEED PROOF
5/8/2009	DM				T:31236	OF DISABILITY BENEFIT.. GAVE REP'S DIRECT FAX#..
5/8/2009	DM				T:31236	BOR STTD WIL FAX AND CALL BACK TO CHECK IF RCVD.
5/8/2009	DM				T:31236	NBHAISE/ANDY
5/8/2009	DM				T:31236	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/11/2009	DM				T:15875	B2 CALLED IN TO CHK STATUS ON A/C..ADVISED
5/11/2009	DM				T:15875	05/08/09 BPO ORDERED ,ASKED TO ALLOW
5/11/2009	DM				T:15875	TIME..RECEIVED PROOF OF DISABILITY
5/11/2009	DM				T:15875	05/08/09..BKANWARPAL.
5/11/2009	DM				T:15875	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/11/2009	DM				T:31988	BWR CALD INTO SAY HE HS NEVER RECVD ANY RESPONSE
5/11/2009	DM				T:31988	IN REAGRDS TO FROM US IN REGRDS TO MOD AS HE HAD
5/11/2009	DM				T:31988	FAXD IN ALL THE NESSARY DOCS AND INSISTED TO TLK
5/11/2009	DM				T:31988	TO REP XFERD THE CALL..ZUBAIR
5/11/2009	DM				T:31988	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/12/2009	DM				T:15875	B1 CALLED IN TO CHK WHY HE DID NOT GET A CALL
5/12/2009	DM				T:15875	BACK..ADVISED HE NEEDS TO WAIT, WE ARE WORKING ON
5/12/2009	DM				T:15875	MOD..HE NEEDS TO QUIT CALLING
5/12/2009	DM				T:15875	EVERYDAY..BKANWARPAL.
5/12/2009	DM				T:15875	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/12/2009	DM				T:29444	BWR CALLED IN FOR MOD UPDATE....ADVISED TO WAIT
5/12/2009	DM				T:29444	FOR MOD WORK.....HE INFORMED THAT SUP WAS SUPPOSED
5/12/2009	DM				T:29444	TO HAVE REP CALLING HIM.....ADVISED THAT SUP WILL

5/12/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:29444	CALL HIM. SPOKE TO SUP. SUP INFORMED THAT THE
5/12/2009	DM			Exhibit 2	Pg 23 of 149	T:29444	BWR WAS ALREADY ADVISED AND WOULD HAVE TO WAIT FOR
5/12/2009	DM					T:29444	MOD TO BE DONE....SANDY
5/12/2009	DM					T:29444	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/12/2009	DM					T:29441	BWR WANTED A FAX# TO FAX IN BPO TO US ...PROVIDED
5/12/2009	DM					T:29441	THE FAX#....BWR WANTED TO DISCUSS WITH REP ON THE
5/12/2009	DM					T:29441	VALUES...ADVISED TO FAX INFO....EMAILED REP TO
5/12/2009	DM					T:29441	HAVE A CALL BACK DONE TO BWR...PLACED BWR ON
5/12/2009	DM					T:29441	HOLD..CALL GOT DISCNNTED...DENNIS
5/12/2009	DM					T:29441	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/14/2009	DM					T:31123	TT B2... CALLED IN REAGRDRING THE LOAN MOD... ADV
5/14/2009	DM					T:31123	THAT THE A/C IS UNDER REVIEW.... ADV HIM TO WAIT
5/14/2009	DM					T:31123	TILL THE MOD IS COMPLETED....WANTED TO KNW THE
5/14/2009	DM					T:31123	VALUE OF THE PROPERTY...ADV THAT WE DONT HAVE THE
5/14/2009	DM					T:31123	VALUE INFO.....MARY
5/14/2009	DM					T:31123	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/14/2009	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
5/15/2009	DM					T:15952	B2 CLD INTO GET THE STATUS ON LOAN MOD, ADVCD WE
5/15/2009	DM					T:15952	ARE STILL WAITING FOR BPO TO COME IN, ADVCD ONCE
5/15/2009	DM					T:15952	THE BPO IS DONE THN WE WILL REVIEW THE FILE FOR
5/15/2009	DM					T:15952	PROBABILITY MOD PLAN , HE AKWDG ,, ASAHIL
5/15/2009	DM					T:15952	ACTION/RESULT CD CHANGED FROM BRTR TO LMDC
5/15/2009	DM					T:23739	B2 CI VFD ADV ACCNT UNDER LM XFER TO LM
5/15/2009	DM					T:23739	ACTION/RESULT CD CHANGED FROM LMDC TO BRTR
5/18/2009	DM					T:11119	B2 CALLED IN STATING THAT HE IS TAKING THIS ISSUEE
5/18/2009	DM					T:11119	TO SENATOR'S OFFICE AND THER EWILL BE
5/18/2009	DM					T:11119	INVESTIGATION DONE TO FIND OUT WHY THE BANK HAS
5/18/2009	DM					T:11119	NOT BEEN DELAYING,HE STATED WANTED TO SPEAK WITH
5/18/2009	DM					T:11119	RAI OR MOD REP,ADV HIM FILE HAS BEEN F/U,UNTILL
5/18/2009	DM					T:11119	MOD REP WORKS ON THE FILE..
5/18/2009	DM					T:11119	ACTION/RESULT CD CHANGED FROM OAAI TO LMDC
5/18/2009	DM					T:11119	THERE CANNOT BE MUCH PROGRESS TO BE COMMNUCIATED
5/18/2009	DM					T:11119	TO HIM, B/R STATED THAT WE NEED TO HAVE THE BPO
5/18/2009	DM					T:11119	VALUES TO INFORM HIM,ADV THATS FOR OUR
5/18/2009	DM					T:11119	RECORDS,ONCE REPORT IS RCVD, MOD REP WILL UPDATE
5/18/2009	DM					T:11119	THE FILE AND PROCEED, CALLER HUNG BY THIS
5/18/2009	DM					T:11119	ADVICE,SAM/AMY
5/18/2009	DM					T:11119	ACTION/RESULT CD CHANGED FROM LMDC TO OAAI
5/20/2009	NT					T:11120	Tt b1 cld to infrm his agency wants to knw the
5/20/2009	NT					T:11120	invst name & wants to knw weather gmac is opted fr

5/20/2009	NT	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:11120	lms adv the invst name & adv abt the hmp & prvd
5/20/2009	NT			Exhibit 2	Pg 24 of 149	T:11120	website fr better assistance as per b1 Cannot be
5/20/2009	NT					T:11120	able to make pmt was in hospital & wants to infrm
5/20/2009	NT					T:11120	no response fr mod adv waiting fr bpo .adv to call
5/20/2009	NT					T:11120	bck latter fr f/u raj
5/20/2009	DM					T:31236	B2 CI TO CHECK MOD STTS.ADVSD WAITING FOR BPO
5/20/2009	DM					T:31236	RESULTS.. B2 STTD SUP RAI TOLD HIM THE PYMTS WOULD
5/20/2009	DM					T:31236	BE \$534. ADVSD MOD IS NOT YET APP AND EVEN IF
5/20/2009	DM					T:31236	APP.. IT CANNOT BE LOWERD TO \$500.. WANTED ME TO
5/20/2009	DM					T:31236	CHECK WITH SUP.. CHECKED AND SUP AND RECONFIRMED
5/20/2009	DM					T:31236	THE SAME.. ADVSD TO WAIT .. NBHAISE/ANDY
5/20/2009	DM					T:31236	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/20/2009	DM					T:31983	B CI TO CHK ON THE ACC STTS.ADVSD MOD UNDER
5/20/2009	DM					T:31983	REVIEW.ADVSD BRWR THT BPO ORDER AND WAITING FOR
5/20/2009	DM					T:31983	THE BPO RECRDNG.ADVSD B TO CB IN 7 BUSINS DAYS.. B
5/20/2009	DM					T:31983	ACK.. HEMANT.K/
5/20/2009	DM					T:31983	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/21/2009	DM					T:11286	CONT... STTD DUE FOR MAY, ONCE EBPO COMES BACK MOD
5/21/2009	DM					T:11286	ANALYST WILL PICK BACK UP AND TRY TO GET A
5/21/2009	DM					T:11286	PERMANENT SOLUTION APPPROVED. MWALLACE
5/21/2009	DM					T:11286	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/21/2009	DM					T:11286	TTB1, READ ALL THE NOTES, ORDERED BPO, ORDER IS
5/21/2009	DM					T:11286	SUCCESSFULLY UPLOADED. YOUR ORDER ID IS 122349 AND
5/21/2009	DM					T:11286	BATCH ID IS 139000 MWALLACE
5/21/2009	DM					T:11286	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/21/2009	DM					T:20178	BRWR CALD IN TO KNW THE STATUS ON MOD HOWEVER HE
5/21/2009	DM					T:20178	SAYS THT HE SPOKE TO PREVIOUS REP AND HE WAS
5/21/2009	DM					T:20178	XFRING TO LOAN RES AND HE IS BACK IN QUEUE HOWEVER
5/21/2009	DM					T:20178	TRIED EXPLAINING ABOUT MOD STATUS HOWEVER HE WNTS
5/21/2009	DM					T:20178	TO SPK TO SOMEONE ADV WILL XFR TO LOAN RES AND
5/21/2009	DM					T:20178	XFRD THE CLL....MEENA/MONA
5/21/2009	DM					T:20178	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/21/2009	DM					T:15951	B2 CALLED IN REGARDING THE LOAN MOD,ADVISED UNLESS
5/21/2009	DM					T:15951	AND UNTILL WE RECEIVE THE BPO OF THE PROPERTY WE
5/21/2009	DM					T:15951	CANNOT GO AHEAD WITH MOD,WANTED TO SPEAK TO
5/21/2009	DM					T:15951	SUP....TRANSFERED TO LOAN RES FOR
5/21/2009	DM					T:15951	HELP.....RARATNAM
5/21/2009	DM					T:15951	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/22/2009	FSV		0	0	0	T:21396	INSP TP R RESULTS RCVD; ORD DT=05/22/09
5/22/2009	FSV		0	0	0	T:21396	INSP TYPE R ORDERED; REQ CD =1150

5/22/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	ICT-GLEE1@2863	Exhibit E to
5/22/2009	DM			Exhibit 2	Pg 25 of 149	T:15729	DFLT REASON 5 CHANGED TO: OTHER
5/22/2009	DM					T:15729	ACTION/RESULT CD CHANGED FROM LMDC TO NOTE
5/22/2009	NT	LMT				T:15729	Rcvd financial statement, hardship letter,
5/22/2009	NT	LMT				T:15729	hardship affidavit, poi, form 4506-t, imaged as
5/22/2009	NT	LMT				T:15729	wout, ict-glee1@2863.
5/22/2009	FOR						LMT BORR FIN REC ADDED
5/25/2009	DM					T:31985	B1 CI TO CHECK IF WE HAVE RECVD THE IBPO VALUE,ADV
5/25/2009	DM					T:31985	ITS STILL NOT COME AND ADV TO CALL BACK IN 2 TO 3
5/25/2009	DM					T:31985	BUS DAYS...CUS ACK...PARIK
5/25/2009	DM					T:31985	ACTION/RESULT CD CHANGED FROM NOTE TO LMDC
5/26/2009	NT	LMT				T:20208	*****ESCALATED CALL *****
5/26/2009	NT	LMT				T:20208	TT BORR, HE WAS UPSET BECAUSE THE LOAN MOD WAS
5/26/2009	NT	LMT				T:20208	TAKING LONGER THAN EXPECTED, ADVS OF THE TA TIME
5/26/2009	NT	LMT				T:20208	AND, AT THIS PRESENT TIME WE ARE WAITING ON THE
5/26/2009	NT	LMT				T:20208	BPO TO BE UPDATED TO THE LOAN, ADVS THAT HE
5/26/2009	NT	LMT				T:20208	WILL AN UPDATE NO LATER THAN 6/12, BORR
5/26/2009	NT	LMT				T:20208	UNDERSTOOD..SCULPEP/6992
5/26/2009	DM					T:11479	TT B1 VAI CI TO CHECK THE STATUS OF LOAN MOD, ADV
5/26/2009	DM					T:11479	STILL WAITING ON BPO, B1 SD HE KPS GETTING KICKED
5/26/2009	DM					T:11479	BACK AND BEING TOLD THE SAME THING OVER AND OVER
5/26/2009	DM					T:11479	AGAIN. ADV B1 CAN PURSUE REVIEW
5/26/2009	DM					T:11479	ACTION/RESULT CD CHANGED FROM LMDC TO OAAI
5/26/2009	DM					T:11479	ONCE RCVD EVERYTHING, B1 SD WE HAD 14 DAYS TO
5/26/2009	DM					T:11479	RESPOND BACK TO HIM, B1 WANTS TO SPEAK WITH A
5/26/2009	DM					T:11479	SUPER, ADV I WILL SEE IF I CAN GET HIM ONE,
5/26/2009	DM					T:11479	EMAILED SUPER FOR RESPONSE. SUPER ADV TO TRANS
5/26/2009	DM					T:11479	CALL TO HER. TS2265
5/26/2009	DM					T:11479	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/26/2009	DM					T:29440	B2 CLD IN REG THE STATUS ON THE ACCOUNT..INFORMED
5/26/2009	DM					T:29440	WAITIN FOR IBPO..TAT 25 BUSS DAY..PRAJEEN
5/26/2009	DM					T:29440	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/26/2009	DM					T:31123	TT B... CALLED IN TO CHK IF WE RECVD THE IBPO
5/26/2009	DM					T:31123	VALUE... ADV THAT WE DIDN'T RECE IT YET.....MARY
5/26/2009	DM					T:31123	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/28/2009	DM					T:31236	B2 CI TO CHECK THE STTS OF MOD.. AS PER THE NOTES
5/28/2009	DM					T:31236	POI IS REQ... BORR STTD HE ONLY GETS SS BENEFIT.
5/28/2009	DM					T:31236	AND ALSO B1 AND DAUGHTER GETS THE SAME.. CHECKED
5/28/2009	DM					T:31236	LG.. FOUND THE SOCIAL SECURITY BENEFIT INFO..
5/28/2009	DM					T:31236	EMAILED MOD SPC.. ADVSD BOR TO CALL BACK NEXT

5/28/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:31236	WEEK, NBHAISE/ANDY
5/28/2009	DM			Exhibit 2	Pg 26 of 149	T:31236	ACTION/RESULT CD CHANGED FROM OAAI TO LMDC
5/28/2009	CIT	COL10				T:11350	015 Can not review until receive POI
5/28/2009	LMT						LMT BPO/APPRaisal REC ADDED
5/29/2009	DM					T:11456	B2,VI...CALLING WORRIED ABOUT MOD. HE HAS ALREADY
5/29/2009	DM					T:11456	CALLED ONCE TODAY. SAME STATUS. WAS TOLD JUST A
5/29/2009	DM					T:11456	FEW DAYS AGO THAT WE WILL NOT KNOW ABOUT MOD UNTIL
5/29/2009	DM					T:11456	AT LEAST 6/12. ADVISED IF HE CALLED TOMORROW WE
5/29/2009	DM					T:11456	WOULD TELL HIM THE SAME INFO...BPO
5/29/2009	DM					T:11456	OBTAINED...KWARREN2899
5/29/2009	DM					T:11456	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/29/2009	DM					T:31012	BRW CALLED INA ND INQUIRED ABT THE MOD. ADVSD ITS
5/29/2009	DM					T:31012	UNDER REVIEW AND ADVSD TO CALL AFTER A WEEK NOT
5/29/2009	DM					T:31012	EVERYDAY. HE SAID HIS MOD WAS APPROVED EARLIER.
5/29/2009	DM					T:31012	ADVSD MOD WAS NEVER APPROVED. KHAN
5/29/2009	DM					T:31012	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/29/2009	DM					T:11117	TT B1 ON THE MOD...ASKING WHEN THE MOD DOCS WILL
5/29/2009	DM					T:11117	BE SENT OUT..CLARIFIED NO ACTIVE MOD ON
5/29/2009	DM					T:11117	ACCOU...B1 STATED HE WAS ADVISED THAT MOD WAS
5/29/2009	DM					T:11117	APPROVED...ADVISED THE FILE IS STILL UNDER
5/29/2009	DM					T:11117	REVIEW...SID/SABU
5/29/2009	DM					T:11117	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/1/2009	CIT	COL19				T:02432	017 NEW CIT 326: SPECIAL SERVICING HMP
6/1/2009	CIT	COL19				T:02432	MODIFICATION ESCROW
6/1/2009	CIT	COL19				T:02432	EFFECTIVE DATE PERMANENT MOD: 11/09
6/1/2009	CIT	COL19				T:02432	ASSUME RECEIPT OF 2 MNTHS PAYMENTS TO ROLL
6/1/2009	CIT	COL19				T:02432	DURING TRIAL PERIOD...Sridevi J 02432
6/1/2009	NT	MODSH				T:02432	Special Handling required...Sridevi J 02432
6/1/2009	DM					T:02432	"RFD NOTATION FOR MODIFICATION"
6/1/2009	DM					T:02432	DFLT REASON 1 CHANGED TO: CURTAILMENT OF INCOME
6/1/2009	DM					T:02432	DFLT REASON 2 CHANGED TO: EXCESSIVE OBLIGATIONS
6/1/2009	DM					T:02432	DFLT REASON 3 CHANGED TO: OTHER
6/1/2009	DM					T:02432	DFLT REASON 4 CHANGED TO: BLANK
6/1/2009	DM					T:02432	DFLT REASON 5 CHANGED TO: BLANK
6/1/2009	DM					T:02432	ACTION/RESULT CD CHANGED FROM LMDC TO OAAI
6/1/2009	LMT						PURSUe FORBEARANCE (500) COMPLETED 06/01/09
6/1/2009	LMT						BPO ORDERED (4) COMPLETED 06/01/09
6/1/2009	LMT						LMT SOLUTN PURSUED (6) COMPLETED 06/01/09
6/1/2009	LMT						ASSESS FINANCL PKG (2) COMPLETED 06/01/09
6/1/2009	LMT						PURSUe LN MODIFCATN (1000) COMPLETED 06/01/09

6/1/2009	LMT	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	REFERRD TO LOSS MIT (1) COMPLETED 06/01/09
6/1/2009	LMT			Exhibit 2	Pg 27 of 149	APPROVED FOR LMT 06/01/09
6/1/2009	LMT					FILE CLOSED (7) COMPLETED 06/01/09
6/1/2009	FOR					LMT BORR FIN REC ADDED
6/1/2009	CIT	COL19			T:02432	016 NEW CIT 835: Workout package received..Sridevi
6/1/2009	CIT	COL19			T:02432	J 02432
6/1/2009	DM				T:31988	BWR CALD IN TO ASK THE STS ON THE MOD, EMLD SUP
6/1/2009	DM				T:31988	ADVCD THE FILE TO BE ASSIGNED TO THE UW TEAM ADVCD
6/1/2009	DM				T:31988	THE BWR TO CALL IN 72 HRS HE ACKN...ZUBAIR
6/1/2009	DM				T:31988	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/2/2009	DM				T:00000	EARLY IND: SCORE 398 MODEL EI30C
6/2/2009	LMT					LMT BPO/APPRaisal REC ADDED
6/2/2009	DM				T:31123	TT B2.....BRRWR CALLED IN REGARDING LOAN
6/2/2009	DM				T:31123	MOD....ADV THAT THE FILE IS UNDER REVIEW...ADV TO
6/2/2009	DM				T:31123	WAIT FOR 3 DAYS AND THEN CAL BACK....MARY
6/2/2009	DM				T:31123	ACTION/RESULT CD CHANGED FROM OAAI TO LMDC
6/3/2009	DM				T:31011	BWR CALD IN TO ASK THE STTS ON THE MOD ADVCD IT IS
6/3/2009	DM				T:31011	CURRENTLY UNDER REVIEW AS WE RECVD THE BPO ON THE
6/3/2009	DM				T:31011	06/02/09....ADV BR TO CAL BAK END OF NXT
6/3/2009	DM				T:31011	WEEK...JOHN
6/3/2009	DM				T:31011	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/3/2009	DM				T:31988	BWR CALD IN TO ASK THE STTS ON THE MOD ADVCD IT IS
6/3/2009	DM				T:31988	CURRENTLY UNDER REVIEW AS WE RECVD THE BPO ON THE
6/3/2009	DM				T:31988	06/02/09 THE CALL GOT DISCONNECTED.....ZUBAIR
6/3/2009	DM				T:31988	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/3/2009	CIT	OTH10			T:02061	017 cap amt: \$0.00
6/3/2009	CIT	OTH10			T:02061	shtg amt: \$1583.28
6/3/2009	CIT	OTH10			T:02061	esc pmt w 1/60 shtg: \$400.95
6/4/2009	DM				T:31993	BOR CALD FOR THE MOD STATUS,ADVS DITS UDNER REVW
6/4/2009	DM				T:31993	AND IN THE FINAL STAGE OF REVW SINCE WE HAVE ALL
6/4/2009	DM				T:31993	THE REQUIRED INFOS AND BPO RECVD AS OF 06/02 SA
6/4/2009	DM				T:31993	WELL.ASKD HIM TO FOLLOW UP ENXT WEDNESDAY FOR MORE
6/4/2009	DM				T:31993	UPDATES ION THE FB PLAN.HE ACKL.TNEIZN
6/4/2009	DM				T:31993	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/5/2009	DM				T:31311	B2 CALD FOR THE MOD STATUS,ADVS DITS UDNER REVW
6/5/2009	DM				T:31311	AND IN THE FINAL STAGE OF REVW SINCE WE HAVE ALL
6/5/2009	DM				T:31311	THE REQUIRED INFOS AND BPO RECVD AS OF 06/02 SA
6/5/2009	DM				T:31311	WELL.ASKD HIM TO FOLLOW UP ENXT WEDNESDAY FOR MORE
6/5/2009	DM				T:31311	UPDATES ION THE FB PLAN.HE ACKL.BIKRAM
6/5/2009	DM				T:31311	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC

6/8/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:31989	B2 CALD FOR THE MOD STATUS,ADVS UMDER REVIEW FOR
6/8/2009	DM			Exhibit 2	Pg 28 of 149	T:31989	HMP MOD..ADV TO CBK AFTER MONDAY FOR FURTHER
6/8/2009	DM					T:31989	UPDATE..UMESH
6/8/2009	DM					T:31989	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/8/2009	DM					T:31989	B2 CALD FOR THE MOD STATUS,ADVS UMDER REVIEW FOR
6/8/2009	DM					T:31989	HMP MOD..ADV TO CBK AFTER MONDAY FRO FURTHER
6/8/2009	DM					T:31989	UPDATE..UMESH
6/8/2009	DM					T:31989	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/9/2009	CIT	COL19				T:30008	016 Retarget CIT 835 to teller #31282
6/9/2009	CIT	COL19				T:30008	017 DONE 06/09/09 BY TLR 30008
6/9/2009	CIT	COL19				T:30008	TSK TYP 326-TRIAL HMP ESCRO
6/9/2009	LMT						BPO OBTAINED (5) COMPLETED 06/09/09
6/10/2009	DM					T:31236	B2 CI TO CHECK THE STTS OF MOD.. ADVSD UNDER
6/10/2009	DM					T:31236	REVIEW AND TO CALL BACN NEXT WEEK.. NBHAISE/ANDY
6/10/2009	DM					T:31236	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/11/2009	CIT	COL19				T:20312	018 New CIT 118: Modification denied. Based upon
6/11/2009	CIT	COL19				T:20312	income of \$1167 and value of \$325000, we are
6/11/2009	CIT	COL19				T:20312	unable to reach an affordable payment (38%
6/11/2009	CIT	COL19				T:20312	DTI) even when reducing interest rate to 2%
6/11/2009	CIT	COL19				T:20312	and reducing UPB to 70% LTV. Please counsel
6/11/2009	CIT	COL19				T:20312	to sell
6/11/2009	CIT	COL19				T:20312	016 DONE 06/11/09 BY TLR 20312
6/11/2009	CIT	COL19				T:20312	TSK TYP 835-PRE-LOSS MIT MO
6/11/2009	CIT	COL19				T:20312	016 Modification Denied. Closing 835
6/12/2009	CBR		0	00	1	T:00000	DELINQUENT: 30 DAYS
6/12/2009	CBR		0	00	1	T:00000	CHANGE IN PRIMARY BORROWERS ADDR
6/12/2009	D19		0	05	8		DEF - OPTIONS TO AVOID FORECLOSURE
6/15/2009	DM					T:31121	ADVISED HIM TAT ANY SITUATION HE QUALIFIES FOR THE
6/15/2009	DM					T:31121	MOD BASED ON HIS DISABILITY & WNTD TO TLK TO
6/15/2009	DM					T:31121	SUPRVSR AS HE HAD SPOKEN TO HIM SOME DAYS
6/15/2009	DM					T:31121	AGO..EMLD UW SUPRVSR FOR AN UPDATE..ADVSD B2 TO
6/15/2009	DM					T:31121	CALL BACK..NISCHITHA.
6/15/2009	DM					T:31121	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/15/2009	DM					T:31121	BRWR2 CLD IN RGDNGTHE MOD DOENIAL ON THE ACCNT.
6/15/2009	DM					T:31121	BRWR2 STATED TAT WE CN'T DENY THE MOD BASED BASED
6/15/2009	DM					T:31121	ON THE EQUITY OF THE LOAN BASED ON THE GOVT PLAN
6/15/2009	DM					T:31121	WE NEED TO WKOUT THE MOD BASED ON HIS DISABILITY
6/15/2009	DM					T:31121	STATED TAT HE IS PERMANENTLY DISABLED.FEDERAL
6/15/2009	DM					T:31121	AGENCY & LOCAL AGENCY ARE MONITORING & THEY HAD
6/15/2009	DM					T:31121	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC

6/15/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	B1 CALD IN VERIFICATION DONE SD WANT TO KNW WHY
6/15/2009	DM			Exhibit 2	Pg 29 of 149	THE MOD BEEN DENIED ADVICE AS PER GROSS INCOME NOT
6/15/2009	DM					T:31991 ABLE TO RECAH THE TRAGET PYMT AS THE GROSS INCOME
6/15/2009	DM					T:31991 IS \$1167.00 SD NO HIS GROSS INCOME IS \$1400 ADVICE
6/15/2009	DM					T:31991 TO WAIT TILL I CHK THE WRKOUT PACAKGE SENT BY HIM
6/15/2009	DM					T:31991 SD NO WANT TO TLAK TO MANAGER ADVICE IF WANT CAN
6/15/2009	DM					T:31991 ACTION/RESULT CD CHANGED FROM OAAI TO LMDC
6/15/2009	DM					T:31991 ARRANGE CALL BK FRM SUP SD NO WANT TO TRANFER
6/15/2009	DM					T:31991 CALL ADVICE THAT MOD UNDREWRT DONT TAKE CALLS
6/15/2009	DM					T:31991 WANT TO KNW IF WE WILL SEND THE DENIEL LTTR ADVICE
6/15/2009	DM					T:31991 YES WE WILL AS IT WAS DDENIED ON 06/11 ALLOW
6/15/2009	DM					T:31991 ANTHER 24 /48 HOURS TO SND THE DOCS ALSO CHKING
6/15/2009	DM					T:31991 THE WRKOUT....
6/15/2009	DM					T:31991 ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
6/15/2009	DM					T:31991 PACAKGE WHICH EXPLAINS THE SSN IS \$1400 NOT 1167
6/15/2009	DM					T:31991 ADVICE THAT AS PER NEW SET OF THE INCOME ANANLYISI
6/15/2009	DM					T:31991 WE HAVE 2 SSN INCULDED ONE FOR RUTH IAO\$934 AND
6/15/2009	DM					T:31991 ANTHER IAO\$233 HE SD WE SENT 1 OTHER FOR DAUGHTER
6/15/2009	DM					T:31991 ADVICE THER IS NO INFO .. THER WAS NO VOICE FRM
6/15/2009	DM					T:31991 OTHER SIDE AND CALL DISCONN..TULSI
6/15/2009	DM					T:31991 ACTION/RESULT CD CHANGED FROM LMDC TO OAAI
6/15/2009	DM					T:20178 BRWR2 CALD IN TO KNW THE STATUS ON MOD INFORMD THT
6/15/2009	DM					T:20178 MOD IS DENIED AS SPLST IS UNABLE TO REACH THE
6/15/2009	DM					T:20178 AFFORDABLE PMT HWOEVER ADV TO EITHER SELL THE
6/15/2009	DM					T:20178 PROPERTY OR CONT MAKING SAME PMT BRWR IS UPSET HE
6/15/2009	DM					T:20178 WNTS SOME HELP OR OPTIONS ADV TO SPK WITH LOAN
6/15/2009	DM					T:20178 RES....XFRD TO LOAN RES....MEENA/MONA
6/15/2009	DM					T:20178 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/16/2009	D28		0	DT	8	FORCED BILLING STATEMENT FROM REPORT R628
6/17/2009	DM					T:29442 TT BRWR.. BRWR CALD IN TO CHECK IF ANY UPDTE THT
6/17/2009	DM					T:29442 HE SPOKE WITH THE PREVIUS REP IN RGRDS TO THE LOAN
6/17/2009	DM					T:29442 MOD THT WAS DENIED... CHECKD WIT REP & WNT THRU
6/17/2009	DM					T:29442 RECORDS & ALSO CHEKD WIT SPLST, THT THIS IS BEEN
6/17/2009	DM					T:29442 AN EXCPTION & ESCLTD TO THE MANGRS & ADSVD OT C/B
6/17/2009	DM					T:29442 ON FRIDAY... BRWR ACKD, BUT CAL DRPD, BAD CONC.RAM
6/17/2009	DM					T:29442 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/18/2009	DM					T:31989 TT B1..CLD VRFD..WNTD TO SPEAK TO MGR REG THE MOD
6/18/2009	DM					T:31989 DENIAL ..HE WAS SO ADAMANT AND WNTD TO SPEAK TO
6/18/2009	DM					T:31989 THE MGR..ADV THE ISSUE HAS BEEN ESCALATED TO THE
6/18/2009	DM					T:31989 MGRS AND AS PER THE NOTES OF 06/17/09 THEY ARE

6/18/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:31989	WORKING ON IT AND CBK ON FRIDAY..UMESH
6/18/2009	DM			Exhibit 2	Pg 30 of 149	T:31989	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/18/2009	DM					T:11117	TT B1..WNATED TO SPEAK WITH SUP...SUP NOT
6/18/2009	DM					T:11117	AVAILABLE, XFRED BACK TO THE QUEUE...SID/SABU
6/18/2009	DM					T:11117	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/18/2009	DM					T:31123	TT B2...BRRWR CALLED IN REGARDING THE LOAN
6/18/2009	DM					T:31123	MOD...ADV TAHT THE MOD IS DENIED AND BRRWR SD THAT
6/18/2009	DM					T:31123	HE RECVD THE FORECLOSURE LETTER AND HE WANTS TO
6/18/2009	DM					T:31123	SPK TO THE SUPVR....ADV RRWR TO CAL BACK LATER TO
6/18/2009	DM					T:31123	SPK TO THE SUPVR....MARY
6/18/2009	DM					T:31123	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/19/2009	DM					T:15762	SPK WITH B2 VRFD INFO ADVSD THE REASON FOR THE
6/19/2009	DM					T:15762	DENIAL...SD INCOME HAS BEEN CALC INCORRECTLY,ADVSD
6/19/2009	DM					T:15762	IT WAS UPDATED AS PROVIDED..ADVSD TO SEND IN ALL
6/19/2009	DM					T:15762	THE PROOF OF INCOME TO SEE IF WE CAN WORK OUT A
6/19/2009	DM					T:15762	MOD AS THE LTV IS TOO LOW TO PROCEED WITH MOD AND
6/19/2009	DM					T:15762	THE INCOME IS AT 1400\$
6/19/2009	DM					T:15762	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/19/2009	DM					T:29439	B2 WNTD TO KNOW Y THE MOD WAS DENIED..TOLD HIM COS
6/19/2009	DM					T:29439	OF HIS INCOME..WNTD TO SPK TO SUP..TRANS THE CALL
6/19/2009	DM					T:29439	TO SUPV..PRASAD
6/19/2009	DM					T:29439	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/22/2009	DM					T:31011	BR CALD TO CHK ON THE MOD STATUS N ALSO TO CHK IF
6/22/2009	DM					T:31011	WE HAV RECVD THE FAX N THE PMT...BR SPOKE TO A SUP
6/22/2009	DM					T:31011	ON FRI N BR SAYS AS PER THE SUP HE O/N A PMT IAO
6/22/2009	DM					T:31011	\$832.00 N SENT THE PROPTY VALUE DOC TO THE SUP
6/22/2009	DM					T:31011	FAX#...ADV BR IT WIL TAK 24-48 HRS TO
6/22/2009	DM					T:31011	UPDATE...E-MAILD THE SUP.ADV BR TO FOL-UP.....JOHN
6/22/2009	DM					T:31011	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/23/2009	DM					T:31311	B2 CLD TO CHK WHETHER HE CAN SPK TO THE SUP WHO
6/23/2009	DM					T:31311	WAS SPKING TO HIM, INFED HIM THAT THE SUP HAS LEFT
6/23/2009	DM					T:31311	FOR THE DAY AND HE CAN CALL TMRW TO SPK TO HIM OR
6/23/2009	DM					T:31311	I CAN HELP HIM OUT.B2 TOLD THAT HE WILL GET BACK
6/23/2009	DM					T:31311	TO US..BIKRAM
6/23/2009	DM					T:31311	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/23/2009	DM					T:15762	BRW2 ALSO STATED THERE IS ANOTHER LOAN THAT IS
6/23/2009	DM					T:15762	PREDATING OUR LOAN...ADVSD TO SEND THE DOCS SO AS
6/23/2009	DM					T:15762	TO CHECK WITH MGR FOR AN UPDATE.CALL GOT DISC
6/23/2009	DM					T:15762	WHILE PLACED THE LOAN ON HOLD
6/23/2009	DM					T:15762	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC

6/23/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	Exhibit 2 Pg 31 of 149	BRW2 ALSO STATED THERE IS ANOTHER LOAN THAT IS
6/23/2009	DM						PREDATING OUR LOAN...ADVSD TO SEND THE DOCS SO AS
6/23/2009	DM						TO CHECK WITH MGR FOR AN UPDATE.
6/23/2009	DM					T:15762	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/23/2009	NT					T:21099	rcvd pymt iao 832.00 check # 102539438496
6/23/2009	NT					T:21099	rcvd docs Y sent to cash by Jmoore
6/23/2009	NT					T:21099	rcvd pymt iao 832.00 check # 102539438507
6/23/2009	NT					T:21099	rcvd docs Y sent to cash by Jmoore
6/23/2009	DM					T:15762	SPK WITH BRW2 VRFD INFO ADVSD MOD DENIED..BRW IS
6/23/2009	DM					T:15762	ON DISABILITY AND THE INCOME IS TOO LOW..
6/23/2009	DM					T:15762	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/23/2009	DM					T:29439	B2 WNTD TO SPK TO SUPVA WITH MOD U/W..EMAILED THE
6/23/2009	DM					T:29439	PH NUM TO THE SUPVA FOR HIM TO CALL THE B2..PRASAD
6/23/2009	DM					T:29439	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/23/2009	DM					T:11117	TT B1 ON THE ACNNT..WANTED TO SPEAK WITH
6/23/2009	DM					T:11117	SUP..XFRED..SID/SABU
6/23/2009	DM					T:11117	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/23/2009	DM					T:31012	BRW CALLED AND WANTED TO SPEAK TO A SPECIFIC
6/23/2009	DM					T:31012	SUPVRS. AS PER SUP GAVE THE NUMBER AND ADVSD TO
6/23/2009	DM					T:31012	CALL SUP DIRECTLY. AK
6/23/2009	DM					T:31012	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/24/2009	DM					T:29443	BWER CALLD IN TO SPEAK TO THE MOD SPCLT. AGAIN. .
6/24/2009	DM					T:29443	ADV SPCLT WILL CALL HIM BACK.. ONCE REVIEWD. THE
6/24/2009	DM					T:29443	ACCOUNT. SEAN
6/24/2009	DM					T:29443	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/24/2009	DM					T:31989	BWER CALLD IN TO SPEAK TO THE MOD SPCLT..SAID THE
6/24/2009	DM					T:31989	CALL GOT DISCONNECTED WHEN SPCLT HAD CALLD.. ADV
6/24/2009	DM					T:31989	SPCLT WILL CALL HIM BACK..THE BWR TOLD THAT HE HAS
6/24/2009	DM					T:31989	TEH DIRECT LINE AND WILL CONTACT THE SUP..UMESH
6/24/2009	DM					T:31989	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/24/2009	DM					T:29443	BWER CALLD IN TO SPEAK TO THE MOD SPCLT..SAID THE
6/24/2009	DM					T:29443	CALL GOT DISCONNECTED WHEN SPCLT HAD CALLD.. CHECK
6/24/2009	DM					T:29443	WITH SPCLT AND ADVD WILL GET BACK TO HIM..
6/24/2009	DM					T:29443	SEAN
6/24/2009	DM					T:29443	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/25/2009	DM					T:00000	EARLY IND: SCORE 006 MODEL EI16C
6/25/2009	DM					T:15762	SPK TO BRW2 VRFD INFO ADVSD HE HAS A GREATER LIEN
6/25/2009	DM					T:15762	AGAINST US...ADVSD THE LOAN LTV TOO LOW AND
6/25/2009	DM					T:15762	INCOME TOO LOW TO PROCESS A MOD...ADVSD WILL RUN
6/25/2009	DM					T:15762	THE INFO THRU MGR AND SEE IF WE CAN MOD THE LOAN

6/25/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	IN ANY WAY, ASHWIN
6/25/2009	DM			Exhibit 2	Pg 32 of 149	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/25/2009	DM					T:31120 TT...B2...CLD ND WAS INSISTING ONLY TO SPK WITH
6/25/2009	DM					T:31120 SUPVR TO THE MOD REP..AS HE HIS BEEN CALL TO MOD
6/25/2009	DM					T:31120 REP ND HAD CONVERSTIONS IN THE PAST WITH THE REP
6/25/2009	DM					T:31120 BUT PRVS REP SD HE CNT HAVE THE SUPVR ANSWR THE
6/25/2009	DM					T:31120 CALL..EMLD SUPVR FOR THE ADVISE..NAGI
6/25/2009	DM					T:31120 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/25/2009	DM					T:15875 B2 CALLED IN TO SPK WITH A SUP WHO HAD PROMISED
6/25/2009	DM					T:15875 HIM A CALL BACK ABT MOD..ADVISED SUP'S DONT WORK
6/25/2009	DM					T:15875 ON FILE'S AND BRW DID NOT HAVE SUP'S FULL
6/25/2009	DM					T:15875 NAME..ADVISED CAN NOT SEND EMAIL TILL HE GIVES
6/25/2009	DM					T:15875 FULL NAME..HNG UP..BKANWARPAL.
6/25/2009	DM					T:15875 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/25/2009	DM					T:31011 BWER CALLD IN TO SPEAK TO THE MOD SPCLT. AGAIN. .
6/25/2009	DM					T:31011 ADV TAT A REQUEST HAS BEEN MADE N TO WAITE FOR THE
6/25/2009	DM					T:31011 CAL...JOHN
6/25/2009	DM					T:31011 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/26/2009	DM					T:31236 B2 CI STTD WANTS TO TALK TO MOD SUP HE SPOKE
6/26/2009	DM					T:31236 YESTERDAY.. ADVSD SUP NOT AVAILABLE RIGHT NOW AND
6/26/2009	DM					T:31236 CALL US BACK NEXT WEEK.. ADVSD AS PER THENOTES SUP
6/26/2009	DM					T:31236 WILL CHECK WITH MANAGER IF WE COULD DO MOD..
6/26/2009	DM					T:31236 NBHAISE/ANDY
6/26/2009	DM					T:31236 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/29/2009	DM					T:11119 B2 CALLED IN REG THE FILE STATUS,ADV IT WILL TAKE
6/29/2009	DM					T:11119 SOME MORE TIME TO GET A RESPONSE FROM MOD SUP,
6/29/2009	DM					T:11119 LAST PMT RCVD ON 06/24 HAS BEEN APPLIED ON THE
6/29/2009	DM					T:11119 A/C,ADV B2 TO CALL BACK ON 07/03,AMY
6/29/2009	DM					T:11119 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/30/2009	DM					T:29444 BWR2 CALLED IN FOR MOD INFO..ADVISED A/C UNDER
6/30/2009	DM					T:29444 REVIEW...BWR WANTED TO CALL REP...ROMOEO
6/30/2009	DM					T:29444 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/1/2009	NT	MODSH				T:02432 Special Handling required...Sridevi J 02432
7/1/2009	DM					T:02432 "RFD NOTATION FOR MODIFICATION"
7/1/2009	DM					T:02432 DFLT REASON 4 CHANGED TO: PAYMENT ADJUSTMENT
7/1/2009	DM					T:02432 ACTION/RESULT CD CHANGED FROM LMDC TO OAAI
7/1/2009	LMT					PURSUE FORBEARANCE (500) COMPLETED 07/01/09
7/1/2009	LMT					BPO ORDERED (4) COMPLETED 07/01/09
7/1/2009	LMT					LMT SOLUTN PURSUED (6) COMPLETED 07/01/09
7/1/2009	LMT					ASSESS FINANCL PKG (2) COMPLETED 07/01/09

7/1/2009	LMT	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	PURSU E LN MODIFCATN (1000) COMPLETED 07/01/09
7/1/2009	LMT			Exhibit 2	Pg 33 of 149	REFERRD TO LOSS MIT (1) COMPLETED 07/01/09
7/1/2009	LMT					APPROVED FOR LMT 07/01/09
7/1/2009	FOR					LMT BORR FIN REC ADDED
7/1/2009	CIT	COL19			T:02432	019 NEW CIT 835: MOD referral..>Sridevi J 02432
7/1/2009	LMT					FILE CLOSED (7) COMPLETED 07/01/09
7/1/2009	LMT					LOSS MIT DENIED OTHER
7/1/2009	DM				T:15762	SPK TO BRW2 VRFD INFO ADVSD THE PROOF HAS BEEN
7/1/2009	DM				T:15762	RECEIVED AND WILL PROCEED WITH THE REVIEW OF
7/1/2009	DM				T:15762	MODIFICATION
7/1/2009	DM				T:15762	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/1/2009	DM				T:26774	TT B2 ADVSD WUD LIKE TO TALK TO U/W FROM
7/1/2009	DM				T:26774	SINCE LOAN MOD IS DENIED. ADVSD WE
7/1/2009	DM				T:26774	DONOT HAVE DIRECT NUMBER FOR HIM TO REACH HOWEVER
7/1/2009	DM				T:26774	I WUD SEND HIM A MAIL TO GETBACK WITHIN
7/1/2009	DM				T:26774	24HRS..JOHNSY
7/1/2009	DM				T:26774	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/2/2009	DM				T:00000	EARLY IND: SCORE 398 MODEL EI30C
7/6/2009	DM				T:12446	TT B2 V/I, ADV TAD, LC, CBR, FEES, B2 CLD TO CHECK
7/6/2009	DM				T:12446	THE STATUS OF THE MOD, ADV MOD HAD BEEN DENIED
7/6/2009	DM				T:12446	TODAY AND A DENIAL LTR HAD BEEN SENT OUT TO HIM,
7/6/2009	DM				T:12446	B1 ADV THAT HE WOULD WAIT FOR THE LTR AND DISCUSS
7/6/2009	DM				T:12446	WITH HUD
7/6/2009	DM				T:12446	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/6/2009	DM				T:11119	B1 CALLED REG THE A/C, NO LOSS MIT ALERT,XREF THE
7/6/2009	DM				T:11119	CALL,AMY
7/6/2009	DM				T:11119	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/6/2009	DM				T:15999	B2 CI WITH REGARDS TO LOAN MOD. XNSFRD TO LOAN
7/6/2009	DM				T:15999	RES SINCE ACC NT IN LMT....GUNARA
7/6/2009	DM				T:15999	ACTION/RESULT CD CHANGED FROM BRIP TO LMDC
7/6/2009	OL		0	90	5	WDOYLM - DENIAL LETTER
7/6/2009	LMT					FILE CLOSED (7) COMPLETED 07/06/09
7/6/2009	LMT					LOSS MIT DENIED BORROWER CANNOT AFFORD PROPERTY
7/6/2009	DM				T:30741	PER 7/01, B1 WAS INFORMED OF LOAN MOD DENIAL....HW
7/6/2009	DM				T:30741	ACTION/RESULT CD CHANGED FROM OAAI TO BRIP
7/6/2009	CIT	COL10			T:30741	018 DONE 07/06/09 BY TLR 30741
7/6/2009	CIT	COL10			T:30741	TSK TYP 118-UNSUITABLE MOD
7/6/2009	CIT	COL10			T:30741	018 task completed
7/7/2009	CIT	COL19			T:02432	021 NEW CIT 326: SPECIAL SERVICING HMP
7/7/2009	CIT	COL19			T:02432	MODIFICATION ESCROW

7/7/2009	CIT	COL18	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:02432	EFFECTIVE DATE PERMANENT MOD- 12/09
7/7/2009	CIT	COL19		Exhibit 2	Pg 34 of 149	T:02432	ASSUME RECEIPT OF 2 MNTHS PAYMENTS TO ROLL
7/7/2009	CIT	COL19				T:02432	DURING TRIAL PERIOD...Sridevi J 02432
7/7/2009	NT	MODSH				T:02432	Special Handling required...Sridevi J 02432
7/7/2009	DM					T:02432	"RFD NOTATION FOR MODIFICATION"
7/7/2009	DM					T:02432	ACTION/RESULT CD CHANGED FROM LMDC TO OAAI
7/7/2009	LMT						PURSU FORBEARANCE (500) COMPLETED 07/07/09
7/7/2009	LMT						BPO ORDERED (4) COMPLETED 07/07/09
7/7/2009	LMT						LMT SOLUTN PURSUED (6) COMPLETED 07/07/09
7/7/2009	LMT						ASSESS FINANCL PKG (2) COMPLETED 07/07/09
7/7/2009	LMT						PURSU LN MODIFCATN (1000) COMPLETED 07/07/09
7/7/2009	LMT						REFERRD TO LOSS MIT (1) COMPLETED 07/07/09
7/7/2009	LMT						APPROVED FOR LMT 07/07/09
7/7/2009	FOR						LMT BORR FIN REC ADDED
7/7/2009	CIT	COL19				T:02432	020 NEW CIT 835: MOD referral...Sridevi j 02432
7/8/2009	DM					T:31236	B2 CI STTD HAS FAXED THE INCOME PROOF TO MOD SUP
7/8/2009	DM					T:31236	AND WNATED TO CHECK THE STST.. CHECKED WITH SUP
7/8/2009	DM					T:31236	AND ADVSD YES RCVD AND MOD IS UNDER REIVIEW.. ADVSD
7/8/2009	DM					T:31236	TO ALLOW 3-4 WEEKS.. STTD RCVD DEL LETTER.. ADVSD
7/8/2009	DM					T:31236	COZ ACCT DEL.. STTD HE WASINFORMED TO MAKE PYMTS
7/8/2009	DM					T:31236	OF 832 BY MOD SUP.. ADVSD NO NOTES TO STATE THAT
7/8/2009	DM					T:31236	ACTION/RESULT CD CHANGED FROM OAAI TO LMDC
7/8/2009	DM					T:31236	AND THE SUP MAY HAVE JUST GIVEN INFO THAT THE WE
7/8/2009	DM					T:31236	IL TRY TO REDUCE PYMTS.. ADVSD THE PYMT IS DUE FOR
7/8/2009	DM					T:31236	JUNE IAO 1608.35.. BOR ACK. NBHAISE/ANDY
7/8/2009	DM					T:31236	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
7/9/2009	CIT	ESC05				T:01752	021 cap amt: 0.00
7/9/2009	CIT	ESC05				T:01752	shtg amt: 1574.78
7/9/2009	CIT	ESC05				T:01752	esc pmt w 1/60 shtg: 400.81
7/10/2009	CBR		0	00	1	T:00000	DELINQUENT: 30 DAYS
7/10/2009	DM					T:31236	B2 CI TO CHECK THE MOD STTS.. ADVSD UNDER REVIEW..
7/10/2009	DM					T:31236	ADVSD UNTIL MOD IS APP WE WIL NOT HAVE THE
7/10/2009	DM					T:31236	COMPELTE DEAILS.. ADVSD HOW HMP MOD WORKS..
7/10/2009	DM					T:31236	NBHAISE/ANDY
7/10/2009	DM					T:31236	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/10/2009	DM					T:31991	REC CALL WHILE VERFYN THE A/C CALL GT
7/10/2009	DM					T:31991	DISCONN..EVE/TULSI
7/10/2009	DM					T:31991	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/10/2009	DM					T:20178	BRWR CALD IN WNTD TO SPK WITH SUP AS THERE IS NO
7/10/2009	DM					T:20178	UPDATE ON MOD...HE SAYS THT HE HS BEEN CALLING IN

7/10/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	Exhibit 2 Pg 35 of 149	FROM LONG TIME ABOUT MOD HE WAS TOLD THT MOD IS DENIED AND THEN ACCT IS UNDER REVIEW FOR MOD AND
7/10/2009	DM						HE WAS ALSO TOLD BY SUP THT MOD WILL BE APPRVD AND
7/10/2009	DM						ADV THT WOULD TAKE FEW MORE DAYS...HOWEVER THERE
7/10/2009	DM						ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/10/2009	DM						IS NO UPDATE AND HE WAS TOLD TO SPK WITH SUP
7/10/2009	DM						AGAIN...WHILE PLCD ON HOLD TO GET SUP HE HUNG
7/10/2009	DM						UP...MEENA/MONA
7/10/2009	DM						ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/10/2009	CIT	COL19					022 NEW CIT 710 - Mod review in progress.
7/10/2009	CIT	COL19					021 DONE 07/10/09 BY TLR 30008
7/10/2009	CIT	COL19					TSK TYP 326-TRIAL HMP ESCRO
7/10/2009	CIT	COL19					020 DONE 07/10/09 BY TLR 30008
7/10/2009	CIT	COL19					TSK TYP 835-PRE-LOSS MIT MO
7/13/2009	DM						B WNTD TO KNOW Y MOD NOT IN PLACE..WNTD TO SPK TO
7/13/2009	DM						SUPVA..EMAILED SUPVA..TOLD THAT HE IS WAITING FOR
7/13/2009	DM						MOD FOR THE PAST 5 MONTHS..TOLD HIM THAT WILL HAVE
7/13/2009	DM						THE SUPVA CALL..WNTD DF AND PRINCIPAL REDUCTION
7/13/2009	DM						PROGRAM...TOLD HIM WILL HAVE SUPVA CALL HIM
7/13/2009	DM						BACK...PRASAD
7/13/2009	DM						ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/13/2009	DM						B2 CALLED IN REGARDING THE CONFERENCE CALL WITH
7/13/2009	DM						SUP,ADVISED THAT THE ACCOUNT IS DENIED FOR LOAN
7/13/2009	DM						MOD,HE TOLD HE HAS PROVIDED THE UPDATED
7/13/2009	DM						FIN,INFED A MAIL HAS ALREADY SENT TO HAVE A
7/13/2009	DM						CALL BACK,HENCE INFED HIM TO WAIT
7/13/2009	DM						FOR AN HR AND CALL US BACK.....BIKRAM
7/13/2009	DM						ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/13/2009	DM						B2 CALLED IN REGARDING THE CONFERENCE CALL WITH
7/13/2009	DM						SUP,ADVISED THAT THE ACCOUNT IS DENIED FOR LOAN
7/13/2009	DM						MOD,HE TOLD HE HAS PROVIDED THE UPDATED
7/13/2009	DM						FIN,MAILED SUP ABOUT IT.....RARATNAM
7/13/2009	DM						ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/13/2009	DM						BWER CALLDING ALONG WITH 3P BRANDON BILLINGS.ABOUT
7/13/2009	DM						THE MOD DENIAL LETTER.. EXPLND THE MOD WAS DENIED
7/13/2009	DM						AND IS BEING.. REVIEWD AGAIN.. AFTER IT WAS
7/13/2009	DM						DENIED.. AND ESCALATED TO SUPRVISR FOR ADVICE ON
7/13/2009	DM						THE PROGRSS AND FOLLOW UP ON THE FILE.
7/13/2009	DM						SEAN
7/13/2009	DM						ACTION/RESULT CD CHANGED FROM LMDC TO LMDC

7/13/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:31823	TT B1 & 3P BRANDON BILLINGS.. ADV OF
7/13/2009	DM				Exhibit 2 Pg 36 of 149	T:31823	DELQCR;LC'S.ADV AS OF 7/6 MOD WAS DENIED...ND TO
7/13/2009	DM					T:31823	T'FER TO MOD DEPT FOR FURTHER EXPLANATION....
7/13/2009	DM					T:31823	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/13/2009	D19		0	05	8		DEF - OPTIONS TO AVOID FORECLOSURE
7/14/2009	NT	MOD				T:20716	Talked with b2, advised that we would not reduce
7/14/2009	NT	MOD				T:20716	the principal, specifically because he has plenty
7/14/2009	NT	MOD				T:20716	of equity in the property. Cdemers 6290
7/14/2009	NT	NOTE				T:15762	brw clld in wanted principal reduction..advsd
7/14/2009	NT	NOTE				T:15762	might qualify under rate reduction...advsd the mod
7/14/2009	NT	NOTE				T:15762	was denied earlier as his LTV is at 60% and the
7/14/2009	NT	NOTE				T:15762	income was too low...sd he has predating debts on
7/14/2009	NT	NOTE				T:15762	the loan and they have preferential right...advsd
7/14/2009	NT	NOTE				T:15762	the note is with us...advsd will cal back once the
7/14/2009	NT	NOTE				T:15762	mod is approved on the loan.
7/14/2009	DM					T:29440	B2 CLD IN FOR SUP..INFORMED THE MOD IS IN REV
7/14/2009	DM					T:29440	,ASKED TO CAL BCK AFTER 30MIN FOR THE SUP..PRAJEEN
7/14/2009	DM					T:29440	ACTION/RESULT CD CHANGED FROM BRLM TO LMDC
7/14/2009	DM					T:15762	CLLD BRW THRICE, BUT UNABLE TO REACH AS LINE BUSY
7/14/2009	DM					T:15762	ACTION/RESULT CD CHANGED FROM LMDC TO BRLM
7/14/2009	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
7/15/2009	DM					T:29442	TT BRWR.. ADVSD BRWR MOD DENIED & GAVE THE REASON
7/15/2009	DM					T:29442	FOR THE SAME.. BRWR STTD THT IF WE REDUCE INT/RAT
7/15/2009	DM					T:29442	TO 2%, SHOULD BE ABLE REACH..ADVSD BRWR ON THT &
7/15/2009	DM					T:29442	INFRMD IF NO CHNGE IN INCOME, WE CAN'T RE-WRK ON
7/15/2009	DM					T:29442	THIS LOAN & BRWR STTD THT THE MOD DENIED HAS
7/15/2009	DM					T:29442	HAD EQITY..GAVE INFO FOR THE SAME....RAM
7/15/2009	DM					T:29442	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/15/2009	OL		0	90	5		WDOYLM - DENIAL LETTER
7/15/2009	CIT	COL19				T:20312	023 New CIT 118: Modification denied. Based upon
7/15/2009	CIT	COL19				T:20312	income of \$3366 and value of \$325000, we are
7/15/2009	CIT	COL19				T:20312	unable to reach an affordable payment (38%
7/15/2009	CIT	COL19				T:20312	DTI) even when reducing interest rate to 2%
7/15/2009	CIT	COL19				T:20312	and reducing UPB to 70% LTV. Please counsel
7/15/2009	CIT	COL19				T:20312	to sell
7/15/2009	CIT	COL19				T:20312	022 DONE 07/15/09 BY TLR 20312
7/15/2009	CIT	COL19				T:20312	TSK TYP 710-MOD REVIEW IN P
7/15/2009	CIT	COL19				T:20312	022 Closing 710 due to Mod Denial
7/16/2009	DM					T:26775	B2 CALLED IN REGARDING THE LOAN MOD,ADVISED THE
7/16/2009	DM					T:26775	MOD GOT DENIED HE SAID THE DENIEL WAS BASED ON

7/16/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	Exhibit 2 Pg 37 of 149	WRONG FIGURES AND HE HAS ALREADY SPOKE WITH SUP
7/16/2009	DM						ADVSD VERY CLEARLY WHT IS THE REASON TO GET MOD
7/16/2009	DM						T:26775 DENIED...SREENI
7/16/2009	DM						T:26775 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/16/2009	DM						T:15951 B2 CALLED IN REGARDING THE LOAN MOD,ADVISED THE
7/16/2009	DM						T:15951 MOD GOT DENIED HE SAID THE DENIEL WAS BASED ON
7/16/2009	DM						T:15951 WRONG FIGURES AND HE HAS ALREADY SPOKE WITH SUP TO
7/16/2009	DM						T:15951 HELP WITH LOAN MOD,E-MAILED SUP ABOUT IT,ADVISED
7/16/2009	DM						T:15951 BRWR THAT SUP IS GOING TO CONTACT HIM....RARATNAM
7/16/2009	DM						T:15951 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/17/2009	DM						T:31985 B1 CI AND WANTD TO KNOW WHAT TO KNOW MOD WAS
7/17/2009	DM						T:31985 DENIED ON THE ACCT,ADV HIM AS PER NOTE,CUS WANTD
7/17/2009	DM						T:31985 TO KNOW WHAT HIS PMT WOULD BE AFTER REDUCING HIS
7/17/2009	DM						T:31985 INT RATE TO 2% AND WHY WE DID NOT DO A LOAN TERM
7/17/2009	DM						T:31985 EXT,ADV WILL EMAIL REP TO CHECK,ADV TO CALL
7/17/2009	DM						T:31985 BACK...CUS ACK..ERIC/PARIK
7/17/2009	DM						T:31985 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/17/2009	DM						T:31842 TT BWR2,ASKING ON LON MOD.ADV BE XRFD TO MOD.6445
7/17/2009	DM						T:31842 ACTION/RESULT CD CHANGED FROM BRTR TO LMDC
7/17/2009	DM						T:13015 TTB1 AND HIS 1 TIME CONSENT A3P VI XFER LM
7/17/2009	DM						T:13015 ACTION/RESULT CD CHANGED FROM OAAI TO BRTR
7/17/2009	DM						T:20771 ...CHNGD ADV COUSL TO SELL ADV BASED OFF INCOME
7/17/2009	DM						T:20771 AND VAL OF PROP UNABLE TO AFFORD WNTD TO DISP
7/17/2009	DM						T:20771 ANWRD ALL INFO PROVD TO ME REG DENIAL TRANS TO
7/17/2009	DM						T:20771 DLLS MOD TEAM RFD STD HE WAS NVR LATE ADV AT THIS
7/17/2009	DM						T:20771 TIME SHWS ADV SHWS TWO MOS B1 STD ON DISB HE REFF
7/17/2009	DM						T:20771 TO TELL ME AND HE STD HIS FAM HLPG HIM UNCOP RFD
7/17/2009	DM						T:20771 ACTION/RESULT CD CHANGED FROM BRTR TO OAAI
7/17/2009	DM						T:20771 TT B2 VI OCC B1 LVS IN HM ADV DUE FOR JUNE JLY LT
7/17/2009	DM						T:20771 FEE NEG CRED REP ADV TAD B2 GV PH AUTH TO BRANDON
7/17/2009	DM						T:20771 BILLINGS TO SPK ON THE ACCT ADV MOD DENIED NTS
7/17/2009	DM						T:20771 7-15-09 CIT 118 COUSL TO SELL ADV REALTOR THIRD
7/17/2009	DM						T:20771 PARTY STD ABOUT 3400 INCOME ADV APP FOR 3366 SHWS
7/17/2009	DM						T:20771 ON THE ACCT AND STILL UNABLE TO MOD INFO HSNT....
7/17/2009	DM						T:20771 DFLT REASON 2 CHANGED TO: ILLNESS OF FAMILY MEM
7/17/2009	DM						T:20771 DFLT REASON 3 CHANGED TO: BLANK
7/17/2009	DM						T:20771 DFLT REASON 4 CHANGED TO: BLANK
7/17/2009	DM						T:20771 ACTION/RESULT CD CHANGED FROM LMDC TO BRTR
7/17/2009	DM						T:31992 TT B..CI ABT THE MOD DENIEL..ADV THE REASON OF THE
7/17/2009	DM						T:31992 DENIEL..WANTED TO CHK WHAT INCOME HE HAS TO SUBMIT

7/17/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:31992	SO THAT HE CAN GET A MOD..ADV WE CANNOT GIVE THAT
7/17/2009	DM			Exhibit 2	Pg 38 of 149	T:31992	INFO..GAVE THE BASIC CRITERIAS ON BASIS OF WHICH
7/17/2009	DM					T:31992	MOD IS CALCULATED..SHOMA
7/17/2009	DM					T:31992	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/17/2009	DM					T:31992	TT B..CI STTAING THAT HE HAS SUBMITTED THE UPDATED
7/17/2009	DM					T:31992	INCOME INFO, AND HAS NOT RECVD ANY INFORMATION
7/17/2009	DM					T:31992	FROMUS..VERIFIED THE INCOME FROM THE JUSTIFICATION
7/17/2009	DM					T:31992	OF..CONTD
7/17/2009	DM					T:31992	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/17/2009	DM					T:31992	MOD DENIEL..SAID IS CORRECT..TRIED TO GIVE AN
7/17/2009	DM					T:31992	EXPLANATION OF MOD DENIEL..SAID THAT THERE IS
7/17/2009	DM					T:31992	SOMEONE ELSE ON THE LINE..AND DISCONNECTED THE
7/17/2009	DM					T:31992	CALL..SHOMA
7/17/2009	DM					T:31992	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/17/2009	CIT	INQ60				T:13944	024 DONE 07/17/09 BY TLR 13944
7/17/2009	CIT	INQ60				T:13944	TSK TYP 246-ADVOCACY RESOLU
7/17/2009	CIT	INQ60				T:13944	024 cont- selling the property - adv b1 that a mod
7/17/2009	CIT	INQ60				T:13944	cannot be reviewed again unless fin info
7/17/2009	CIT	INQ60				T:13944	changed/add income is rec'd. b1 adv he would
7/17/2009	CIT	INQ60				T:13944	not be albe to comply with that, adv b1 no alt
7/17/2009	CIT	INQ60				T:13944	mod avai/does not qual for any alt mod. adv b1
7/17/2009	CIT	INQ60				T:13944	we could set up pymnt arrangement to assist in
7/17/2009	CIT	INQ60				T:13944	bringing loan current, b1 declined offer.
7/17/2009	CIT	INQ60				T:13944	jenaw/2365257
7/17/2009	CIT	INQ60				T:13944	024 new cit 246---spoke to b1, he conf that income
7/17/2009	CIT	INQ60				T:13944	figures used on recent mod were correct, b1
7/17/2009	CIT	INQ60				T:13944	adv he cannot get anyone else into prop as
7/17/2009	CIT	INQ60				T:13944	renter, b1 adv cannot get add income, adv b1
7/17/2009	CIT	INQ60				T:13944	that mod denied b/c we cannot reach affordable
7/17/2009	CIT	INQ60				T:13944	mtg pymnt, adv b1 that is even with debt
7/17/2009	CIT	INQ60				T:13944	forgiveness and reducing int rate to 2%, adv
7/17/2009	CIT	INQ60				T:13944	b1 might be in his best interest to consider
7/20/2009	DM					T:31235	B2 CI TO CHK STATS OF MOD.I ADVSD REPS NOTES N
7/20/2009	DM					T:31235	ADVSD OF DENIAL,HE WAS UPSET BECOZ THR WAS NO CB
7/20/2009	DM					T:31235	FRM MOD SPLST,I SD EMLS WHR SENT TODAY , TO ALLW
7/20/2009	DM					T:31235	TIME,HE SD WILL NT WAIT N INSISTED TTT SUP,I SD
7/20/2009	DM					T:31235	SUP NT AVAIL,WILL BE AVAIL IN 15 MIN..HE SD WILL
7/20/2009	DM					T:31235	CB..APATRICK.
7/20/2009	DM					T:31235	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/20/2009	DM					T:11117	TT B1 ON THE MOD..WNATED TO SPEAK WIT

7/20/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:11117	MANGR ADVISED MANAGERS NOT AVAILABLE, BUT WAS
7/20/2009	DM			Exhibit 2	Pg 39 of 149	T:11117	INFORMD TO REP TO GIVE A CAL BACK..ASKED TO WAIT
7/20/2009	DM					T:11117	TILL REP GETS BACK TO HIM...SID/SABU
7/20/2009	DM					T:11117	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/20/2009	DM					T:31011	BR CALD BAK WITH THE SAME ISSUE,ON THE MOD N THE
7/20/2009	DM					T:31011	PMT HE MADE THRU M/GRM.VERFD N ADV BR TAT A REQUET
7/20/2009	DM					T:31011	HAS BEEN MADE TO THE MOD REPN BR WIL GET A CAL BY
7/20/2009	DM					T:31011	END OF DAY OR TMRO,ADV BR TO WAITE.BR ACKNG...JOHN
7/20/2009	DM					T:31011	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/20/2009	DM					T:31822	B1 CI WANTED TO KNOW HOW HIS PYMTS WERE BEING
7/20/2009	DM					T:31822	APPLIED ADVS SINCE IT IT NOT THE FLL AMT FOR HIS
7/20/2009	DM					T:31822	PYMT WE HAVE TO WAIT UNTIL COMP PMT IS REC AND
7/20/2009	DM					T:31822	THEN WE CAN APPLY ALSO WANTED TO KNOW THE STTS OF
7/20/2009	DM					T:31822	THE MOD ADVS THT MOF WAS DENIED ADVS THT I WLD
7/20/2009	DM					T:31822	XFER TO MOD DEPT E.ROBINSON6306
7/20/2009	DM					T:31822	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/20/2009	DM					T:31983	B CI TO INFRM THT HE WAS INFRMD BY THE REP THT IF
7/20/2009	DM					T:31983	HIS INCM IS \$3200 THN HE WILL BE ABLE TO AVAIL THE
7/20/2009	DM					T:31983	MOD.BRWR INFRMS THT EVEN THOUGH THE INCM GIVN WAS
7/20/2009	DM					T:31983	UPDATED WHY THE MOD WAS DENIED.BRWR WNTS TO SPK
7/20/2009	DM					T:31983	WITH REP.EMAILD REP.AS PER REPS ADVS,ADVSD B THT
7/20/2009	DM					T:31983	WILL RECV A CB FRM REP.B ACK.. HEMANT.K
7/20/2009	DM					T:31983	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/21/2009	DM					T:31236	B2 CI WATNED TO TALK TO SUP REGARDING THE MOD
7/21/2009	DM					T:31236	STTS.. WAS ESCLATED. CHECKED WITH MOD SUP AND PER
7/21/2009	DM					T:31236	RESPONSE ADVSD MOD SUP IS CHECKING WITHMANAGER TO
7/21/2009	DM					T:31236	SEEE IF WE HAVE ANY OTHER OPTIONS.. ADVSD THE 2 MO
7/21/2009	DM					T:31236	WE RCVD WAS POSTED TO THE ACCT.. ADVSD IF ACCT IS
7/21/2009	DM					T:31236	DUE HE WIL RCVE THE DEL LETTER. STTD HEIS RECORDIN
7/21/2009	DM					T:31236	ACTION/RESULT CD CHANGED FROM OAAI TO LMDC
7/21/2009	DM					T:31236	THE CALLS.. ADVSD RECORDING OF CALLS IS NOT
7/21/2009	DM					T:31236	ALLOWED.. BOR HUNG UP.. NBHAISE/ANDY
7/21/2009	DM					T:31236	ACTION/RESULT CD CHANGED FROM LMDC TO OAAI
7/22/2009	DM					T:29439	B2 WNTD TO KNOW THE STTS OF THE MOD..TOLD HIM ABT
7/22/2009	DM					T:29439	THE MOD DENIAL..TOLD ME THAT SUPVASH WNTD HIM TO
7/22/2009	DM					T:29439	CAL..SUPVA ASKED HIM TO WAIT AND THAT THE FILE IS
7/22/2009	DM					T:29439	WITH MGMT..PRASAD
7/22/2009	DM					T:29439	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/24/2009	NT					T:11119	please refer the notes on 07/17, b2 need to
7/24/2009	NT					T:11119	compley with alternatives to bring his loan

7/24/2009	NT	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:11119	current, there is no all loan mod b2 clearly denied
7/24/2009	NT			Exhibit 2	Pg 40 of 149	T:11119	pmts arrangements to bring his loan current,
7/24/2009	NT					T:11119	denied to comploey by sending in changed or
7/24/2009	NT					T:11119	increase financials, adv b2 calling in everyday is
7/24/2009	NT					T:11119	not going to get him loan mod,amy
7/24/2009	DM					T:11119	B2 CALLED REG THE LOAN MOD , HE HAS BEEN CALING
7/24/2009	DM					T:11119	EVERYDAY AFTER LOAN MOD WAS DENIED 07/15, NOTES ON
7/24/2009	DM					T:11119	07/17 SPECIFY THE OPTIONS ON THIS A/C, ADV HIM TO
7/24/2009	DM					T:11119	ALLOW INFO TO BE REVIEWS WHICH SHALL BE STARTED
7/24/2009	DM					T:11119	ALL OVER AGAIN,B2 DISCONNECTED THE CALL,AMY
7/24/2009	DM					T:11119	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/25/2009	CIT	COL19				T:20312	025 Opening 710 to have modification redecesioned
7/25/2009	CIT	COL19				T:20312	023 DONE 07/25/09 BY TLR 20312
7/25/2009	CIT	COL19				T:20312	TSK TYP 118-UNSUITABLE MOD
7/25/2009	CIT	COL19				T:20312	023 Closing 118 for reconsideration of HMP
7/25/2009	CIT	COL19				T:20312	Modification
7/27/2009	DM					T:31988	BWR CALD IN TO ASK IF WE RECVD THE DOCS HE HAD
7/27/2009	DM					T:31988	FAXD AS TOLD BY THE REP ADVCD WE STILL HAVE NOT
7/27/2009	DM					T:31988	RECVD THE FAX ADVCD TO CALL BACK IN 24 HRS FOR
7/27/2009	DM					T:31988	UPDATE HE ACKNZUBAIR
7/27/2009	DM					T:31988	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/27/2009	NT	MOD				T:02575	spoke with b2..informed that we need to get proof
7/27/2009	NT	MOD				T:02575	of income for b1..ss benefit and he informed that
7/27/2009	NT	MOD				T:02575	he is renting out a room to Angela Morales for the
7/27/2009	NT	MOD				T:02575	amnt of 600.00.. is sending in lease agreements
7/27/2009	NT	MOD				T:02575	and bank statements with letter of her disability.
7/27/2009	NT	MOD				T:02575	mmartinez
7/27/2009	DM					T:13317	TTB1...VAI...ADV LOAN DELINQ >30 DAYSLATEFEES /
7/27/2009	DM					T:13317	NEG CRED/DELINQ BALANCE. CI RE A CALL MADE TO HIM
7/27/2009	DM					T:13317	ON MOD. ADV THAT PER NOTES, NEEDED TO KNOW ABOUT
7/27/2009	DM					T:13317	SS INCOME. EMAIL REP AND PER HER APPRVL, XFERED
7/27/2009	DM					T:13317	CALL...APRESTON
7/27/2009	DM					T:13317	ACTION/RESULT CD CHANGED FROM BRLM TO LMDC
7/27/2009	DM					T:02575	LEFT MESSAGE ON MACHINE TO CALL US BACK.. SEEMS
7/27/2009	DM					T:02575	THAT IN W/O PACKAGE THERE MAY BE 3 DIFFERENT SS
7/27/2009	DM					T:02575	BENEFIT AMNTS.. NEED TO VERIFY WITH BORROWER IF
7/27/2009	DM					T:02575	THAT IS THE CASE.
7/27/2009	DM					T:02575	MMARTINEZ
7/27/2009	DM					T:02575	ACTION/RESULT CD CHANGED FROM LMDC TO BRLM
7/27/2009	NT					T:20071	Recvd escalated referral to review acct. I have

7/27/2009	NT	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:20071	sent to rep MMartinez to review and follow up with
7/27/2009	NT				Exhibit 2 Pg 41 of 149	T:20071	homeowner today. KHarris
7/27/2009	FOR						LMT BORR FIN REC ADDED
7/27/2009	DM					T:31123	TT B2...CALLED IN TO CHK THE STATUS OF THE LOAN
7/27/2009	DM					T:31123	MOD....ADV THAT THE MOD WAS DENIED AND AGAIN ITS
7/27/2009	DM					T:31123	RECONSIDERED FOR THE HMP LOAN MOD...ADV BRRWR THAT
7/27/2009	DM					T:31123	REVIEW TAKES TIME AND ADV TO CAL BACK AFTER 3-4
7/27/2009	DM					T:31123	DAYS...MARY
7/27/2009	DM					T:31123	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/28/2009	LMT						FILE CLOSED (7) COMPLETED 07/28/09
7/28/2009	LMT						LOSS MIT DENIED OTHER
7/28/2009	OL		0	90	5		WDOYLM - DENIAL LETTER
7/28/2009	CIT	COL19				T:20312	027 New CIT 118: Modification denied. Based upon
7/28/2009	CIT	COL19				T:20312	income of \$1167 and value of \$325000, we are
7/28/2009	CIT	COL19				T:20312	unable to reach an affordable payment (31%
7/28/2009	CIT	COL19				T:20312	DTI) even when reducing interest rate to
7/28/2009	CIT	COL19				T:20312	2.000% and reducing UPB to 70% LTV. Please
7/28/2009	CIT	COL19				T:20312	counsel to sell
7/28/2009	NT	MOD				T:02575	spoke with b1.. to inform process.. should know
7/28/2009	NT	MOD				T:02575	something by end of day tomorrow.
7/28/2009	NT	MOD				T:02575	mmartinez
7/28/2009	LMT						BPO OBTAINED (5) COMPLETED 07/28/09
7/28/2009	CIT	COL19				T:02575	026 new cit 710...received new income
7/28/2009	CIT	COL19				T:02575	information.. run through again.. thanks
7/28/2009	FOR						LMT BORR FIN REC ADDED
7/28/2009	NT	MOD				T:02575	received fax of ss benefit income for b1,b2,and
7/28/2009	NT	MOD				T:02575	Ruth (daughter) and lease agreement for Angela
7/28/2009	NT	MOD				T:02575	Morales that is now living with them and renting a
7/28/2009	NT	MOD				T:02575	room for 600.00
7/28/2009	NT	MOD				T:02575	(they did send in her ss benefits letter but not
7/28/2009	NT	MOD				T:02575	used for income)
7/28/2009	CIT	COL19				T:20312	025 DONE 07/28/09 BY TLR 20312
7/28/2009	CIT	COL19				T:20312	TSK TYP 710-MOD REVIEW IN P
7/28/2009	CIT	COL19				T:20312	025 Closing 710 due to Mod Denial
7/29/2009	DMD					T:22222	00/00/00 00:00:00
7/29/2009	DMD					T:22222	00/00/00 00:00:00
7/29/2009	DMD					T:22222	07/29/09 12:05:46 SUCCESSFUL
7/29/2009	FSV		0	00	1	T:00000	INSP TYPE D ORDERED; REQ CD =AUTO DELQ
7/29/2009	DM					T:20102	S/W CUST2, VI, ADV OF PYMTN DUE, CLLD TO GET
7/29/2009	DM					T:20102	UPDTE, ADV OF PREV DOCS AND MOD DND, PRTY HU,

7/29/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	Exhibit E to
7/29/2009	DM			Exhibit 2	Pg 42 of 149	ACTION/RESULT CD CHANGED FROM LMPP TO LMDC
7/29/2009	NT	LMT				T:02575 payment plan entered in error canceled plan
7/29/2009	NT	LMT				T:02575 mkaufman 2473
7/29/2009	DM					T:02575 PROMISE PLAN 01 CANCELLED MANUALLY
7/29/2009	DM					T:02575 ACTION/RESULT CD CHANGED FROM LMPP TO LMPP
7/29/2009	DM					T:02575 PROMISE PLAN 01 ACTIVE
7/29/2009	DM					T:02575 ACTION/RESULT CD CHANGED FROM LMDC TO LMPP
7/29/2009	DM					T:29439 CLR CI WNTG TO SPK ABT ACCT..TRANS THE CALL
7/29/2009	DM					T:29439 TO LR AS NO LOSMIT FLAG ON THE ACCT..PRASAD
7/29/2009	DM					T:29439 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/29/2009	DM					T:28829 SPOKE WITH BORROWER AND LET HIM KNOW OF DENIAL.
7/29/2009	DM					T:28829 HE WAS VERY UPSET BY THIS. HE CONFIRMED HIS GROSS
7/29/2009	DM					T:28829 INCOME OF 2000 A MONTH, BUT DID NOT WANT TO ACCEPT
7/29/2009	DM					T:28829 THAT WE COULD NOT REACH AN AFFORDABLE PAYMENT. HE
7/29/2009	DM					T:28829 WAS GOING TO THE TREASURY FOR CLARIFICATION.
7/29/2009	DM					T:28829 SMCCAUSE 6598
7/29/2009	DM					T:28829 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/29/2009	OL		0	90	5	WDOYLM - DENIAL LETTER
7/29/2009	CIT	COL19				T:20312 028 New CIT 118: Modification denied. Based upon
7/29/2009	CIT	COL19				T:20312 income of \$2000 and value of \$325000, we are
7/29/2009	CIT	COL19				T:20312 unable to reach an affordable payment (31%
7/29/2009	CIT	COL19				T:20312 DTI) even when reducing interest rate to
7/29/2009	CIT	COL19				T:20312 2.000% and reducing UPB to 70% LTV. Please
7/29/2009	CIT	COL19				T:20312 counsel to sell
7/29/2009	CIT	COL19				T:20312 026 DONE 07/29/09 BY TLR 20312
7/29/2009	CIT	COL19				T:20312 TSK TYP 710-MOD REVIEW IN P
7/29/2009	CIT	COL19				T:20312 026 Closing 710 Due to Mod Denial
7/30/2009	DMD					T:22222 00/00/00 00:00:00
7/30/2009	DMD					T:22222 00/00/00 00:00:00
7/30/2009	DMD					T:22222 07/30/09 12:09:34 SUCCESSFUL
7/30/2009	NT	MOD				T:20136 mod sent to wells fargo to review; b layton 6909
7/30/2009	LMT					
7/30/2009	DM					T:26587 APPROVED FOR LMT 07/30/09
7/30/2009	DM					T:26587 SPOKE TO CUSTOMER AND EXPLAIEND THAT MOD WAS
7/30/2009	DM					T:26587 DENIED.. CUSTOMER STATES THAT HE HAS ALREADY SPOKE
7/30/2009	DM					T:26587 TO 3REPS AND WAS TOLD THE SAME THING. STATED THAT
7/30/2009	DM					T:26587 HE WILL HAVE THE VP OF WELLS FARGO CONTACT US..
7/30/2009	DM					T:26587 CONFIRMED GMI @ \$2000.00..MGREEN 2468
7/30/2009	DM					T:26587 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/31/2009	DM					T:31011 BR WAS INFRD THER IS A MOD APPROVD BY WELLS

7/31/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:31011	FARGO,VERFD N ADV THE TERMS OF THE MOD,GAV THE
7/31/2009	DM			Exhibit 2	Pg 43 of 149	T:31011	D/PMT AMT N DUE DATE,GAV THE INT RATE,GAV THE MTH
7/31/2009	DM					T:31011	PMT N DUE DATE,GAV THE NEW UPL BAL,ADV TO NAK THE
7/31/2009	DM					T:31011	D/PMT CIRTFD,EXPLD ABT THE DOC TO NOTRZ,GAV THE
7/31/2009	DM					T:31011	MATR DATE,BR ACKNG...JOHN
7/31/2009	DM					T:31011	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/31/2009	NT	LMT				T:27080	MOD APPRVD: PM CNTRBTN OF \$620.00 DUE 9/1/2009;
7/31/2009	NT	LMT				T:27080	NEW UPB \$63,272.87, TTL CPPD \$0.00 (INT \$0.00 /
7/31/2009	NT	LMT				T:27080	ESC \$0.00), OLD PPTD 06/09, NEW 09/09, OLD RATE
7/31/2009	NT	LMT				T:27080	6.2500%, NEW RATE 1.0000%, ORGNL TERM 360, CRRNT
7/31/2009	NT	LMT				T:27080	TERM 291, MOD TERM 287, MAT DATE 8/1/2033 , OLD PI
7/31/2009	NT	LMT				T:27080	\$1,225.28, NEW PI \$247.96, OLD PITI \$1,608.35, NEW
7/31/2009	NT	LMT				T:27080	PITI \$622.53 INC RATIO 0.00% WITH SRPLS OF \$0.00;
7/31/2009	NT	LMT				T:27080	RFD: Curtailment of Income- SUBMITTED BY: Renee
7/31/2009	NT	LMT				T:27080	Carpenter APPROVED BY: Mark Layton
7/31/2009	DM					T:31011	BR CALD TO CHK IF WE RESPOND TO WELLSFARGO,VERFD N
7/31/2009	DM					T:31011	ADV THE MOD WAS DENIED N THE FILE IS BEEN SENT TO
7/31/2009	DM					T:31011	WELLS FARGO N ADV TO FOL UP AFTR WEEK FOR
7/31/2009	DM					T:31011	UPDATE.JOHN
7/31/2009	DM					T:31011	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
8/1/2009	DM					T:23419	APPRVL..THERE NOT IN ON SAT. CAN FOLLOW UP ON
8/1/2009	DM					T:23419	MONDAY. L.REDDING6167
8/1/2009	DM					T:23419	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
8/1/2009	DM					T:23419	ADV. HIM OF NOTES ON 7/28/09 & 7/29/09 SHOWING
8/1/2009	DM					T:23419	WERE LOAN MODIFICATION WAS DENIED CUST STATED I
8/1/2009	DM					T:23419	NEED TO LOOK AGAIN..ALSO SHOWING ON NOTES 7/31/09
8/1/2009	DM					T:23419	WERE MOD APPRVD WITH THE TERMS B1 WNTD TO SEE IF
8/1/2009	DM					T:23419	THE PACKAGE WAS SNT OUT..ADV. HIM WILL E-MAIL THE
8/1/2009	DM					T:23419	REP. TO SEE IF PACKAGE INFO WAS SNT OUT..FOR
8/1/2009	DM					T:23419	ACTION/RESULT CD CHANGED FROM LMDC TO OAAI
8/1/2009	DM					T:23419	TT, B1 VFYD INFO. ADV. OF TAD/CRDT/LATE FEES..ALSO
8/1/2009	DM					T:23419	ADV. OF UNAPPLIED FUNDS ON ACCT...B1 WAS CLLING IN
8/1/2009	DM					T:23419	REGARDS TO A DENIEL LETTER HE RECVD STATED HE WAS
8/1/2009	DM					T:23419	WAITING ON A LOAN MOD APPRVL LETTER HE WAS SUPPOSE
8/1/2009	DM					T:23419	TO RECV..
8/1/2009	DM					T:23419	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
8/2/2009	NT	LMT				T:01222	emld k harris for status of mod approval due to
8/2/2009	NT	LMT				T:01222	Joe P elevate, req cl to b1 on Monday. sharon r
8/3/2009	FSV		0	00	1	T:00000	INSP TP D RESULTS RCVD; ORD DT=07/29/09
8/3/2009	DM					T:31012	BRW CALLED TO GET THE TRACKING NUMBER FOR THE DOCS

8/3/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	Exhibit 2 Pg 44 of 149	WHICH WAS GOING TO BE SENT TO HIM TODAY, ADVSD
8/3/2009	DM						DOCS NOT SENT YET AND ONCE WE SEND IT THEN WE LL
8/3/2009	DM					T:31012	BE ABLE TO GIVE A TRACKING NUMBER, ADVSD TO FOLLOW
8/3/2009	DM					T:31012	UP AFTER 24HRS, AK
8/3/2009	DM					T:31012	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
8/3/2009	NT	LMT				T:13562	b2 ci re wantin to know tha tracking # for docts
8/3/2009	NT	LMT				T:13562	that were suppose to be sent to him.. i adv that i
8/3/2009	NT	LMT				T:13562	would need to xref to dallas loan mod dept for
8/3/2009	NT	LMT				T:13562	more info.. KRistinB 4156
8/3/2009	DM					T:31120	TT...B1..CLD TO GET THE TRACKING# ASKD TO CHK WITH
8/3/2009	DM					T:31120	CC IF THY HAVE THE TRACKING#...XFRD TH CALL..NAGI
8/3/2009	DM					T:31120	ACTION/RESULT CD CHANGED FROM OAAI TO LMDC
8/3/2009	NT	MOD				T:20136	spoke to b2 and advised of terms of loan mod; h/o
8/3/2009	NT	MOD				T:20136	stated understood and I advised that we are debt
8/3/2009	NT	MOD				T:20136	forbearing 120000.00 off the loan and that the
8/3/2009	NT	MOD				T:20136	balance would still be outstanding if he ever paid
8/3/2009	NT	MOD				T:20136	off hte loan or tried to refi; h/o stated
8/3/2009	NT	MOD				T:20136	understood; advised we would send out docs via fed
8/3/2009	NT	MOD				T:20136	ex and he would need to have signed and notarized
8/3/2009	NT	MOD				T:20136	and make a down pmt iao 620.00 due back by
8/3/2009	NT	MOD				T:20136	09/01/09; b layton 6909
8/3/2009	NT	STOP				T:20136	lmt2-1
8/3/2009	NT	STOP				T:20136	perm mod approved \$620.00 due back by 09/01/09
8/3/2009	NT	STOP				T:20136	please apply to 4n and open cit 840 and forward
8/3/2009	NT	STOP				T:20136	dcos to waterloo lossmit
8/3/2009	NT	STOP				T:20136	int rate 1.0%
8/3/2009	NT	STOP				T:20136	b layton 6909
8/3/2009	LMT						BPO OBTAINED (5) COMPLETED 08/03/09
8/3/2009	LMT						BPO ORDERED (4) COMPLETED 08/03/09
8/3/2009	LMT						LMT SOLUTN PURSUED (6) COMPLETED 08/03/09
8/3/2009	LMT						MODIFCATN APPRVD INV (1232) COMPLETED 08/03/09
8/3/2009	LMT						COMPLETE FIN PKG REC (3) COMPLETED 08/03/09
8/3/2009	LMT						MODIFCATN RECMMD INV (1231) COMPLETED 08/03/09
8/3/2009	LMT						LOAN MOD STARTED (1001) COMPLETED 08/03/09
8/3/2009	LMT						ASSESS FINANCL PKG (2) COMPLETED 08/03/09
8/3/2009	LMT						REFERRD TO LOSS MIT (1) COMPLETED 08/03/09
8/3/2009	LMT						PURSUE LN MODIFCATN (1000) COMPLETED 08/03/09
8/3/2009	CIT	COL19				T:20136	028 DONE 08/03/09 BY TLR 20136
8/3/2009	CIT	COL19				T:20136	TSK TYP 118-UNSUITABLE MOD
8/3/2009	CIT	COL19				T:20136	027 DONE 08/03/09 BY TLR 20136

8/3/2009	CIT	COL 18 12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	TSK TYP 118 UNSUITABLE MOD
8/3/2009	NT			Exhibit 2	Pg 45 of 149	CDemers placed a conf call with Wells Fargo on
8/3/2009	NT					T:20071 07/31 to discuss possible options for the
8/3/2009	NT					T:20071 homeowner. We are currently putting several
8/3/2009	NT					T:20071 options together for the investor to review.
8/3/2009	NT					T:20071 KHarris
8/4/2009	DM					T:00000 EARLY IND: SCORE 385 MODEL EI60C
8/4/2009	D19		0	05	8	BREACH ROCIO PICHARDO
8/4/2009	NT	STOP				T:02637 Mod docs due back by 9/1/09 w/ cntrbtn of \$620
8/4/2009	FSV		0	0	1	T:02637 DELINQ INSP HOLD PLACED; REL DT =10/04/09
8/4/2009	FSV		0	0	1	T:02637 DELINQ INSP HOLD PLACED; REL DT =10/03/09
8/4/2009	LMT					TASK:1031-LMT-CHANGD FUPDT 09/03/09
8/4/2009	LMT					SEND EXEC DOCS (1040) COMPLETED 08/04/09
8/4/2009	NT	MOD				T:20136 spoke to b1 advised that docs are not ready yet
8/4/2009	NT	MOD				T:20136 and I will call the h/o with the tracking number
8/4/2009	NT	MOD				T:20136 once docs go out; h/o stated ok; b layton 690
8/4/2009	DM					T:15997 B2 CLD TO GET THE TRACKING # OF MOD DOCS. ADVSD
8/4/2009	DM					T:15997 MOD HAS BEEN RESET & DOCS WILL BE SENT OUT TODAY
8/4/2009	DM					T:15997 OR TOMO. HE GOT VERY UPSET ABT THE MOD GOT RESET &
8/4/2009	DM					T:15997 ACTION/RESULT CD CHANGED FROM OAAI TO LMDC
8/4/2009	DM					T:15997 THE MOD DOCS ARE STILL NOT SENT OUT TO HIM. SAYS
8/4/2009	DM					T:15997 HE WANTS TO SPEAK TO MOD SPCLST. EMLD MOD SPCLST.
8/4/2009	DM					T:15997 WHILE WAITING FOR MOD SPCLST'S RSPNSE, B2 HUNG
8/4/2009	DM					T:15997 UP.....PBHAT
8/4/2009	DM					T:15997 ACTION/RESULT CD CHANGED FROM LMDC TO OAAI
8/4/2009	DM					T:11625 TT B1, VI, ADV OF BREACH, LOAN MOD, WANTED TO
8/4/2009	DM					T:11625 SPEAK WITH M LAYTON ABOUT THE TRACKING NUMBER OF
8/4/2009	DM					T:11625 THE MOD DOCS, EMAILED M LAYTON, NO RESPONSE,
8/4/2009	DM					T:11625 XFERRED TO MOD DEPT TO SEE IF THEY CAN ASSIST HIM-
8/4/2009	DM					T:11625 AVOGL
8/4/2009	DM					T:11625 ACTION/RESULT CD CHANGED FROM BRTR TO LMDC
8/4/2009	DM					T:15772 ACTION/RESULT CD CHANGED FROM LMDC TO BRTR
8/4/2009	DM					T:31991 B1 CALD IN VERIFICATION DONE WANT TO GET THE
8/4/2009	DM					T:31991 TRACKING # FOR MOD APPROVED ON A/C YETRDAY ADVICE
8/4/2009	DM					T:31991 THE DOCS NOT YET BEEN SENT OUT ONES IT WILL BE
8/4/2009	DM					T:31991 SENT OUT WE WILL PROVIDE HIM WITH TRACKING # SD HE
8/4/2009	DM					T:31991 HAD WRD WITH M.LAYTON AND HE ASK HIM TO CALL BK ON
8/4/2009	DM					T:31991 08/03 TO GET THE TRACKING #
8/4/2009	DM					T:31991 ACTION/RESULT CD CHANGED FROM OAAI TO LMDC
8/4/2009	DM					T:31991 SENT MAIL TO M.LAYTON NO RESPONSE SO ADVICE BRRW

8/4/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:31991	WILL ARRANGE A CALL BK FRM M LAYTON SENT MAIL TO
8/4/2009	DM			Exhibit 2	Pg 46 of 149	T:31991	HIM WITH H/O CONTACT # TO ARRANGE A CALL BK ALOS
8/4/2009	DM					T:31991	ADVICE THE PYTM IS DUE ON 09/01IAO\$620.00 SD HE
8/4/2009	DM					T:31991	KNWS THE MOD TREMS BUT JUST WANT TRACKING
8/4/2009	DM					T:31991	#...EVE/TULSI
8/4/2009	DM					T:31991	ACTION/RESULT CD CHANGED FROM LMDC TO OAAI
8/5/2009	DMD					T:22222	00/00/00 00:00:00
8/5/2009	DMD					T:22222	00/00/00 00:00:00
8/5/2009	DMD					T:22222	08/05/09 10:50:50 PAR3 CONNECT
8/5/2009	NT	LMT				T:04783	Mail merge docs are located in 08-05-09.
8/5/2009	DM					T:29440	B2 CLD IN REG THE TRAXKING #..ASPER THE
8/5/2009	DM					T:29440	NOTE..INFORMED REP WILL CAL AND GIVE THE TRACKING
8/5/2009	DM					T:29440	#..B2 STATES HE GOT A CAL FROM
8/5/2009	DM					T:29440	GMAC.INFORMED WE DO NOT HAVE INFO..PRAJEEN
8/5/2009	DM					T:29440	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
8/5/2009	DM					T:30013	VEROLI CALL SPOKE TO B2 SD HE WAS TOLD WLD BE RECV
8/5/2009	DM					T:30013	CALL W TRACKING NUMBER I ADVSD NO TRCKING NUMBER
8/5/2009	DM					T:30013	IN SYSTEM I TRAN TO MOD DEPT
8/5/2009	DM					T:30013	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
8/6/2009	DM					T:31011	BR CALD TO CHK IF WE HAV THE TRACKIN# FOR THE
8/6/2009	DM					T:31011	DOC,VERFD N ADV THE DOC IS STIL NOT GON OUT,ADV TO
8/6/2009	DM					T:31011	WAITE FOR THE CAL TIL TMRO IF NOT RECVD ADV TO CAL
8/6/2009	DM					T:31011	MONDAY....BR HUNG UP...JOHN
8/6/2009	DM					T:31011	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
8/7/2009	DM					T:31992	..SHOMA
8/7/2009	DM					T:31992	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
8/7/2009	DM					T:31992	TT B..CI STTAING THAT HE IS NOT ABLE TO GET THE
8/7/2009	DM					T:31992	BOR'S ACKNOWLEDGEMENT PAGE NOTARIZED...SAID THAT
8/7/2009	DM					T:31992	HE HAS NOTARIZED THE 1ST PAGE AND THE CA
8/7/2009	DM					T:31992	DISCLOSURE STATEMNET NOTARIZED..SAID WANT
8/7/2009	DM					T:31992	CONFIRMATION FROM SPECIALIST IF THAT IS
8/7/2009	DM					T:31992	FINE..EMAILED REP..ADV TO CALL US BACK ON TUESDAY+
8/7/2009	DM					T:31992	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
8/7/2009	NT	MOD				T:20136	called h/o and advised of mod terms h/o stated
8/7/2009	NT	MOD				T:20136	that docs have been received and that he will have
8/7/2009	NT	MOD				T:20136	signed and notatrized and will send in dwn pmt for
8/7/2009	NT	MOD				T:20136	09/01/09; b layton 6909
8/7/2009	DM					T:15999	B2 CI TO SAY THT HE RECDV FCL LTR. ASKED HIM TO
8/7/2009	DM					T:15999	IGNORE SINCE PM APP & DOCS & DP DUE. TOLD HIM THT
8/7/2009	DM					T:15999	REP IS AWARE ABT DOCS & HAS CLEARLY NOTATED ACC

8/7/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:15999	THT HE WILL CALL B2 WHEN DOCS ARE SENT OUT WITH
8/7/2009	DM			Exhibit 2	Pg 47 of 149	T:15999	TRACKING NUM. B2 NT OK, TOLD WILL CALL BK AGAIN TO
8/7/2009	DM					T:15999	DAY IF NT RECVD...GUNARA
8/7/2009	DM					T:15999	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
8/7/2009	DM					T:31991	B1 CALD IN VERIFICATIOND ONE WANT TO KNW THE
8/7/2009	DM					T:31991	TRACKING # FOR MOD DOCS ADVICE IT WAS SENT ON
8/7/2009	DM					T:31991	08/04 AND AS PER NOT BY REP IT SAYS TAHT WILL CALL
8/7/2009	DM					T:31991	BK TO BRRW WITH TRCAKING # ADVICE WILL END MAIL
8/7/2009	DM					T:31991	TO MOD REP TO ARRANGE CALL BK SD OKADVICE INCASE
8/7/2009	DM					T:31991	NOT REC CALL CONTACT ON 08/10 SD OK,,,EVE/TULSI
8/7/2009	DM					T:31991	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
8/7/2009	DM					T:31983	B2 CI TO CHK ON THE DOCS.B INFRMS THT HE WS ADVSD
8/7/2009	DM					T:31983	TO CB TO DAY TO CHK ON THE MOD DOCS.ADVSD THT THE
8/7/2009	DM					T:31983	DOCS ARE BN SND ON 08/04.ADVSD TO WAIT.ADVSD IF
8/7/2009	DM					T:31983	DOCS NT RECVD BY EOW OR TWO DAYS FRM THN CB AND
8/7/2009	DM					T:31983	CHK. B2 ACK.....HEMANT.K
8/7/2009	DM					T:31983	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
8/10/2009	CIT	COL21				T:02088	029 Open CIT#6 REC'D SIGNED MOD DOCS NOTIFIED
8/10/2009	CIT	COL21				T:02088	CLOSER TO WORK
8/11/2009	DM					T:10361	B2 CI TO CHK IF WE HAVE RCVD THE SIGNED MOD DOCS.
8/11/2009	DM					T:10361	ADV YES.. MOHAN
8/11/2009	DM					T:10361	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
8/11/2009	NT	LMT				T:30193	Signed mod doc sent to image.
8/12/2009	CIT	CSH30				T:13051	030 New CIT 840- Funds received and posted to 4N.
8/12/2009	NT	DOCSR				T:31205	Received documents, need money.,
8/12/2009	CIT	COL07				T:31205	029 DONE 08/12/09 BY TLR 31205
8/12/2009	CIT	COL07				T:31205	TSK TYP 006-LOSS MIT MAIL M
8/13/2009	DM					T:15997	B2 CLD. SAYS HE HAS SENT THE DP FOR AMT \$620 &
8/13/2009	DM					T:15997	ALSO SIGNED MOD DOCS BCK TO US & WANTS TO CONFIRM
8/13/2009	DM					T:15997	IF WE HAVE RCVD. ADVSD RCVD BOTH. HE WANTED TO KNW
8/13/2009	DM					T:15997	IF HE'LL BE GETTING THE STATEMENT FOR OCT MNTH'S
8/13/2009	DM					T:15997	PYMT. ADVSD NOT FOR OCT, MAY BE FRM NOV HE WOULD
8/13/2009	DM					T:15997	RCVE.....PBHAT
8/13/2009	DM					T:15997	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
8/13/2009	CIT	COL07				T:31262	031 CIT 977 Principal loaded in Defererment Column
8/13/2009	CIT	COL07				T:31262	in FIS.
8/13/2009	CIT	COL07				T:31262	030 DONE 08/13/09 BY TLR 31262
8/13/2009	CIT	COL07				T:31262	TSK TYP 840-FUNDS RECEIVED
8/14/2009	CBR		0	00	1	T:00000	DELINQUENT: 60 DAYS
8/14/2009	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628

8/21/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:31123	TT B2 - CALLED IN REAGRDING THE LOAN MOD...BRRWR
8/21/2009	DM			Exhibit 2	Pg 48 of 149	T:31123	CALLED IN TO CHK IF WE RECVD THE LOAN MOD DOCS AND
8/21/2009	DM					T:31123	THE DP AMT....ADV THAT WE RECVD...ADV NEXT PMT DUE
8/21/2009	DM					T:31123	IN OCT FOR \$622.53...BRRWR WANTED TO KNW IF WE DO
8/21/2009	DM					T:31123	PRIN REDUCTION...ADV THAT WE DONT DO PRIN
8/21/2009	DM					T:31123	REDUCTION...MARY
8/21/2009	DM					T:31123	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
9/1/2009	DM					T:00000	PROMISE BROKEN 09/01/09 PROMISE DT 09/01/09
9/2/2009	DM					T:00000	EARLY IND: SCORE 313 MODEL EI90C
9/3/2009	CIT	CSH15				T:31246	032 New CIT 840. Funds received and posted to 4N.-
9/4/2009	NT	LMT				T:15965	Since principal loaded in differment column, 1031
9/4/2009	NT	LMT				T:15965	uncompleted.
9/4/2009	LMT						RECV EXEC DOCS (1031) UNCOMPLETED
9/4/2009	LMT						RECV EXEC DOCS (1031) COMPLETED 09/04/09
9/4/2009	NT	LMT				T:15965	Recvd good docs and contribution for loan mod.
9/4/2009	NT	LMT				T:15965	Orinal term is 360
9/4/2009	CIT	COL07				T:15965	032 DONE 09/04/09 BY TLR 15965
9/4/2009	CIT	COL07				T:15965	TSK TYP 840-FUNDS RECEIVED
9/4/2009	NT	LMT				T:15965	Closing CIT 840.Funds and docs received. Notified
9/4/2009	NT	LMT				T:15965	closer to work.
9/8/2009	DM					T:31774	XFER CALL OVER TO LM PER PENDING SOLUTION
9/8/2009	DM					T:31774	ACTION/RESULT CD CHANGED FROM BRUN TO OAAI
9/8/2009	DM					T:31774	TT B2 VI/OCC ADV OF TAD, BRCH, POSS FCL, LTCH,
9/8/2009	DM					T:31774	CRED REPORTING, B2 ADV WAS APPROVED FOR A LOAN
9/8/2009	DM					T:31774	MOD, ADV YES, DP AND DOCS WERE RECEIVED, B2 ADV HE
9/8/2009	DM					T:31774	MADE AN ADDITIONAL TWO PAYMENT FOR \$622.53, ADV
9/8/2009	DM					T:31774	ONLY ONE PAYMENT ON THE FILE AT THE MOMENT, ASKED
9/8/2009	DM					T:31774	FOR SOME PROOF OF PAYMENT TO OPEN WORK ORDER,
9/8/2009	DM					T:31774	ACTION/RESULT CD CHANGED FROM LMDC TO BRUN
9/9/2009	NT					T:31989	b1 cld vrfd..told that he has sent pmts iao
9/9/2009	NT					T:31989	622.530 fro sept and oct..adv dp and signed docs
9/9/2009	NT					T:31989	rcdv and teh 622.53 for pct is in uaf..mailed teh
9/9/2009	NT					T:31989	rep to see if the same can be applied to the oct
9/9/2009	NT					T:31989	pmt...umesh
9/11/2009	CBR		0	00	1	T:00000	DELINQUENT: 90 DAYS
9/15/2009	D28		0	DT	8		FORCED BILLING STATEMENT FROM REPORT R628
9/19/2009	DM					T:02797	TT B1, VAI, ADV OF TAD/LC/BREACH/POSS REF FOR
9/19/2009	DM					T:02797	FC/CRDT, LM ACCT, PENDING MOD, CALLING FOR STAT,
9/19/2009	DM					T:02797	ADV MOD STILL PENDING, INQ ABOUT PMTS RCVD, ADV
9/19/2009	DM					T:02797	LAST TO PMT IAO 620 AND 622.53 ARE BEING HELD BY

9/19/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	Exhibit 2 Pg 49 of 149	LM STATED MAILED ANOTHER PMT TO TK CARE OF OCT, ADV NT SHOWING PMT HAS BEEN RCVD, WILL CK AND CB
9/19/2009	DM						T:02797 ACTION/RESULT CD CHANGED FROM BRTR TO OAAI
9/19/2009	DM						T:13172 B1 CI.VI.TAD.LC.CR.NOD.FC.UPF.B1 CLLD IN TO SEE
9/19/2009	DM						T:13172 WHY HE HAS ALL THE CHNGS,UPF AND CRDT
9/19/2009	DM						T:13172 REPORTING.ADV THIS IS JUST LOAN INFO ASIDE FRM
9/19/2009	DM						T:13172 MOD.SD THT HE SNT IN OCT TRIAL PYMNT IN EARLY AND
9/19/2009	DM						T:13172 WNTD TO KNW WHT TO DO,XFRD TO LM
9/19/2009	DM						T:13172 ACTION/RESULT CD CHANGED FROM OAAI TO BRTR
9/21/2009	DM						T:15999 B2 CI TO CHK IF THE UW HAS RESPONDED AS TO WHY HE
9/21/2009	DM						T:15999 HAS NT BEEN GETTING STATEMENTS. TOLD MOD NEED TO
9/21/2009	DM						T:15999 BE MADE EFFECTIVE & NOTIFIED CLOSONG DEPT TO WRK
9/21/2009	DM						T:15999 ON THE SAME & ASKED B2 TO FU TOM ON THE
9/21/2009	DM						T:15999 SAME...GUNARA
9/21/2009	DM						T:15999 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
9/21/2009	DM						T:30947 CONT..ON 09/03 ADV AS PER CIT# 977 ADV WILL SEND
9/21/2009	DM						T:30947 AN EMAIL TO U/W REG SAME ADV TO FOLLOW
9/21/2009	DM						T:30947 UP..NATHAN(SHAIK)
9/21/2009	DM						T:30947 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
9/21/2009	DM						T:30947 TT B2 CALLING FOR STAT ADV MOD STILL PENDING, INQ
9/21/2009	DM						T:30947 ABOUT PMTS RCVD, ADV MOD STILL PENDING, INQ ABOUT
9/21/2009	DM						T:30947 PMTS RCVD, ADV LAST TO PMT IAO 620 AND 622.53 ARE
9/21/2009	DM						T:30947 BEING HELD LM, STATED MAILED ANOTHER PMT TO TK
9/21/2009	DM						T:30947 CARE OF OCT BRW TOLD HE HAS SENT 3 MONEY ORDERS
9/21/2009	DM						T:30947 ADV \$620.00 RECEIVED ON 08/12 ADV \$622.53 RECEIVED
9/21/2009	DM						T:30947 ACTION/RESULT CD CHANGED FROM OAAI TO LMDC
9/22/2009	DM						T:29439 B2 WNTD TO CONFRM IF V RECVD BOTH THE PMTS THAT
9/22/2009	DM						T:29439 WAS SENT THRU OVERNIGHT TO US..CONFRMD THE SAME TO
9/22/2009	DM						T:29439 HIM AND EMAILED SUPVCD TO CHK ON THE CIT 977..ASKD
9/22/2009	DM						T:29439 THE B TO CALL US BACK IN A WEEKS TIME..PRASAD
9/22/2009	DM						T:29439 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
9/24/2009	NT	LMT					T:27080 MOD APPRVD: PM CNTRBTN OF \$620.00 DUE 10/5/2009;
9/24/2009	NT	LMT					T:27080 NEW UPB \$63,272.87, TTL CPPD \$0.00 (INT \$0.00 /
9/24/2009	NT	LMT					T:27080 ESC \$0.00), OLD PPTD 06/09, NEW 10/09, OLD RATE
9/24/2009	NT	LMT					T:27080 6.2500%, NEW RATE 1.0000%, ORGNL TERM 360, CRRNT
9/24/2009	NT	LMT					T:27080 TERM 291, MOD TERM 286, MAT DATE 8/1/2033 , OLD PI
9/24/2009	NT	LMT					T:27080 \$1,225.28, NEW PI \$248.73, OLD PITI \$1,608.35, NEW
9/24/2009	NT	LMT					T:27080 PITI \$623.30 INC RATIO 220.87% WITH SRPLS OF
9/24/2009	NT	LMT					T:27080 \$1,376.70; RFD: Curtailment of Income- SUBMITTED
9/24/2009	NT	LMT					T:27080 BY: Renee Carpenter APPROVED BY: Mark Layton

9/24/2009	NT	STOP	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	Exhibit E to
9/24/2009	NT	STOP			Exhibit 2	Pg 50 of 149	perm mod approved \$620.00 due back by 10/05/09
9/24/2009	NT	STOP					T:20136 please apply to 4n and open cit 840 and forward
9/24/2009	NT	STOP					T:20136 dcos to waterloo lossmit
9/24/2009	NT	STOP					T:20136 int rate 1.0%
9/24/2009	NT	STOP					T:20136 please waive all late fees
9/24/2009	NT	STOP					T:20136 b layton 6909
9/24/2009	LMT						BPO OBTAINED (5) COMPLETED 09/24/09
9/24/2009	LMT						BPO ORDERED (4) COMPLETED 09/24/09
9/24/2009	LMT						LMT SOLUTN PURSUED (6) COMPLETED 09/24/09
9/24/2009	LMT						COMPLETE FIN PKG REC (3) COMPLETED 09/24/09
9/24/2009	LMT						MODIFCATN APPRVD INV (1232) COMPLETED 09/24/09
9/24/2009	LMT						MODIFCATN RECMMD INV (1231) COMPLETED 09/24/09
9/24/2009	LMT						ASSESS FINANCL PKG (2) COMPLETED 09/24/09
9/24/2009	LMT						LOAN MOD STARTED (1001) COMPLETED 09/24/09
9/24/2009	LMT						REFERRD TO LOSS MIT (1) COMPLETED 09/24/09
9/24/2009	LMT						PURSUE LN MODIFCATN (1000) COMPLETED 09/24/09
9/24/2009	LMT						APPROVED FOR LMT 09/24/09
9/24/2009	LMT						FILE CLOSED (7) COMPLETED 09/24/09
9/24/2009	LMT						0000000000 TASK:0000-LMT-REJECTED OPTION 09/24/09
9/24/2009	LMT						REJECTED BY:SERVICER
9/24/2009	LMT						REJECT REASON: OTHER
9/24/2009	LMT						RESETTING PM
9/24/2009	CIT	COL19					T:20136 031 DONE 09/24/09 BY TLR 20136
9/24/2009	CIT	COL19					T:20136 TSK TYP 977-MOD PROCESSED I
9/28/2009	DM						T:31011 BR2 CALD TO CHK ON THE PMT HE MADE,VERFD N ADV ABT
9/28/2009	DM						T:31011 THE MOD BEEN RESET,BR WANTS TO KNW IF WE CAN USE
9/28/2009	DM						T:31011 THE PMT HE MADE IN AUG & SEP FOR THE NEW MOD PMTS
9/28/2009	DM						T:31011 N WIL HE RECV NEW DOC N ALSO WANTS THE FAX# FOR
9/28/2009	DM						T:31011 THE REP,E-MAILD REP ON BR REQUEST N ADV HIM TO
9/28/2009	DM						T:31011 FOL-UP AFTR 2 DAYS...JOHN
9/28/2009	DM						T:31011 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
9/28/2009	CIT	COL21					T:02636 033 NEW CIT 977: NO MOD DOC TYPE IN AREA FIELD TO
9/28/2009	CIT	COL21					T:02636 VERIFY MOD TERMS
9/30/2009	DM						T:11119 B2 CALLED REG THE MOD WHICH WAS APPROVED EARLIER
9/30/2009	DM						T:11119 IN JULY AND AND IT WAS NOT RESOLVED, ADV HIM ASPER
9/30/2009	DM						T:11119 THE NOTES ON 08/07 B/R PORMISED TO MAKE A PMT
9/30/2009	DM						T:11119 09/01,ONE PMT RVCD ON 09/03, PRIOR TO THAT
9/30/2009	DM						T:11119 08/12/09, BOTH PMTS APPLIED TO 05/01/09, AS PER
9/30/2009	DM						T:11119 ACTION/RESULT CD CHANGED FROM OAAI TO LMDC

9/30/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:11119	THE LOAN CONTRACT, EVERY 30 DAYS PMTS NEEDS TO BE
9/30/2009	DM			Exhibit 2	Pg 51 of 149	T:11119	SENT IN, NXT PMT ON 10/05, IT WAS RESET WITH 1%
9/30/2009	DM					T:11119	INT RATE ON 09/24, DOCS WILL BE SENT SHORTLY, AMY
9/30/2009	DM					T:11119	ACTION/RESULT CD CHANGED FROM BRUN TO OAAI
9/30/2009	DM					T:11723	TT, B2, VI, ADV BRCH, MOD PEND. B2 INQ ON WHY HE RCVD
9/30/2009	DM					T:11723	NE WMOD DOCS. STATED PLAN SHOULD HAVE BEEN ALREADY
9/30/2009	DM					T:11723	IN PLACE. ADV B2 PLAN WAS RESET BECAUSE
9/30/2009	DM					T:11723	ADJUSTEMENTS NEEDED TO BE MADE, ADV B2 OF
9/30/2009	DM					T:11723	DIFFERENCE IN PITI 622.53 OLD AND 623.30 NEW. B2
9/30/2009	DM					T:11723	REQUESTED TO SPEAK TO SUP. XFFRD SUP. HPINKARD2234
9/30/2009	DM					T:11723	ACTION/RESULT CD CHANGED FROM BRTR TO BRUN
9/30/2009	DM					T:30933	TT B2; XFER TO LOSS MIT;
9/30/2009	DM					T:30933	ACTION/RESULT CD CHANGED FROM OAAI TO BRTR
9/30/2009	DM					T:26260	CONT: AWARE. XFRD TO MOD.
9/30/2009	DM					T:26260	ACTION/RESULT CD CHANGED FROM BRTR TO OAAI
9/30/2009	DM					T:26260	TTB1, OC, MA, VI, PROP. HM. NO ADDL#. TAD, 6-09 TO
9/30/2009	DM					T:26260	9-09 LC, CR. UF: 1298.18, LOAN MOD PEND. B2 STATD
9/30/2009	DM					T:26260	CALLED IN EARLIER HAS SENT IN MOD DOCS WAS ADV OF
9/30/2009	DM					T:26260	CHGS WANTS TO KNOW WHY, HAVE EMAILED UW STILL NO
9/30/2009	DM					T:26260	RESPONSE. ADV PER NOTES MOD APPRVD 9/24,
9/30/2009	DM					T:26260	CONTRIBUTE: 620. B2 STATD CHGS WERE MADE B2 NOT
9/30/2009	DM					T:26260	ACTION/RESULT CD CHANGED FROM NOTE TO BRTR
9/30/2009	DM					T:26873	TT U3P, MATHEW HE IS MASTER SERVICER. HE SD THAT
9/30/2009	DM					T:26873	JUST FOUND THE EXECUTIVE REP THAT SPOKE TO HIM
9/30/2009	DM					T:26873	BEFORE.
9/30/2009	DM					T:26873	ACTION/RESULT CD CHANGED FROM BRTR TO NOTE
9/30/2009	DM					T:11031	TT VAI U3P MATTHEW HEIL WELL FRAGO HM MTG.
9/30/2009	DM					T:11031	TELE # 5153242360 WNTD 2 SPEAK W/MARK LOYTON ADV
9/30/2009	DM					T:11031	MR. LOYTON NOT AT THIS DEPT BUT WILL XFER 2 LMT DUE
9/30/2009	DM					T:11031	THE STATS ON THE ACNNT.
9/30/2009	DM					T:11031	DFLT REASON 3 CHANGED TO: OTHER
9/30/2009	DM					T:11031	ACTION/RESULT CD CHANGED FROM LMDC TO BRTR
9/30/2009	DM					T:29443	BWER.. CALLD IN TO SPEAK TO THE UNDERWRITER.. COZ
9/30/2009	DM					T:29443	THE MOD WAS RESET. THOUGH THE BORRWER SENT IN THE
9/30/2009	DM					T:29443	NOTARIZED DOCS AND DOWNPYMT AS ADVD.. IN TIME..
9/30/2009	DM					T:29443	NO REASONS FOR RESET MENTIONED. EMILD SPCLT FOR
9/30/2009	DM					T:29443	ADVC. SAID SPCLT WILL REVIEW AND GET BCK.. BUT BWER
9/30/2009	DM					T:29443	INSISTED ON STYING ONLINE AND HUNG UP SEAN
9/30/2009	DM					T:29443	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
10/1/2009	DM					T:20179	TT B1.....VI.....INFRMD MOD WS RE APPRVD ON

10/1/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	09/24/11 ADVSD TO WAIT FOR MOD DOCS ...BRWR NT
10/1/2009	DM			Exhibit 2	Pg 52 of 149	HAPPY AS IT WS SENT BACK...INFRMD MOD IS RE
10/1/2009	DM					T:20179 APPRVD...WTND TO KNW IF ANY RESPONSE FRM
10/1/2009	DM					T:20179 REP...ADVSD NT YET.....BRWR SAID WL CL BK ...LEE
10/1/2009	DM					T:20179 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
10/2/2009	DM					T:00000 EARLY IND: SCORE 304 MODEL EI90C
10/2/2009	NT	MOD				T:20136 spoke to b2 and advised that docs will be sent out
10/2/2009	NT	MOD				T:20136 asap once we get legal approval; h/o stated he was
10/2/2009	NT	MOD				T:20136 getting breach letters advised to disregard while
10/2/2009	NT	MOD				T:20136 we resolve this issue; advised h/o that we woul
10/2/2009	NT	MOD				T:20136 honor terms of mod that we originally agreed upon;
10/2/2009	NT	MOD				T:20136 advised h/o that we would amend credit once mod
10/2/2009	NT	MOD				T:20136 executes and I would follow up on 10/14/09 if we
10/2/2009	NT	MOD				T:20136 do not have docs out before then; also advised h/o
10/2/2009	NT	MOD				T:20136 to make pmt iao 623.30 for 11/01/09; b layton 6909
10/2/2009	NT	CBR				T:20136 Suppressed Credit due to LM. Suppression will
10/2/2009	NT	CBR				T:20136 expire 12/01/09
10/2/2009	CIT	COL19				T:20136 034 new cit 828
10/2/2009	DM					T:30532 B2 CI RE: HAVING TO GO ON ANOTHER SFP...VI/ADV OF
10/2/2009	DM					T:30532 BR/TAD/LC/-CR/EMAIL SPEC TO ADV...SPEC ADV HE WILL
10/2/2009	DM					T:30532 RTN CLL TO THE BORR...CDEWS6174
10/2/2009	DM					T:30532 ACTION/RESULT CD CHANGED FROM OAAI TO BRUN
10/2/2009	DM					T:14067 TT B2,VAI,ADV TAD,LTC,CBR, BREACH, LOAN MOD, XFER
10/2/2009	DM					T:14067 TO LOSS MIT
10/2/2009	DM					T:14067 ACTION/RESULT CD CHANGED FROM BRUN TO OAAI
10/2/2009	DM					T:20006 A MALE WHO WLD NT GO THROUGH VERIFICATION/STTD HE
10/2/2009	DM					T:20006 WNTD MOD /LMT/ADV WE HANDLE THIER CALLS/CUST WLD
10/2/2009	DM					T:20006 NT VERFY ACCT INFO/ADV I CLD NT CONT THE CALL WO
10/2/2009	DM					T:20006 VERIFICATION CUST HUNG UP
10/2/2009	DM					T:20006 ACTION/RESULT CD CHANGED FROM LMDC TO BRUN
10/2/2009	DM					T:31993 BOR CALD,VI,ASKED WHY HIS MOD WAS RESET THOUGH HE
10/2/2009	DM					T:31993 SENT HIS NOTARIZED DOCS AND DP BOTH,HE WAS UPSET
10/2/2009	DM					T:31993 OF MOD BEING RESET,PUT HIM ON HOLD TO CHECK FOR
10/2/2009	DM					T:31993 THE INFOS BUT WHILE GETTING BACK CAL GOT
10/2/2009	DM					T:31993 DISCONNECTED..CAL ENDED.TENZIN
10/2/2009	DM					T:31993 ACTION/RESULT CD CHANGED FROM BRUN TO LMDC
10/2/2009	DM					T:11935 TT B2. VI ADV BREACH TAD LC CREDIT PENDIG MODE.
10/2/2009	DM					T:11935 B2 WANTS TO BE TRANSFERED TO MOD DEPT. HAS
10/2/2009	DM					T:11935 QUESIONS RGARDING THE MOD TERMS.
10/2/2009	DM					T:11935 XSFEREDRBLACK2663.

10/2/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:11935	ACTION/RESULT CD CHANGED FROM BRUN TO BRUN
10/2/2009	DM					T:11474	B2CLDVAI, ADV STAT OF ACCT, ADV LOAN MOD PENDING,
10/2/2009	DM					T:11474	ADV MOD APPROVED 9/24/09, BRW STTD HE WAS APPROVED
10/2/2009	DM					T:11474	IN JULY, STTD HE CNNT AFFORD TO KEEP GETTING DOC'S
10/2/2009	DM					T:11474	NOTARIZED, ADV GO TO HIS FINANCIAL INSTITUTION AND
10/2/2009	DM					T:11474	THERE MAYNOT BE A CHARGE FOR NOTARIZING...BRW
10/2/2009	DM					T:11474	INSISTED ON BEING TRANSFERRED TO MOD , XFER CALL
10/2/2009	DM					T:11474	ACTION/RESULT CD CHANGED FROM BRTR TO BRUN
10/2/2009	DM					T:26985	TT B2,VI-ADV OF BLETTER, NEG CR, LC, TAD,
10/2/2009	DM					T:26985	1U,...B2 REQUESTED TO SPEAK W/SOMEON ON THE
10/2/2009	DM					T:26985	MOD TEAM...ASKED IF I COULD ASST...WANTED TO GET
10/2/2009	DM					T:26985	XFERD TO MOD...XFERD CALL...JWALKER
10/2/2009	DM					T:26985	ACTION/RESULT CD CHANGED FROM LMDC TO BRTR
10/4/2009	LMT						REPAY PLAN STARTED (4001) COMPLETED 10/04/09
10/4/2009	RPA	00					REPAY PLAN SET UP
10/4/2009	LMT						PURSUUE REPAY PLAN (4000) COMPLETED 10/04/09
10/8/2009	DM					T:13312	THAT I AM STILL NOT ABLE TO HELP HIM OUT. WENT
10/8/2009	DM					T:13312	OVER EVERYTHIN ON THIS ACCT, AND B1 STILL SAYS
10/8/2009	DM					T:13312	THAT HE WNTS TTT LOSS MIT BECAUSE I DO NOT HAVE
10/8/2009	DM					T:13312	ANY INFO FOR HIM. B1 THEN SAYS THT HE HAS A DIRECT
10/8/2009	DM					T:13312	#, AND THAT HE WILL CALL LOSS MIT AND HUNG UP..
10/8/2009	DM					T:13312	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
10/8/2009	DM					T:13312	TTB1/VAI/TAD/BREACH/B1 CI SAYS THAT HE NEEDS TTT
10/8/2009	DM					T:13312	LOSS MIT. ADV B1 THAT WE CAN HELP. B1 INSISTED
10/8/2009	DM					T:13312	THAT WE XFR HIM TO LOSS MIT. ADV B1 THAT UNABLE TO
10/8/2009	DM					T:13312	XFR HIM. ADV THAT WE CAN HELP. B1 PROCEEDED TO ASK
10/8/2009	DM					T:13312	QUESTIONS ABOUT HIS MOD, AND DOCS THAT HE WAS TO
10/8/2009	DM					T:13312	GET. ADV B1 OF THE INFO IN THE NOTES. B1 SAYS
10/8/2009	DM					T:13312	ACTION/RESULT CD CHANGED FROM BRUN TO OAAI
10/9/2009	NT	LMT				T:26153	rcvd workout docs from bwr trk# 8704 5547 5531;
10/9/2009	NT	LMT				T:26153	snt to Jeana Moore
10/12/2009	CIT	COL19				T:20136	033 DONE 10/12/09 BY TLR 20136
10/12/2009	CIT	COL19				T:20136	TSK TYP 977-MOD PROCESSED I
10/14/2009	NT	STOP				T:23443	Docs due back 10/28 w/0
10/14/2009	FSV		0	0	1	T:23443	DELINQ INSP HOLD PLACED; REL DT =12/14/09
10/14/2009	LMT						TASK:1031-LMT-CHANGD FUPDT 11/13/09
10/14/2009	LMT						SEND EXEC DOCS (1040) COMPLETED 10/14/09
10/14/2009	NT	MOD				T:20136	ttb2' advised that mod docs should be out by
10/14/2009	NT	MOD				T:20136	monday and that he will need to sign and have
10/14/2009	NT	MOD				T:20136	notarized h/o stated ok; b layton 6909

10/14/2009	NT	LMT	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:27080	MOD APPRVD: PM CNTRB TN OF \$9.00 DUE 10/28/2009;
10/14/2009	NT	LMT		Exhibit 2	Pg 54 of 149	T:27080	NEW UPB \$63,272.87, TTL CPPD \$0.00 (INT \$0.00 /
10/14/2009	NT	LMT				T:27080	ESC \$0.00), OLD PPTD 06/09, NEW 10/09, OLD RATE
10/14/2009	NT	LMT				T:27080	6.2500%, NEW RATE 1.0000%, ORGNL TERM 360, CRRNT
10/14/2009	NT	LMT				T:27080	TERM 291, MOD TERM 286, MAT DATE 8/1/2033 , OLD PI
10/14/2009	NT	LMT				T:27080	\$1,225.28, NEW PI \$248.73, OLD PITI \$1,608.35, NEW
10/14/2009	NT	LMT				T:27080	PITI \$623.30 INC RATIO 220.87% WITH SRPLS OF
10/14/2009	NT	LMT				T:27080	\$1,376.70; RFD: Curtailment of Income- SUBMITTED
10/14/2009	NT	LMT				T:27080	BY: Mark Layton APPROVED BY: Mark Layton
10/14/2009	NT	STOP				T:20136	lmt2-1
10/14/2009	NT	STOP				T:20136	perm mod approved \$0.00 due back by 10/28/09
10/14/2009	NT	STOP				T:20136	apply to 4n and open cit 840 and forward docs to
10/14/2009	NT	STOP				T:20136	waterloo lossmit
10/14/2009	NT	STOP				T:20136	int rate 1.0%
10/14/2009	NT	STOP				T:20136	spread escrow shortage over 60 months
10/14/2009	NT	STOP				T:20136	please waive all late fees
10/14/2009	NT	STOP				T:20136	b layton 6909
10/14/2009	NT	FARP				T:20136	FA fixed rate - Princ Forb
10/14/2009	LMT						BPO OBTAINED (5) COMPLETED 10/14/09
10/14/2009	LMT						BPO ORDERED (4) COMPLETED 10/14/09
10/14/2009	LMT						LMT SOLUTN PURSUED (6) COMPLETED 10/14/09
10/14/2009	LMT						COMPLETE FIN PKG REC (3) COMPLETED 10/14/09
10/14/2009	LMT						MODIFCATN APPRVD INV (1232) COMPLETED 10/14/09
10/14/2009	LMT						MODIFCATN RECMMD INV (1231) COMPLETED 10/14/09
10/14/2009	LMT						ASSESS FINANCL PKG (2) COMPLETED 10/14/09
10/14/2009	LMT						LOAN MOD STARTED (1001) COMPLETED 10/14/09
10/14/2009	LMT						REFERRD TO LOSS MIT (1) COMPLETED 10/14/09
10/14/2009	LMT						PURSUE LN MODIFCATN (1000) COMPLETED 10/14/09
10/14/2009	DM					T:20136	REPAY PLAN CANCELED MANUALLY
10/14/2009	LMT						APPROVED FOR LMT 10/14/09
10/14/2009	LMT						FILE CLOSED (7) COMPLETED 10/14/09
10/14/2009	FOR						0000000000 TASK:0000-LMT-REJECTED OPTION 10/14/09
10/14/2009	FOR						REJECTED BY:SERVICER
10/14/2009	FOR						REJECT REASON: OTHER
10/14/2009	FOR						SETTING UP PM
10/14/2009	LMT						0000000000 TASK:0000-LMT-REJECTED OPTION 10/14/09
10/14/2009	LMT						REJECTED BY:SERVICER
10/14/2009	LMT						REJECT REASON: OTHER
10/14/2009	LMT						SETTING UP PM
10/14/2009	CIT	COL19				T:20136	034 DONE 10/14/09 BY TLR 20136

10/14/2009	CIT	COL18	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	TSK TYP 828-LM DO NOT REFER
10/14/2009	CIT	COL19		Exhibit 2	Pg 55 of 149	035 DONE 10/14/09 BY TLR 20136
10/14/2009	CIT	COL19				T:20136 TSK TYP 977-MOD PROCESSED I
10/14/2009	DM					T:29441 BWR WANTED TO KNOW WHY HIS A/C ISN'T MODIFIED..
10/14/2009	DM					T:29441 GAVE INFO THERE WAS AN ERROR IN DOCS ...EMAILED
10/14/2009	DM					T:29441 REP TO CHECK & HAVENOW DOCS SENT TO THE
10/14/2009	DM					T:29441 BWR...PROVIDED THE TAT...ASKED TO CALL
10/14/2009	DM					T:29441 BACK..DENNIS
10/14/2009	DM					T:29441 ACTION/RESULT CD CHANGED FROM OAAI TO LMDC
10/14/2009	DM					T:31616 B2 CI, VI, ADV TAD/LF/CR/NOD/POSS FCL. B2 CONT TO
10/14/2009	DM					T:31616 SAY THE INFO WAS INCORRECT AND ONLY LMT COULD HELP
10/14/2009	DM					T:31616 HIM, XFRD TO LMT.
10/14/2009	DM					T:31616 ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
10/14/2009	DM					T:31404 TT B2 VI TAD CRDT BRCH. HE INSISTED TO SPK TO LM.
10/14/2009	DM					T:31404 ADV REPEATEDLY THAT LOAN RES HANDLES LM ACCTS BUT
10/14/2009	DM					T:31404 EVERYTIME I SAID ANYTHING HE SAID IT WAS OLD INFO
10/14/2009	DM					T:31404 OR THAT I CANT HELP HIM AND HE WOULD NOT ANSWER
10/14/2009	DM					T:31404 ANY QUESTIONS. XFERED CALL
10/14/2009	DM					T:31404 ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
10/14/2009	CIT	COL07				T:31287 035 New Cit-977 some amount
10/14/2009	CIT	COL07				T:31287 capped in Deferment column \$120,000.00
10/14/2009	D28		0	DT	8	BILLING STATEMENT FROM REPORT R628
10/16/2009	CBR		0	00	1	T:00000 CR BUR RPT STATUS=N;EXPIRE DT = 12/01/09
10/19/2009	DM					T:10363 B2 CALLED TO CHK THE TRACKIN # ON THE MOD DOC'S
10/19/2009	DM					T:10363 SENT ADVSD NO TRACKIN NUM UPDATED, ADVSD ME=R THT
10/19/2009	DM					T:10363 IF HE DOES NOT RECV THE DOC'S IN A FEW DAYS TIME
10/19/2009	DM					T:10363 HE COULD CALLS US, BACK ADVSD MR THT HE COULD
10/19/2009	DM					T:10363 DISREG THE DLQ STMTS ../PRADEEP
10/19/2009	DM					T:10363 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
10/19/2009	DM					T:20179 TT B2...SAID AWARE OF MOD.... WITH TERMS.. WTND
10/19/2009	DM					T:20179 THE TRACKING NO FOR MOD DOCS...ADVSD NO TRACKING
10/19/2009	DM					T:20179 NO UPDATED.....ADVSD TO WAIT FOR ANOTHER 2 TO 3
10/19/2009	DM					T:20179 BUS DAYS....WHILE TALKING BRWR DISCONNECTED TEH
10/19/2009	DM					T:20179 CALL....LEE
10/19/2009	DM					T:20179 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
10/20/2009	DM					T:15875 BR CALLED IN COMPLAINTING THAT HE STILL DID NOT
10/20/2009	DM					T:15875 REC THE DOCS .. AND ALSO THE MOD HAS BEEN RESET
10/20/2009	DM					T:15875 THE FORTH TIME .SUCH A PROCESSING IS CAUSING
10/20/2009	DM					T:15875 INCONV TO THE BRW AS HE STATES.. ADV WILL RES IN
10/20/2009	DM					T:15875 2-3 DAYS AND SIGN AND SEND IT BACK .. BR ASK SUP

10/20/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:15875	ADV SUP BSY, BRW UPSET H/UP. JASON BERNARD
10/20/2009	DM			Exhibit 2	Pg 56 of 149	T:15875	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
10/20/2009	DM					T:10360	TT BORR REG THE LOAN ACC AS REQUESTING TO GET THE
10/20/2009	DM					T:10360	TRACKING NUMBER FOR THE MODFICITON DOCUMENTS SO
10/20/2009	DM					T:10360	CHKD FILE AND SEE NO INFO REGARDING THE SAME SO
10/20/2009	DM					T:10360	ASKD TO FOLLOW UP LATER AS WILL CHK WITH THE UNDER
10/20/2009	DM					T:10360	WRITER AND SEND AN EMAIL TO THE GUY REG THE SAME
10/20/2009	DM					T:10360	AND ASKD HIM TO FOLLOW UPSAM/SUMITABH
10/20/2009	DM					T:10360	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
10/21/2009	DM					T:14228	B2 CI TO CHECK WHETHER WE SENT THE DOCS INFORMED
10/21/2009	DM					T:14228	CUST ITS SENT ON10/14/09,INFORMED CUST T TO WAIT
10/21/2009	DM					T:14228	FOR ANOTHER TWO DAYS AS THE MAX TIME IS 5-7BD, BUT
10/21/2009	DM					T:14228	CUST WAS REPEATEDLY ASKING FOR SUP, BUT SOME HOW
10/21/2009	DM					T:14228	CONVINCED CUST, AND GAVE THE PM TERMS AND
10/21/2009	DM					T:14228	DETAILS,BUT CUST HUNG UP,...FRANK/FAREED...
10/21/2009	DM					T:14228	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
10/21/2009	DM					T:10364	BR2 CI REGDS TO PM DOCS NOT RECVD ADV HIM THEY
10/21/2009	DM					T:10364	WERE SENT ON THE 10/14, ADV IT'S BEEN JUST 5 BIZ
10/21/2009	DM					T:10364	DAYS ADV IT USUALLY TAKES 5-7 BIZ DAYS FOR HIM TO
10/21/2009	DM					T:10364	RECVD DOCS, ADV TO WAIT UNTIL THE EOW, HE HUNG
10/21/2009	DM					T:10364	UP.. MIMRAN
10/21/2009	DM					T:10364	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
10/21/2009	NT	LMT				T:26339	VOIDED mod doc sent to storage
10/21/2009	NT	LMT				T:26339	Box # 753.
10/22/2009	DM					T:31123	TT B2..CALLED IN TO CHK THE STATUS OF THE LOAN MOD
10/22/2009	DM					T:31123	DOCS..ADV TAHT ITS NOT SEND YET..EMAILED THE
10/22/2009	DM					T:31123	UNDERWRITER SINCE THE 1ST PMT IS DUE 11/01..GAVE
10/22/2009	DM					T:31123	THE PMT AMT...ADV BRRWR IF THE DOCS R NOT RECVD IN
10/22/2009	DM					T:31123	OTHER 3 DAYS TO CAL BACK...MARY
10/22/2009	DM					T:31123	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
10/23/2009	NT	MOD				T:20136	spoke to b2 advised he should have docs by tuesday
10/23/2009	NT	MOD				T:20136	if not we can reset the mod advised him woul call
10/23/2009	NT	MOD				T:20136	back on tuesday to see if the docs were received
10/23/2009	NT	MOD				T:20136	or not b layton 6909
10/23/2009	DM					T:14229	B1 CALD VERFD..WANTED TO INFORM THE MOD KEEPS
10/23/2009	DM					T:14229	RESETING AND RECIVED ANY DOCS...ADVD THE DOCS HAVE
10/23/2009	DM					T:14229	BEEN SENT ON 10/14..AND ALSO REP HAD A TALK WITH
10/23/2009	DM					T:14229	B1..B1 INFMED NO DOCS COME..NO FEDEX TRACK #..B1
10/23/2009	DM					T:14229	WANTS TO TALK TO MANAGER..ADVSD EMAIL ENT TO REP
10/23/2009	DM					T:14229	TO CHK ON MOD RESET AS THE DUE DATE IS 11/01..RAVI

10/23/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:14228	ACTION/RESULT CD CHANGED FROM BRTR TO LMDC
10/23/2009	DM			Exhibit 2	Pg 5 of 149	T:01546	TT B1 XREF TO LMT.
10/23/2009	DM					T:01546	ACTION/RESULT CD CHANGED FROM LMDC TO BRTR
10/23/2009	DM					T:14238	B CI TO CHK MOD DOC'S ADV THT WE SND ON 10/14, B
10/23/2009	DM					T:14238	DID NT RECD THT ADV THT EML IS BEEN SNT TO
10/23/2009	DM					T:14238	UNDERWRITER INFORMING THE SME, ADV B THT WILL
10/23/2009	DM					T:14238	RESET OR SND THE MOD DOC'S, ADV TO C/B ON MONDAY
10/23/2009	DM					T:14238	TO CONFIRM IF THE DOC'S HV BEEN SNT. RON/RAJ
10/23/2009	DM					T:14238	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
10/27/2009	DM					T:14239	B1 CL TO KNW THE TRACKING # FOR THE DOCS SENT.ADV
10/27/2009	DM					T:14239	NO TRACKING # AND ALSO SENT AN EMAIL TO MARK WHO
10/27/2009	DM					T:14239	IS WORKING ON THE LOAN MOD. THE CUST AGREED
10/27/2009	DM					T:14239VIDU/VIDYA
10/27/2009	DM					T:14239	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
10/27/2009	DM					T:14237	BRW2 C/I TO KNW THE TRACKING NO FOR THE OVER NITE
10/27/2009	DM					T:14237	DOCS SENT RECNTLY - CONFRMD THE DOCS SENT ON 1014
10/27/2009	DM					T:14237	- BRW SAID THE HE DID NOT RECV THE DOCS
10/27/2009	DM					T:14237	ACTION/RESULT CD CHANGED FROM OAAI TO LMDC
10/27/2009	DM					T:14237	SENT OVER NITE - ADV BRW REG THE PREV NOTE ABOUT
10/27/2009	DM					T:14237	MOD RESET - BRW SAID HE SHOULD RECV A CALL FROM
10/27/2009	DM					T:14237	REP - BRW DID NOT WANT THE MOD TO BE RESET ADV
10/27/2009	DM					T:14237	WIL EMALD THE REP TO C/B - EMALD REP-/DAVID
10/27/2009	DM					T:14237	ACTION/RESULT CD CHANGED FROM LMDC TO OAAI
10/28/2009	NT	LMT				T:27080	MOD APPRVD: PM CNTRBTN OF \$623.00 DUE 11/23/2009;
10/28/2009	NT	LMT				T:27080	NEW UPB \$63,272.87, TTL CPPD \$0.00 (INT \$0.00 /
10/28/2009	NT	LMT				T:27080	ESC \$0.00), OLD PPTD 06/09, NEW 12/09, OLD RATE
10/28/2009	NT	LMT				T:27080	6.2500%, NEW RATE 1.0000%, ORGNL TERM 360, CRRNT
10/28/2009	NT	LMT				T:27080	TERM 291, MOD TERM 284, MAT DATE 8/1/2033 , OLD PI
10/28/2009	NT	LMT				T:27080	\$1,225.28, NEW PI \$250.28, OLD PITI \$1,608.35, NEW
10/28/2009	NT	LMT				T:27080	PITI \$624.85 INC RATIO 220.08% WITH SRPLS OF
10/28/2009	NT	LMT				T:27080	\$1,375.15; RFD: Curtailment of Income- SUBMITTED
10/28/2009	NT	LMT				T:27080	BY: Mark Layton APPROVED BY: Mark Layton
10/28/2009	NT	CBR				T:20136	Suppressed Credit due to LM. Suppression will
10/28/2009	NT	CBR				T:20136	expire 01/01/10
10/28/2009	NT	STOP				T:20136	lmt2-1
10/28/2009	NT	STOP				T:20136	perm mod approved \$623.00 due back by 11/23/09
10/28/2009	NT	STOP				T:20136	please apply to 4n and open cit 840 and forward
10/28/2009	NT	STOP				T:20136	dcos to waterloo lossmit
10/28/2009	NT	STOP				T:20136	int rate 1.0%
10/28/2009	NT	STOP				T:20136	spread escrow shortage over 60 months

10/28/2009	NT	STOP	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:20136	Please waive all late fees
10/28/2009	NT	STOP		Exhibit 2	Pg 58 of 149	T:20136	b layton 6909
10/28/2009	NT	FARP				T:20136	FA Fixed Rate Reduction - Princ Forbear
10/28/2009	LMT						BPO OBTAINED (5) COMPLETED 10/28/09
10/28/2009	LMT						BPO ORDERED (4) COMPLETED 10/28/09
10/28/2009	LMT						LMT SOLUTN PURSUED (6) COMPLETED 10/28/09
10/28/2009	LMT						COMPLETE FIN PKG REC (3) COMPLETED 10/28/09
10/28/2009	LMT						MODIFCATN APPRVD INV (1232) COMPLETED 10/28/09
10/28/2009	LMT						MODIFCATN RECMMD INV (1231) COMPLETED 10/28/09
10/28/2009	LMT						ASSESS FINANCL PKG (2) COMPLETED 10/28/09
10/28/2009	LMT						LOAN MOD STARTED (1001) COMPLETED 10/28/09
10/28/2009	LMT						REFERRD TO LOSS MIT (1) COMPLETED 10/28/09
10/28/2009	LMT						PURSUE LN MODIFCATN (1000) COMPLETED 10/28/09
10/28/2009	LMT						APPROVED FOR LMT 10/28/09
10/28/2009	LMT						FILE CLOSED (7) COMPLETED 10/28/09
10/28/2009	LMT						0000000000 TASK:0000-LMT-REJECTED OPTION 10/28/09
10/28/2009	LMT						REJECTED BY:SERVICER
10/28/2009	LMT						REJECT REASON: OTHER
10/28/2009	LMT						RESETTING PM
10/28/2009	DM					T:26777	B2 CI TO SAY THAT HE HASNOT YET RCVD THE DOCS, THE
10/28/2009	DM					T:26777	PM WAS APPRVD ON THE 10/14/09 AND THE DOC SENT ON
10/28/2009	DM					T:26777	THE SAME DAY, HOWEVER FOUND CIT #977CREATED, SENT
10/28/2009	DM					T:26777	REQT TO THE SPCT TO KNOW THE UPDATE, BORR IS VERY
10/28/2009	DM					T:26777	UPSET AND IMPATIENT SINCE HE WAS TOLD BY THE
10/28/2009	DM					T:26777	PREVIOUS REPS THE DOCS WOULD BE-CONTD
10/28/2009	DM					T:26777	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
10/28/2009	DM					T:26777	FEDEXED OVER NIGHT, GOT RESPONSE FRMSPT WHO TOLD
10/28/2009	DM					T:26777	THAT HE WOULD CALL THE BORR TODAY, CONVEYED SME TO
10/28/2009	DM					T:26777	THE BORR---SAMAR
10/28/2009	DM					T:26777	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
11/2/2009	DM					T:31992	TT B..CI TO CHK MOD STATUS..ADV MOD APPROVED..ADV
11/2/2009	DM					T:31992	WILL SENT THE DOC SOON...PM CNTRBTN OF \$623.00 DUE
11/2/2009	DM					T:31992	11/23/2009;..CERT FUND..PITI \$624.85...ADV DUE
11/2/2009	DM					T:31992	01/01/2010..ADV DOC IS NOT BEING
11/2/2009	DM					T:31992	DISPATCHED...SHOMA
11/2/2009	DM					T:31992	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
11/3/2009	DM					T:00000	EARLY IND: SCORE 296 MODEL EI90C
11/5/2009	FSV		0	00	1	T:00000	INSP TYPE R ORDERED; REQ CD =1150
11/5/2009	DM					T:14232	BRW1 CALD,VFD INFO,WANTED TO KNO THE STAT OF MOD,
11/5/2009	DM					T:14232	ADVSD \$623.00 DUE ON11/23/2009,,NEW PMNT PITI

11/5/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15	624.85- ADVSD TO DIS REGARD THE PREVIOUS MODS AS
11/5/2009	DM			Exhibit 2	Pg 59 of 149	THIS IS THE FINAL ONE AND THE DOCS WIL BE SENT
11/5/2009	DM					T:14232 VERY SOON,,ADVSD TO CALL BACK NEXT WEEKIF HE
11/5/2009	DM					T:14232 DOESNOT RCV THE AGMNT,ALSO ADVSD TEH TRIAL PMT.PBN
11/5/2009	DM					T:14232 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
11/6/2009	FSV		0	0	1	T:04634 DELINQ INSP HOLD PLACED; REL DT =01/06/10
11/6/2009	NT	STOP				T:04634 Modification docs due back on 11/23/09 with a
11/6/2009	NT	STOP				T:04634 contribution of \$623.00.
11/6/2009	LMT					TASK:1031-LMT-CHANGD FUPDT 12/06/09
11/6/2009	LMT					SEND EXEC DOCS (1040) COMPLETED 11/06/09
11/6/2009	LMT					LN MODIFICATION CMP (1002) UNCOMPLETED
11/6/2009	LMT					MODIFICATION CANCELED
11/6/2009	LMT					LN MODIFICATION CMP (1002) COMPLETED 11/06/09
11/6/2009	DM					T:31311 BRW1 CALD,VFD INFO,WANTED TO KNO THE STAT OF MOD,
11/6/2009	DM					T:31311 ADVSD DOWN PMT IAO \$623.00 DUE ON 11/23/2009,,NEW
11/6/2009	DM					T:31311 PMNT PITI 624.85..ALSO INFED THAT THE DOCS WILL BE
11/6/2009	DM					T:31311 SENT OUT VERY SOON, AND TO CALL BACK BY END OF
11/6/2009	DM					T:31311 NEXT WEEK IF THE PERM MOD DOCS DO NOT REACH BY
11/6/2009	DM					T:31311 THAT TIME..BIKRAM
11/6/2009	DM					T:31311 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
11/9/2009	NT	LMT				T:04634 Correction sent to Mail Merge
11/9/2009	LMT					SEND EXEC DOCS (1040) COMPLETED 11/09/09
11/9/2009	DM					T:26780 BRW2 CI, TO CHK IF DOCS WERE SNT OUT, ADVSD ITS
11/9/2009	DM					T:26780 BEING PROCESSD TODAY & WOULD RECV THE DOCS
11/9/2009	DM					T:26780 SOMETIME THIS WEEK, HE ACKN, BRW IS AWARE OF PMT
11/9/2009	DM					T:26780 DUE INFO (\$623.00 DUE 11/23/2009 CERT FUNDS)
11/9/2009	DM					T:26780 -*MELODY/SHILPA*-
11/9/2009	DM					T:26780 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
11/9/2009	NT	LMT				T:04783 Mail merge uncompleted the task 1040
11/9/2009	NT	LMT				T:04783 and having doc prep correct the error.
11/9/2009	LMT					SEND EXEC DOCS (1040) UNCOMPLETED
11/9/2009	FSV		0	0	0	T:04895 INSP TP R RESULTS RCVD; ORD DT=11/05/09
11/9/2009	LMT					LMT BPO/APPRaisal REC ADDED
11/10/2009	DM					T:14239 B2 CL TO CHK IF THE DOCS WERE SENT , ADV THT THE
11/10/2009	DM					T:14239 DOCS WERE SENT 11/09 , BUT NO TRACKING #, THE CUST
11/10/2009	DM					T:14239 AGREED TO WAIT FOR THE DOCS. WANTED TO ADV THE
11/10/2009	DM					T:14239 PMT DUE, B SD HE WAS AWARE OF IT..VIDU
11/10/2009	DM					T:14239 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
11/11/2009	NT	LMT				T:04626 Mail Merged docs are located in
11/11/2009	NT	LMT				T:04626 11-10-09.

11/11/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:26774	TT B2 DP DUE FOR 11/23 \$623 THRU CERFD FUNDS, MOD
11/11/2009	DM			Exhibit 2	Pg 60 of 149	T:26774	DOCS SENT OUT ON 11/09 NO TRCKING NUM FOR MOD DOCS
11/11/2009	DM					T:26774	HWVER SNT THRU FEDX. B2 SAID U/W CLLD ADV DOCS
11/11/2009	DM					T:26774	WERE OVRNITE THRU FEDEX SHLD RCV. ADV THE TURARND
11/11/2009	DM					T:26774	TIME .JOHNSY
11/11/2009	DM					T:26774	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
11/12/2009	DM					T:29441	TT B2 DP DUE FOR 11/23 \$623 THRU CERFD FUNDS, MOD
11/12/2009	DM					T:29441	DOCS SENT OUT ON 11/09...BWR WANTED TO KNOW TERMS
11/12/2009	DM					T:29441	ON MOD...GAVE INFO IN DETAILS...EXPLAINED ON DP..
11/12/2009	DM					T:29441	ADV TO SEND IN PYMT & DOCS BY 11/23...DENNIS
11/12/2009	DM					T:29441	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
11/13/2009	CBR		0	00	1	T:00000	CR BUR RPT STATUS=N;EXPIRE DT = 01/01/10
11/13/2009	DM					T:29442	BRWR2 CALD IN TO KNW WHY THR IS DIFFRNC IN MOD
11/13/2009	DM					T:29442	PMT WITH THE 2 MODS.. ADV ON INT/PORTION & THT
11/13/2009	DM					T:29442	AFFCTS THE PMT.. ACKD.. BRWR STTTD HE RETRND THE
11/13/2009	DM					T:29442	MOD DOCS.. ADV D/P \$623 THRU C/F.. BRWR ACKD.. ADV
11/13/2009	DM					T:29442	THT MOD APPRVD BASED ON THE INFO SENT BY THE BRWR
11/13/2009	DM					T:29442	& INVSTR GUIDLINES...ACKD...RAM
11/13/2009	DM					T:29442	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
11/16/2009	CIT	COL21				T:26339	036 Open CIT#6 REC'D SIGNED MOD DOC, NOTIFIED
11/16/2009	CIT	COL21				T:26339	CLOSER TO WORK.
11/16/2009	DM					T:26502	BRW2 CI TO CHK IF WE RECD THE PMT,ADV NO, ADV TO
11/16/2009	DM					T:26502	CALL BACK TOMORO AND CHK ...HE
11/16/2009	DM					T:26502	ACKD....SANDHYA/SANDY
11/16/2009	DM					T:26502	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
11/16/2009	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
11/17/2009	CIT	CSH30				T:13051	037 New CIT 840 - Funds received and posted to 4N.
11/17/2009	DM					T:14228	B2 JULIO PICHARDO CI TO CHECK ON THE PYMNT HE SENT
11/17/2009	DM					T:14228	WITH DOCS,INFORMED WERCVD THE DOCS ON
11/17/2009	DM					T:14228	11/16/09,INFORMED IT WILL TAKE 2-3 DAYS TO GET
11/17/2009	DM					T:14228	UPDATED ASKED TO F/U TOM,AND GAVE THE NEXT DUE
11/17/2009	DM					T:14228	DATE 01/01/10 FOR 624.85,CUST
11/17/2009	DM					T:14228	AGREED...FRANK/FAREED...
11/17/2009	DM					T:14228	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
11/17/2009	NT	LMT				T:30193	Signed mod doc sent to image.
11/18/2009	DM					T:10360	TT BORR 2 ON THE FILE AS RECVD CALL FROM US AND
11/18/2009	DM					T:10360	WANTED TO GET INFO ON THE AGRMEENT DOCS AND PYMT
11/18/2009	DM					T:10360	SENT BY HIM SO INFO GIVEN TIS RECEVD ON 11/18 AND
11/18/2009	DM					T:10360	TOLD WILL RECV STMT IN MONTH OR TWOSUMIT
11/18/2009	DM					T:10360	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC

11/18/2009	LMT	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	LN MODIFICATION CMP (1002) COMPLETED 11/18/09
11/18/2009	NT	LMT		Exhibit 2	Pg 61 of 149	Recd Signed Docs & Funds for Loan Mod
11/18/2009	NT	PFD				T:31054 Non Hmp Mod-120000.00 Upb was deferred
11/18/2009	NT	PFD				T:31054 Hmp Mod-120000.00 Upb was deferred
11/18/2009	CIT	COL07				T:15026 037 DONE 11/18/09 BY TLR 15026
11/18/2009	CIT	COL07				T:15026 TSK TYP 840-FUNDS RECEIVED
11/18/2009	CIT	COL07				T:15026 036 DONE 11/18/09 BY TLR 15026
11/18/2009	CIT	COL07				T:15026 TSK TYP 006-LOSS MIT MAIL M
11/18/2009	LMT					RECV EXEC DOCS (1031) COMPLETED 11/18/09
11/20/2009	NT	INQ				T:13961 b1 ci re acct adv mod dt 11/3/09 nxt due 1/1/10
11/20/2009	NT	INQ				T:13961 for 648.45 83.00 fee for bpo adv only charged once
11/20/2009	NT	INQ				T:13961 for bpo adv 18.25 prop inspec fee on 8/3/09 adv
11/20/2009	NT	INQ				T:13961 esc bal 828.60 adv 623.00 payment recd w/ eff dt
11/20/2009	NT	INQ				T:13961 11/15/09 and posted 11/17/09 b1 ci re mas adv last
11/20/2009	NT	INQ				T:13961 mas generated 11/13/09 and new mas will be mailed
11/20/2009	NT	INQ				T:13961 in dec annm4265
11/20/2009	DM					T:14233 BRW CI AND HAD A QSTN ABT THE STMTN..TOLD HIM TO
11/20/2009	DM					T:14233 SPK TO CUS CARE..TRNSFRD CALL TO CUS CARE..JAMES..
11/20/2009	DM					T:14233 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
11/20/2009	CIT	INV				T:31006 038 DONE 11/20/09 BY TLR 31006
11/20/2009	CIT	INV				T:31006 TSK TYP 917-PRIV INV LOSS M
11/20/2009	CIT	ESC05				T:13407 039 DONE 11/20/09 BY TLR 13407
11/20/2009	CIT	ESC05				T:13407 TSK TYP 318-FINAL OBAMA PLA
11/20/2009	CIT	ESC05				T:13407 039 CLOSING CIT 318 - ANALYSIS EFF 01/10 NEW PMT
11/20/2009	CIT	ESC05				T:13407 648.45
11/20/2009	VEA		0	00	0	ONLINE ESCROW ANALYSIS SENT TO PRINT VENDO
11/20/2009	NT	ESC				T:13407 SHORT SPREAD OVER 60 MONTHS EFF 12/09 NEW PMT
11/20/2009	NT	ESC				T:13407 648.45
11/20/2009	LMT					FILE CLOSED (7) COMPLETED 11/20/09
11/20/2009	NT	LMT				T:15966 moved money from 4n \$1,591.78 to escrow, \$103.00
11/20/2009	NT	LMT				T:15966 to fees
11/20/2009	FSV		0	0	1	T:15966 DELINQ INSP HOLD RELEASED
11/20/2009	CIT	COL27				T:15966 039 New CIT 318, please finalize analysis
11/20/2009	CIT	COL27				T:15966 effective 1/1/2010 There is a payment to
11/20/2009	CIT	COL27				T:15966 apply after the 318 so please advise when
11/20/2009	CIT	COL27				T:15966 completed. "if there is an additional escrow
11/20/2009	CIT	COL27				T:15966 shortage spread 60 months".
11/20/2009	CIT	COL27				T:15966 038 New CIT 917,systemem changes will be made due
11/20/2009	CIT	COL27				T:15966 to mod.Old UPB-\$183,272.87,New
11/20/2009	CIT	COL27				T:15966 UPB-\$63,272.87,Rate-1.00000%,Term-284,

11/20/2009	CIT	COL27	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	Monthly PI - \$250.28, Rate eff: 12/1/2009
11/20/2009	CIT	COL27			Exhibit 2	Pg 62 of 149	Deferment: \$120,000.00 to principal, Debt
11/20/2009	CIT	COL27				T:15966	Forgiveness: \$5,803.02 to del int,
11/23/2009	D28		0	DT	8		MANUAL BILLING STATEMENT FROM REPORT R628
11/25/2009	CIT	INQ85				T:02313	040 NEW CIT 127-B1 CI TO RQST AN XPLNATION OF
11/25/2009	CIT	INQ85				T:02313	103.00 FEE, PLEASE MAIL WRITTEN XPLNATION
11/25/2009	CIT	INQ85				T:02313	EEDGARC/8977806
11/25/2009	DM					T:11978	B1 CI VI XFER TO DALLAS
11/25/2009	DM					T:11978	ACTION/RESULT CD CHANGED FROM LMDC TO BRTR
11/25/2009	NT	COL				T:31759	b1 ci re 103.00 charge for adv charge that is
11/25/2009	NT	COL				T:31759	assoc w loan mod adv xfr to col provided 800# jon
11/25/2009	NT	COL				T:31759	8978024
11/27/2009	DM					T:31992	TT B..CI ABT THE FEE DISPUTE OF \$103...ADV IT
11/27/2009	DM					T:31992	LOOKS AS PER THE FEE CODE THAT IT IS AN APPRAISAL
11/27/2009	DM					T:31992	FEE...BUT ALSO ADV THAT HE IS BEEN CHARGED TWO
11/27/2009	DM					T:31992	APPRAISAL FEE IN A SINGLE MONTH...FOUND CIT
11/27/2009	DM					T:31992	127..ADV ABT THE SAME..SHOMA
11/27/2009	DM					T:31992	ACTION/RESULT CD CHANGED FROM BRTR TO LMDC
11/30/2009	DM					T:10364	B1 CI REGDS TO APPRAISAL FEE BEING CHARGED TWICE
11/30/2009	DM					T:10364	FOR \$103, ADV IT'S BEEN ESCALATED, AND WE ARE
11/30/2009	DM					T:10364	WORKING ON THE FILE TO CHECK WHY FEE WAS CHARGED
11/30/2009	DM					T:10364	TWICE, ADV BRW C/B AFTER 2 DAYS FOR UPDATE AND
11/30/2009	DM					T:10364	ADV NXT PMT DUE 01/01/10 FOR \$648.45, BRW ACK,
11/30/2009	DM					T:10364	MIMRAN
11/30/2009	DM					T:10364	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
12/1/2009	CIT	INQ85				T:23649	040 DONE 12/01/09 BY TLR 23649
12/1/2009	CIT	INQ85				T:23649	TSK TYP 127-DEFAULT FEE RES
12/1/2009	CIT	INQ85				T:23649	040 fyi closed cit we ready know what this fees
12/1/2009	CIT	INQ85				T:23649	are armando /8977110
12/1/2009	CIT	INQ85				T:23649	040 fyi closed cit we ready know what this fees
12/1/2009	CIT	INQ85				T:23649	are armando /8977110
12/1/2009	CIT	INQ85				T:23649	041 Open CIT 187 to request an original letter
12/1/2009	CIT	INQ85				T:23649	b1 ci to rqts about the extra fees on account
12/1/2009	CIT	INQ85				T:23649	was two appraisal on the account and was pay
12/1/2009	CIT	INQ85				T:23649	for it adv two procedures and two appraisals
12/1/2009	CIT	INQ85				T:23649	on needs to pay for it
12/1/2009	NT	INQ				T:23649	b1 ci to rqts about the out come on the research
12/1/2009	NT	INQ				T:23649	on the fees explain allow timr still pending adv
12/1/2009	NT	INQ				T:23649	allow time for review armando /8977110
12/1/2009	DM					T:10366	NO LOSS MITIGATION ALERT, TRANSFERRED THE

12/1/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	CALL AVARMA	Exhibit E to
12/1/2009	DM			Exhibit 2	Pg 63 of 149	T:10366	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
12/1/2009	NT	LMT				T:03106	Doc sent via Fed Ex label #: 431860837706 and
12/1/2009	NT	LMT				T:03106	return label #: 431860837717 for the 11-10 mail
12/1/2009	NT	LMT				T:03106	merge.
12/2/2009	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
12/3/2009	DM					T:02806	TT B2 VI SD HAS SEVERAL QUESTIONS ABOUT APPRAISAL.
12/3/2009	DM					T:02806	ADV OF ESCROW ANALYSIS. ADV THE APPARASIAL FEE IS
12/3/2009	DM					T:02806	CHARGED. ADV OF APPRAISAL FEES ARE DEPENDING ON
12/3/2009	DM					T:02806	THE APPARISAL THAT ARE DONE, AND THAT IS THE
12/3/2009	DM					T:02806	MORTGAGE'S DESCRECTION.
12/3/2009	DM					T:02806	ACTION/RESULT CD CHANGED FROM BRTR TO OAAI
12/3/2009	CIT	INQ75				T:31803	042 new cit 127 pls have a research for the CORP
12/3/2009	CIT	INQ75				T:31803	ADV fee iao \$103.00 elizabeth m 8978256
12/3/2009	DM					T:31694	TT B1 XFERD TO DALLAS
12/3/2009	DM					T:31694	ACTION/RESULT CD CHANGED FROM LMDC TO BRTR
12/4/2009	CIT	INQ10				T:12883	042 DONE 12/04/09 BY TLR 12883
12/4/2009	CIT	INQ10				T:12883	TSK TYP 127-DEFAULT FEE RES
12/4/2009	CIT	INQ10				T:12883	042 clsing cit 127: dup request
12/4/2009	CIT	INQ10				T:01234	041 DONE 12/04/09 BY TLR 01234
12/4/2009	CIT	INQ10				T:01234	TSK TYP 187-ORIGINAL LETTER
12/4/2009	CIT	INQ10				T:01234	041 closing cit 187 - snt ltrs to cust advs of
12/4/2009	CIT	INQ10				T:01234	103.00 bpo assessd 6/5/09 whn acct being
12/4/2009	CIT	INQ10				T:01234	reviewed for mod, 83.00 bpo assessd whn acct
12/4/2009	CIT	INQ10				T:01234	ws delq & 18.25 prop inspectns. michellem
12/11/2009	CBR		0	00	1	T:00000	PREVIOUSLY REPORTED DELINQUENT:NOW CURRENT
12/15/2009	DM					T:31404	TT B2 VI TAD. HE WAS CHARGED A BPO IN JUNE THEN
12/15/2009	DM					T:31404	AGAIN IN NOV. HE IS REQUESTING TO HAVE THE 2ND ONE
12/15/2009	DM					T:31404	WAIVED. ADV THAT THE PRIOR MOD WAS DENIED AND THE
12/15/2009	DM					T:31404	BPO LIKELY EXPIRED BUT ADV I WOULD SUBMIT A
12/15/2009	DM					T:31404	REQUEST TO SEE IF THE 2ND CAN BE WAIVED. HE STTDT
12/15/2009	DM					T:31404	THE DELAY IS DUE TO OUR ERRORS. ADV CB ON 12/18/09
12/15/2009	DM					T:31404	ACTION/RESULT CD CHANGED FROM OAAI TO BRUN
12/15/2009	NT	LMT				T:13636	b2 inq wnts some of the fees for the bpos waived,
12/15/2009	NT	LMT				T:13636	adv tht we billed one back in june for del on the
12/15/2009	NT	LMT				T:13636	acct and has nothing to do with the loan mod, adv
12/15/2009	NT	LMT				T:13636	tht i can not waive any bpos on the acct tht he
12/15/2009	NT	LMT				T:13636	needs to talk to loss mit as this is a loss mit
12/15/2009	NT	LMT				T:13636	issue, xf to loss mit ...heathera/2364212
12/15/2009	DM					T:02796	...ADV ALL FEE WAIVERS GO THEU CUSTOMER CARE, NOT

12/15/2009	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	Exhibit 2 Pg 64 of 149	T:02796	LOAN COUNSELING- XFERD TO CARE
12/15/2009	DM						T:02796	ACTION/RESULT CD CHANGED FROM BRTR TO OAAI
12/15/2009	DM						T:02796	SW B2 VI -- ADV TAD ONLY INCLUDES FEES -- SD THAT
12/15/2009	DM						T:02796	IS WHY HE IS CALLING -- SD THAT HE GOT TWO \$83
12/15/2009	DM						T:02796	FEES BCZ MOD WAS WRITTEN TWICE AND DOES NOT FEEL
12/15/2009	DM						T:02796	THAT HE HAS TO PAY THE PROP INSP FEE -- ADV NO
12/15/2009	DM						T:02796	NOTES ON THE ACCT SAY THAT THESE FEES ARE TO BE
12/15/2009	DM						T:02796	WAIVED -- ADV I CANNOT WAIVE THEM ANYWAY...
12/15/2009	DM						T:02796	ACTION/RESULT CD CHANGED FROM BRTR TO BRTR
12/15/2009	DM						T:24081	B1 CI AND WAS VFD. ADV THAT THE ACCT WAS ALREADY
12/15/2009	DM						T:24081	BEING HANDLED BY SPECIAL SERVICING DEPT AND WILL
12/15/2009	DM						T:24081	BE XFERD TO THAT DEPT FOR ASSISTANCE. ASKING TO
12/15/2009	DM						T:24081	WAIVE THE UFEES THAT WAS ASSESSED.
12/15/2009	DM						T:24081	ACTION/RESULT CD CHANGED FROM OAAI TO BRTR
12/15/2009	NT	COL					T:22372	b1 want to wavier the CORP ADV on the account xfer
12/15/2009	NT	COL					T:22372	to coll angelo g8978180
12/15/2009	NT	INQ					T:13192	b1 ci asked for the \$83.00 charge adv to cb due to
12/15/2009	NT	INQ					T:13192	tech issue, reps mouse not working well rhoda l
12/15/2009	NT	INQ					T:13192	8978503
12/18/2009	DM						T:13016	TT B1,VI,ADV OF TAD,INQ ABOUT BPO FEE'S,ADV I
12/18/2009	DM						T:13016	WOULD NOT BE ABLE TO WAIVE,ADV FEE'S ARE VALID,REQ
12/18/2009	DM						T:13016	SUP,ESCALATION QUE NOT AVAIL,TRANS TO SUP VM..
12/18/2009	DM						T:13016	ACTION/RESULT CD CHANGED FROM BRUN TO OAAI
12/18/2009	NT	COL					T:22729	b1 ci reg outstanding. advd bpo during mod and
12/18/2009	NT	COL					T:22729	prop inspection fees. jera d8978206
12/23/2009	DM						T:21305	UNABLE TO LOCATE SUPV AT THIS TIME;
12/23/2009	DM						T:21305	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
12/23/2009	DM						T:21305	VAI; ADV ACCT DUE FOR 1/1/10:B SAYS THAT HE SHOULD
12/23/2009	DM						T:21305	NOT HAVE A FEE FOR THE BPO;SAYS THAT THE MOD SAYS
12/23/2009	DM						T:21305	THAT THOSE FEE'S AR TO BE WAIVED; ADV'D HIM HIM
12/23/2009	DM						T:21305	THAT THE MOD ON 10/28/ SAYS TO WAIVE ALL LATE
12/23/2009	DM						T:21305	FEE'S; SAYS THIS IS NOT A LATE FEE: SAYS THATHE
12/23/2009	DM						T:21305	ALREADY PD FOR THE BPO;SAYS AFFECT HIST; ADV NO;
12/23/2009	DM						T:21305	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
12/23/2009	NT	COL					T:22741	b2 ci have problems w/ undewriting and he was
12/23/2009	NT	COL					T:22741	adv that we have computer error at that time and
12/23/2009	NT	COL					T:22741	fees have been loaded on our system again adv this
12/23/2009	NT	COL					T:22741	cnt happen and fees are valid fees and cnt be
12/23/2009	NT	COL					T:22741	waived but b2 insist that this was computer error
12/23/2009	NT	COL					T:22741	xfer call to col to verify if there was computer

12/23/2009	NT	COL	Doc 8676-8	Filed 06/01/15	Entered 06/01/15	17:43:47	Exhibit E to
12/23/2009	NT	COL		Exhibit 2	Pg 65 of 149		b2 ci re default fee xferd dto col.earla8978131
12/26/2009	DM					T:23294	TT B2 CI/VI REFER TO SPECIAL SERVICING DEPT...
12/26/2009	DM					T:23294	DFLT REASON 2 CHANGED TO: BLANK
12/26/2009	DM					T:23294	DFLT REASON 3 CHANGED TO: BLANK
12/26/2009	DM					T:23294	ACTION/RESULT CD CHANGED FROM OAAI TO BRTR
12/26/2009	NT	COL				T:31978	b1 ci saying he req for the corp fee to be wvd. cl
12/26/2009	NT	COL				T:31978	was xferd to coll./jenna q8978205
12/26/2009	NT	COL				T:22003	b1 ci re the 103.0 corp advances, xferd to col dep.
12/26/2009	NT	COL				T:22003	chrisC8978142
12/26/2009	NT	INQ				T:13885	b2 ci to inq on fees on acct adv it was a prop
12/26/2009	NT	INQ				T:13885	inspection and corp adv fee adv to tt coll dept
12/26/2009	NT	INQ				T:13885	mary r 8978202
12/28/2009	NT	LMT				T:13963	b1 ci inq y the bpo and the prop inspection is on
12/28/2009	NT	LMT				T:13963	his acct again state taht he already paid those
12/28/2009	NT	LMT				T:13963	fees as a result of an increase of the payment
12/28/2009	NT	LMT				T:13963	advsd payment increased due to esc ana and the bpo
12/28/2009	NT	LMT				T:13963	and the prop inspect was never paid and we don't
12/28/2009	NT	LMT				T:13963	split those fees up over a period of time those
12/28/2009	NT	LMT				T:13963	fees are assed and are either takeing care of in
12/28/2009	NT	LMT				T:13963	addition to the monthly payment over a period of
12/28/2009	NT	LMT				T:13963	time or all at once. brittany s 4232
12/28/2009	DM					T:13020	TT B1, VAI, XFER TO CUSTOMER CARE FOR INFO ABOUT
12/28/2009	DM					T:13020	BILLED FEES
12/28/2009	DM					T:13020	ACTION/RESULT CD CHANGED FROM LMDC TO BRTR
12/28/2009	DM					T:31311	B1 CLD TO HAVE THE CORPORATE FEES TO BE WAIVED
12/28/2009	DM					T:31311	INFED NOT POSSIBLE AS THEY INCLUDE TEH INSPECTION
12/28/2009	DM					T:31311	FEES AND CORPORATE ADVANCES,B STILL NOT WILLING,
12/28/2009	DM					T:31311	HENCE XFERRED CALL TO COLLECTIONS DEPTT FOR
12/28/2009	DM					T:31311	ASSISTANCE..BIKRAM
12/28/2009	DM					T:31311	ACTION/RESULT CD CHANGED FROM BRTR TO LMDC
1/4/2010	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
2/2/2010	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
3/2/2010	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
3/5/2010	VEA		0	00	0		ONLINE ESCROW ANALYSIS SENT TO PRINT VENDO
3/5/2010	NT	ESC				T:01733	eff 05/10 spread shtg 55 months
3/24/2010	CIT	INQ75				T:22730	043 B1 cld, has access to internet and was
3/24/2010	CIT	INQ75				T:22730	referred to web site for financial package
3/24/2010	CIT	INQ75				T:22730	information. Provided expectations.
3/30/2010	NT	LMT				T:29795	b2 asking if we have rcvd his fax i conf we have i

3/30/2010	NT	LMT	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:29795	adv. the missing docs he said does not have an itr
3/30/2010	NT	LMT		Exhibit 2	Pg 66 of 149	T:29795	as he does not paid taxes as is rcvng social scrtty
3/30/2010	NT	LMT				T:29795	* linr 8977101
3/30/2010	NT	LMT				T:11576	Fax Recvd: Deed of Trust on page # 13-16. Imaged
3/30/2010	NT	LMT				T:11576	within WOUT.MHoppe 5829
3/30/2010	NT	SUFPK				T:11576	Fax Recvd:Recvd wout pkg, see prev notes.missing:
3/30/2010	NT	SUFPK				T:11576	Signed Tax Returns.Imaged as wout Mhoppe5829.
3/30/2010	NT	SUFPK				T:11576	Fax Received -Recent Bank Stmts Borr ,Other 2009
3/30/2010	NT	SUFPK				T:11576	SSI Benefits statement for B1/B2,Escrow Analysis
3/30/2010	NT	SUFPK				T:11576	Statement, Utility Bill Delinquent Notice,Other
3/30/2010	NT	SUFPK				T:11576	Utility Bills,Deed of Trust. -MHoppe 5829
3/30/2010	NT	SUFPK				T:21644	Missing docs: signed itr, sss award ltr for B2,
3/30/2010	NT	SUFPK				T:21644	Imaged as WOUT. ict-Amccahen7605
3/30/2010	NT	SUFPK				T:21644	Fax Received -hrdshp affdvit, hrdshp ltr, fncl
3/30/2010	NT	SUFPK				T:21644	stmnt, form 4506-t, sss award ltr for B1,
3/30/2010	NT	SUFPK				T:21644	-ict-Amccahen7605
3/30/2010	DM					T:21644	ICT-AMCCAHEN7605
3/30/2010	DM					T:21644	DFLT REASON 2 CHANGED TO: CURTAILMENT OF INCOME
3/30/2010	DM					T:21644	ACTION/RESULT CD CHANGED FROM OAPC TO NOTE
3/30/2010	HMP						FINANCIAL INFORMATION COLLECTED FOR HMP
3/30/2010	HMP						LMT BORR FIN REC ADDED
3/30/2010	CIT	COL08				T:21644	044 New CIT 854: Recvd wout package,
3/30/2010	CIT	COL08				T:21644	see prev notes - Missing docs: signed itr,
3/30/2010	CIT	COL08				T:21644	sss award ltr . Imaged as WOUT.
3/30/2010	CIT	COL08				T:21644	ict-Amccahen7605
3/30/2010	NT	SUFPK				T:21644	Fax Received -Borrower Financ. Stmt,Hardship
3/30/2010	NT	SUFPK				T:21644	ltr,Hardship affidavit,4506 T -ict-Amccahen7605
3/31/2010	NT	CREDIT				T:07038	Ordered Credit Report
3/31/2010	CIT	EOY50				T:01504	043 DONE 03/31/10 BY TLR 01504
3/31/2010	CIT	EOY50				T:01504	TSK TYP 157-CC TRACK - PRE3
3/31/2010	CIT	EOY50				T:01504	043 CIT closed - LM pkg received
3/31/2010	OL		0	21	2		WDOYCUS - FILE DELAY
3/31/2010	CIT	COL09				T:07038	044 Retarget CIT#854; Continue Preparing for
3/31/2010	CIT	COL09				T:07038	Decision 1
4/1/2010	DM					T:13174	TT B2 VAI,TAD.CALLED IN TO CHK THE STATUS OF THE
4/1/2010	DM					T:13174	MOD.ADVSD THAT THEY DO NOT FILE TAXES BECAUSE THEY
4/1/2010	DM					T:13174	ARE ON SSI.SAYS HE SENT IN THE 1099 AND PROOF OF
4/1/2010	DM					T:13174	THE INCOME.ADVSD THAT I WILL ESCALATE THE ACCT TO
4/1/2010	DM					T:13174	A SUP.
4/1/2010	DM					T:13174	ACTION/RESULT CD CHANGED FROM OAPC TO BRUN

4/1/2010	NT	DOCEX	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	Exhibit E to	hms package -- need 4506 T, date, and signed and ssi
4/1/2010	NT	DOCEX			Exhibit 2	Pg 67 of 149		government letters.
4/1/2010	CIT	COL11					T:01403	044 Update CIT 854-continuing review process but
4/1/2010	CIT	COL11					T:01403	still need 4506-t line 6 and date, ssi award l
4/1/2010	CIT	COL11					T:01403	etters. Regarding ssi income, used all 3
4/1/2010	CIT	COL11					T:01403	amounts from bank statements, used hmp
4/1/2010	CIT	COL11					T:01403	calculator ttl ssi 1750 gross and 1400 net.
4/1/2010	CIT	COL11					T:01403	044 Update CIT 854-continuing review process but
4/1/2010	CIT	COL11					T:01403	still need 4506-t line 6 and date, ssi award l
4/1/2010	CIT	COL11					T:01403	etters.
4/1/2010	LMT							HARDSHIP AFFDVT RECD (35) COMPLETED 04/01/10
4/1/2010	LMT							FED TAX RETURN RECD (33) COMPLETED 04/01/10
4/1/2010	LMT							FINANCIAL STMT RECD (31) COMPLETED 04/01/10
4/1/2010	LMT							REFERRD TO LOSS MIT (1) COMPLETED 04/01/10
4/1/2010	LMT							APPROVED FOR LMT 04/01/10
4/2/2010	DM						T:11945	B1 CI VAI. ADV OF NEXT PTM DUE AND UNCOLL. CI IN
4/2/2010	DM						T:11945	REGARDS TO MISSING THAT HE SENT IN TODAY, ADV THAT
4/2/2010	DM						T:11945	FAX WOULD NOT REFLECT TILL TOMORROW. B1 HAS
4/2/2010	DM						T:11945	QUESTION TO PMT DEFERMENT, SD HE TT GOVEMENT
4/2/2010	DM						T:11945	OFFICIAL, AND IS NOW ASKING FOR LOAN REDUCTION AND
4/2/2010	DM						T:11945	OR DEBT CANCELTION. REQUESTED MANAGER CALL BACK
4/2/2010	DM						T:11945	ACTION/RESULT CD CHANGED FROM BRUN TO OAAI
4/2/2010	DM						T:13057	TT B2 VAI ADV NEXT PYMT./ ESCROW/
4/2/2010	DM						T:13057	CHECK MOD STAT ADV MISING DOCS. WILL FAX THEM
4/2/2010	DM						T:13057	ACTION/RESULT CD CHANGED FROM BRUN TO BRUN
4/2/2010	CIT	ESC05					T:29970	045 cap amt: 0
4/2/2010	CIT	ESC05					T:29970	shtg amt: 1506.14
4/2/2010	CIT	ESC05					T:29970	esc pmt (1/12th): 385.15
4/2/2010	CIT	ESC05					T:29970	1/60th amt of shtg: 25.10
4/2/2010	CIT	COL09					T:01918	045 NEW CIT#330 Please run What If Escrow
4/2/2010	CIT	COL09					T:01918	Analysis; Roll 2 Months Effective AUG 2010
4/2/2010	CIT	COL09					T:01918	and retarget to Teller 5995 when complete
4/2/2010	CIT	COL09					T:07038	044 Retarget CIT#854; Passed Express Decision 1
4/2/2010	CIT	COL09					T:07038	DTI=46.318%; Escrow Reviewing for full
4/2/2010	CIT	COL09					T:07038	Decision 1
4/3/2010	NT	CMPPK					T:15725	rcvd complete package, see previous notes, Imaged
4/3/2010	NT	CMPPK					T:15725	as wout. ict-amccahen7605
4/3/2010	NT	CMPPK					T:15725	Fax received -4506 T, Social Security
4/3/2010	NT	CMPPK					T:15725	POI(indicating amount, frequency and duration)
4/3/2010	NT	CMPPK					T:15725	-ICT-Amccahen7605

4/5/2010	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:03021	REF CUST REQUEST CLD BACK AND ADVSD COMPLETE
4/5/2010	DM			Exhibit 2	Pg 68 of 149	T:03021	PCKAGE RECVD AND PENDING REVIEW AND DECISION//CUST
4/5/2010	DM					T:03021	SAT//JZ
4/5/2010	DM					T:03021	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
4/5/2010	LMT						LMT BPO/APPRAISAL REC ADDED
4/5/2010	CIT	COL09				T:07038	045 DONE 04/05/10 BY TLR 07038
4/5/2010	CIT	COL09				T:07038	TSK TYP 330-TRIAL HMP ESC L
4/5/2010	CIT	COL09				T:07038	045 Close CIT#330 Escrow Complete; Continuing
4/5/2010	CIT	COL09				T:07038	Preparing for Decision 2
4/5/2010	CIT	COL09				T:07038	044 Retarget CIT#854; Passed Decision 1
4/5/2010	CIT	COL09				T:07038	DTI=47.181%; Preparing Account for Decision 2
4/5/2010	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
4/6/2010	LMT						LMT SOLUTN PURSUED (6) COMPLETED 04/06/10
4/6/2010	LMT						LMT SOLUTN PURSUED (6) UNCOMPLETED
4/6/2010	CIT	COL13				T:31204	044 Retarget CIT 854- PM effective- 08/01/10,
4/6/2010	CIT	COL13				T:31204	Account ready for Trial Waterfall.
4/6/2010	LMT						PURSUE FORBEARANCE (500) COMPLETED 04/06/10
4/6/2010	LMT						BPO OBTAINED (5) COMPLETED 04/06/10
4/6/2010	LMT						BPO ORDERED (4) COMPLETED 04/06/10
4/6/2010	LMT						PURSUE LN MODIFCATN (1000) COMPLETED 04/06/10
4/6/2010	LMT						LMT SOLUTN PURSUED (6) COMPLETED 04/06/10
4/7/2010	DM					T:10366	B2 CALLED IN REGARDING MOD, ADVICE AS PER NOTE ON
4/7/2010	DM					T:10366	ACCOUNT 04/06/10 PURSUE LN MODIFICATION, ACCOUNT
4/7/2010	DM					T:10366	IS STILL UNDER REVIEW, NO DECISION YET MADE, CALL
4/7/2010	DM					T:10366	BACK FOR UPDATE. -*AVARMA*-
4/7/2010	DM					T:10366	ACTION/RESULT CD CHANGED FROM OAAI TO LMDC
4/8/2010	LMT						0000000000 TASK:0000-LMT-REJECTED OPTION 04/08/10
4/8/2010	LMT						REJECTED BY:SERVICER
4/8/2010	LMT						REJECT REASON: OTHER
4/8/2010	LMT						REJECTED WORKOUT
4/8/2010	NT	NHMP2				T:02457	Failed HMP Decision 2 - FAILRATE
4/8/2010	CIT	COL09				T:02457	046 NEW CIT#835: Failed HMP Decision 2 -
4/8/2010	CIT	COL09				T:02457	(FAILRATE)
4/8/2010	CIT	COL09				T:02457	044 Retarget CIT#854; Failed HMP Decision 2;
4/8/2010	CIT	COL09				T:02457	Opened CIT 835 for Traditional MOD Review and
4/8/2010	CIT	COL09				T:02457	sending denial letter
4/9/2010	CBR		0	00	1	T:00000	CR BUR RPT STATUS=N;EXPIRE DT = 06/02/10
4/9/2010	NT	POILT				T:30011	BORROWER MUST PROVIDE DETAILED HARDSHIP LETTER
4/9/2010	NT	POILT				T:30011	REGARDING SPECIFICS OF HARDSHIP AT TIME OF
4/9/2010	NT	POILT				T:30011	PREVIOUS MODIFICATION (11/2009) AND SPECIFICS

4/9/2010	NT	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	Exhibit 2 Pg 69 of 149	OF HARDHIP OF CURRENT HARDHIP.
4/9/2010	CIT	COL19					046 DELETING CIT 835:
4/9/2010	CIT	COL19				T:30011	BORROWER MUST PROVIDE DETAILED HARDSHIP LETTER
4/9/2010	CIT	COL19				T:30011	REGARDING SPECIFICS OF HARDSHIP AT TIME OF
4/9/2010	CIT	COL19				T:30011	PREVIOUS MODIFICATION (11/2009) AND SPECIFICS
4/9/2010	CIT	COL19				T:30011	OF HARDSHIP OF CURRENT HARDSHIP. -- R.MAGNESS
4/9/2010	CIT	COL19				T:30011	6659
4/9/2010	OL		0	90	5		WDOYLM - DENIAL LETTER
4/9/2010	CIT	COL09				T:07038	044 DONE 04/09/10 BY TLR 07038
4/9/2010	CIT	COL09				T:07038	TSK TYP 854-CORE CASH FLOW
4/9/2010	CIT	COL09				T:07038	044 Close CIT#854. Denied HMP Due To: Using
4/9/2010	CIT	COL09				T:07038	Waterfall, cannot lower payment enough to be
4/9/2010	CIT	COL09				T:07038	approved for HMP.
4/12/2010	NT	10DLT				T:20312	POI 10 Day Letter Sent
4/12/2010	DM					T:10366	B2 CALLED IN REGARDING MOD, ADVICE AS PER NOTE ON
4/12/2010	DM					T:10366	ACCOUNT 04/06/10 (OPENED CIT 835 FOR TRADITIONAL
4/12/2010	DM					T:10366	MOD REVIEW) PURSUE LN MODIFICATION, ACCOUNT IS
4/12/2010	DM					T:10366	STILL UNDER REVIEW, NO DECISION YET MADE, CALL
4/12/2010	DM					T:10366	BACK FOR UPDATE. -*AVARMA*-
4/12/2010	DM					T:10366	ACTION/RESULT CD CHANGED FROM BRUN TO LMDC
4/12/2010	DM					T:13055	TT BR2 VAI,TAD,LC FEE,FUTR LC,RPT NEG TO CB, BR1
4/12/2010	DM					T:13055	CI REG DENIAL, BR1 STATES HE SPOKE TO (MIS
4/12/2010	DM					T:13055	MARGGINO-WASHITON DC TREASURY DEPT THIS PERSON IN
4/12/2010	DM					T:13055	CHARGE OF DEPT THAT GAVE MONEY BAIL OUT MONEY TO
4/12/2010	DM					T:13055	MORTGAGE COMPANIES AND FOR HMP) BR1 SPOKE TO MISS
4/12/2010	DM					T:13055	MARGGINO AND SHE TOLD HER THAT BR1 QUALIFIES
4/12/2010	DM					T:13055	ACTION/RESULT CD CHANGED FROM BRUN TO BRUN
4/12/2010	DM					T:13055	FOR HMP PROGRAM, PROV LM#
4/12/2010	DM					T:13055	ACTION/RESULT CD CHANGED FROM LMDC TO BRUN
4/13/2010	DM					T:03122	TEH BWR WANT STO KNOW TEH STATS OF TYHE LOAN MOD
4/13/2010	DM					T:03122	.SAW THE RECRDS INFORMD THE BWR THAT THE
4/13/2010	DM					T:03122	TRADITIONAL LOAN MOD UNDER REVIEW ASKD TO CALL BAC
4/13/2010	DM					T:03122	EOW AND CHCK ON THE STATS ..VICTOR
4/13/2010	DM					T:03122	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/14/2010	DM					T:29440	B2 CLD IN REG THE MOD..INFORMED ABT THE REQ DOCS
4/14/2010	DM					T:29440	AS PER THE NOTES..B2 STATED SHE ALREADY
4/14/2010	DM					T:29440	FAXED..INFORMED NOT RECEIVED ,ASKED TO
4/14/2010	DM					T:29440	REFAX..PRAJEEN
4/14/2010	DM					T:29440	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/16/2010	DM					T:31988	BWR2 CALD INTO ASK THE STTS ON THE ACC FOR MOD

4/16/2010	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15	T:31988	ADVCD THE ACC IS CURRENTLY UNDER REVIEW ADVCD
4/16/2010	DM			Exhibit 2	Pg 70 of 149	T:31988	MISIG DOCS ALSO ADVCD TO ALLW A COUPLE OF DAYS FOR
4/16/2010	DM					T:31988	UPDATE,HE ACKNZUBAIR
4/16/2010	DM					T:31988	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/19/2010	DM					T:11117	TT B2 ON THE MOD, ADVSIED MOD IS IN REVIEW,..ASKED
4/19/2010	DM					T:11117	TO F/U LATER, ADVSIED THE NEW OBAMA GUIDELINES
4/19/2010	DM					T:11117	OVER PRINCIPLE REDUCTION IS NOT YET
4/19/2010	DM					T:11117	UPDATED/ROLLED OUT..AKSED TO F/U LATER..SABU
4/19/2010	DM					T:11117	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/20/2010	NT	CMPPK				T:14086	recdv WOP, imaged as wout, mhoppe5829.
4/20/2010	NT	CMPPK				T:14086	Fax Received -Hardship ltr,Recent Bank Stmts Borr
4/20/2010	NT	CMPPK				T:14086	,Other 2nd pg of ssi a/w ltr -mhoppe5829
4/20/2010	DM					T:14086	DFLT REASON 3 CHANGED TO: EXCESSIVE OBLIGATIONS
4/20/2010	DM					T:14086	ACTION/RESULT CD CHANGED FROM LMDC TO NOTE
4/20/2010	NT	SUFPK				T:14086	recvd WOP, miss- complete hardsp afdvt,
4/20/2010	NT	SUFPK				T:14086	imaged as wout, mhoppe5829
4/20/2010	NT	SUFPK				T:14086	Fax Received -Recent Bank Stmts Borr ,Recent Bank
4/20/2010	NT	SUFPK				T:14086	Stmts Co Borr ,Other 1 pg of ssi a/w ltr
4/20/2010	NT	SUFPK				T:14086	-mhoppe5829
4/20/2010	DM					T:10365	BORROWER 1 ROCIO PICHARDO CI VRIFICTN COMP CI TO
4/20/2010	DM					T:10365	INFM HE FAXED IN THE REQUIRED DOCS SEVERAL TIMES
4/20/2010	DM					T:10365	BUT AGAIN IT HAS BEEN REQUESTED FOR CHECKED LG AND
4/20/2010	DM					T:10365	FIND THAT DOCS ARE RECEIVED ON 03/30 VIDE ID #
4/20/2010	DM					T:10365	1501462944
4/20/2010	DM					T:10365	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/20/2010	DM					T:10365	WANTED TO KNOW IF THE REDUCTION IN PRINCIPLE IS
4/20/2010	DM					T:10365	BEING INTRODUCED ADVISED THAT WE CANNOT COMMENT ON
4/20/2010	DM					T:10365	THE SAME B1 ACKND CAROLYN
4/20/2010	DM					T:10365	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/20/2010	NT					T:31985	Please advise brw that his fax has been received
4/20/2010	NT					T:31985	and its been forward to the imaging dept...Parik
4/20/2010	DM					T:31985	B1 CI AND STTD THAT HE HAS BEEN FAXING THE DOCS
4/20/2010	DM					T:31985	AND WE HAVE NOT RECVD IT,GAVE MY DIRECT FAX #,CUS
4/20/2010	DM					T:31985	STTD THAT HE WILL CAL BACK TO CHECK IF
4/20/2010	DM					T:31985	RECVD....PARIK
4/20/2010	DM					T:31985	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/20/2010	DM					T:29440	B2 CLD IN REG THE MOD..INFORMED ABT THE REQ
4/20/2010	DM					T:29440	DOCS..B2 STATED HE HAD FAXED..INFORMED WE DID NOT
4/20/2010	DM					T:29440	RECEIVE THE FAX,ASKED TO REFAX TO REV THE A/C FOR
4/20/2010	DM					T:29440	MOD..PRAJEEN

4/20/2010	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:29440	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/21/2010	DM			Exhibit 2	Pg 71 of 149	T:29444	BWR2 CALLED IN FOR MOD N DOCS STAT...ADV ALL DOCS
4/21/2010	DM					T:29444	SENT IS RECEIVED...BWR WAS WAITING FOR AN UPB
4/21/2010	DM					T:29444	REDUCTION MOD..ADV NOT IN OFFER AT THIS TIME...ADV
4/21/2010	DM					T:29444	TO CLL BACK LATER...BWR ACK....SANDWIP
4/21/2010	DM					T:29444	ACTION/RESULT CD CHANGED FROM NOTE TO LMDC
4/22/2010	NT	POILT				T:30011	BORROWER MUST PROVIDE HARDSHIP LETTER WITH
4/22/2010	NT	POILT				T:30011	SPECIFICS OF HARDSHIP AT THE TIME OF THE PREVIOUS
4/22/2010	NT	POILT				T:30011	MODIFICATION (11/2009) AND SPECIFICS OF CURRENT
4/22/2010	NT	POILT				T:30011	HARDSHIP FOR CURRENT MODIFICATION REQUEST.
4/22/2010	NT	POILT				T:30011	CURRENT LETTER PROVIDED WILL NOT SUFFICE.
4/22/2010	CIT	COL19				T:30011	047 DELETING CIT 835:
4/22/2010	CIT	COL19				T:30011	BORROWER MUST PROVIDE HARDSHIP LETTER WITH
4/22/2010	CIT	COL19				T:30011	SPECIFICS OF HARDSHIP AT THE TIME OF THE
4/22/2010	CIT	COL19				T:30011	PREVIOUS MODIFICATION (11/2009) AND SPECIFICS
4/22/2010	CIT	COL19				T:30011	OF CURRENT HARDSHIP FOR CURRENT MODIFICATION
4/22/2010	CIT	COL19				T:30011	REQUEST. CURRENT LETTER PROVIDED WILL NOT
4/22/2010	CIT	COL19				T:30011	SUFFICE. -- R.MAGNESS 6659
4/22/2010	CIT	COL19				T:30011	047 NEW CIT 835
4/22/2010	DM					T:29443	BWER CALLD IN TO CHECK THE MOD STATUS. ADVD THE
4/22/2010	DM					T:29443	LOS MIT FILE WAS CLOSED..VERIFD THROUGH LOOKING
4/22/2010	DM					T:29443	GLASS AND EMILD SPCLT OF THE REQUIRED DCOS
4/22/2010	DM					T:29443	RECVD. TO REVIEW AND RE-OPEN THE MOD FILE IF
4/22/2010	DM					T:29443	POSSIBLE. SEBASTIAN.
4/22/2010	DM					T:29443	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/22/2010	LMT						FILE CLOSED (7) COMPLETED 04/22/10
4/22/2010	LMT						0000000000 TASK:0000-LMT-REJECTED OPTION 04/22/10
4/22/2010	LMT						REJECTED BY:SERVICER
4/22/2010	LMT						REJECT REASON: OTHER
4/22/2010	LMT						CLOSING MODULE
4/22/2010	LMT						AGED LOSS MIT MODULE
4/23/2010	DM					T:29442	TT B2.. ADV PER REP ONTE ON HARDSHP LETTR FOR OLD
4/23/2010	DM					T:29442	MOD & CURRNT MOD.. BRWR STTD HE HAS BEEN FAXING
4/23/2010	DM					T:29442	THEM.. WE DID RECV THM IN LG DATE ONE WAS ON 04/14
4/23/2010	DM					T:29442	& 03/26.. THE ONE WHICH DATD 04/14 SHOWIS EVIDENCE
4/23/2010	DM					T:29442	OF PREVIOUS & NEW HARDSHP INFO.. EMAILD THE REP ON
4/23/2010	DM					T:29442	THE SAME..RAM
4/23/2010	DM					T:29442	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/23/2010	DM					T:03122	TEH BRW WANTS TO KNWO THE STATS OF THE LOAN
4/23/2010	DM					T:03122	MOD.SAW THE RECRDS INFORMD THE BWR THAT THE LOAN

4/23/2010	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:03122	MOD IS UNDER REVIEW. INFORMED ABT THE MISSING DOCS
4/23/2010	DM			Exhibit 2	Pg 72 of 149	T:03122	LOCATED ON LOOKING GLASS FOUND THE LETTER REQD
4/23/2010	DM					T:03122	HOEVER INFORM THE WR THAT WE NEED SPECIFICS A SPER
4/23/2010	DM					T:03122	THE COMMENTS .BWR HUNG UP..VICTOR
4/23/2010	DM					T:03122	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/26/2010	DM					T:14234	B2 CI AS PER NOTES FROM UW SO ADVSD TO SEND
4/26/2010	DM					T:14234	HARDSHIP LETTER HE STD HE DID CHCK IN LG WE RECVD
4/26/2010	DM					T:14234	THE HARDSHIP LTTR ON 04/20 DOC ID:359019299 PG3,HE
4/26/2010	DM					T:14234	STD THE PREVIOUS REP EMAILED ADVSD NO RESP RECVD
4/26/2010	DM					T:14234	SO EMAILED NEGOTIATION..ADVSD TO FU BY EOW..KRITIKA
4/26/2010	DM					T:14234	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/27/2010	NT	LMT				T:26781	reply from rep again" we have need further
4/27/2010	NT	LMT				T:26781	explanation of the hardship letter especially 1st
4/27/2010	NT	LMT				T:26781	Mod hardship Vs. 2nd Mod hardship" syed muheebb.
4/27/2010	NT	LMT				T:26781	Response from the Rep. Rep has reviewed the
4/27/2010	NT	LMT				T:26781	hardship letter from the borrower and the
4/27/2010	NT	LMT				T:26781	explanation will not suffice for 2nd modification
4/27/2010	NT	LMT				T:26781	review.Please refer to note on 04/22... Syed
4/27/2010	NT	LMT				T:26781	Muheebb.
4/27/2010	DM					T:26781	BR2 CALLED TO CHK ON THE STATUS ON LOAN MOD, ADV
4/27/2010	DM					T:26781	THE FILE IS UNDER REVIEW. EMAILD REP THAT WE HAVE
4/27/2010	DM					T:26781	THE MISSED DOCS ON 04/20 LOOKING GLASS ID :
4/27/2010	DM					T:26781	1509724907. ADV TO CALL FRIDAY TO CHK ON THE
4/27/2010	DM					T:26781	STATUS OF LOAN MOD. SYED MUHEEBB.
4/27/2010	DM					T:26781	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/27/2010	DM					T:26781	BRW CALLED TO CHK ON THE STATUS ON LOAN MOD, ADV
4/27/2010	DM					T:26781	THE FILE IS UNDER REVIEW. EMAILD REP THAT WE HAVE
4/27/2010	DM					T:26781	THE MISSED DOCS ON 04/20 LOOKING GLASS ID :
4/27/2010	DM					T:26781	1509724907. ADV TO CALL FRIDAY TO CHK ON THE
4/27/2010	DM					T:26781	STATUS OF LOAN MOD. SYED MUHEEBB.
4/27/2010	DM					T:26781	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/27/2010	NT					T:26781	*** Plz ignore prev notes ***
4/27/2010	NT					T:29442	Response from the Rep. Rep has reviewed the
4/27/2010	NT					T:29442	hardship letter from the borrower and the
4/27/2010	NT					T:29442	explanation will not suffice for 2nd modification
4/27/2010	NT					T:29442	review.Please refer to note on 04/22.... .. Ram
4/28/2010	DM					T:31311	BR2 CALLED TO CHK ON THE STATUS ON LOAN MOD,INFORMED A
4/28/2010	DM					T:31311	BETTER EXPLANATION IS REQD BY THE MOD SPLIST IN
4/28/2010	DM					T:31311	TERMS OF HOW THE CURRENT HARDSHIP IS MORE SERIOUS
4/28/2010	DM					T:31311	THAN THE PREVIOUS MOD HARDSHIP..B2 TOLD THAT HE

4/28/2010	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:31311	WILL HAVE THE SAME RE FAXED TO US ASAP...BIKRAM
4/28/2010	DM			Exhibit 2	Pg 73 of 149	T:31311	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/29/2010	DM					T:14232	BRW2 CALD VFD, HE SAID HE FAXED THE HARDSHP
4/29/2010	DM					T:14232	LETTER, ADVSD WE DID NOT RCV, HE SAID HE FAXED IT
4/29/2010	DM					T:14232	TO 866 501 2571/866-709-4744, CHECK LG AND FOUND
4/29/2010	DM					T:14232	NO LETTER IN RECNT DAYS,ADVSD THE UW RESPONSE.HE
4/29/2010	DM					T:14232	SAID HE WIL CNTCT THE UW,PRABEEN
4/29/2010	DM					T:14232	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
4/30/2010	DM					T:29442	TT B2..V/I..C/I TO CHECK IF THE HARDSHP LETTR IS
4/30/2010	DM					T:29442	RECVD THT B2 WAS ADVSD TO FAX IN TO 8667094744 &
4/30/2010	DM					T:29442	8665012571... BRWR FAXD THM IN ON 04/29.. GAVE TAT
4/30/2010	DM					T:29442	TO RECV THE SAME & ADV TO C/B & CHECK.. ADV BRW
4/30/2010	DM					T:29442	CANT ASSURE IF WE CAN DO PRINCLPLE DEDUCTIONS ON
4/30/2010	DM					T:29442	MOD..RAM
4/30/2010	DM					T:29442	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/3/2010	DM					T:31011	BR CALD TO CHK IF WE RECVD THE HRDSHIP LETTR HE
5/3/2010	DM					T:31011	FAX'D VERFD N CHK IN LOOKIN/GLS THE DOC IS NOT
5/3/2010	DM					T:31011	RECVD N THE U/W CONFRM NOT RECVD ADV TO RE-FAX THE
5/3/2010	DM					T:31011	HRDSHIP LETTR N THE HRDSHIP AFFDVT GAV THE FAX# N
5/3/2010	DM					T:31011	ALSO THE E-MAIL ID ADV TO PIT THE LOAN# HE ACKNG /
5/3/2010	DM					T:31011	JOHN
5/3/2010	DM					T:31011	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/3/2010	DM					T:29440	B2 CLD IN REG THE A/C..AS PRE THE NOTS ..INFOMED
5/3/2010	DM					T:29440	ABT THE HARD SHIP LETTER..B2 INFORMED HE ALLREADY
5/3/2010	DM					T:29440	FAXED SEVERAL TIME..INFROMED ASKED TO RE FAX ..NOT
5/3/2010	DM					T:29440	READY TO LISTEN..PRAJEEN
5/3/2010	DM					T:29440	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/3/2010	NT	NT				T:31988	Receved response from neg, that sh has not
5/3/2010	NT	NT				T:31988	recevied the hardship letter please advce the
5/3/2010	NT	NT				T:31988	borrower when called to fax it to the general
5/3/2010	NT	NT				T:31988	number #8667094744 , ...Thanks!Zubair
5/3/2010	DM					T:31988	BWR CALD INTO ASK IF WE RECVD THE HARDSHIP LETR HE
5/3/2010	DM					T:31988	FAXED TO US AND THE REP DIRECTLY ADVCD WE HAVE NOT
5/3/2010	DM					T:31988	RECVD IT YET HE INSISTED REP MAY HAVE IT, EMLD REP
5/3/2010	DM					T:31988	TO SEE IF SHE HAS RECVD RECVD NO RESPONSE ADVCD
5/3/2010	DM					T:31988	BWR TO CALL LATER FOR UPDATE HE ACKN....ZUBAIR
5/3/2010	DM					T:31988	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/3/2010	NT	10DLT				T:20312	POI 10 Day Letter Sent
5/4/2010	CIT	COL13				T:14089	048 new cit#854:rcvd compl wop, se prev notes. im
5/4/2010	CIT	COL13				T:14089	ged as wout . mhoppe5829

5/4/2010	NT	CMPPK	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:14089	Fax Received - Hardship Ltr
5/4/2010	NT	CMPPK		Exhibit 2	Pg 74 of 149	T:14089	-mhopp5829
5/4/2010	DM					T:31983	B2 CI.VI.B WNT TO CHK ON ACC.ADSVD ABT THE DOCS
5/4/2010	DM					T:31983	REQUIRED.ADSVD TO REFAX THE DOCS.ADVSD WE HVNT
5/4/2010	DM					T:31983	RECVD.B2 WAS NOT WILNG TO LSTN.ADSVD WITH
5/4/2010	DM					T:31983	FAX#.ADSVD TO CB AND CHK... HEMANT.K
5/4/2010	DM					T:31983	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/5/2010	DM					T:00000	EARLY IND: SCORE 068 MODEL EI16C
5/5/2010	DM					T:15047	TT B1, VAI, ADV.B1 TT HIS ACCT IS DUE FOR THIS MO
5/5/2010	DM					T:15047	ONLY..B1 SAID HE HAS MAILED IN HIS PYMT HOWEVER,B1
5/5/2010	DM					T:15047	CLD TO SEE IF WE RCVD HIS MISS DOC'S..ADV.B1 TT AS
5/5/2010	DM					T:15047	PER THE NOTES ON 05/04/10 IT CONF.THAT HIS
5/5/2010	DM					T:15047	INFO.WAS RCVD AND TT IT WAS SENT TO ANALYST FOR
5/5/2010	DM					T:15047	RVW..ADV.B1 TO CK BK WKLY FOR STTS..FELICIAL..
5/5/2010	DM					T:15047	ACTION/RESULT CD CHANGED FROM OAPC TO OAAI
5/5/2010	OL		0	21	2		WDOYCUS - FILE DELAY
5/5/2010	CIT	COL09				T:01918	048 Retarget CIT#854; Continue Preparing for
5/5/2010	CIT	COL09				T:01918	Decision 1
5/7/2010	DM					T:11117	TT B2 ON THE MOD, CONFRMD WE HAVE THE COMPLT
5/7/2010	DM					T:11117	WORKOUT PKT..AND FILE IN REVIEW..AKD TO F/U
5/7/2010	DM					T:11117	LATER...SABU
5/7/2010	DM					T:11117	ACTION/RESULT CD CHANGED FROM OAAI TO LMDC
5/7/2010	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
5/10/2010	DM					T:03122	THE BWR WANT STO KNWO THE STATS OF TEH LOAN
5/10/2010	DM					T:03122	MOD.SAW TEH RECRDS FOUND THAT WE HAVE RECVD
5/10/2010	DM					T:03122	COMPLETE WORKOUT PACKAGE ON THE 05/04/2010 ASKD TO
5/10/2010	DM					T:03122	CALLBAC EOW AND CHCK ON THE STATS.BWR
5/10/2010	DM					T:03122	AGREED..VICTOR
5/10/2010	DM					T:03122	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/12/2010	DM					T:14340	TT B2 CHECKIN ON THE MOD STATUS INFORM THE FILE
5/12/2010	DM					T:14340	WAS CLOSED ON 04/22 REQUEST WAS MADE TO REOPEN THE
5/12/2010	DM					T:14340	FILE ASND IS IN REVIEW NO UPDATE YET ASK TO
5/12/2010	DM					T:14340	FOLLOW....BIKS
5/12/2010	DM					T:14340	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/14/2010	CBR		0	00	1	T:00000	CR BUR RPT STATUS=N;EXPIRE DT = 06/02/10
5/14/2010	DM					T:03122	THE BWR CALD IN TO KNWO THE STATS OF TEH LOAN MDO
5/14/2010	DM					T:03122	...THE LAST CALL GOT DISCONNECTD..SAW TEH PREVS
5/14/2010	DM					T:03122	RECRDS INFORMD THE BWR THAT THE EMAIL HAS BEEN
5/14/2010	DM					T:03122	SENT ALREADY TODAY ASKD TO CALLBAC BEG OF TEH NEXT
5/14/2010	DM					T:03122	WEK AND CHCK ON THE STATS.BWR AGREED..VICTOR

5/14/2010	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:03122	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/14/2010	DM			Exhibit 2	Pg 75 of 149	T:30988	TT B2 CHECKIN ON THE MOD STTS, ADV WE RECD THE
5/14/2010	DM					T:30988	HARDHIP LETTER ON 05/04 & LAST EMAIL WAS SENT TO
5/14/2010	DM					T:30988	REP ON 05/05, SENT ANOTHER EMAIL TO REP TO REVIEW
5/14/2010	DM					T:30988	AND ADVISE..RECD NO RESP,ADV B TO FOLLOW UP AFTER
5/14/2010	DM					T:30988	A COUPLE OF DYS, WHILE SPEAKING COULD NOT HEAR B ,
5/14/2010	DM					T:30988	B HUNG UP..FFRANKLIN
5/14/2010	DM					T:30988	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/17/2010	DM					T:26777	B2 CI TO CHECK ON MOD STATUS, RESEARCHED,FOUND PM
5/17/2010	DM					T:26777	WAS ALREADY APPRVD AND EXECUTED BACK IN NOV2009
5/17/2010	DM					T:26777	HOWEVER BORR HAS RE-SENT FIN PKG AGAIN TO GET
5/17/2010	DM					T:26777	RE-REVIEWED DUE TO CHANGE IN POI, CIT#854 IS
5/17/2010	DM					T:26777	ACTIVE, SENT REQT TO ANALYST, ADVSD BORR TO FOLLOW
5/17/2010	DM					T:26777	UP IN NEXT 2 DAYS AS FILE IS UNDER REVIEW---SAMAR
5/17/2010	DM					T:26777	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/18/2010	DM					T:26774	TT B1 ADV DID RCV THE COMPLTE WRKOUT PCKAGE HWVER
5/18/2010	DM					T:26774	CAN DO A FLWLUP ON WKLY BASIS SINCE MOD IS STILL
5/18/2010	DM					T:26774	UNDR RVW. ADV THE TURN AROUND TIME FOR MOD PRCSS
5/18/2010	DM					T:26774	AS 45/60 BUSINSS DAYS .JOHNSY
5/18/2010	DM					T:26774	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/18/2010	DM					T:10366	B1 CALLED IN, WAS VERIFYING THE ACCOUNT, CALL
5/18/2010	DM					T:10366	DROPPED.-*AVARMA*-
5/18/2010	DM					T:10366	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/19/2010	DM					T:31991	B1 CALLED IN VERIFICATION DONE WANT TO CHK IF THER
5/19/2010	DM					T:31991	IS ANY RESPONSE FRM MOD REP ADVICIE NO AND TO F/UP
5/19/2010	DM					T:31991	ON 05/24 SD OK.TULSI
5/19/2010	DM					T:31991	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/19/2010	DM					T:14340	TT B2 CHECKIN ON THE MOD ADVISE HAVE NOT RECIVED
5/19/2010	DM					T:14340	ANY UPDATE YET FRN TE MOD E-MAIL IS SEND TO TH THE
5/19/2010	DM					T:14340	REP FOR MOD REVIEW AND UPDATE,, ADVISE BWR TO
5/19/2010	DM					T:14340	FOLLOW ON THIS LOAN....BIKS
5/19/2010	DM					T:14340	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/20/2010	DM					T:31311	B2 CLD TO CHK ACC STS,INFED IT TAKES 45-60 BUS
5/20/2010	DM					T:31311	DAYS FROM THE TIME THE LAST FINS HAVE BEEN UPDATED
5/20/2010	DM					T:31311	TO HAVE THIS ACCOUNT REVIEWED FOR A LOAN MOD AND
5/20/2010	DM					T:31311	ALSO INFED B2 TO FOLLOW UP ON A WEEKLY BASIS
5/20/2010	DM					T:31311	OR ONCE IN 3 DAYS TO CHK ACC STS..BIKRAM
5/20/2010	DM					T:31311	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/20/2010	DM					T:20179	TT B2.....VI....WTND THE STATUS...INFRMD AS PCKG
5/20/2010	DM					T:20179	WS RECVD AND IT WS ADVDS FOR TAT SOF 45/60 BUS

5/20/2010	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:20179	PAYS AS OF 05/18 AND ADVSD: BWR O FALLOW UP ON A
5/20/2010	DM			Exhibit 2	Pg 76 of 149	T:20179	WEEKLY BASIS.....LEE
5/20/2010	DM					T:20179	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/21/2010	CIT	COL11				T:26662	049 new cit 416- Please review docs imaged in
5/21/2010	CIT	COL11				T:26662	looking glass id # 1501462944 for possible
5/21/2010	CIT	COL11				T:26662	covenant violation. Please see recorded short
5/21/2010	CIT	COL11				T:26662	form deed of trusts & promissory notes.
5/21/2010	CIT	COL11				T:26662	048 retarget cit 854 to teller 26935 for decision
5/21/2010	CIT	COL11				T:26662	1.
5/21/2010	NT	DOCEX				T:26662	all docs recvd
5/21/2010	LMT						HARDSHIP AFFDVT RECD (35) COMPLETED 05/21/10
5/21/2010	LMT						IRS FORM 4506-T RECD (34) COMPLETED 05/21/10
5/21/2010	LMT						FED TAX RETURN RECD (33) COMPLETED 05/21/10
5/21/2010	LMT						PROOF OF INCOME RECD (32) COMPLETED 05/21/10
5/21/2010	LMT						FINANCIAL STMT RECD (31) COMPLETED 05/21/10
5/21/2010	LMT						COMPLETE FIN PKG REC (3) COMPLETED 05/21/10
5/21/2010	LMT						REFERRD TO LOSS MIT (1) COMPLETED 05/21/10
5/21/2010	LMT						APPROVED FOR LMT 05/21/10
5/21/2010	DM					T:26662	
5/21/2010	DM					T:26662	DFLT REASON 1 CHANGED TO: EXCESSIVE OBLIGATIONS
5/21/2010	NT					T:29441	got reply from rep tht The hardship letter must
5/21/2010	NT					T:29441	detail the hardship at the time of the previous
5/21/2010	NT					T:29441	modification and must also detail the current
5/21/2010	NT					T:29441	hardship. Mr. Pichardo has not submitted a letter
5/21/2010	NT					T:29441	at this time that provides this information.....
5/21/2010	NT					T:29441	Dennis
5/21/2010	DM					T:29441	BWR2 WANTED TO NKOW STATUS ON MOD...ADV UNDER
5/21/2010	DM					T:29441	REVIEW...REQT WAS PLACED ON 05/04...BWR WANTED TO
5/21/2010	DM					T:29441	HAVE THE DEFERMENT AMT REDUCED SINCE HE DOESN'T
5/21/2010	DM					T:29441	HAVE ANY OPTION TO PAY & PERMANENTLY
5/21/2010	DM					T:29441	DISABLE...EMAILED REP...ADV TAT...PLEACED A REQT
5/21/2010	DM					T:29441	FOR CALL BACK....DENNIS
5/21/2010	DM					T:29441	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/24/2010	DM					T:12031	B1 CLD IN WITH QUESTIONS ABOUT THE MODIFICATION. I
5/24/2010	DM					T:12031	ADV THAT THIS IS THE S/S DEPARTMENT SO I CANNOT
5/24/2010	DM					T:12031	ADV AS TO THE PROCESSES OF THE MODIFICATION. B1
5/24/2010	DM					T:12031	STATED HE WOULD TRY TO CONTACT THEM.
5/24/2010	DM					T:12031	RNARRAMORE2616
5/24/2010	DM					T:12031	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/24/2010	DM					T:14344	...ADV WE HAVE ALL THE DOCS ADV WILL EMAIL UR

5/24/2010	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	ON THE SAME MJ
5/24/2010	DM			Exhibit 2	Pg 77 of 149	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/24/2010	DM					T:14344 BR2 CI REG MOD ADV UNDER REW HE SD HE REC A LTTR
5/24/2010	DM					T:14344 THAT HE WILL HAVE UPDTS ON MOD WITHIN 20 DAYS BUT
5/24/2010	DM					T:14344 ITS M,ORE THAN A MONTH NO UPDTS ADV THE FILE IS
5/24/2010	DM					T:14344 UNDER REW ADV TO CB END OF THE...CONT..
5/24/2010	DM					T:14344 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/24/2010	DM					T:14344 WEEK N CHK ON THE STAT THEN HE SD THERE S
5/24/2010	DM					T:14344 PROGRAMME WHERE HIS UPB CAN COME DOWN ADV ITS HAF
5/24/2010	DM					T:14344 ADV HE CAN GET INFO ON THAT DEP GAVE THE # ADV WE
5/24/2010	DM					T:14344 STILL DONT HAVE THAT MOD FOR REW...MJ
5/24/2010	DM					T:14344 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/24/2010	CIT	ESC05				T:13405 050 cap amt: 0
5/24/2010	CIT	ESC05				T:13405 shtg amt: 1867.52
5/24/2010	CIT	ESC05				T:13405 esc pmt (1/12th): 385.15
5/24/2010	CIT	ESC05				T:13405 1/60th amt of shtg: 31.12
5/24/2010	DM					T:14344 BR2 CI REG MOD ADV ABOUT THE MISSING DOCS HE SD HE
5/24/2010	DM					T:14344 SENT TEH DOC BOTH THR PREVIOUS HARDSHIP N THE NEW
5/24/2010	DM					T:14344 ONE ADV DO SEE THE SAME ADV TO CB LATER N CHK ON
5/24/2010	DM					T:14344 THE STAT...MJ
5/24/2010	DM					T:14344 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/24/2010	CIT	COL09				T:07038 050 NEW CIT#330 Please run What If Escrow
5/24/2010	CIT	COL09				T:07038 Analysis; Roll 2 Months Effective OCT 2010
5/24/2010	CIT	COL09				T:07038 and retarget to Teller 5995 when complete
5/24/2010	CIT	COL09				T:07038 048 Retarget CIT#854; Passed Express Decision 1
5/24/2010	CIT	COL09				T:07038 DTI=37.516%; Escrow Reviewing for full
5/24/2010	CIT	COL09				T:07038 Decision 1
5/25/2010	NT	ATTNC				T:26960 ATTNC: F/U attempt on incomplete pkg by
5/25/2010	NT	ATTNC				T:26960 ISGN - 04/26/10
5/25/2010	NT	ATTNC				T:26960 Attempt - Answering Machine - No msg
5/25/2010	LMT					LMT BPO/APPRAISAL REC ADDED
5/25/2010	DM					T:14235 B2 CALD IN AS WANTD TO KNW THE STATS ON TEH LN MD
5/25/2010	DM					T:14235 RQST...ADV THT THE ACC IS BEIN RVWD & TO FU IN
5/25/2010	DM					T:14235 2WKS TIME FOR THE STATS...MOHAN R
5/25/2010	DM					T:14235 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/25/2010	CIT	COL09				T:01918 050 DONE 05/25/10 BY TLR 01918
5/25/2010	CIT	COL09				T:01918 TSK TYP 330-TRIAL HMP ESC L
5/25/2010	CIT	COL09				T:01918 050 Close CIT#330 Escrow Complete; Continuing
5/25/2010	CIT	COL09				T:01918 Preparing for Decision 2
5/25/2010	CIT	COL09				T:01918 048 Retarget CIT#854; Passed Decision 1

5/25/2010	CIT	COL98	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	DTL-38.089% - Preparing Account for Decision 2
5/26/2010	DM				Exhibit 2	Pg 78 of 149	B2 CALLED IN REGARDING THE LOAN MOD,ADV THE ACCT
5/26/2010	DM						T:15951 IS UNDER REVIEW FOR POSSIBLE MOD,ADV THE REP
5/26/2010	DM						T:15951 NAME,ADV WE HAVE DONE BPO AND ACCT IS UNDER
5/26/2010	DM						T:15951 REVIEW,HE ACK TO CALL BACK BY END OF THIS
5/26/2010	DM						T:15951 MONTH...RARATNAM
5/26/2010	DM						T:15951 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/26/2010	NT	IRSR					T:23694 sent 4506T to IRS
5/26/2010	LMT						LMT SOLUTN PURSUED (6) COMPLETED 05/26/10
5/26/2010	LMT						LMT SOLUTN PURSUED (6) UNCOMPLETED
5/26/2010	CIT	COL11					T:30875 048 Retarget CIT 854 PM Effective 10/01/10 account
5/26/2010	CIT	COL11					T:30875 ready for Trail Waterfall.
5/26/2010	LMT						PURSUE FORBEARANCE (500) COMPLETED 05/26/10
5/26/2010	LMT						BPO OBTAINED (5) COMPLETED 05/26/10
5/26/2010	LMT						BPO ORDERED (4) COMPLETED 05/26/10
5/26/2010	LMT						PURSUE LN MODIFCATN (1000) COMPLETED 05/26/10
5/26/2010	LMT						LMT SOLUTN PURSUED (6) COMPLETED 05/26/10
5/26/2010	CIT	COL11					T:30875 051 NEW CIT 808: Do not refer to FCL
5/27/2010	LMT						0000000000 TASK:0000-LMT-REJECTED OPTION 05/27/10
5/27/2010	LMT						REJECTED BY:SERVICER
5/27/2010	LMT						REJECT REASON: OTHER
5/27/2010	LMT						REJECTED WORKOUT
5/27/2010	NT	NHMP2					T:01040 Failed HMP Decision 2 - FAILRATE
5/27/2010	CIT	COL09					T:01040 052 NEW CIT#835: Failed HMP Decision 2 -
5/27/2010	CIT	COL09					T:01040 (FAILRATE)
5/27/2010	CIT	COL09					T:01040 048 Retarget CIT#854; Failed HMP Decision 2;
5/27/2010	CIT	COL09					T:01040 Opened CIT 835 for Traditional MOD Review and
5/27/2010	CIT	COL09					T:01040 sending denial letter
5/27/2010	DM						T:14342 SPK TO BRWR INFO GVN HMP MOD DENIED DUE TO CANNOT
5/27/2010	DM						T:14342 OWER THE PYMTS ENOUGH TO BE APPROVED FOR HMP...ADV
5/27/2010	DM						T:14342 WORKING ON NON HMP TRIAL PLAN TO GET AN UPDATE
5/27/2010	DM						T:14342 ASKED TO CALL BACK ON TUESDAY, ADV ALL THE DOCS
5/27/2010	DM						T:14342 HAVE BEEN RECVD...MK
5/27/2010	DM						T:14342 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/28/2010	OL		0	68	5		WDOYLM - 10 DAY DOC
5/28/2010	LMT						0000000000 TASK:0000-LMT-REJECTED OPTION 05/28/10
5/28/2010	LMT						REJECTED BY:SERVICER
5/28/2010	LMT						REJECT REASON: OTHER
5/28/2010	LMT						CLOSING MODULE
5/28/2010	CIT	COL19					T:30011 053 DONE 05/28/10 BY TLR 30011

5/28/2010	CIT	COL18	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	TSK TYP 712-DENIED MODIFICA
5/28/2010	CIT	COL19			Exhibit 2	Pg 79 of 149	053 NEW CIT 712:
5/28/2010	CIT	COL19					T:30011 BORROWER REPORTED CURRENT HARDSHIP AS HARDSHIP
5/28/2010	CIT	COL19					T:30011 IS THE SAME HARDSHIP AS FOR PREVIOUS
5/28/2010	CIT	COL19					T:30011 MODIFICATION. NO CHANGE IN CIRCUMSTANCES
5/28/2010	CIT	COL19					T:30011 NOTED. UNABLE TO REVIEW FOR MODIFICATION WITH
5/28/2010	CIT	COL19					T:30011 SAME REASON FOR DEFAULT. MODIFICATION DENIED.
5/28/2010	CIT	COL19					T:30011 -- R.MAGNESS 6659
5/28/2010	CIT	COL19					T:30011 052 DONE 05/28/10 BY TLR 30011
5/28/2010	CIT	COL19					T:30011 TSK TYP 835-PRE-LOSS MIT MO
5/28/2010	DM						T:14232 BRW2 CALD VFD, CALED FOR MOD STAT, ADVSD HMP
5/28/2010	DM						T:14232 DENIED DUE TO INSUFF INCOME, ADVSD DENIAL LETTER
5/28/2010	DM						T:14232 SENT, ADVSD NON HMP WIL BE REVIEWD,WANTD TO KNO IF
5/28/2010	DM						T:14232 HE GETS PRINC REDUCTION, ADVSD TO WAIT FOR APRVL
5/28/2010	DM						T:14232 TO KNOW THAT,PRABEEN
5/28/2010	DM						T:14232 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
5/28/2010	OL			0	90	5	WDOYLM - DENIAL LETTER
5/28/2010	CIT	COL09					T:01918 048 DONE 05/28/10 BY TLR 01918
5/28/2010	CIT	COL09					T:01918 TSK TYP 854-CORE CASH FLOW
5/28/2010	CIT	COL09					T:01918 048 Close CIT#854. Denied HMP Due To: Using
5/28/2010	CIT	COL09					T:01918 Waterfall, cannot lower payment enough to be
5/28/2010	CIT	COL09					T:01918 approved for HMP.
6/1/2010	LMT						FILE CLOSED (7) COMPLETED 06/01/10
6/1/2010	DM						T:31985 B1 CI TO CHECK THE STATUS ON THE MOD,ADV MOD
6/1/2010	DM						T:31985 DENIED AS HIS HARDSHIP HAS NOT CHANGED THEN WHAT
6/1/2010	DM						T:31985 IT WAS PREVIOUSLY AND ADV MOD WAS GIVEN TO HIM ON
6/1/2010	DM						T:31985 11/03 WITH 1% INT RATE,CUS STTD THAT DF WAS NOT
6/1/2010	DM						T:31985 GIVEN,ADV DF OF \$5800 WAS GIVEN AND \$120K WAS
6/1/2010	DM						T:31985 DIFFERED...CONTD
6/1/2010	DM						T:31985 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/1/2010	DM						T:31985 CONTD...CUS WANTD TO KNOW IF THE DENIAL LETTER HAS
6/1/2010	DM						T:31985 BEEN SENT,ADV IT WILL BE,CUS STTD THAT HE WILL
6/1/2010	DM						T:31985 HAVE A LOOK AT IT AND THE TREASURY
6/1/2010	DM						T:31985 GUIDELINES...PARIK
6/1/2010	DM						T:31985 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/2/2010	DM						T:01705 JULIO PICHARDO VAI SSN PROP/MAIL ADDRESS OCCP
6/2/2010	DM						T:01705 1NUM .ADVSD TAD GRAC FUT LC.DCLND PBP.PTP MAIL
6/2/2010	DM						T:01705 656.53 RECV BY 6-10.CLD TO CHK MOD RVW .ADVSD
6/2/2010	DM						T:01705 DENIED. LTR SENT 5-28.CUST TRYING TO GT PRIN
6/2/2010	DM						T:01705 REDUC.ADVSD MOD JUS COMPLET RATE 1%.GVCA/DIS ADVSD

6/2/2010	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	Exhibit 2 Pg 80 of 149	ENTRY LATER/NXT MNTH TO SEE IF PRIN/REDUC OPTION
6/2/2010	DM						ACTION/RESULT CD CHANGED FROM LMDC TO BRSS
6/2/2010	DM						T:31985 NO LOSS MIT FLAG AS MOD ALREADY COMPLETED ON THIS
6/2/2010	DM						T:31985 ACCT WITH 1% INT RATE..XFRED TO LOAN RES...PARIK
6/2/2010	DM						T:31985 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/2/2010	CIT	COL01					T:01059 051 DONE 06/02/10 BY TLR 01059
6/2/2010	CIT	COL01					T:01059 TSK TYP 808-DO NOT REFER TO
6/2/2010	CIT	COL01					T:01059 051 removal by script
6/4/2010	DMD						T:22222 00/00/00 00:00:00
6/4/2010	DMD						T:22222 06/04/10 13:13:44 NO AGENT AVAILABLE
6/4/2010	DMD						T:22222 06/04/10 10:56:38 FAX MODEM
6/7/2010	DM						T:00000 EARLY IND: SCORE 068 MODEL EI16C
6/7/2010	DMD						T:22222 00/00/00 00:00:00
6/7/2010	DMD						T:22222 06/07/10 14:20:17 RPC NO RESOLUTION
6/7/2010	DMD						T:22222 06/07/10 11:28:11 WRONG OR DISCONNECTED
6/7/2010	DM						T:02025 TTB2 WHO STATED THE REASON OF HARDSHIP WAS
6/7/2010	DM						T:02025 DIFFERENT THAN THE 1ST LOAN MOD; I ADV TO CONTACT
6/7/2010	DM						T:02025 LOAN RES TO DISPUTE ANYTHING CONCERNING LOAN MOD;
6/7/2010	DM						T:02025 B2 ADV WANTED TO STAY IN PROP...DMC6693
6/7/2010	DM						T:02025 ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/7/2010	NT	CTSX					T:02025 b1 adv staying in prop..dmc6693
6/7/2010	DM						T:26777 B1 CI TO REQT FOR MOD REV AGAIN, SAYS THAT
6/7/2010	DM						T:26777 ACCORDING TO TV NEWS HIS FILE IS ELIGIBLE FOR
6/7/2010	DM						T:26777 MOD, FOUND ACCNT WAS PREVIOUSLY REVIEWED BUT
6/7/2010	DM						T:26777 DECLINED SINCE ACCNT CURRENT AND ALSO THE HDD SHIP
6/7/2010	DM						T:26777 SENT FOR 2ND TIME IS THE SAME AS BEFORE,MOREOVER
6/7/2010	DM						T:26777 LOSSMIT ALERT IS ALREADY CLOSED---SAMAR
6/7/2010	DM						T:26777 ACTION/RESULT CD CHANGED FROM BRUN TO LMDC
6/7/2010	CIT	ASM01					T:13906 049 DONE 06/07/10 BY TLR 13906
6/7/2010	CIT	ASM01					T:13906 TSK TYP 416-COVENANT VIOLAT
6/7/2010	CIT	ASM01					T:13906 049 closing cit 416 -
6/7/2010	CIT	ASM01					T:13906 imaged docs are a deed of trust, not a
6/7/2010	CIT	ASM01					T:13906 covenant violation
6/7/2010	DM						T:13072 TT B2 VAI ADV NO TAD...HAS QUESTION ABOUT MOD..ADV
6/7/2010	DM						T:13072 HE HAD MOD IN NOV AND CURRENT HARDSHIP IS THE SAME
6/7/2010	DM						T:13072 HARSHIP AS THE PREVIOUS MOD NO CHANGE IN
6/7/2010	DM						T:13072 CIRCUMSTANCES ADV HIM NOT ABLE TO REV FOR MOD AT
6/7/2010	DM						T:13072 THIS TIME..INSISTED TO SPEAK WITH LM..
6/7/2010	DM						T:13072 ACTION/RESULT CD CHANGED FROM BRIP TO BRUN
6/7/2010	NT	LMT					T:11415 b1 ci inq re stat of loan mod std that he already

6/7/2010	NT	LMT	Doc 8676-8	Filed 06/01/15	Entered 06/01/15	17:43:47	Exhibit E to
6/7/2010	NT	LMT		Exhibit 2	Pg 81 of 149		faxed the hardship letter, but he did recvd a call
6/7/2010	NT	LMT					stating that we didnt rcvd anything, due to cit
6/7/2010	NT	LMT				T:11415	stat active, unable to explain the details to cst,
6/7/2010	NT	LMT				T:11415	ref to LMT, ref # 1-800-850-4622, xfer
6/7/2010	NT	LMT				T:11415	call.mj8976828
6/7/2010	DM					T:26981	7144474207 -- FAX MAHCINE WHEN I CALLED; PER
6/7/2010	DM					T:26981	NOTES, BORROWER IS ALREADY AWARE OF MOD DENIAL;
6/7/2010	DM					T:26981	THIS ACCOUNT IS CURRENT AND BORROWER ALREADY GOT A
6/7/2010	DM					T:26981	MODIFICATION NOVEMEBR OF 2009; I AM REMOVING
6/7/2010	DM					T:26981	ACCOUNT FROM LAU MODCTS CAMPAING BC BORROWERS ARE
6/7/2010	DM					T:26981	NOT A LIQUIDATION PROSPECT....DOBSON2495.
6/7/2010	DM					T:26981	ACTION/RESULT CD CHANGED FROM LMDC TO BRIP
6/7/2010	NT	CTSX				T:26981	7144474207 -- FAX MAHCINE WHEN I CALLED; PER
6/7/2010	NT	CTSX				T:26981	NOTES, BORROWER IS ALREADY AWARE OF MOD DENIAL;
6/7/2010	NT	CTSX				T:26981	THIS ACCOUNT IS CURRENT AND BORROWER ALREADY GOT A
6/7/2010	NT	CTSX				T:26981	MODIFICATION NOVEMEBR OF 2009; I AM REMOVING
6/7/2010	NT	CTSX				T:26981	ACCOUNT FROM LAU MODCTS CAMPAING BC BORROWERS ARE
6/7/2010	NT	CTSX				T:26981	NOT A LIQUIDATION PROSPECT....DOBSON2495.
6/7/2010	DM					T:10364	BRW 2 CI REGDS TO MOD, ADV BRW AS PER REP'S NOTES
6/7/2010	DM					T:10364	DATED 05/28/10, BORROWER REPORTED CURRENT HARDSHIP
6/7/2010	DM					T:10364	AS HARDSHIP IS THE SAME HARDSHIP AS FOR PREVIOUS
6/7/2010	DM					T:10364	MODIFICATION. NO CHANGE IN CIRCUMSTANCES NOTED.
6/7/2010	DM					T:10364	UNABLE TO REVIEW FOR
6/7/2010	DM					T:10364	ACTION/RESULT CD CHANGED FROM OAAI TO LMDC
6/7/2010	DM					T:10364	MODIFICATION WITH SAME REASON FOR DEFAULT. ADV
6/7/2010	DM					T:10364	PREV MOD WAS DONE 11/03/10, ADV TO SPK WITH LOAN
6/7/2010	DM					T:10364	RES FOR ANY RPP POSSIBLE, AND ALSO IF HARDSHIP HAS
6/7/2010	DM					T:10364	CHANGED HE CAN RE-APPLY AND SEND NEW W/OUT PKGE
6/7/2010	DM					T:10364	AND RESENT POI, BRW SD HE WILL SPK WITH THE
6/7/2010	DM					T:10364	TREASURY DEPT AND C/B ACK, MIMRAN
6/7/2010	DM					T:10364	ACTION/RESULT CD CHANGED FROM OAPC TO OAAI
6/8/2010	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
6/10/2010	DM					T:10363	BWR CALLED TO CHK IF WE HAVE RECVD THE FAX HE SENT
6/10/2010	DM					T:10363	24HRS AGO ADVSD MR THT NO.ADVSD MR TO F/U
6/10/2010	DM					T:10363	./PRADEEP
6/10/2010	DM					T:10363	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/11/2010	DM					T:10363	BWR CALLED TO CHK IF WE HAVE RECVD THE FAX HE SENT
6/11/2010	DM					T:10363	24HRS AGO ADVSD MR THT NO.ADVSD MR THT THR IS NO
6/11/2010	DM					T:10363	MOD BEEN REVIEW ON THE FILE ADVSD THT HE WILL HAVE
6/11/2010	DM					T:10363	TO REAPPLY AND HE SEND IN A LETTER TO US WILL NOT

6/11/2010	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:10363	HELP RM WANT INFO ON A NEW PLAN ABT THE
6/11/2010	DM			Exhibit 2	Pg 82 of 149	T:10363	PRINCIPAL CANCELAN H U WHILE ON HOLD .../PRADEEP
6/11/2010	DM					T:10363	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/16/2010	DM					T:31311	B2 CLD IN TO CHK WHETHER WE HAVE RCVD THE
6/16/2010	DM					T:31311	HARDSHIPM LETTER FAX THAT HE AHS FAXED TO US ON
6/16/2010	DM					T:31311	06/09/10 AT 866-709-4744..CHKED LG AND FOUNG FAX
6/16/2010	DM					T:31311	NOT RCVD YET,HENCE INFED HIM TO HAVE THE SAME
6/16/2010	DM					T:31311	REFAXED AT 866-709-4744 AND CALL US ON FRIDAY TO
6/16/2010	DM					T:31311	CHK THE SAME..B2 ACKED...BIKRAM
6/16/2010	DM					T:31311	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/16/2010	DM					T:26774	TT B2 FXD A HARDSHP LTTR TO U/W SINCE THY DIDN'T
6/16/2010	DM					T:26774	ACCPT ITS WAS SME AS PRV HARDSHLP LLTR. B2 HAS FXD
6/16/2010	DM					T:26774	ON 06/09 HWVER WHILE CHKING NOTES ON 05/28, WHILE
6/16/2010	DM					T:26774	CHKING LOOKING GLASS FOR THE FX. B2
6/16/2010	DM					T:26774	HUNGUP PLZ LET THE BRWR KNW WE HVNT RCVD THE FX
6/16/2010	DM					T:26774	YET.....JOHNSY
6/16/2010	DM					T:26774	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/18/2010	CBR		0	00	1	T:00000	CR BUR RPT STATUS=N;EXPIRE DT = 06/02/10
6/21/2010	DM					T:14238	B CI TO CHK IF RECD THE DOCS ADV NO DOCS RECD WN
6/21/2010	DM					T:14238	PROBED B IS REF TO HARRDHIP WHICH HE SNT WAY BACK
6/21/2010	DM					T:14238	FOR WHCIH AS ON 5/28/10 MOD HAS BEEN DENIED B
6/21/2010	DM					T:14238	CLAIMS HE APPLIED FOR GOVT PROGRAM FOR PRINCIPAL
6/21/2010	DM					T:14238	REDUCTIONS ADV NO UPDATE ADV AC/ DUE FOR 07/01/10
6/21/2010	DM					T:14238	PMT \$656.53 ADV TO WRITE THE PROGRAM NAME ALNG
6/21/2010	DM					T:14238	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
6/21/2010	DM					T:14238	WITH ALL DOCS SO WE LET B KNOW IF OR INVESTR IS
6/21/2010	DM					T:14238	PARTICIPANT OF THT PROGRAM GV FAX# B SD HE WILL
6/21/2010	DM					T:14238	RE-SND WITH DOCS. RAJ
6/21/2010	DM					T:14238	ACTION/RESULT CD CHANGED FROM LMDC TO LMDC
7/6/2010	DM					T:00000	EARLY IND: SCORE 068 MODEL EI16C
7/12/2010	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
8/5/2010	DM					T:00000	EARLY IND: SCORE 068 MODEL EI16C
8/10/2010	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
8/11/2010	NT	4506T				T:13680	IRS Transcript Received, imaged as TXRS
9/7/2010	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
9/9/2010	DM					T:26518	B1, ADV WANTS BALLOON PYMNT DROPPED FROM MOD DUE
9/9/2010	DM					T:26518	TO DEED IN TRUST THAT HAS TAKEN ALL EQUITY FROM
9/9/2010	DM					T:26518	PROP, ADV WILL NEED TO RE APPLY, NEW CIT 155, ADV
9/9/2010	DM					T:26518	CL, LT, LC, NC, ENDED CALL.
9/9/2010	DM					T:26518	ACTION/RESULT CD CHANGED FROM OAPC TO OAAI

9/9/2010	CIT	COL94	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:26518	054 B1 old, advised will mail financial package
9/9/2010	CIT	COL04		Exhibit 2	Pg 83 of 149	T:26518	information. Provided expectations.
9/10/2010	CBR		0	00	1	T:00000	CR BUR RPT STATUS=N;EXPIRE DT = 11/18/10
9/10/2010	NT	CIT				T:25101	CIT 155 - LM Package Sent
9/21/2010	DM					T:19124	TT B2 ADV ACCT IS CURRENT B1 IS ASKIN FOR PRIN BAL
9/21/2010	DM					T:19124	B1 IS ASKIN OF DIFFERMENT AMT THAT WAS DIFFERED ON
9/21/2010	DM					T:19124	THE ACCT ADV NEED TO UPDATE INFO(PKGED), B1 SAID
9/21/2010	DM					T:19124	THAT HE CANT REFI
9/21/2010	DM					T:19124	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
9/27/2010	NT	HMPSC				T:25101	Home Affordable Modification program 2nd notice
9/27/2010	NT	HMPSC				T:25101	sent to borrower via certified mail #
9/27/2010	NT	HMPSC				T:25101	'9171923172001450565888
9/29/2010	NT	SEGMT				T:02023	RAU_Segmentation
10/5/2010	DM					T:00000	EARLY IND: SCORE 068 MODEL EI16C
10/7/2010	DM					T:02013	DFLT REASON 2 CHANGED TO: BLANK
10/7/2010	DM					T:02013	DFLT REASON 3 CHANGED TO: BLANK
10/7/2010	DM					T:02013	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
10/7/2010	DM					T:02013	CONT... FYI RIGHT UPB PROVIDED TO B2 IS 61273.19,
10/7/2010	DM					T:02013	AMOUNT KEYED IN THE 1ST PART OF NOTE IS KEYED IN
10/7/2010	DM					T:02013	ERROR.
10/7/2010	DM					T:02013	ACTION/RESULT CD CHANGED FROM BRUN TO OAAI
10/7/2010	DM					T:02013	TT B2 VRFD, ADV ACCT IS CURRENT, CI SD REQUESTED A
10/7/2010	DM					T:02013	REV FOR MOD THAT WAS APPROVED ON THE LOAN LAST
10/7/2010	DM					T:02013	11/09 SD HE WAS ADV THAT ASIDE FORM THE CURRENT
10/7/2010	DM					T:02013	PRINCIPAL BAL ON THE ACCT IAO \$ 31273.19 RIGHT
10/7/2010	DM					T:02013	AFTER THE LOAN MATURES HE WILL NEED TO PAY A
10/7/2010	DM					T:02013	BALLOON PMT IAO \$120.000, ASKING IF HE CN HAVE IT
10/7/2010	DM					T:02013	ACTION/RESULT CD CHANGED FROM OAAI TO BRUN
10/7/2010	DM					T:02013	REVWD AND ASKING FOR COPY BEC IT SHOULD NOT BE
10/7/2010	DM					T:02013	THAT WAY, WHILE CHECKING ON THE SYTEM TO VRFY
10/7/2010	DM					T:02013	INFO, PLACED B2 ON HOLD, B2 HUNG UP.
10/7/2010	DM					T:02013	ACTION/RESULT CD CHANGED FROM OAPC TO OAAI
10/7/2010	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
10/8/2010	CBR		0	00	1	T:00000	CR BUR RPT STATUS=N;EXPIRE DT = 11/18/10
10/8/2010	DM					T:18556	TT BI VI ADV WOULD BE SENDING IN A LETTER TO ADV
10/8/2010	DM					T:18556	THAT HAS SENT IN DOCUMENTS TO SHOW OF THE DIFFERED
10/8/2010	DM					T:18556	AMOUNT THAT HE IS NOT GOING TO BE ABLE TO PAY ADV
10/8/2010	DM					T:18556	IF PAYOFF STATEMENT SHOWED ON NOTES ADV YES
10/8/2010	DM					T:18556	BRENDA8932042
10/8/2010	DM					T:18556	ACTION/RESULT CD CHANGED FROM OAAI TO NOTE

10/8/2010	NT	COL	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	Exhibit 2 Pg 84 of 149	T:21689	b2 ci to know if there are deferd prin bal on the
10/8/2010	NT	COL						T:21689	acct. bec. she was adv last 11/09 that he needs to
10/8/2010	NT	COL						T:21689	make a lump sum pmt of \$120k right after the mat
10/8/2010	NT	COL						T:21689	date. vi in Dis Notes & Dis His for the pmt hist
10/8/2010	NT	COL						T:21689	last 11/09 and xfrd the Coll nestle m 8978138
10/8/2010	CIT	INQ75						T:21689	055 Teller Id:21689
10/8/2010	CIT	INQ75						T:21689	Fax Number:
10/8/2010	CIT	INQ75						T:21689	Phone Number:7144474207
10/8/2010	CIT	INQ75						T:21689	CITReson:payoff flag =D
10/8/2010	CIT	INQ75						T:21689	Requestor Name:Julio Pichardo
10/8/2010	CIT	INQ75						T:21689	Int Thr Date:10/16/10
10/8/2010	DM							T:12530	TT B2,VI,ADV ACCT IS CURRENT,IS INQ ABOUT VERBAL
10/8/2010	DM							T:12530	PO.ADV TO XFER CALL TO VRU.IS INQ ABOUT DEFERMENT
10/8/2010	DM							T:12530	AMNT WHEN HE COMPLETED THE LOAN MOD LAST YEAR,XFER
10/8/2010	DM							T:12530	CALL TO VRU.ADV CC,CL,LC,-CR.
10/8/2010	DM							T:12530	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
10/11/2010	NT	PAY						T:19330	additional fees are \$120000 (flag D)
10/11/2010	PAY		0	70	7				ORIG TO: ROCIO PICHARDO
10/11/2010	PAY		0	70	7				INT TO 101610 EXP DT 101610 AMT 0181346.37
10/12/2010	DM							T:31912	TT B1 VAI; ADV ACCT IS CURRENT: B1 CI REGARDS TO
10/12/2010	DM							T:31912	THE \$120K.B1 STTD THE 120K IS NOT OBTAINABLE, ADV
10/12/2010	DM							T:31912	B1 ADDITIONAL RESEARCH APPEARS TO BE IN PLACE ADV
10/12/2010	DM							T:31912	B1 TO ALLW MORE TIME AND CBB
10/12/2010	DM							T:31912	ACTION/RESULT CD CHANGED FROM NOTE TO OAAI
10/12/2010	CIT	CSH30						T:07956	055 DONE 10/12/10 BY TLR 07956
10/12/2010	CIT	CSH30						T:07956	TSK TYP 720-PO STMT SCRIPT
10/13/2010	CIT	COL04						T:22879	056 DONE 10/13/10 BY TLR 22879
10/13/2010	CIT	COL04						T:22879	TSK TYP 940-TEAM LEAD ELEVA
10/13/2010	CIT	COL04						T:22879	056 closing cit, tt b1, b1 wanted 120k ballon pmt
10/13/2010	CIT	COL04						T:22879	due @ mat date wavie adv unable to, b1 sd cant
10/13/2010	CIT	COL04						T:22879	make adv not end for 23years a lot can change
10/13/2010	CIT	COL04						T:22879	then adv if didnt agree to terms of mod
10/13/2010	CIT	COL04						T:22879	shouldnt sign mod docs
10/13/2010	CIT	COL04						T:18166	056 940-b2 cld in..stated needed to speak to sup
10/13/2010	CIT	COL04						T:18166	in regards to his mod
10/13/2010	DM							T:18166	B2 CLD IN..STATED WAS XFERRED FROM DIF DEPARTMENT
10/13/2010	DM							T:18166	NEEDED TO SPEAK TO SUP..XFER CALL
10/13/2010	DM							T:18166	ACTION/RESULT CD CHANGED FROM OAAI TO BRTR
10/13/2010	NT	LMT						T:01302	trf to loss mit. sally4122
10/13/2010	DM							T:01549	TT B2 VI NO TAD, B2 IS CALLING FOR UPDATE ON

10/13/2010	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:01549	CHANGING DEFERRED AMT OF 120000, ADV B1 THE ONLY
10/13/2010	DM			Exhibit 2	Pg 85 of 149	T:01549	WAY TO CHANGE THE INFO IS TO REAPPLY FOR LOAN MOD
10/13/2010	DM					T:01549	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
10/15/2010	CIT	COL66				T:26303	057 new cit 940 06:35pm. b1 ci requesting for the
10/15/2010	CIT	COL66				T:26303	po fee to be waived. sd he didnt req for it.
10/15/2010	CIT	COL66				T:26303	no info on who req for the po
10/15/2010	CIT	COL66				T:26303	statement.adv to write a letter to corr
10/15/2010	CIT	COL66				T:26303	dept but he refused to.asked for sup. no once
10/15/2010	CIT	COL66				T:26303	is available. adv will have a sup call him
10/15/2010	CIT	COL66				T:26303	back.tnx!marifeb 8975633
10/15/2010	DM					T:26303	B1 CI VFD ACCNTCI REG THE PO FEE THAT HAS BEEN
10/15/2010	DM					T:26303	ASSESSD IN THE ACCNT. SD HE DID NOT REQUEST FOR A
10/15/2010	DM					T:26303	PO STATEMENT. PO FEE HAS BEEN ASSESSD 10/11/10. NO
10/15/2010	DM					T:26303	INFO WHO REQ FOR IT. WANTS THAT THE FEE TO BE
10/15/2010	DM					T:26303	WAIVED. ADV TO WRITE A LETTER TO CORR DEPT. ASKED
10/15/2010	DM					T:26303	FOR SUP. NO ONE IS AVAILABLE. OFFRD SUP CALL BACK.
10/15/2010	DM					T:26303	ACTION/RESULT CD CHANGED FROM BRTR TO OAAI
10/18/2010	DM					T:31404	TT B2 VI. HE IS CONCERNED ABOUT THE PRIOR MOD AND
10/18/2010	DM					T:31404	THE DEFERRD AMOUNT ON IN. HE STTD HE HAS A DOC
10/18/2010	DM					T:31404	THAT WE SHOULDNT HAVE DONE THAT. ADV HE CAN
10/18/2010	DM					T:31404	REAPPLY IF HE LIKE. ALSO ADV ADDL FUNDS AFTER PYMT
10/18/2010	DM					T:31404	GO TO PRIN IF NOTHING ELSE OWED. HE STTD THAT IS
10/18/2010	DM					T:31404	HOW HE WANTS FUNDS APPLIED.
10/18/2010	DM					T:31404	ACTION/RESULT CD CHANGED FROM BRTR TO BRUN
10/18/2010	NT	INQ				T:05056	b1 ci inq po fee from a po stmn that never
10/18/2010	NT	INQ				T:05056	requested adv fee waived salvador.8977093
10/18/2010	DM					T:01714	TT B1 VAI ACCT IS CURRENT CUSTOMER CALLING TO SEE
10/18/2010	DM					T:01714	IF PO FEE WAS REMOVED PER NOT REQUESTED ADV HASN'T
10/18/2010	DM					T:01714	BEEEN REMOVED WL XFER TO CUSTOMER SERVICE
10/18/2010	DM					T:01714	ACTION/RESULT CD CHANGED FROM NOTE TO BRTR
10/18/2010	DM					T:21535	PLS SEE CONT#57 TNX!CARMELAM.8970954
10/18/2010	DM					T:21535	ACTION/RESULT CD CHANGED FROM OAAI TO NOTE
10/18/2010	CIT	COL63				T:21535	057 fyi 1st attempt @ 7:21 pm cst ph#
10/18/2010	CIT	COL63				T:21535	714-447-4207.got vm,lm.adv to cb 1800.850.4622
10/18/2010	CIT	COL63				T:21535	opt 5 ext 8927048.tnx!carmelam.8970954
10/19/2010	DM					T:19497	PLS SEE CTNL #57 CORNELIOV8970877
10/19/2010	DM					T:19497	ACTION/RESULT CD CHANGED FROM BRUN TO NOTE
10/19/2010	CIT	COL63				T:19497	057 DONE 10/19/10 BY TLR 19497
10/19/2010	CIT	COL63				T:19497	TSK TYP 940-TEAM LEAD ELEVA
10/19/2010	CIT	COL63				T:19497	057 CLSOING CIT 940 - 2n attempt called b2 using

10/19/2010	CIT	COL63	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	home # @ 8:25pm got vm lntch @ 800-850-4622 ext 892-7059 corneliov8970877
10/19/2010	CIT	COL63		Exhibit 2	Pg 86 of 149	
10/19/2010	D28		0	DT	8	MANUAL BILLING STATEMENT FROM REPORT R628
11/5/2010	DM					T:00000 EARLY IND: SCORE 068 MODEL EI16C
11/9/2010	CIT	EOY50				T:01504 054 DONE 11/09/10 BY TLR 01504
11/9/2010	CIT	EOY50				T:01504 TSK TYP 155-CC TRACK - LM F
11/9/2010	CIT	EOY50				T:01504 054 Closing Expired CIT 155
11/9/2010	D28		0	DT	8	BILLING STATEMENT FROM REPORT R628
11/12/2010	CBR		0	00	1	T:00000 CR BUR RPT STATUS=N;EXPIRE DT = 11/18/10
12/7/2010	DM					T:00000 EARLY IND: SCORE 068 MODEL EI16C
12/8/2010	D28		0	DT	8	BILLING STATEMENT FROM REPORT R628
1/5/2011	DM					T:00000 EARLY IND: SCORE 068 MODEL EI16C
1/7/2011	D28		0	DT	8	BILLING STATEMENT FROM REPORT R628
2/7/2011	DM					T:00000 EARLY IND: SCORE 007 MODEL EI16C
2/8/2011	D28		0	DT	8	BILLING STATEMENT FROM REPORT R628
2/28/2011	DM					T:18601 B2 CI ADV ACCNT CURRENT. SD PRIN BAL AMT IS NOT
2/28/2011	DM					T:18601 CORRECT. ADV TO SND SUPPORTING DOCS TO CORR. ADV
2/28/2011	DM					T:18601 LC -CR.
2/28/2011	DM					T:18601 ACTION/RESULT CD CHANGED FROM OAPC TO OAAI
3/2/2011	CIT	INQ30				T:21679 058 new cit 128 corr rcvd
3/7/2011	DM					T:00000 EARLY IND: SCORE 007 MODEL EI16C
3/7/2011	DM					T:11935 SPOKE TO B1. B1 CI TO ENQ WHY THE INVESTOR DOES
3/7/2011	DM					T:11935 NOT REDUCE HIS PRINCIPAL PER THE GUIDELEINS OF A
3/7/2011	DM					T:11935 MODIFICATION. ADV B1 THAT PRINCIPAL REDUCTION IS
3/7/2011	DM					T:11935 AT THE DISCRETION OF THE INVESTOR AND IS NOT A
3/7/2011	DM					T:11935 FEDERAL MANDATE. B1 ENQ WHY THEY HAVE NOT
3/7/2011	DM					T:11935 CONSIDERED THIS AFTER
3/7/2011	DM					T:11935 DFLT REASON 1 CHANGED TO: EXCESSIVE OBLIGATIONS
3/7/2011	DM					T:11935 ACTION/RESULT CD CHANGED FROM OAAI TO BRUN
3/7/2011	DM					T:11935 SEVERAL FAXES.ADV PRINCIPAL REDUCTION IS NOT THE
3/7/2011	DM					T:11935 PRACTICE OF THE INVESTPOR. B1 ADV PYMNT WAS
3/7/2011	DM					T:11935 MAILED AND WE WIL RECV IT SHORTLY. ACK.
3/7/2011	DM					T:11935 RBLACK2663
3/7/2011	DM					T:11935 ACTION/RESULT CD CHANGED FROM LMDC TO OAAI
3/7/2011	DM					T:13471 B2 CI...VI. B2 STATED WANTED TO DO PRIN
3/7/2011	DM					T:13471 REDUCTION. ADV CANNOT DO THAT AND DO NOT BELIEVE
3/7/2011	DM					T:13471 WE PARTICIPATE IN SUCH PROGRAM. ADV OF SHORT REFI
3/7/2011	DM					T:13471 BUT BORR DOES NOT QUALIFY. ADV IF HE IS NOT
3/7/2011	DM					T:13471 LOOKING TO SS NOT SURE WHY THAT DPT XFERED HIM
3/7/2011	DM					T:13471 HERE. XFERED TO LOAN RES. SJABRI2512

3/7/2011	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	ACTION/RESULT CD CHANGED FROM BRTR TO LMDC
3/7/2011	NT	LMT		Exhibit 2	Pg 87 of 149	DO NOT XFERE TO LAU*****B1 DOES NOT WANT SS AND
3/7/2011	NT	LMT				T:13471 DOES NOT QUALIFY FOR SHORT REFI****
3/7/2011	DM					T:18560 TT B1.ADV B1 TAD.B1 RQST TO KNOW WHY ACC WAS
3/7/2011	DM					T:18560 MODIFY, AND WHY DID INVESTOR DID NOT USE RULE 2859
3/7/2011	DM					T:18560 TO FORGIVE PARCIAL OF PRICIPAL BAL.ADV B1 THAT
3/7/2011	DM					T:18560 BASE ON FINACIAL INFO ON MOD INVESTOR MAKES DECION
3/7/2011	DM					T:18560 WHAT IS BEST FOR ACC.ADV B1 CALL WILL BE TRANS TO
3/7/2011	DM					T:18560 LAU.ISRAEL8932059
3/7/2011	DM					T:18560 DFLT REASON 1 CHANGED TO: CURTAILMENT OF INCOME
3/7/2011	DM					T:18560 ACTION/RESULT CD CHANGED FROM OAAI TO BRTR
3/8/2011	CIT	INQ30				T:01379 058 DONE 03/08/11 BY TLR 01379
3/8/2011	CIT	INQ30				T:01379 TSK TYP 128-CC COR TRACKING
3/8/2011	CIT	INQ30				T:01379 058 close cit 128, rcvd req to lwr prin bal as
3/8/2011	CIT	INQ30				T:01379 part of mod. mld rspns adv to contact coll to
3/8/2011	CIT	INQ30				T:01379 inq abt other lmt opts, also adv ca is
3/8/2011	CIT	INQ30				T:01379 participating in hardest hit funds program,
3/8/2011	CIT	INQ30				T:01379 adv of ca website to look into. frwrd to be
3/8/2011	CIT	INQ30				T:01379 imgd. ek x5349
3/11/2011	D28		0	DT	8	BILLING STATEMENT FROM REPORT R628
3/18/2011	NT	ESC				T:00019 B2 ci re the shortage in the esc.. adv of the
3/18/2011	NT	ESC				T:00019 analysis generated this month.. adv of the 12 mo.
3/18/2011	NT	ESC				T:00019 projection and the maintaining balance in the
3/18/2011	NT	ESC				T:00019 esc.. Adv B2 that even if the shortage is not paid
3/18/2011	NT	ESC				T:00019 for, his mortgage payment will actually go down to
3/18/2011	NT	ESC				T:00019 \$662.49 by May 1st 2011 ordnael e 8978673
4/5/2011	DM					T:00000 EARLY IND: SCORE 007 MODEL EI16C
4/8/2011	D28		0	DT	8	BILLING STATEMENT FROM REPORT R628
5/5/2011	DM					T:00000 EARLY IND: SCORE 007 MODEL EI16C
5/10/2011	D28		0	DT	8	BILLING STATEMENT FROM REPORT R628
6/7/2011	DM					T:00000 EARLY IND: SCORE 007 MODEL EI16C
6/9/2011	D28		0	DT	8	BILLING STATEMENT FROM REPORT R628
6/21/2011	NT	LMT				T:16105 b2 ci sd he tt loan investor (wells fargo) abt
6/21/2011	NT	LMT				T:16105 "loan forgiveness prog" removing his prin bal so
6/21/2011	NT	LMT				T:16105 he can concentrate abt making pmt for the deferred
6/21/2011	NT	LMT				T:16105 amt of \$120K, acct was already approved for mod
6/21/2011	NT	LMT				T:16105 last 2009. pre-30 & advs will mail him a
6/21/2011	NT	LMT				T:16105 financial pckg. advs of tat. CherryM 8978227.
6/21/2011	CIT	INQ75				T:16105 059 B1 cld, advised will mail financial package
6/21/2011	CIT	INQ75				T:16105 information. Provided expectations.

6/22/2011	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:22619	B1 ci HE SD HE SPOKE TO MR HYLE AT INVESTOR & HE
6/22/2011	DM			Exhibit 2	Pg 88 of 149	T:22619	TOLD MR HYLE HE WANTS TO HAVE PRINCIPLE WAIVED &
6/22/2011	DM					T:22619	THEN HE WILL PAY BACK THE DEFERRED 120K AMNT IN
6/22/2011	DM					T:22619	PMTS. INVESTOR REFRRD HIM TO US. I ADV B1 THT WE
6/22/2011	DM					T:22619	HAVE SENT OUT A FIN PKG FOR HIM TO COMPLT & SND IN
6/22/2011	DM					T:22619	TO US FOR RVW. HE SD
6/22/2011	DM					T:22619	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
6/22/2011	DM					T:22619	THT HE IS WRKNG WITH MR HYLE ON THIS. HE ASKD FOR
6/22/2011	DM					T:22619	MNGR AS INVESTOR NDS TO BE IN ON THIS. I ADV I
6/22/2011	DM					T:22619	UNDERSTAND, I ADV THT ONCE WE RCV THE FIN PKG FROM
6/22/2011	DM					T:22619	HIM WE WILL CONTACT THE INVESTOR ABT THE RVW AS
6/22/2011	DM					T:22619	WELL. HE SD THT HIS ONLY INCOME IS SOC SEC & HE IS
6/22/2011	DM					T:22619	STRUGGLING WITH
6/22/2011	DM					T:22619	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
6/22/2011	DM					T:22619	PMTS. HE SD HE APPLIED B4 & WAS NOT RVWD FOR
6/22/2011	DM					T:22619	PRINCIPLE REDUCTION ALTERNATIVE. I ADV THT WE DO
6/22/2011	DM					T:22619	HAVE NEW PRINCIPLE REDUCTION PRGRM RECENTLY
6/22/2011	DM					T:22619	RELEASED. HE SD AGAIN THT WAS NOT RVWD FOR IT B4.
6/22/2011	DM					T:22619	I EXPLAINED THT WE JUST STARTED DOING PRA THIS
6/22/2011	DM					T:22619	MONTH. HE ASKD ALL
6/22/2011	DM					T:22619	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
6/22/2011	DM					T:22619	WHAT HE NDS TO SEND IN AS NOTHING HAS CHANGED SO
6/22/2011	DM					T:22619	HE JUST NDS TO BE RVWD. I ADV THT WE ND A FULL
6/22/2011	DM					T:22619	COMPLT NEW PKG TO RVW. I ADV SOC SEC AWARD LTR 2
6/22/2011	DM					T:22619	RECENT BNK MAS SHOWING SOC SEC DEPOSITS & UTIL
6/22/2011	DM					T:22619	BILL SHOWING LIVE IN PROP. I ADV THEN THE FIN PKG
6/22/2011	DM					T:22619	WITH THOSE ITEMS.
6/22/2011	DM					T:22619	ACTION/RESULT CD CHANGED FROM BRUN TO OAAI
6/22/2011	NT	LMT				T:12466	b2 ci inq if we receive update from wells fargo
6/22/2011	NT	LMT				T:12466	concerning Loan mod, transfer to specialist
6/22/2011	NT	LMT				T:12466	agosto8975655
6/22/2011	NT	CIT				T:25101	CIT 155 - LM Package Sent
6/23/2011	CIT	EOY50				T:01504	059 DONE 06/23/11 BY TLR 01504
6/23/2011	CIT	EOY50				T:01504	TSK TYP 155-CC TRACK - LM F
6/23/2011	CIT	EOY50				T:01504	059 Closing CIT 155
7/5/2011	DM					T:00000	EARLY IND: SCORE 007 MODEL EI16C
7/5/2011	HMP						FINANCIAL INFORMATION COLLECTED FOR HMP
7/5/2011	HMP						LMT BORR FIN REC ADDED
7/5/2011	CIT	COL13				T:21130	060 New CIT 854: recvd WOUT apckage, see rpev
7/5/2011	CIT	COL13				T:21130	notes. Mising: Bank stmts or copy of check

7/5/2011	CIT	COL13	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:21130	(showing poi for ssi for non-borr), Frank
7/5/2011	CIT	COL13			Exhibit 2	Pg 89 of 149	T:21130	dodd letter.
7/5/2011	CIT	COL13					T:21130	Imaged as WOUT, Mhoppe 5829.
7/5/2011	NT	SUFPK					T:21130	Fax Received -Hardship affidavit,Hardship
7/5/2011	NT	SUFPK					T:21130	letter,Borrower Financial Stmt,4506 T,Utility
7/5/2011	NT	SUFPK					T:21130	Bill,Recent Bank Stmts Borr ,Recent Bank Stmts
7/5/2011	NT	SUFPK					T:21130	CoBorr ,Other ssi award letter (b1, B2 and
7/5/2011	NT	SUFPK					T:21130	non-borr), doc from edison, -mhoppe 5829
7/5/2011	DM						T:21130	DFLT REASON 1 CHANGED TO: ILLNESS OF MORTGAGOR
7/5/2011	DM						T:21130	DFLT REASON 2 CHANGED TO: ILLNESS OF FAMILY MEM
7/5/2011	DM						T:21130	DFLT REASON 3 CHANGED TO: CURTAILMENT OF INCOME
7/5/2011	DM						T:21130	DFLT REASON 4 CHANGED TO: EXCESSIVE OBLIGATIONS
7/5/2011	DM						T:21130	ACTION/RESULT CD CHANGED FROM OAAI TO NOTE
7/6/2011	LMT							LMT BPO/APPRAISAL REC ADDED
7/6/2011	NT	CREDIT					T:02571	Ordered Credit Report
7/6/2011	NT	DODDM					T:12301	Dodd-Frank certification form mailed with
7/6/2011	NT	DODDM					T:12301	acknowledgement letter.
7/6/2011	OL		0	16	4			WDOYLM Acknlge Ltr w/Dodd Frank w/ Mini
7/6/2011	DM						T:20745	TTB2 WHO'S ACCT IS CRRNT AND INQRD RGDNG PRINCIPAL
7/6/2011	DM						T:20745	REDUCTION WITH THE INVERSTOR. ACCORDING CUSTOMER
7/6/2011	DM						T:20745	INVESTOR RECOMENDED TO DECREASE PRINCIPAL BALANCE.
7/6/2011	DM						T:20745	CUST INFORMED ACCORDING HIS APPLICATION LM DENIED
7/6/2011	DM						T:20745	FOR HMP AND TRADD LM. CUST NOT PLEASED. EDUCATED
7/6/2011	DM						T:20745	B2
7/6/2011	DM						T:20745	ACTION/RESULT CD CHANGED FROM OAAI TO BRUN
7/6/2011	DM						T:20745	RGDNG PROCESS AND CUST STILL THINKS WE DO NOT CARE
7/6/2011	DM						T:20745	OF WHAT THE INVESTOR ANSWERED TO HIM. INFORMED B2
7/6/2011	DM						T:20745	AGAIN THAT AFTER HIS LAST LM HE RECEIVED AN
7/6/2011	DM						T:20745	INTEREST RATE OF 1%, IN THIS MOMENT WE CAN'T
7/6/2011	DM						T:20745	IMPROVE THOSE LOAN CONDITIONS. CUST ENDED THE CALL
7/6/2011	DM						T:20745	AND STATED HE
7/6/2011	DM						T:20745	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
7/6/2011	DM						T:20745	WILL CALL INVESTOR AGAIN, RICHARD A/8932014
7/6/2011	DM						T:20745	ACTION/RESULT CD CHANGED FROM NOTE TO OAAI
7/6/2011	OL		0	90	5			WDOYLM - DENIAL LETTER
7/6/2011	NT	NOMOD					T:12301	Initial Mod Review. Account is not eligible for a
7/6/2011	NT	NOMOD					T:12301	HAMP or traditional modification; rate is already
7/6/2011	NT	NOMOD					T:12301	less than 2.125 percent and/or remaining term is
7/6/2011	NT	NOMOD					T:12301	480 months or greater.
7/6/2011	CIT	COL09					T:12301	060 DONE 07/06/11 BY TLR 12301

7/6/2011	CIT	COL98	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	TSK TYP 854-CORE CASH FLW.P
7/6/2011	CIT	COL09			Exhibit 2	Pg 90 of 149	060 Closing CIT854. NOMOD exclusion. Sending
7/6/2011	CIT	COL09					T:12301 workout denial letter to customer.
7/7/2011	CIT	COL09					T:18896 061 New CIT#607. NOMOD Traditional Referral.
7/8/2011	NT	TNVHR					T:18896 Reason for hardship does not meet program
7/8/2011	NT	TNVHR					T:18896 requirements.
7/8/2011	CIT	COL09					T:18896 061 Redirect CIT#607 to 31283 for denial process.
7/8/2011	CIT	COL09					T:18896 Invalid Hardship.
7/8/2011	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
7/11/2011	OL		0	90	5		WDOYLM - DENIAL LETTER
7/11/2011	CIT	COL09					T:18896 061 DONE 07/11/11 BY TLR 18896
7/11/2011	CIT	COL09					T:18896 TSK TYP 607-TRAD TRIAGE REV
7/11/2011	CIT	COL09					T:18896 061 CIT#607 Reason for hardship does not meet
7/11/2011	CIT	COL09					T:18896 program requirements.
7/13/2011	DM						T:19497 SEE CNTL #62 CORNELIOV 8927059
7/13/2011	DM						T:19497 ACTION/RESULT CD CHANGED FROM OAAI TO NOTE
7/13/2011	CIT	COL63					T:19497 062 DONE 07/13/11 BY TLR 19497
7/13/2011	CIT	COL63					T:19497 TSK TYP 940-TEAM LEAD ELEVA
7/13/2011	CIT	COL63					T:19497 062 CLOSING CIT 940 - b1sd he got a call from the
7/13/2011	CIT	COL63					T:19497 investor reg prin reduction prog adv no
7/13/2011	CIT	COL63					T:19497 comunication from the investor reg this and
7/13/2011	CIT	COL63					T:19497 the prin reduction prog that we have is the on
7/13/2011	CIT	COL63					T:19497 th e ebpp adv denal reason on the account adv
7/13/2011	CIT	COL63					T:19497 can reduce intrest rate any lower b1 sd his
7/13/2011	CIT	COL63					T:19497 concern is not about the intr but the prin abt
7/13/2011	CIT	COL63					T:19497 we dnt hav a prog where the prin is written
7/13/2011	CIT	COL63					T:19497 062 off he sd he will contact the investor and try
7/13/2011	CIT	COL63					T:19497 to do a conf tom corneliiov8927059
7/13/2011	DM						T:02097 B2 CI, ADV DENIED FOR MOD. ADV DENIAL REASON. B2
7/13/2011	DM						T:02097 SAID HE CONTACTED THE INV & WILLING TO WORK ON
7/13/2011	DM						T:02097 PRINCIPAL REDUCTION. SAID WERE APPYLING OUR OWN
7/13/2011	DM						T:02097 PROTOCOL. WANTS TO SPEAK TO A SUP. OPEN CIT 940.
7/13/2011	DM						T:02097 HAZEL O. 8970862
7/13/2011	DM						T:02097 ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
7/13/2011	CIT	COL66					T:02097 062 b2 wants to speak to a sup. said the inv is
7/13/2011	CIT	COL66					T:02097 willing to work on principal reduction. said
7/13/2011	CIT	COL66					T:02097 were just applying our protocol reason he was
7/13/2011	CIT	COL66					T:02097 denoed for mod. 7/13/11 5:05 ET hazel o.
7/13/2011	CIT	COL66					T:02097 8970862
7/13/2011	DM						T:02097 DFLT REASON 2 CHANGED TO: BLANK

7/13/2011	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:02097	DLT REASON 3 CHANGED TO: BLANK
7/13/2011	DM			Exhibit 2	Pg 91 of 149	T:02097	DLT REASON 4 CHANGED TO: BLANK
7/13/2011	DM					T:02097	ACTION/RESULT CD CHANGED FROM BRUN TO OAAI
7/19/2011	DM					T:02118	B2 CI ?ING IF RCVD COMM FROM INVESTOR, ADV B2 NOT
7/19/2011	DM					T:02118	SINCE SPOKE WITH SUP TDY NO UPDATES, B2 ADV WILL
7/19/2011	DM					T:02118	CB TMW CALL ENDED
7/19/2011	DM					T:02118	ACTION/RESULT CD CHANGED FROM BRTR TO BRUN
7/19/2011	NT	LMT				T:18855	b2 ci, wants to be xferred to loss mit, sd the dept
7/19/2011	NT	LMT				T:18855	was already handling the acct re: status of
7/19/2011	NT	LMT				T:18855	his req re:modifying the principal;xfer to loss
7/19/2011	NT	LMT				T:18855	mit;adv #8008504622;charla r 8932959
7/19/2011	CIT	COL05				T:20091	063 DONE 07/19/11 BY TLR 20091
7/19/2011	CIT	COL05				T:20091	TSK TYP 940-TEAM LEAD ELEVA
7/19/2011	CIT	COL05				T:20091	063 closing cit 940
7/19/2011	CIT	COL05				T:20091	b1 advised that he spk to the President and VP
7/19/2011	CIT	COL05				T:20091	of Wells Fargo, they advised him that he shld
7/19/2011	CIT	COL05				T:20091	rec a prin rate reduction..adv no rate reduc
7/19/2011	CIT	COL05				T:20091	was a guarr..he was very adamant..refer b1 to
7/19/2011	CIT	COL05				T:20091	have liaison with WF Bank contact GMAC liaison
7/19/2011	CIT	COL05				T:20091	to provide specific info on his acct...thanks
7/19/2011	CIT	COL05				T:20091	AP
7/19/2011	DM					T:02659	SW B1 , INQRD IF INVSTR REP CNTCTD US DUE TO SAY
7/19/2011	DM					T:02659	WE WERE TO GVE HIM DBT 4GVNSS W/ LST MOD 2009 ,
7/19/2011	DM					T:02659	XPLND PRCDURE N ADVSD LST MOD DENIAL N NDS TO SW
7/19/2011	DM					T:02659	INVSTR SINCE NOTHN COMMCTD W/ US , GOT UPSET N
7/19/2011	DM					T:02659	RQSTD N TRSNFRD TO SPRVSR , JCM 6428
7/19/2011	DM					T:02659	ACTION/RESULT CD CHANGED FROM NOTE TO BRTR
7/19/2011	CIT	COL05				T:02659	063 cit 940 - b1 upset due to says treasury
7/19/2011	CIT	COL05				T:02659	garantees prncple 4gvnss whn doin mod n was
7/19/2011	CIT	COL05				T:02659	not done 2009 n wells fargo rep was to cntct
7/19/2011	CIT	COL05				T:02659	us to gve him 4gvnss of prncple , upset w/ mod
7/19/2011	CIT	COL05				T:02659	denial n due to we not willn to gve hm 4gvnss
7/19/2011	NT	LMT				T:12472	b1 ci and asked to be xfr to lmt dept asked why in
7/19/2011	NT	LMT				T:12472	ref to communication between wells fargo and gmac
7/19/2011	NT	LMT				T:12472	about mod on his acct adv no communication was
7/19/2011	NT	LMT				T:12472	recieved according to the notes on file but wants
7/19/2011	NT	LMT				T:12472	further assistance from lmt xfr call john
7/19/2011	NT	LMT				T:12472	a/8975649
7/20/2011	CIT	INQ60				T:01226	064 DONE 07/20/11 BY TLR 01226
7/20/2011	CIT	INQ60				T:01226	TSK TYP 246-EXECUTIVE OFFIC

7/20/2011	CIT	INQ60	Doc 8676-8	Filed 06/01/15	Entered 06/01/15	064 closing cit 246 fwi--to meet the customer's
7/20/2011	CIT	INQ60		Exhibit 2	Pg 92 of 149	satisfaction. acct current and due for the
7/20/2011	CIT	INQ60				T:01226 8/1/11 pmt. tammyv 2365844
7/20/2011	CIT	INQ60				T:01226 064 closing cit 246--response to borrower re: gmac
7/20/2011	CIT	INQ60				T:01226 servicing the acct and delegation. we must
7/20/2011	CIT	INQ60				T:01226 respond to all servicing inquiries (including
7/20/2011	CIT	INQ60				T:01226 loan modification). adv of 11/2009 mod which
7/20/2011	CIT	INQ60				T:01226 reduced the interest rate to 1% fixed, adv
7/20/2011	CIT	INQ60				T:01226 unable to review current acct for loan mod but
7/20/2011	CIT	INQ60				T:01226 do not encourage them to become delq to gain
7/20/2011	CIT	INQ60				T:01226 assistance. also adv cannot alter programs
7/20/2011	CIT	INQ60				T:01226 064 new cit 246--recd req to correspond w/bwrs re:
7/20/2011	CIT	INQ60				T:01226 loan (recd frm manish/legal who recd from
7/20/2011	CIT	INQ60				T:01226 wells fargo). wells recd call to office of the
7/20/2011	CIT	INQ60				T:01226 president to direct gmac to grant a loan
7/20/2011	CIT	INQ60				T:01226 modification, req gmac contact to adv WF as
7/20/2011	CIT	INQ60				T:01226 investor cannot assist, tammyv 2365844
7/21/2011	DM					T:11829 B2 CI ADV TAD VI XREF WNTD TO KNOW IF WE REC
7/21/2011	DM					T:11829 NOTIFICATION FROM THE CORPORATE THAT THEY ARE GOIN
7/21/2011	DM					T:11829 TO REDUCE PRINCIPAL ADV THEY ARENT GOING TO SD HE
7/21/2011	DM					T:11829 IS GOING TO CALL THEM B/C THATS NOT WHAT THEY TOLD
7/21/2011	DM					T:11829 HIM
7/21/2011	DM					T:11829 ACTION/RESULT CD CHANGED FROM BRUN TO BRUN
7/21/2011	NT	LMT				T:11388 b2 ci re if we are being contatced by the
7/21/2011	NT	LMT				T:11388 investor re the principal reduction, adv of the
7/21/2011	NT	LMT				T:11388 latest note on the acct dated 07/20/11, that we
7/21/2011	NT	LMT				T:11388 had the loan mod in 11/2009 w/c reduced the rate
7/21/2011	NT	LMT				T:11388 to 1.00%, adv cannot currently review the acct for
7/21/2011	NT	LMT				T:11388 loan mod, b1 admant to talk to loss mit, xfer
7/21/2011	NT	LMT				T:11388 call-jonathan t/8976846
7/22/2011	DM					T:02659 IF RVWD PRNCPL RDCTN NOT A GRANTEED OPTN , HE
7/22/2011	DM					T:02659 ADVS HAS EMAILS FROM TREASURY SAYN WE HAVE TO N
7/22/2011	DM					T:02659 THT WE HAVE TO DO WAT INVSTR SAYS , ADVSD WE FLLW
7/22/2011	DM					T:02659 LEGAL G/L , HE ADVSD WILL CNTCT INVSTR N
7/22/2011	DM					T:02659 TREASURY , JCM 6428
7/22/2011	DM					T:02659 ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
7/22/2011	DM					T:02659 SW B2 , INQRD N CNFRMD NO CNTCT FROM INVSTR , HE
7/22/2011	DM					T:02659 ADVSD WE HAVE TO GVE HIM A PRNCPL RDCTN DUE TO
7/22/2011	DM					T:02659 TREASURY G/L SAYS WE HAVE TO N WE OVRLOOKD IT ON
7/22/2011	DM					T:02659 LST MOD , ADVS IT WAS NOT LOOKD AT DUE TO NOT AN

7/22/2011	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:02659	OPTN BCK 2009 N ADVSD HAS TO QUALIFY FOR MOD RVW N
7/22/2011	DM				Exhibit 2 Pg 93 of 149	T:02659	DEOSNT DUE TO INTRST RATE ALRDY AT 1% , N STILL
7/22/2011	DM					T:02659	ACTION/RESULT CD CHANGED FROM BRUN TO OAAI
7/22/2011	NT	LMT				T:12213	B2 called to ask for LM. Trnsfrd. Roberto 8977066.
7/29/2011	CIT	INQ60				T:01108	065 cit 246; callback #714-447-4207 kay f
7/29/2011	CIT	INQ60				T:01108	065 new cit 246; b2 called...said we were advised
7/29/2011	CIT	INQ60				T:01108	by treasury prior to mod in 2009 that we were
7/29/2011	CIT	INQ60				T:01108	to forgive debt...he is now requesting we
7/29/2011	CIT	INQ60				T:01108	forgive the entire princ bal due and allow him
7/29/2011	CIT	INQ60				T:01108	to pay only on the deferred amt of \$120K
7/29/2011	CIT	INQ60				T:01108	kay f x 2365567
8/2/2011	CIT	INQ60				T:01108	065 cit 246; 5:02pm ...left mess for b2 to return
8/2/2011	CIT	INQ60				T:01108	my call...left mess at hm # kay f x
8/2/2011	CIT	INQ60				T:01108	2365567
8/2/2011	CIT	INQ60				T:01226	065 cit 246--recd cl from b2 stated following up
8/2/2011	CIT	INQ60				T:01226	on our phone conversation from last week. adv
8/2/2011	CIT	INQ60				T:01226	did not speak with him last week, sent a
8/2/2011	CIT	INQ60				T:01226	letter, but have not spoken with him. sd he
8/2/2011	CIT	INQ60				T:01226	sopke with someone last week who was checking
8/2/2011	CIT	INQ60				T:01226	with investor on his inquiry. adv wld let kay
8/2/2011	CIT	INQ60				T:01226	know he called. tammyv 2365844
8/2/2011	CIT	INQ60				T:12733	066 DONE 08/02/11 BY TLR 12733
8/2/2011	CIT	INQ60				T:12733	TSK TYP 246-EXECUTIVE OFFIC
8/2/2011	CIT	INQ60				T:12733	066 Open and Close cit 246: b1 clld in; requested
8/2/2011	CIT	INQ60				T:12733	to talk to Tammy; xfer to Tammy
8/3/2011	CIT	INQ60				T:01108	065 DONE 08/03/11 BY TLR 01108
8/3/2011	CIT	INQ60				T:01108	TSK TYP 246-EXECUTIVE OFFIC
8/3/2011	CIT	INQ60				T:01108	065 closing cit 246; tt b1 this am. and advd him
8/3/2011	CIT	INQ60				T:01108	GMAC would not be forgiving the curr prin bal;
8/3/2011	CIT	INQ60				T:01108	he asked if we would pay for him to move, advd
8/3/2011	CIT	INQ60				T:01108	no, encouraged him to look for other housing
8/3/2011	CIT	INQ60				T:01108	if he continued to feel overwhelmed w/curr
8/3/2011	CIT	INQ60				T:01108	loan terms kay f x 2365567
8/5/2011	DM					T:00000	EARLY IND: SCORE 068 MODEL EI16C
8/9/2011	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
9/6/2011	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
10/5/2011	DM					T:00000	EARLY IND: SCORE 068 MODEL EI16C
10/6/2011	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
11/7/2011	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
12/6/2011	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628

1/4/2012	D28	12-12020-mg	Doc 8676-8	DT	8	Filed 06/01/15 Entered 06/01/15 17:43:47	BILLING STATEMENT FROM REPORT R628
2/6/2012	DMD					Exhibit 2 Pg 94 of 149	00/00/00 00:00:00
2/6/2012	DMD						00/00/00 00:00:00
2/6/2012	DMD					T:22222	02/04/12 09:28:11 Promise to Pay
2/7/2012	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
2/10/2012	CIT	INQ95				T:22733	068 new cit 251 sent email for assistance re
2/10/2012	CIT	INQ95				T:22733	dispute on the deferred prin bal when loan was
2/10/2012	CIT	INQ95				T:22733	modified. will call hp# for updates. jenny m
2/10/2012	CIT	INQ95				T:22733	8927043
2/10/2012	CIT	INQ95				T:22733	067 DONE 02/10/12 BY TLR 22733
2/10/2012	CIT	INQ95				T:22733	TSK TYP 250-TEAM LEAD ONLY:
2/10/2012	CIT	INQ95				T:22733	067 cont.. closing cit 250 adv the docs dated
2/10/2012	CIT	INQ95				T:22733	11/10/09 was only a disclosure for him to have
2/10/2012	CIT	INQ95				T:22733	info re deferred pmt. b1 also disputing the
2/10/2012	CIT	INQ95				T:22733	fees collected from him when acct was
2/10/2012	CIT	INQ95				T:22733	modified, sd per gov't guidelines there shld
2/10/2012	CIT	INQ95				T:22733	not be any fee for loan mod. adv will frwd
2/10/2012	CIT	INQ95				T:22733	info to right dept to look into further and he
2/10/2012	CIT	INQ95				T:22733	will be notified for updates. jenny m 8927043
2/10/2012	CIT	INQ95				T:22733	067 cont..closing cit 250 and he had it all
2/10/2012	CIT	INQ95				T:22733	notarized, sd it is unlawful for us to modify
2/10/2012	CIT	INQ95				T:22733	the acct multiple times, sd we sent him loan
2/10/2012	CIT	INQ95				T:22733	mod docs that indicates prin bal is \$63272.87
2/10/2012	CIT	INQ95				T:22733	and he signed it, sd he again rcvd loan mod
2/10/2012	CIT	INQ95				T:22733	docs that indicates the 120k deferred amt
2/10/2012	CIT	INQ95				T:22733	after. sd he also rcvd loan mod docs dated
2/10/2012	CIT	INQ95				T:22733	11/10/09 advising deferred amt 25k,
2/10/2012	CIT	INQ95				T:22733	067 closing cit 250 tt b1 inq re settlement
2/10/2012	CIT	INQ95				T:22733	announced by the government, adv we plane to
2/10/2012	CIT	INQ95				T:22733	fully comply w/ it and we actively engaged in
2/10/2012	CIT	INQ95				T:22733	reviewing the complex details of the agreement
2/10/2012	CIT	INQ95				T:22733	and will proactively reach out to those cust
2/10/2012	CIT	INQ95				T:22733	who may be eligible for assistance. b2
2/10/2012	CIT	INQ95				T:22733	disputing the loan mod completd on the acct,
2/10/2012	CIT	INQ95				T:22733	sd we sen him several loan mod docs to sign
2/10/2012	NT	AGINQ				T:22733	b2 called to question the details of the AG
2/10/2012	NT	AGINQ				T:22733	Settlement. adv we plan to fully comply w/ the
2/10/2012	NT	AGINQ				T:22733	settlement and We are actively engaged in
2/10/2012	NT	AGINQ				T:22733	reviewing the complex details of the agreement and
2/10/2012	NT	AGINQ				T:22733	will proactively reach out to those customers who

2/10/2012	NT	ASINO	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15	T:22733	may be eligible for assistance. jenny m 8927043
2/10/2012	CIT	COL64			Exhibit 2	Pg 95 of 149	T:31165	067 cont.. about this mod fee & error that was
2/10/2012	CIT	COL64					T:31165	made on mod process, b1 wants to talk w/ a
2/10/2012	CIT	COL64					T:31165	sup. thanks! - AdeL g8412567
2/10/2012	CIT	COL64					T:31165	067 cont.. a record of it, adv he can send a ltr
2/10/2012	CIT	COL64					T:31165	of intent to cc corr w/ copy of the chk for
2/10/2012	CIT	COL64					T:31165	research, also sd he clld the investor & was
2/10/2012	CIT	COL64					T:31165	told that he shld qualify for prin reduction &
2/10/2012	CIT	COL64					T:31165	wants us to remove the balloon pmt of 120k for
2/10/2012	CIT	COL64					T:31165	he cant afford it, complaining also about the
2/10/2012	CIT	COL64					T:31165	4 mod agreement he rcvd when it shld only be
2/10/2012	CIT	COL64					T:31165	one, sd he already contacted the treasury
2/10/2012	CIT	COL64					T:31165	067 new cit 250 tt b2 inquiring about the
2/10/2012	CIT	COL64					T:31165	settlement program, wants to check if how he
2/10/2012	CIT	COL64					T:31165	can benefit, also complaining w/ the mod fee
2/10/2012	CIT	COL64					T:31165	of \$600, sd there shld be no fee on mod, adv
2/10/2012	CIT	COL64					T:31165	there is really no fee, sd it was mailed
2/10/2012	CIT	COL64					T:31165	together w/ the mtg fee, tried to verify the
2/10/2012	CIT	COL64					T:31165	exact amt & date on when it was sent, sd he
2/10/2012	CIT	COL64					T:31165	dont have the papers in front of him bt he got
2/10/2012	NT	COL					T:31165	b2 ci concerned w/ the ph calls rcvd few days ago,
2/10/2012	NT	COL					T:31165	adv it was a pmt reminder & can disregard since
2/10/2012	NT	COL					T:31165	pmt is posted AdeL g8142567
2/15/2012	CIT	INQ95					T:12571	070 cont... and advised them to complete the new
2/15/2012	CIT	INQ95					T:12571	one as the last one was void. h/o disputes &
2/15/2012	CIT	INQ95					T:12571	he wants us to cancel debt for the UPB. advsd
2/15/2012	CIT	INQ95					T:12571	not possible. wants to have issue escalated.
2/15/2012	CIT	INQ95					T:12571	advsd will reqst for a call back frm a
2/15/2012	CIT	INQ95					T:12571	manager, 7144474207. \ tristanl. 8927043
2/15/2012	CIT	INQ95					T:12571	070 cont... advsd per email rcvd that the loan
2/15/2012	CIT	INQ95					T:12571	modification was completed and there is
2/15/2012	CIT	INQ95					T:12571	nothing to research regarding the
2/15/2012	CIT	INQ95					T:12571	modification. Per notes on 12/4/09 it advises
2/15/2012	CIT	INQ95					T:12571	what the fees are for. Also that modification
2/15/2012	CIT	INQ95					T:12571	was denied as we completed the modification
2/15/2012	CIT	INQ95					T:12571	incorrectly and voided the mod. We then sent
2/15/2012	CIT	INQ95					T:12571	out another package ...
2/15/2012	CIT	INQ95					T:12571	070 new cit 250. manager call back \ tt b2 re
2/15/2012	CIT	INQ95					T:12571	fees collected from him when the account was
2/15/2012	CIT	INQ95					T:12571	modified as he is claiming he should not pay

2/15/2012	CIT	INQ95	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:12571	anything for loan modification per government
2/15/2012	CIT	INQ95		Exhibit 2	Pg 96 of 149	T:12571	guidelines. He is also disputing the deferred
2/15/2012	CIT	INQ95				T:12571	principal balance of \$120000.00 as he signed
2/15/2012	CIT	INQ95				T:12571	the loan modification agreement document
2/15/2012	CIT	INQ95				T:12571	indicating the new prin bal was \$63272.87 ...
2/15/2012	CIT	INQ95				T:12571	069 DONE 02/15/12 BY TLR 12571
2/15/2012	CIT	INQ95				T:12571	TSK TYP 250-TEAM LEAD ONLY:
2/15/2012	CIT	INQ95				T:12571	069 cont... and advised them to complete the new
2/15/2012	CIT	INQ95				T:12571	one as the last one was void. h/o disputes &
2/15/2012	CIT	INQ95				T:12571	he wants us to cancel debt for the UPB. advsd
2/15/2012	CIT	INQ95				T:12571	not possible. wants to have issue escalated.
2/15/2012	CIT	INQ95				T:12571	advsd will reqst for a call back frm a
2/15/2012	CIT	INQ95				T:12571	manager, 7144474207. \ tristanl. 8927043
2/15/2012	CIT	INQ95				T:12571	069 cont... advsd per email rcvd that the loan
2/15/2012	CIT	INQ95				T:12571	modification was completed and there is
2/15/2012	CIT	INQ95				T:12571	nothing to research regarding the
2/15/2012	CIT	INQ95				T:12571	modification. Per notes on 12/4/09 it advises
2/15/2012	CIT	INQ95				T:12571	what the fees are for. Also that modification
2/15/2012	CIT	INQ95				T:12571	was denied as we completed the modification
2/15/2012	CIT	INQ95				T:12571	incorrectly and voided the mod. We then sent
2/15/2012	CIT	INQ95				T:12571	out another package ...
2/15/2012	CIT	INQ95				T:12571	069 closing cit 250. tt b2 re fees collected from
2/15/2012	CIT	INQ95				T:12571	him when the account was modified as he is
2/15/2012	CIT	INQ95				T:12571	claiming he should not pay anything for loan
2/15/2012	CIT	INQ95				T:12571	modification per government guidelines. He is
2/15/2012	CIT	INQ95				T:12571	also disputing the deferred principal balance
2/15/2012	CIT	INQ95				T:12571	of \$120000.00 as he signed the loan
2/15/2012	CIT	INQ95				T:12571	modification agreement document indicating the
2/15/2012	CIT	INQ95				T:12571	new principal balance was \$63272.87 ...
2/15/2012	CIT	INQ75				T:22746	069 new cit 250-b2 ci to inq abt ph call.,adv
2/15/2012	CIT	INQ75				T:22746	nothing's noted., inq abt mod research., adv
2/15/2012	CIT	INQ75				T:22746	of outstanding workorder,adv can just note on
2/15/2012	CIT	INQ75				T:22746	fyi for sup to call him bak, asked to speak w/
2/15/2012	CIT	INQ75				T:22746	avail sup, thanks oliver.y8412691
2/15/2012	NT	LMT				T:05063	b1 ci to request an update on the reserch of the
2/15/2012	NT	LMT				T:05063	principal balance after the modification. isis m
2/15/2012	NT	LMT				T:05063	8977056
2/16/2012	CIT	INQ70				T:19595	071 DONE 02/16/12 BY TLR 19595
2/16/2012	CIT	INQ70				T:19595	TSK TYP 251-RUSH COACHLINE
2/16/2012	CIT	INQ70				T:19595	071 new/closing cit 251; called b1 back to advs

2/16/2012	CIT	INQ70	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	Exhibit E to
2/16/2012	CIT	INQ70			Exhibit 2	Pg 97 of 149	that I have reviewed and discussed his issue and we are not going to be able to make any
2/16/2012	CIT	INQ70					T:19595 changes to the terms of the mod, he must await
2/16/2012	CIT	INQ70					T:19595 the settlemnt or send us in a written request
2/16/2012	CIT	INQ70					T:19595 for information lindad7545
2/16/2012	CIT	INQ70					T:19595 070 DONE 02/16/12 BY TLR 19595
2/16/2012	CIT	INQ70					T:19595 TSK TYP 250-TEAM LEAD ONLY:
2/16/2012	CIT	INQ70					T:19595 070 closing cit 250; spoke at length with b1
2/16/2012	CIT	INQ70					T:19595 concerning his questioning the loan
2/16/2012	CIT	INQ70					T:19595 modification and the deferrment, tried to
2/16/2012	CIT	INQ70					T:19595 explain that we did not charge a fee and that
2/16/2012	CIT	INQ70					T:19595 the terms were per investor and fed guidelines
2/16/2012	CIT	INQ70					T:19595 as he was told in prior letter from VOC, advsd
2/16/2012	CIT	INQ70					T:19595 he will recv a call back regarding his issue,
2/16/2012	CIT	INQ70					T:19595 lindad7545
2/16/2012	NT	INQ					T:08176 b2 ci to rqst info from the call from the managaer
2/16/2012	NT	INQ					T:08176 that he request so i explain that this ptocess its
2/16/2012	NT	INQ					T:08176 gonna be dobe 02/16/12 marianae*8406033
2/16/2012	CIT	INQ95					T:22733 068 DONE 02/16/12 BY TLR 22733
2/16/2012	CIT	INQ95					T:22733 TSK TYP 251-RUSH COACHLINE
2/16/2012	CIT	INQ95					T:22733 068 closing cit 251 issue elevated to mngr under
2/16/2012	CIT	INQ95					T:22733 cntl#70. jenny m 8927043
2/22/2012	NT	AGINQ					T:23021 b2 ci initially inquired abt AG Settlement,advsd
2/22/2012	NT	AGINQ					T:23021 website www.nationalmortgagesettlement.com
2/22/2012	NT	AGINQ					T:23021 ,website specifically established for information
2/22/2012	NT	AGINQ					T:23021 regarding the settlement,adsvd GMAC Mortgage will
2/22/2012	NT	AGINQ					T:23021 reach out to borrowers that may qualify for the
2/22/2012	NT	AGINQ					T:23021 consumer relief funds in the coming weeks,angela j
2/22/2012	NT	AGINQ					T:23021 8412694
2/22/2012	NT	AGINQ					T:22746 b2 ci to inq abt settlement status and details if
2/22/2012	NT	AGINQ					T:22746 and how it would benefit him., (verified on
2/22/2012	NT	AGINQ					T:22746 "settlement" and he's not talking abt the atty
2/22/2012	NT	AGINQ					T:22746 general settlement recently rolled out on news
2/22/2012	NT	AGINQ					T:22746 last wk)., adv We plan to fully comply with the
2/22/2012	NT	AGINQ					T:22746 settlement. We are actively engaged in reviewing
2/22/2012	NT	AGINQ					T:22746 the complex details of the agreement and will
2/22/2012	NT	AGINQ					T:22746 proactively reach out to those customers who may
2/22/2012	NT	AGINQ					T:22746 be eligible for assistance gave # and xferd to
2/22/2012	NT	AGINQ					T:22746 coll as he pertains to settlement nmade avail
2/22/2012	NT	AGINQ					T:22746 months ago., oliver.y8412691

2/23/2012	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:11134	SEE NOTES CNTL 72&73 - VIRIC/8921357
2/23/2012	DM			Exhibit 2	Pg 98 of 149	T:11134	ACTION/RESULT CD CHANGED FROM BRSS TO NOTE
2/23/2012	CIT	COL85				T:11134	073 New cit 940. ttb2, pls call at home phone #
2/23/2012	CIT	COL85				T:11134	anytime. Adz b1 taht gmac modified loan under
2/23/2012	CIT	COL85				T:11134	last agreement signed and notarized, adv that
2/23/2012	CIT	COL85				T:11134	last agreement voided the 3 different
2/23/2012	CIT	COL85				T:11134	agreements that were sent before. B1 did not
2/23/2012	CIT	COL85				T:11134	agree with this and req to speak to a manager
2/23/2012	CIT	COL85				T:11134	as he wants us to honor the 1st agreement sent
2/23/2012	CIT	COL85				T:11134	on 9/1/09. ViriC/8921357
2/23/2012	CIT	COL85				T:11134	072 DONE 02/23/12 BY TLR 11134
2/23/2012	CIT	COL85				T:11134	TSK TYP 940-TEAM LEAD ELEVA
2/23/2012	CIT	COL85				T:11134	072 ...modified the loan under those terms. B1 req
2/23/2012	CIT	COL85				T:11134	to have the call further elevated, opened
2/23/2012	CIT	COL85				T:11134	manager callback and adz of tat. ViriC/8921357
2/23/2012	CIT	COL85				T:11134	072 Open and close cit 940. Called 7144474207 at
2/23/2012	CIT	COL85				T:11134	5:47 pm CST and spoke w/b2, asked if he had
2/23/2012	CIT	COL85				T:11134	addtl concerns, adv b2 that mod had to be
2/23/2012	CIT	COL85				T:11134	reset 4 times and GMAC will go over the last
2/23/2012	CIT	COL85				T:11134	agreement. adz that the first agreements were
2/23/2012	CIT	COL85				T:11134	not including the balloon pmt and it was
2/23/2012	CIT	COL85				T:11134	finally included on the one sent 11/23/09, adz
2/23/2012	CIT	COL85				T:11134	b1 that since he signed tis agreement we
2/23/2012	DM					T:20745	TTB2 WHO IS INQ RGRDNG ISSUE PREVIOUSLY ELEVATED
2/23/2012	DM					T:20745	RGRDNG LOAN MOD BACK IN 2009. CUST COMPLAINS
2/23/2012	DM					T:20745	RGRDNG UPB. CUST SATTED THAT HE HAS BEEN HANDLING
2/23/2012	DM					T:20745	SOME QUESTIONS WITH ATTRNY GNRL AND I OFFRD
2/23/2012	DM					T:20745	SEVERAL TIMES TO ELEVATE ISSUE TO CHECK
2/23/2012	DM					T:20745	INFORMATION WITH TEAM LEADS AND
2/23/2012	DM					T:20745	ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
2/23/2012	DM					T:20745	MANAGEMENT LEVEL. CUST INQIRD RGRDNG MY OPINION ON
2/23/2012	DM					T:20745	THIS MATTER FOR SEVERAL MOD AGREEMENTS SENT, I
2/23/2012	DM					T:20745	INFORMD GMAC ATTATCH TO LAST AGREEMENT SIGNED AND
2/23/2012	DM					T:20745	APPLD. CUST ENDED CALL W/O ELEVATION. RICHARD
2/23/2012	DM					T:20745	A/8406153
2/23/2012	DM					T:20745	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
2/23/2012	DM					T:20745	OCCUPANCY_OBTAINED
2/23/2012	DM					T:20745	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
2/23/2012	NT	LMT				T:18765	b2 ci re the modification tht was done on the
2/23/2012	NT	LMT				T:18765	acct. adv tht we do plan to comply bt are rev the

2/23/2012	NT	LMT	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:18765 details xfr to loss mit-daomay4099
2/23/2012	NT	LMT			Exhibit 2	Pg 99 of 149	b2 ci sd he had all the original modification
2/23/2012	NT	LMT					T:08307 documents and sd we messed up w/ the docu and he
2/23/2012	NT	LMT					T:08307 was not advised of the changes; refer to loss mit.
2/23/2012	NT	LMT					T:08307 call xfrd. maya8412543
2/24/2012	DM						T:26518 SEE CNTL#073 ALEXD2365289
2/24/2012	DM						T:26518 ACTION/RESULT CD CHANGED FROM NOTE TO NOTE
2/24/2012	CIT	COL01					T:26518 073 DONE 02/24/12 BY TLR 26518
2/24/2012	CIT	COL01					T:26518 TSK TYP 940-TEAM LEAD ELEVA
2/24/2012	CIT	COL01					T:26518 073 closing cit 940- contact b1, discussed loan
2/24/2012	CIT	COL01					T:26518 modification documents, adv most recent signed
2/24/2012	CIT	COL01					T:26518 documents were how loan would be modified, adv
2/24/2012	CIT	COL01					T:26518 by signing he agreed to those terms in the
2/24/2012	CIT	COL01					T:26518 most recent mod document, alexd235289
2/27/2012	NT	INQ					T:23752 b1 ci re ag settlement provide info..AnnQ*8412394
2/29/2012	CIT	COL13					T:02055 074 New CIT 990 - Item forwarded to
2/29/2012	CIT	COL13					T:02055 Correspondence for review
2/29/2012	CIT	COL13					T:02055 Imaged as corr,Ksteimel4673
3/5/2012	NT	FYI					T:11716 Recd a cld transfer w/b2 on the line.b2 sts he has
3/5/2012	NT	FYI					T:11716 sent several complaints to different agencies
3/5/2012	NT	FYI					T:11716 concerning the modification that he was apprvd
3/5/2012	NT	FYI					T:11716 for.b2 had various concerns including that he sts
3/5/2012	NT	FYI					T:11716 we snt fcl notices when he was current,that the
3/5/2012	NT	FYI					T:11716 prop is under water and we will not lower princ,
3/5/2012	NT	FYI					T:11716 that he has snt dozens of notices that we said we
3/5/2012	NT	FYI					T:11716 never recd when he has fax confs and certf
3/5/2012	NT	FYI					T:11716 mail.before cld addr concerns b2 sts he has
3/5/2012	NT	FYI					T:11716 already heard the ans before and has another call
3/5/2012	NT	FYI					T:11716 on his line and needed to go.encouraged b2 to cll
3/5/2012	NT	FYI					T:11716 bk for assist.lsmith 2276
3/5/2012	DM						T:23357 ADDITION TO PREV NOTE... ACCIDENTLY HIT XFER
3/5/2012	DM						T:23357 BUTTON WHEN GETTING SUP LINE...
3/5/2012	DM						T:23357 ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
3/5/2012	DM						T:23357 INB CALL TT BR2.. CST WANTED TO SPEAK TO SOMEONE
3/5/2012	DM						T:23357 ABOUT MOD THT WAS DONE IN 2009... HE STATED WE
3/5/2012	DM						T:23357 HAVE TO HONOR THE 1ST MOD THAT WAS DONE.. ADV
3/5/2012	DM						T:23357 THERE WS INFO THAT WAS INCORRECT.. ADV WILL XFER
3/5/2012	DM						T:23357 TO SUP FOR ASSISTANCE...
3/5/2012	DM						T:23357 ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
3/5/2012	DM						T:23357 LOSS_MIT_OPTIONS/HAMP_DISCUSSED

3/5/2012	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:23357	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
3/5/2012	DM			Exhibit 2	Pg 100 of 149	T:23357	OCCUPANCY_OBTAINED
3/5/2012	DM					T:23357	ACTION/RESULT CD CHANGED FROM NOTE TO OAAI
3/5/2012	NT	LMT				T:15420	B2 CI REGARDING SENT DOCUMENTATION TO CORRECT THE
3/5/2012	NT	LMT				T:15420	MOD AGREEMENT, STATED THAT THE PRINCIPAL BALANCE
3/5/2012	NT	LMT				T:15420	WAS NEVER CHANGED AND THERE IS A BALLOON PMT FOR
3/5/2012	NT	LMT				T:15420	\$120,000.00, XFER TO LM FOR FURTHER ASISTANCE. YET
3/5/2012	NT	LMT				T:15420	A/8406236
3/5/2012	NT	INQ				T:03084	b1 ci re sent 2 written reqs for a writedown also
3/5/2012	NT	INQ				T:03084	the one he sent with his last pymnt and wants to
3/5/2012	NT	INQ				T:03084	make sure we received them. adv received the prev
3/5/2012	NT	INQ				T:03084	ones and are being reviewed, also adv the pymnt
3/5/2012	NT	INQ				T:03084	was just received today so we will be processing
3/5/2012	NT	INQ				T:03084	the req.
3/5/2012	NT	INQ				T:03084	dylan c 3084
3/6/2012	DM					T:14026	TT B2. SD THAT ON MOD ON 2009 ON 1ST DOCS WERE
3/6/2012	DM					T:14026	CORRECT THAT THE HOME IS UNDERWATER. SD AFTERWARDS
3/6/2012	DM					T:14026	THERE IS CHANGES W/O HIS KNOWLEDGE THERE IS AN
3/6/2012	DM					T:14026	ADDED 120, 000. SD WE DIDNT SEND ANY DOCS THAT THE
3/6/2012	DM					T:14026	PMTS WAS CHNGED. SD THAT UNDER THE MOD DONE BEING
3/6/2012	DM					T:14026	UNDERWATER. ADV THAT
3/6/2012	DM					T:14026	ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
3/6/2012	DM					T:14026	THE MOD WILL NOT BE EXECUTED ON THE ACCT IF HE DNT
3/6/2012	DM					T:14026	AGREE TO THAT. ADV THAT THE LTR HE HAVE SENT IN IS
3/6/2012	DM					T:14026	ALREADY ON THE PROCESS OF THE REV FOR THE
3/6/2012	DM					T:14026	CLARIFICATION FOR MOD. ADV CAN CB FOR THE UPDATES.
3/6/2012	DM					T:14026	NERIN 8412439
3/6/2012	DM					T:14026	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
3/6/2012	DM					T:14026	LOSS_MIT_OPTIONS/HAMP_DISCUSSED
3/6/2012	DM					T:14026	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
3/6/2012	DM					T:14026	OCCUPANCY_OBTAINED
3/6/2012	DM					T:14026	ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
3/6/2012	DM					T:22267	TT B2, SAID HE WAS TRANSFERRED TO US. SAID WE
3/6/2012	DM					T:22267	DENIED LOAN MOD. SAID THERE WERE SOME VIOLATION
3/6/2012	DM					T:22267	HAD DONE. SAID YEAR AFTER WE DRAW UP THE FIRST
3/6/2012	DM					T:22267	MOD. SAID SENT NOTORIZED AND CERTIFIED MOD. SAID
3/6/2012	DM					T:22267	WE CANNOT REPRHASE. SEND DOCS THAT WE SENT HIM HE
3/6/2012	DM					T:22267	NOTARIZED IT AND
3/6/2012	DM					T:22267	ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
3/6/2012	DM					T:22267	SENT TO US. SAID HE WAS ADV THAT LOAN IS UNDER

3/6/2012	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:22267	WATER SAID NOT MISSING SINGLE PMTS. AUGUST 08,
3/6/2012	DM			Exhibit 2	Pg 101 of 149	T:22267	2009. ADV THAT WE ACCOUNT IS MODIFIED IN 2009.
3/6/2012	DM					T:22267	CUST IS COMPLAINIUNG BECAUSE HE ALREADY SENT DOCS
3/6/2012	DM					T:22267	FOR MOD. COMPLAINING BECAUSE HE SENT NOTARIZED
3/6/2012	DM					T:22267	DOCS
3/6/2012	DM					T:22267	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
3/6/2012	DM					T:22267	AND WE CHANGE THE CONTENT AS HE SAID. ADV WORK
3/6/2012	DM					T:22267	ORDER AND ADV NOTIFICATION. CUST ASKED FOR LOSS
3/6/2012	DM					T:22267	MIT. GIVEN CONTACT NUMBER AND HOURS OF OPERATION.
3/6/2012	DM					T:22267	TRANSFERRED CALL. ROBERTSOND 8412534
3/6/2012	DM					T:22267	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
3/6/2012	DM					T:22267	OCCUPANCY_OBTAINED
3/6/2012	DM					T:22267	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
3/6/2012	NT	LMT				T:22299	B1 called to question the details of the AG
3/6/2012	NT	LMT				T:22299	Settlement adv e plan to fully comply with the
3/6/2012	NT	LMT				T:22299	settlement. We are actively engaged in reviewing
3/6/2012	NT	LMT				T:22299	the complex details of the agreement and will
3/6/2012	NT	LMT				T:22299	proactively reach out to those customers who may
3/6/2012	NT	LMT				T:22299	be eligible for assistance. adv loan mod but
3/6/2012	NT	LMT				T:22299	decline since there was an error in the loan mod
3/6/2012	NT	LMT				T:22299	agreement ,verify info,inq he has submit req on
3/6/2012	NT	LMT				T:22299	this adv adv wo open but 1b req more info xfr to
3/6/2012	NT	LMT				T:22299	lmt -GraceT8412677
3/6/2012	CIT	INQ60				T:01226	075 new cit 242--cfpb complaint and request for
3/6/2012	CIT	INQ60				T:01226	first set of docs to stand since only signed
3/6/2012	CIT	INQ60				T:01226	loan for \$63,000..stastes not informed of
3/6/2012	CIT	INQ60				T:01226	changes as would not have agreed? tammyv
3/6/2012	CIT	INQ60				T:01226	2365844
3/6/2012	NT	VOC				T:26437	rcvd CFPB inqry. fwded to T Versluis to hndl.
3/6/2012	NT	VOC				T:26437	lindseye5165
3/6/2012	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
3/7/2012	CIT	INQ30				T:13567	074 DONE 03/07/12 BY TLR 13567
3/7/2012	CIT	INQ30				T:13567	TSK TYP 228-DEFAULT CORRESP
3/7/2012	CIT	INQ30				T:13567	074 closing cit 228- mailed ltr re loan mod
3/7/2012	CIT	INQ30				T:13567	completed 11/09, unable to alter terms. opened
3/7/2012	CIT	INQ30				T:13567	rqst for loan mod docs, incl: loan mod
3/7/2012	CIT	INQ30				T:13567	agreement. sent for imaging. dbuxton5483
3/7/2012	CIT	INQ30				T:13567	077 B1 cld, advised will mail financial package
3/7/2012	CIT	INQ30				T:13567	information. Provided expectations.
3/7/2012	CIT	INQ30				T:21679	076 new cit 109 corr rcvd

3/7/2012	CIT	INQ60	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:01226	ask him to bwr
3/8/2012	NT	AGINQ		Exhibit 2	Pg 102 of 149	T:233149	b2 ci re the settlement; we plan to fully comply
3/8/2012	NT	AGINQ				T:22375	with the settlement. We are actively engaged in
3/8/2012	NT	AGINQ				T:22375	reviewing the complex details of the agreement and
3/8/2012	NT	AGINQ				T:22375	will proactively reach out to those customers who
3/8/2012	NT	AGINQ				T:22375	may be eligible for assistance. marlon l. 8412679
3/8/2012	NT	CIT				T:26315	CIT 155 - LM package sent
3/9/2012	CIT	EOY50				T:01475	077 DONE 03/09/12 BY TLR 01475
3/9/2012	CIT	EOY50				T:01475	TSK TYP 155-CC TRACK - LM F
3/9/2012	CIT	EOY50				T:01475	077 Closing CIT 155
3/9/2012	CIT	INQ95				T:13743	078 DONE 03/09/12 BY TLR 13743
3/9/2012	CIT	INQ95				T:13743	TSK TYP 250-TEAM LEAD ONLY:
3/9/2012	CIT	INQ95				T:13743	078 closing cit 250 tt b2 re doc that prev sent,
3/9/2012	CIT	INQ95				T:13743	the letter that was sent to hima nd settlement
3/9/2012	CIT	INQ95				T:13743	agreement,...adv b2 that an open work order is
3/9/2012	CIT	INQ95				T:13743	already on the acc and adv in fo on letter and
3/9/2012	CIT	INQ95				T:13743	b2 for settlement prog, adv that prog is still
3/9/2012	CIT	INQ95				T:13743	being worked on.//katrinad,8927041
3/9/2012	CIT	COL64				T:22299	078 fyi to cit 250.didnt consider prop under water
3/9/2012	CIT	COL64				T:22299	& we ner address his concern & b1 said issue
3/9/2012	CIT	COL64				T:22299	has been fowrded to atty gen since we dont
3/9/2012	CIT	COL64				T:22299	response on his req adv there are guidelines
3/9/2012	CIT	COL64				T:22299	for loan mod xfr to sup _GraceT8412677
3/9/2012	CIT	COL64				T:22299	078 new cit 250.B2 ci re docs sent that prop is
3/9/2012	CIT	COL64				T:22299	under water & he send docs for review adv we
3/9/2012	CIT	COL64				T:22299	recv the docs adv as per noted 03/07/12,loan
3/9/2012	CIT	COL64				T:22299	mod completed 11/09, unable to alter terms.
3/9/2012	CIT	COL64				T:22299	inq loan mod agrreement was altered,voided the
3/9/2012	CIT	COL64				T:22299	3 diff agreements that was sent & he was
3/9/2012	CIT	COL64				T:22299	recvng fcl notices when he never defaulted on
3/9/2012	CIT	COL64				T:22299	his loan ..cont//gracet8412677
3/9/2012	DM					T:18461	B2 CI ASKED IF ISSUE HAS BEEN RESOLVED, ADV LETTER
3/9/2012	DM					T:18461	WAS SENT IN RESPONSE TO HIS CONCERN. ADV DON'T
3/9/2012	DM					T:18461	HAVE LTTR ON SYSTEM. ADV NOT THE ORIGINAL SERVICER
3/9/2012	DM					T:18461	AND HAS JUST BEEN XFERRED TO GMAC. MAYG 8412713
3/9/2012	DM					T:18461	ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
3/9/2012	DM					T:18461	OCCUPANCY_OBTAINED
3/9/2012	DM					T:18461	ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
3/9/2012	NT	LMT				T:08190	b2 ci inq about mod process he sd ther
3/9/2012	NT	LMT				T:08190	was a violation on mod cx sent in some paperwork

3/9/2012	NT	LMT	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	Exhibit 2	Exhibit E to
3/9/2012	NT	LMT					on feb the 26th and want to know the update of his
3/9/2012	NT	AGINQ					reqst call xferd to lmt crisz8406019
3/9/2012	NT	AGINQ				T:22375	b2 ci again re the settlement; adv we are still
3/9/2012	NT	AGINQ				T:22375	working in regards with the guidelines of the
3/9/2012	NT	AGINQ				T:22375	program and will proactively reach out to those
3/9/2012	NT	AGINQ				T:22375	customers who may be eligible for assistance. No
3/9/2012	NT	AGINQ				T:22375	financial hardship, main concern is the property
3/9/2012	NT	AGINQ				T:22375	value; adv to allow time re the settlement,
3/9/2012	NT	AGINQ				T:22375	marlon l. 8412679
3/12/2012	CIT	INQ95				T:08082	079 adding cit 942 b1 said we should send response
3/12/2012	CIT	INQ95				T:08082	to consumer protection agency. myra m 8412651
3/12/2012	CIT	INQ95				T:08082	079 fyi cit 942 b1 asked issue to be elevated. b1
3/12/2012	CIT	INQ95				T:08082	adz he signed the most recent mod docs but he
3/12/2012	CIT	INQ95				T:08082	was in the hospital, b1 said he it was a
3/12/2012	CIT	INQ95				T:08082	violation. kindly call b1 at 7144474207.
3/12/2012	CIT	INQ95				T:08082	thanks! myra m 8412611
3/12/2012	CIT	INQ95				T:08082	079 adding cit 942. per b1 he req this in the past
3/12/2012	CIT	INQ95				T:08082	and is req for action in using the initial
3/12/2012	CIT	INQ95				T:08082	loan mod agreement. myra m 8412611
3/12/2012	CIT	INQ95				T:08082	079 New cit 942. Elevated Issue. b1 called to adz
3/12/2012	CIT	INQ95				T:08082	he has letter from pamela d. harris ofc.
3/12/2012	CIT	INQ95				T:08082	attorney general from California. and letter
3/12/2012	CIT	INQ95				T:08082	from margie marciano- treasury dept. b1
3/12/2012	CIT	INQ95				T:08082	concerned abt loan modification documents he
3/12/2012	CIT	INQ95				T:08082	said were altered. b1 said the docs were
3/12/2012	CIT	INQ95				T:08082	modified w/o his knowledge,per b1 63k was
3/12/2012	CIT	INQ95				T:08082	correct calc for pb.
3/12/2012	NT	AGINQ				T:11209	b2 ci re the prin reduction offered in settlemnt
3/12/2012	NT	AGINQ				T:11209	and the letter send,adv that still working how can
3/12/2012	NT	AGINQ				T:11209	implement the prog and if eligible will call or
3/12/2012	NT	AGINQ				T:11209	include info in mas.inq re the letter sent.adv
3/12/2012	NT	AGINQ				T:11209	will be recvng response in writing.ellen m
3/12/2012	NT	AGINQ				T:11209	8412578
3/13/2012	DM					T:18466	TT B2 CI RE PRIN REDUCTION. APOLOGIZE. ADV NO MOD
3/13/2012	DM					T:18466	SINCE ACCT HS 1% INT RATE. ADV NOTES ON THE ACCT,
3/13/2012	DM					T:18466	ADV CONCERN RE PRIN RDUCTION WS ADDRSED. ADV REFI,
3/13/2012	DM					T:18466	SD NO. ADV HHF,PROVIDE WEB AND PH#. ASKIN RE STLMT
3/13/2012	DM					T:18466	FOR THE GOV, ADV WE ARE WORKNG W/ REGARDS THE
3/13/2012	DM					T:18466	GUIDELINES OF
3/13/2012	DM					T:18466	ACTION/RESULT CD CHANGED FROM OAAI TO BRSS

3/13/2012	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:18466	THE PROG AND WIL REACH OUT FOR THOSE WHO ARE
3/13/2012	DM			Exhibit 2	Pg 104 of 149	T:18466	ELGBLE FOR ASSSTNCE. ADV NOTES AGINQ AND ADV
3/13/2012	DM					T:18466	INFO.SD OK. DISPUTING RE MOD WAY BACK 08/2009 ADV
3/13/2012	DM					T:18466	IT WS CORRECTED ALREADY, ADV DOCS WAS CORRECTED W/
3/13/2012	DM					T:18466	UPB OF 120000,ADV MAY SND PERM MOD AGRMNT W/ GMAC
3/13/2012	DM					T:18466	SIG FOR CLARIFCTION,SD NO.
3/13/2012	DM					T:18466	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
3/13/2012	DM					T:18466	SD JUST WNT TO NOTIFY US,SD DNT WNT MOD AND JUST
3/13/2012	DM					T:18466	NEED PRIN RDCTION NOT MOD.MARYANNC8412562
3/13/2012	DM					T:18466	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
3/13/2012	DM					T:18466	OCCUPANCY_OBTAINED
3/13/2012	DM					T:18466	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
3/13/2012	NT	LMT				T:18692	b2 ci re prin reduction prog,adv b1 no mod opt
3/13/2012	NT	LMT				T:18692	are avaiable since he already has 1% int rate and
3/13/2012	NT	LMT				T:18692	may look for spo if he cant make the pmt. b1
3/13/2012	NT	LMT				T:18692	asking other pmt prog,xferd to col sallym841230
3/13/2012	CIT	COL63				T:12809	080 DONE 03/13/12 BY TLR 12809
3/13/2012	CIT	COL63				T:12809	TSK TYP 585-LOSS MITT MOD C
3/13/2012	CIT	COL63				T:12809	080 closing cit 585 As issue has been adressed by
3/13/2012	CIT	COL63				T:12809	sup also kristely 8927057
3/13/2012	CIT	COL05				T:22307	081 DONE 03/13/12 BY TLR 22307
3/13/2012	CIT	COL05				T:22307	TSK TYP 940-TEAM LEAD ELEVA
3/13/2012	CIT	COL05				T:22307	081 Sw B2..customer was concerned about getting a
3/13/2012	CIT	COL05				T:22307	principal reduction. Adv him everyone is not
3/13/2012	CIT	COL05				T:22307	eligible for one and if he is we will notify
3/13/2012	CIT	COL05				T:22307	him after a package is sent in
3/13/2012	DM					T:21289	ADVISED TO SEND IN A NEW W.O. PAC
3/13/2012	DM					T:21289	ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
3/13/2012	CIT	COL05				T:21289	081 new cit 940: Want us to recvw the deed of
3/13/2012	CIT	COL05				T:21289	trust to give him a mod (prinplc reduction)
3/13/2012	CIT	COL05				T:21289	advised not everyone will recv a prinpcl
3/13/2012	CIT	COL05				T:21289	reduction
3/13/2012	DM					T:21289	TTB2 JULIO, ADVISED OF NEXT PYMNT SAID THAT HE WAS
3/13/2012	DM					T:21289	CL TO HAVE US LOOK AT THE DEED OF TRUST, THAT HE
3/13/2012	DM					T:21289	SEN IN ABOUT 4 TO 5 TIMES. WAS ABLE TO PULL 2,
3/13/2012	DM					T:21289	ADVISED TO B NOT ALL ACCT WILL GET A PRINPCL
3/13/2012	DM					T:21289	REDUCTION, TRNSFR CL TO SUP
3/13/2012	DM					T:21289	ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
3/13/2012	DM					T:21289	OCCUPANCY_OBTAINED
3/13/2012	DM					T:21289	ACTION/RESULT CD CHANGED FROM BRSS TO OAAI

3/13/2012	NT	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	Exhibit 2 Pg 105 of 149	b2 cld i was able to catch his request in first place said wanted to know about a trust , asked
3/13/2012	NT	INQ					proving q s cu changed subject request to be xfer
3/13/2012	NT	INQ				T:22347	to lmt call conencted, joseph8406242
3/13/2012	CIT	COL11				T:31335	080 NEW CIT 585-PLEASE SEE CIT 942
3/13/2012	CIT	COL11				T:31335	079 DONE 03/13/12 BY TLR 31335
3/13/2012	CIT	COL11				T:31335	TSK TYP 942-LOAN MODIFICATI
3/13/2012	CIT	COL11				T:31335	079 CLOSING CIT 942- BRW CURRENTLY HAS A 1% INT
3/13/2012	CIT	COL11				T:31335	RATE. THERE IS NO MOD OPTIONS WE ARE ABLE TO
3/13/2012	CIT	COL11				T:31335	OFFER THAT WILL MAKE THE PMT MORE AFFORDABLE.
3/13/2012	CIT	COL11				T:31335	BRW SHOWS CAN KEEP ACCNT CURRENT MEANING CAN
3/13/2012	CIT	COL11				T:31335	AFFORD THE PMT. IF UNABLE TO MAKE PMT THEN
3/13/2012	CIT	COL11				T:31335	WILL NEED TO LOOK AT SPO AS WE ARE NOT ABLE TO
3/13/2012	CIT	COL11				T:31335	PROVIDE RELIEF ON THE INTEREST RATE. WILL REQ
3/13/2012	CIT	COL11				T:31335	CALL BACK
3/15/2012	CIT	INQ60				T:01226	075 cit 242--recd cl from b2 re: cfpb complaint
3/15/2012	CIT	INQ60				T:01226	and inq if researched yet. adv research not
3/15/2012	CIT	INQ60				T:01226	completed. req review 8/5/09 mod docs in the
3/15/2012	CIT	INQ60				T:01226	research, specifically para 7 that talks
3/15/2012	CIT	INQ60				T:01226	about inconsistencies and that that doc
3/15/2012	CIT	INQ60				T:01226	governs the loan. tammyv 2365844
3/15/2012	DM					T:02400	TT B2 HAS ISSUE WITH THE FIRST SET OF MOD DOCS HE
3/15/2012	DM					T:02400	SIGNED;SD RCVD OTHER MOD DOCS WITHIN THAT YEAR
3/15/2012	DM					T:02400	2009 CHANGING THE TERMS OF MOD;SD WE ALSO
3/15/2012	DM					T:02400	THREATENED FCL IF WIL NOT SIGN DOCS;ADV THE MOD
3/15/2012	DM					T:02400	DOCS HE SIGN (FIRST SET OF MOD DOCS) WERE STIL IN
3/15/2012	DM					T:02400	EFFECT TO THIS
3/15/2012	DM					T:02400	ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
3/15/2012	DM					T:02400	DATE;ADV WE ARE REVIEW THE ACCT REG COMPLAINT,SD
3/15/2012	DM					T:02400	WIL CB TOM OR IN DAYS *CHERIEG8412289
3/15/2012	DM					T:02400	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
3/15/2012	DM					T:02400	OCCUPANCY_OBTAINED
3/15/2012	DM					T:02400	ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
3/15/2012	CIT	INQ60				T:01220	082 DONE 03/15/12 BY TLR 01220
3/15/2012	CIT	INQ60				T:01220	TSK TYP 230-VOC MONITORING
3/15/2012	CIT	INQ60				T:01220	082 new cit 230--inq from b2 for tammy xfrd
3/15/2012	NT	LMT				T:01507	b1 cld abt the loan modification where the
3/15/2012	NT	LMT				T:01507	principal balance would be reduced, advsd him the
3/15/2012	NT	LMT				T:01507	acct is being reviewed but no response yet,
3/15/2012	NT	LMT				T:01507	advised as far as his cspb complaint, we will

3/15/2012	NT	LMT	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:01507	respond to him in compliance with the csfb.
3/15/2012	NT	LMT		Exhibit 2	Pg 106 of 149	T:01507	referred caller to loss mit to address issues with
3/15/2012	NT	LMT				T:01507	gmac changing the loan mod paperwork.
3/15/2012	NT	LMT				T:01507	debw/2367582
3/15/2012	NT	FSV				T:23249	CA 3/6/12 analysis bypassed; not mailed to
3/15/2012	NT	FSV				T:23249	customer
3/16/2012	CIT	COL13				T:18702	085 New CIT 990 - Item forwarded to
3/16/2012	CIT	COL13				T:18702	Correspondence for review
3/16/2012	CIT	COL13				T:18702	Imaged as CORR. Ksteimel 4673
3/16/2012	DM					T:20741	SEE CNTL 84 JOSEPH A*8921351
3/16/2012	DM					T:20741	ACTION/RESULT CD CHANGED FROM NOTE TO NOTE
3/16/2012	CIT	COL85				T:20741	084 fyi cit 941- tt b2 at 1:32 PM cst adv him
3/16/2012	CIT	COL85				T:20741	faxed documents were received and forwarded,
3/16/2012	CIT	COL85				T:20741	b2 wants to receive a cb from teller handling
3/16/2012	CIT	COL85				T:20741	cit 242, adv will send an eml requesting this
3/16/2012	CIT	COL85				T:20741	and will cont to mont the acct until contact
3/16/2012	CIT	COL85				T:20741	is made. joseph a*8921351
3/16/2012	CIT	COL01				T:14503	084 fyio cit 941---faxes received containing
3/16/2012	CIT	COL01				T:14503	letter from the borrower and a copy of the
3/16/2012	CIT	COL01				T:14503	postal receipt have been forwarded to Tammy V.
3/16/2012	CIT	COL01				T:14503	as she has an open cit 242 on the
3/16/2012	CIT	COL01				T:14503	account....Don 2367685
3/16/2012	DM					T:20741	SEE CNTL 83 & 84 JOSEPH A*8921351
3/16/2012	DM					T:20741	ACTION/RESULT CD CHANGED FROM BRSS TO NOTE
3/16/2012	CIT	COL85				T:20741	084 new cit 941- Mont the acct for fax to be recvd
3/16/2012	CIT	COL85				T:20741	from b2 at 1 (866)-831-7652 and have it
3/16/2012	CIT	COL85				T:20741	forwarded to address issue handled on cit
3/16/2012	CIT	COL85				T:20741	242 cntl 75. joseph a*8921351
3/16/2012	CIT	COL85				T:20741	083 DONE 03/16/12 BY TLR 20741
3/16/2012	CIT	COL85				T:20741	TSK TYP 940-TEAM LEAD ELEVA
3/16/2012	CIT	COL85				T:20741	083 closing cit 940- tt b2 who faxed additional
3/16/2012	CIT	COL85				T:20741	information to fax number 1-866-709-4744 to
3/16/2012	CIT	COL85				T:20741	be addressed on cit 242 cntl 75. Provided my
3/16/2012	CIT	COL85				T:20741	fax 1 (866)-831-7652 to have it forwarded and
3/16/2012	CIT	COL85				T:20741	address the borrower's concerns. joseph
3/16/2012	CIT	COL85				T:20741	a*8921351
3/16/2012	CIT	COL87				T:08120	083 open new cit 940 tt b1 cus adv he sent a fax
3/16/2012	CIT	COL87				T:08120	to CEO rgarding fedral bureaus prtction and
3/16/2012	CIT	COL87				T:08120	fax needs to be rcv fast for mangr to
3/16/2012	CIT	COL87				T:08120	response, had to elevate. alfonso#8406044

3/16/2012	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:08120	TT B2 CLTO REQ TO RUSH A FAX HE SENT ON YESTRDAY
3/16/2012	DM			Exhibit 2	Pg 107 of 149	T:08120	TO CEO REGARDING A RESPONSE TO FEDERAL BUREAUS
3/16/2012	DM					T:08120	PRTCTION, CUS PROVIDE A FAX# 866-709-744 WITH A
3/16/2012	DM					T:08120	MISSING NMBR, CUS ADV MNGR NEEDS TO RSPNSE FAX
3/16/2012	DM					T:08120	REALLY FAST, HAD TO ELEVATE CALL. ALFONSO#8406044
3/16/2012	DM					T:08120	ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
3/16/2012	DM					T:08120	OCCUPANCY_OBTAINED
3/16/2012	DM					T:08120	ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
3/16/2012	NT	LMT				T:16105	b2 ci to ask if we rcvd another corr that he sent
3/16/2012	NT	LMT				T:16105	yesterday re his mod inconsistencies. advs of
3/16/2012	NT	LMT				T:16105	notes entered on the system abt the research
3/16/2012	NT	LMT				T:16105	however he insist of speaking w/ LM dept. b2 sd he
3/16/2012	NT	LMT				T:16105	cannot wait for it to be loaded on the system & he
3/16/2012	NT	LMT				T:16105	needs ttt them re fowarding the docs to Tammy.
3/16/2012	NT	LMT				T:16105	refer to LM dept. CherryM 8412692.
3/19/2012	CIT	INQ60				T:01226	075 cit 242-response prepared and sent to legal
3/19/2012	CIT	INQ60				T:01226	for review. adv initial docs issued contained
3/19/2012	CIT	INQ60				T:01226	an error, therefore when signed docs recd the
3/19/2012	CIT	INQ60				T:01226	terms were not executed to the acct. corrected
3/19/2012	CIT	INQ60				T:01226	docs issued and were signed by bwr accepting
3/19/2012	CIT	INQ60				T:01226	terms as detailed (1st docs did nto have prin
3/19/2012	CIT	INQ60				T:01226	deferrment listed correctly). executed after
3/19/2012	CIT	INQ60				T:01226	1st set and acct updated w/these terms. tv
3/19/2012	DM					T:20741	SEE CNTL 84 JOSEPH A*8921351
3/19/2012	DM					T:20741	ACTION/RESULT CD CHANGED FROM NOTE TO NOTE
3/19/2012	CIT	COL85				T:20741	084 DONE 03/19/12 BY TLR 20741
3/19/2012	CIT	COL85				T:20741	TSK TYP 941-TEAM LEAD ELEVA
3/19/2012	CIT	COL85				T:20741	084 closing cit 941- No longer need to mont the
3/19/2012	CIT	COL85				T:20741	acct since b2 received a callback from teller
3/19/2012	CIT	COL85				T:20741	working cit 242 cntl 75. joseph a*8921351
3/19/2012	CIT	INQ60				T:01226	075 cit 242-returned call to b2 as reqd by KPS,
3/19/2012	CIT	INQ60				T:01226	spoke to bwr, adv info recd and research is in
3/19/2012	CIT	INQ60				T:01226	process. adv respnse will be subnmitted to
3/19/2012	CIT	INQ60				T:01226	cfpb and they will contact him to adv once
3/19/2012	CIT	INQ60				T:01226	response is available to him. tammyv 2365844
3/19/2012	CIT	INQ60				T:01226	1:33PM CST
3/20/2012	CIT	INQ30				T:13567	076 DONE 03/20/12 BY TLR 13567
3/20/2012	CIT	INQ30				T:13567	TSK TYP 109-CC COR TRACKING
3/20/2012	CIT	INQ30				T:13567	076 closing cit 109- rcvd duplicate mod request.
3/20/2012	CIT	INQ30				T:13567	issue resolved w ltr dated 03/07/12. sent for

3/20/2012	CIT	INQ30	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	imaging - dbuxton5483
3/20/2012	CIT	INQ60			Exhibit 2	Pg 108 of 149	075 DONE 03/20/12 BY TLR 01226
3/20/2012	CIT	INQ60					T:01226 TSK TYP 242-STATE/REGULATOR
3/20/2012	CIT	INQ60					T:01226 075 closing cit 242--response approved, uploaded
3/20/2012	CIT	INQ60					T:01226 to CFPB portal and imaged. tammyv 2365844
3/21/2012	NT	PRD					T:08194 b1 ci to vrfy if we can reduce his princpal cust
3/21/2012	NT	PRD					T:08194 sed that he recive a call saying that he recibe a
3/21/2012	NT	PRD					T:08194 call sayng that he can apply for a HARP program
3/21/2012	NT	PRD					T:08194 and reduce his balance, adv cust that he will need
3/21/2012	NT	PRD					T:08194 to contact refi dept juliom/8146025
3/22/2012	CIT	INQ30					T:12852 085 DONE 03/22/12 BY TLR 12852
3/22/2012	CIT	INQ30					T:12852 TSK TYP 128-CC COR TRACKING
3/22/2012	CIT	INQ30					T:12852 085 closing cit 128 received duplicate request
3/22/2012	CIT	INQ30					T:12852 dated 3/15 as received by voc group disputing
3/22/2012	CIT	INQ30					T:12852 the terms of mod. mailed copy of response
3/22/2012	CIT	INQ30					T:12852 dated 3/20 with letter advising we have
3/22/2012	CIT	INQ30					T:12852 addressed issue. sent to imaging. jills/5140
3/22/2012	CIT	INQ30					T:12852 085 retargeting cit 990 to cit 128
3/23/2012	NT	HMPSC					T:25101 "2nd notice solicitation sent to borrower via
3/23/2012	NT	HMPSC					T:25101 certified mail # ""71925948001042897707 ""
3/27/2012	DM						T:18461 B1 CI ASKED FOR THE DOCS HE RECEIVED REGARDING
3/27/2012	DM						T:18461 LOAN MOD, ADV ACCT STILL BEING RESEARCHED ON AND
3/27/2012	DM						T:18461 CAN JUST WAIT FOR THE CB. MAYG 8412713
3/27/2012	DM						T:18461 ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
3/27/2012	DM						T:18461 OCCUPANCY_OBTAINED
3/27/2012	DM						T:18461 ACTION/RESULT CD CHANGED FROM NOTE TO OAAI
3/27/2012	NT	INQ					T:03483 ci ask to be xfered to loss mitigation, xfer call
3/27/2012	NT	INQ					T:03483 nicholasdl 8406407
3/27/2012	CIT	INQ70					T:29472 087 FYI cit 251 Sent email to Tammy V per the
3/27/2012	CIT	INQ70					T:29472 customers req. Nathand/2364741
3/27/2012	CIT	INQ95					T:13754 087 new cit 251 monitoring acct , sent email to
3/27/2012	CIT	INQ95					T:13754 the rushbox re b1's dispute with loan mod
3/27/2012	CIT	INQ95					T:13754 agreement , will wait for response zaldy r.
3/27/2012	CIT	INQ95					T:13754 8927042
3/27/2012	CIT	INQ95					T:13754 086 DONE 03/27/12 BY TLR 13754
3/27/2012	CIT	INQ95					T:13754 TSK TYP 250-TEAM LEAD ONLY:
3/27/2012	CIT	INQ95					T:13754 086 ...in writing , adv we alrdy responded
3/27/2012	CIT	INQ95					T:13754 re his dispute with ltr sent dated 03/20/12
3/27/2012	CIT	INQ95					T:13754 but b1 still disputes this and wld like it
3/27/2012	CIT	INQ95					T:13754 addressed , adv will forward concern zaldy r.

3/27/2012	CIT	INQ95	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	Exhibit E to
3/27/2012	CIT	INQ95		Exhibit 2	Pg 109 of 149	086 closing cit 250 cld b1 at 7144474207 at 3:10
3/27/2012	CIT	INQ95				T:13754 pm cst and b1 sd he did receive ltr re dispute
3/27/2012	CIT	INQ95				T:13754 that he made re mod terms , sd he still do not
3/27/2012	CIT	INQ95				T:13754 agree with the explanation on the ltr , b1 sd
3/27/2012	CIT	INQ95				T:13754 he alrdy addressed issue with the consumer
3/27/2012	CIT	INQ95				T:13754 protection agnecy and with a lawyer , b1
3/27/2012	CIT	INQ95				T:13754 doesnt want a cb but wld like issue to be
3/27/2012	CIT	INQ95				T:13754 looked into and for him to receive a corres
3/27/2012	CIT	COL64				T:31165 086 new 250 tt b2 claiming we are avoiding the
3/27/2012	CIT	COL64				T:31165 pre-existing lien on the property, he
3/27/2012	CIT	COL64				T:31165 addressed the issue w/ consumer fin'l
3/27/2012	CIT	COL64				T:31165 protection bureau, adv we sent a response to
3/27/2012	CIT	COL64				T:31165 them on 03/20, sd it still doesnt resolve the
3/27/2012	CIT	COL64				T:31165 issue, adv will have someone look into it, pls
3/27/2012	CIT	COL64				T:31165 call him back at 7144474207 thanks! AdeL
3/27/2012	CIT	COL64				T:31165 g8412567
3/28/2012	CIT	INQ95				T:13754 087 DONE 03/28/12 BY TLR 13754
3/28/2012	CIT	INQ95				T:13754 TSK TYP 251-RUSH COACHLINE
3/28/2012	CIT	INQ95				T:13754 087 closing cit 251 as per response from the
3/28/2012	CIT	INQ95				T:13754 rushbox , the advocate will handle zaldy r.
3/28/2012	CIT	INQ95				T:13754 8927042
3/29/2012	CIT	INQ60				T:01226 088 new cit 246--req from kps to review and
3/29/2012	CIT	INQ60				T:01226 respond in writing to the borrower re:
3/29/2012	CIT	INQ60				T:01226 concerns. tammyv 2365844
4/2/2012	NT	LMT				T:08302 b2 ci to inq status of the mort settlement: adv
4/2/2012	NT	LMT				T:08302 acct is currently on review, adv respond will be
4/2/2012	NT	LMT				T:08302 mailed adv to allow more time/. april k 8412546
4/3/2012	NT	LMT				T:31172 b2 ci had submitted loan mod packet ask for the
4/3/2012	NT	LMT				T:31172 status adv dispute still being reviewed adv we
4/3/2012	NT	LMT				T:31172 will repond in writing. lovely8412570
4/3/2012	NT	INQ				T:03470 2 ci to req more info on paper that it wasrcv on
4/3/2012	NT	INQ				T:03470 03/28/12,a cit was open for this order call was
4/3/2012	NT	INQ				T:03470 trans to especialties to handle jacobv8406416
4/3/2012	NT	INQ				T:08194 b2 ci to ask for update on paperwork sent in he
4/3/2012	NT	INQ				T:08194 was adv to give it more time ,, julio 8406015
4/4/2012	CIT	COL85				T:08106 091 DONE 04/04/12 BY TLR 08106
4/4/2012	CIT	COL85				T:08106 TSK TYP 941-TEAM LEAD ELEVA
4/4/2012	CIT	COL85				T:08106 091 closing cit941- contact has been made from the
4/4/2012	CIT	COL85				T:08106 executive office. no need to follow the acc

4/4/2012	CIT	COL85	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	any more samuel w*8921351
4/4/2012	CIT	INQ60			Exhibit 2	Pg 110 of 149	088 DONE 04/04/12 BY TLR 01226
4/4/2012	CIT	INQ60					T:01226 TSK TYP 246-EXECUTIVE OFFIC
4/4/2012	CIT	INQ60					T:01226 088 closing cit 246--response reviewed,mailed to
4/4/2012	CIT	INQ60					T:01226 bwr and imaged. tammyv 2365844
4/4/2012	CIT	INQ60					T:01226 088 cit 246--response issued to bwr advising
4/4/2012	CIT	INQ60					T:01226 issues addressed in response dated 3/20/12 and
4/4/2012	CIT	INQ60					T:01226 included copy of response. adv our position on
4/4/2012	CIT	INQ60					T:01226 the matter has not changed. fwd for review.
4/4/2012	CIT	INQ60					T:01226 tammyv 2365844
4/4/2012	CIT	INQ60					T:01226 088 cit 246--recd followup request from kps...adv
4/4/2012	CIT	INQ60					T:01226 wld issue letter within the next day and
4/4/2012	CIT	INQ60					T:01226 decision has not changed. tammyv 2365844
4/4/2012	CIT	COL01					T:26516 091 fyi cit 941 - Sent email requesting that Tammy
4/4/2012	CIT	COL01					T:26516 V contact customer. kzahner2367551
4/4/2012	DM						T:08106 PLEASE SEE CNTRL# 88, 90 AND 91. SAMUEL W*8921351
4/4/2012	DM						T:08106 ACTION/RESULT CD CHANGED FROM BRSS TO NOTE
4/4/2012	CIT	COL85					T:08106 091 new cit941- i will follow up the acc until
4/4/2012	CIT	COL85					T:08106 contact from the executive office is made. no
4/4/2012	CIT	COL85					T:08106 need to call the customer back after contact
4/4/2012	CIT	COL85					T:08106 is made due to acc is being handled by
4/4/2012	CIT	COL85					T:08106 executive office. samuel w*8921351
4/4/2012	CIT	COL85					T:08106 090 DONE 04/04/12 BY TLR 08106
4/4/2012	CIT	COL85					T:08106 TSK TYP 940-TEAM LEAD ELEVA
4/4/2012	CIT	COL85					T:08106 090 closing cit940- ttb1 and std he req info about
4/4/2012	CIT	COL85					T:08106 AG settlement and Consumer Financial
4/4/2012	CIT	COL85					T:08106 Protection Bureau and no contact has been made
4/4/2012	CIT	COL85					T:08106 with him yet. adv cust acc is being handled by
4/4/2012	CIT	COL85					T:08106 executive office and that they will get in
4/4/2012	CIT	COL85					T:08106 contact with him soon. i will follow up the
4/4/2012	CIT	COL85					T:08106 acc until contact is made. samuel w*8921351
4/4/2012	DM						T:18556 TT B2 HE ADV WAS TALKING TO CC/C AND WAS GOING TO
4/4/2012	DM						T:18556 BE XFRD TO MNGR FROM LOSS MIT ADV WOULD BE ABLE TO
4/4/2012	DM						T:18556 CHECK ON ACNT AND ASSIST BI ADV HE IS CHEKING ON
4/4/2012	DM						T:18556 CONSUMER FINANCIAL PROTECTION BUREAU AND AG
4/4/2012	DM						T:18556 SETTLEMENT RQST HE HAS MADE AND HAS NOT RCVD
4/4/2012	DM						T:18556 RESPONCE DO TO
4/4/2012	DM						T:18556 ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
4/4/2012	DM						T:18556 VIOLATION THAT THERE WAS HE DIDN T SPECIFY INF ADV
4/4/2012	DM						T:18556 RGRDNG AG SETTLEMENT WE WILL BE ABLE TO NOTIFY BY

4/4/2012	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	PH AND MAIL IF ACNT ELIGABLE B ADV OK BUT HE
4/4/2012	DM			Exhibit 2	Pg 11 of 149	NEEDS TO TALK TO SUP AS HE WAS GOING TO BE XFRD
4/4/2012	DM					T:18556 BREDA8406174
4/4/2012	DM					T:18556 ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
4/4/2012	DM					T:18556 OCCUPANCY_OBTAINED
4/4/2012	DM					T:18556 ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
4/4/2012	CIT	COL87				T:18556 090 new cit#940 tt bi he rqstd sup since he needs
4/4/2012	CIT	COL87				T:18556 to know on consumer financial protection
4/4/2012	CIT	COL87				T:18556 bureau&ag settlement on the acnt he has not
4/4/2012	CIT	COL87				T:18556 rcvd responce and needs to check on issue
4/4/2012	CIT	COL87				T:18556 brenda8406174
4/4/2012	CIT	INQ95				T:17031 089 DONE 04/04/12 BY TLR 17031
4/4/2012	CIT	INQ95				T:17031 TSK TYP 250-TEAM LEAD ONLY:
4/4/2012	CIT	INQ95				T:17031 089 cont,asked for manager tried to call but no
4/4/2012	CIT	INQ95				T:17031 one is avail, cust wanted to be xferd to loss
4/4/2012	CIT	INQ95				T:17031 mit instead ,marvin b 8927036
4/4/2012	CIT	INQ95				T:17031 089 closing cit 250 tt b2 wanted to know the
4/4/2012	CIT	INQ95				T:17031 status if the AG settlement re requested adv
4/4/2012	CIT	INQ95				T:17031 that it is still being reviewed adv to allow
4/4/2012	CIT	INQ95				T:17031 more time as we are still checking his
4/4/2012	CIT	INQ95				T:17031 qualification adv that he will be notified re
4/4/2012	CIT	INQ95				T:17031 the result of this anyway,asked if we are
4/4/2012	CIT	INQ95				T:17031 working on his consumer financial bureau adv
4/4/2012	CIT	INQ95				T:17031 we dnt have info as of the moment cust wanted
4/4/2012	CIT	INQ75				T:19108 089 new cit 250 b2 ci follow up call regards to
4/4/2012	CIT	INQ75				T:19108 the atty general settlement that he raise on
4/4/2012	CIT	INQ75				T:19108 the account he said about loan modification
4/4/2012	CIT	INQ75				T:19108 that was completed and there is some issues
4/4/2012	CIT	INQ75				T:19108 not explain to him elevate the
4/4/2012	CIT	INQ75				T:19108 call.juvelynr/8412626
4/5/2012	DM					T:00000 EARLY IND: SCORE 068 MODEL EI16C
4/5/2012	DM					T:31172 YET ADV WE'RE SENDING LETTERS FOR ELIGIBLE CUST.
4/5/2012	DM					T:31172 LOVELYM8412570
4/5/2012	DM					T:31172 ACTION/RESULT CD CHANGED FROM BRSS TO BRSS
4/5/2012	DM					T:31172 B2 CI ASK IF WE RECV 04.2012 PMT THAT WAS SENT ON
4/5/2012	DM					T:31172 04.01.2012 ADV NOT YET POSTED ADV TO ALLOW MAILING
4/5/2012	DM					T:31172 TIME. ADV 10GP AFTER THE DUE DATE TO AVOID LC,
4/5/2012	DM					T:31172 CREDIT IMPACT. WOULD LIKE TO CHECK STATUS OF HIS
4/5/2012	DM					T:31172 DISPUTE ON LOAN MOD ADV AS PER NOTES 04.04.2012.
4/5/2012	DM					T:31172 ASK IF WE SENT A LETTER FOR AG SETTLEMENT ADV NOT

4/5/2012	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:31172	REFL REASON 1 CHANGED TO: OTHER
4/5/2012	DM			Exhibit 2	Pg 112 of 149	T:31172	ACTION/RESULT CD CHANGED FROM NOTE TO BRSS
4/5/2012	NT	INQ				T:31748	b2 ci re the cl that he recvd, adv that it is a cl
4/5/2012	NT	INQ				T:31748	frm executive as noted **raquel r8412659
4/6/2012	DM					T:00000	PROMISE KEPT 04/06/12 PROMISE DT 04/15/12
4/6/2012	NT	LMT				T:11745	b2 ci re the april adv it was posted 04/06/12 and
4/6/2012	NT	LMT				T:11745	for the contact with cfpb adv there was already
4/6/2012	NT	LMT				T:11745	contact made from executive office and there is no
4/6/2012	NT	LMT				T:11745	need to follow up he will be receivin corr in
4/6/2012	NT	LMT				T:11745	mail./ leos e 8412324
4/9/2012	NT	AGINQ				T:22220	b2 ci inq abt th settlement prog adv on process
4/9/2012	NT	AGINQ				T:22220	of being reviewed adv allow more time to review
4/9/2012	NT	AGINQ				T:22220	completely if eligible will send letter or contact
4/9/2012	NT	AGINQ				T:22220	b1 abt it adv for now allow time w/in this coming
4/9/2012	NT	AGINQ				T:22220	weeks adv opts: loan mod or refi inq criteria need
4/9/2012	NT	AGINQ				T:22220	to have to be eligible adv no criterias posted yet
4/9/2012	NT	AGINQ				T:22220	jaceez8412673
4/9/2012	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
4/11/2012	DM					T:03453	TT B2 ASKING ABOUT THE SETTLEMNT PROG ADV WE WILL
4/11/2012	DM					T:03453	CONTACT FOR MORE INFO & WE DNT HAVE GUIDELINES
4/11/2012	DM					T:03453	YET, CUST SD HE CONTACTED HHF ADV ACcnt WAS
4/11/2012	DM					T:03453	CURRENT MARIAL8413403
4/11/2012	DM					T:03453	ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
4/11/2012	DM					T:03453	OCCUPANCY_OBTAINED
4/11/2012	DM					T:03453	ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
4/11/2012	NT	AGINQ				T:00025	b2 ci re the settlement prog. adv still reviewing
4/11/2012	NT	AGINQ				T:00025	the info and executive office will contact bwr.
4/11/2012	NT	AGINQ				T:00025	but askd for options. xfer to loan serv. aziza
4/11/2012	NT	AGINQ				T:00025	r8412739
4/13/2012	NT	ESC				T:18700	b2 ci re the pmt increased adv that the tax went
4/13/2012	NT	ESC				T:18700	up that is why the pmt went up, asking abt the
4/13/2012	NT	ESC				T:18700	seatlement adv that we are still on the process of
4/13/2012	NT	ESC				T:18700	checking all posible acct that can be elgble for
4/13/2012	NT	ESC				T:18700	the prog adv that we will provide letter and phone
4/13/2012	NT	ESC				T:18700	notice if acct is elgble, adv that we send out
4/13/2012	NT	ESC				T:18700	letter last 04/04/12 in response to her concern
4/13/2012	NT	ESC				T:18700	handled by exc officer.. AIZY E/8412295
4/16/2012	DM					T:13318	TT B2 VI, ADV MINI-MIR & QA DIS, B2 ADV WAS XFERD
4/16/2012	DM					T:13318	& MENTIONED AG SETTLEMT & WAS ADV ACCT HAD NOT
4/16/2012	DM					T:13318	BEEN HANDED OVER TO LVG YET, B2 ADV WAS ASKED TO

4/16/2012	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:13318	CHECK IF ACCT ADV NOT SHOWING ANYTHING BEING
4/16/2012	DM					T:13318	OFFERED UNDER AG PROCESS AT THE MOMENT, B2 ADV
4/16/2012	DM					T:13318	PRIOR TO MOD PROP WAS
4/16/2012	DM					T:13318	DFLT REASON 1 CHANGED TO: EXCESSIVE OBLIGATIONS
4/16/2012	DM					T:13318	ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
4/16/2012	DM					T:13318	UNDER WATER, B2 ASKED IF REC INFO FROM FINANCIAL
4/16/2012	DM					T:13318	PROTECTION BUREAU, ASKED SPECIFICALLY WHAT HE
4/16/2012	DM					T:13318	MEANT, B2 ADV REQUESTED MOD BACK IN JAN 2009, B2
4/16/2012	DM					T:13318	ADV EVEN THOUGH HAD MEDICAL HRDSHP, PYMTS WERE
4/16/2012	DM					T:13318	MAINTAINED, B2 ADV ALSO THERE WERE OTHER LIENS, B2
4/16/2012	DM					T:13318	ADV HAS LET
4/16/2012	DM					T:13318	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
4/16/2012	DM					T:13318	FROM ATTNY GEN OFFICE, BUT HAS NOT REC OTHER LETS,
4/16/2012	DM					T:13318	B2 MENTIONED PROP UNDER WATER, ADV IF AN ACCT GETS
4/16/2012	DM					T:13318	REV'D FOR AN OPTION, THAT DOES NOT GUARANTEE A
4/16/2012	DM					T:13318	PROG WILL BE OFFERED, ADV SHOWING RESEARCH ON THE
4/16/2012	DM					T:13318	ACCT & ASKED IF EVER WAS GIVEN A POINT OF CONTACT,
4/16/2012	DM					T:13318	B2 ADV WAS NOT,
4/16/2012	DM					T:13318	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
4/16/2012	DM					T:13318	ADV ALSO WAS NOT SHOWING INFO ABOUT LVG, ADV AG
4/16/2012	DM					T:13318	SETTLEMT IS NEW & MAY JUST NEED TO GIVE LITTLE
4/16/2012	DM					T:13318	MORE TIME, ASKED IF MIND HOLDING, B2 ADV OK, ASKED
4/16/2012	DM					T:13318	AGAIN ABOUT HAVING CONTACT PERSON, B2 ADV NO, ADV
4/16/2012	DM					T:13318	SOLICITATIONS SENT OUT TO ELIGIBLE ACCTS, AT THIS
4/16/2012	DM					T:13318	TIME, NOT SHOWING
4/16/2012	DM					T:13318	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
4/16/2012	DM					T:13318	ANYTHING OFFERED, B2 ADV OK-FWATTERS6288
4/16/2012	DM					T:13318	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
4/16/2012	DM					T:13318	LOSS_MIT_OPTIONS/HAMP_DISCUSSED
4/16/2012	DM					T:13318	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
4/16/2012	DM					T:13318	OCCUPANCY_OBTAINED
4/16/2012	DM					T:13318	ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
4/16/2012	DM					T:20731	TT B1 CI TO CHECK IF WE HAD ANY UPDATES FROM CFB
4/16/2012	DM					T:20731	ADV B1 NO UPDATES HAVE BEEN RECVD DANIELC/8406173
4/16/2012	DM					T:20731	ACTION/RESULT CD CHANGED FROM BRSS TO BRSS
4/16/2012	NT	AGINQ				T:12462	b2 ci re asking for the update on the settlement.
4/16/2012	NT	AGINQ				T:12462	adv still reviewing the details of the settlement.
4/16/2012	NT	AGINQ				T:12462	he is interested in the principal reduction, adv
4/16/2012	NT	AGINQ				T:12462	loan was already modified and can check with loan
4/16/2012	NT	AGINQ				T:12462	serv if qualified for any other program. xfer the

4/16/2012	NT	AGINQ	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:12462 call also provide direct # of lvg, jermie l
4/16/2012	NT	AGINQ			Exhibit 2	Pg 114 of 149	8412530
4/19/2012	NT	INQ					T:03521 b2 ci asking for some doc update/try to prove but
4/19/2012	NT	INQ					T:03521 b1 cant provd the specific concern/nt sure if he
4/19/2012	NT	INQ					T:03521 is asking for doc regarding lvg or loan mod/while
4/19/2012	NT	INQ					T:03521 cheking the notes he hu-jorge 8412780
4/20/2012	NT	INQ					T:08299 b2 ci reg letter rcvd abt the lvg,provided d.N for
4/20/2012	NT	INQ					T:08299 further assistance,asked as well if protection br
4/20/2012	NT	INQ					T:08299 contaced us.adv no note abt this.minevan8412493
4/23/2012	NT	LMT					T:23027 b2 ci asking if rcvd corr from financial protction
4/23/2012	NT	LMT					T:23027 bereau, adv no corr rcvd yet, adv
4/23/2012	NT	LMT					T:23027 as well allo time for his acctnt
4/23/2012	NT	LMT					T:23027 to be review for AG sttlmnt//jocelynt8412696
5/1/2012	DM						T:15207 SPOKE W/ B2 NOT B1. JESSICAK 8412217
5/1/2012	DM						T:15207 ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
5/1/2012	DM						T:15207 TT B1, SD WHEN HE APPLIED FR MOD LAST 2009 WHY HE
5/1/2012	DM						T:15207 WASNT APPROVED FR PRINCIPAL REDUCTION WHEN HE
5/1/2012	DM						T:15207 SPECIFICALLY ASKD FR IT. ADV THT APPROVED MOD
5/1/2012	DM						T:15207 DEPENDS ON FIN INFO PROVIDED. B1 SD THT ACCRDG TO
5/1/2012	DM						T:15207 AG SETTLEMNT HE QUALIFIES FR PRINCIPAL REDUCTION.
5/1/2012	DM						T:15207 B1 SD THT HE CONTACTD
5/1/2012	DM						T:15207 ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
5/1/2012	DM						T:15207 LVG & SD THT HE HAVENT REFERD HS ACCT TO THEM. ADV
5/1/2012	DM						T:15207 THT ALL ACCTS ARE BEING REFERD TO LVG & ALL
5/1/2012	DM						T:15207 QUALIFIED ACCTS WILL RECEIVE NOTIFICATION THRU
5/1/2012	DM						T:15207 MAIL. B1 SD THT THE ACCT HAS 4LIENS & THT HE HAS
5/1/2012	DM						T:15207 INCLUDED IT ON THE FINPKG WHEN HE WAS TRYING TO DO
5/1/2012	DM						T:15207 MOD. WAS
5/1/2012	DM						T:15207 ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
5/1/2012	DM						T:15207 TRYING LOOK UP THE DOC B1 IS SYING & PUT B1 HU
5/1/2012	DM						T:15207 WHILE ON HOLD. JESSICAK 8412217
5/1/2012	DM						T:15207 ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
5/1/2012	DM						T:15207 OCCUPANCY_OBTAINED
5/1/2012	DM						T:15207 ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
5/1/2012	NT	LMT					T:15145 b2 asking if we received letter fr consumer
5/1/2012	NT	LMT					T:15145 financial protection bureau, and vice versa, adv
5/1/2012	NT	LMT					T:15145 theres none. and b2 advsd he went through lmt but
5/1/2012	NT	LMT					T:15145 still not receiving response. adv to trnsfer call
5/1/2012	NT	LMT					T:15145 to lmt for status. lucillef8412233
5/2/2012	CIT	INQ90					T:01838 092 DONE 05/02/12 BY TLR 01838

5/2/2012	CIT	INQ90	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	TSK TYP 250 TEAM LEAD ONLY: Exhibit E to
5/2/2012	CIT	INQ90			Exhibit 2	Pg 115 of 149	092 (CONT)and advised him that we need time to
5/2/2012	CIT	INQ90					T:01838 review for the AG settlement. Advised b1 to
5/2/2012	CIT	INQ90					T:01838 allow time. B1 sttd that this is not going to
5/2/2012	CIT	INQ90					T:01838 be looked into and wants it reviewed as he
5/2/2012	CIT	INQ90					T:01838 qualifies due to the loan under water. i
5/2/2012	CIT	INQ90					T:01838 advised that this is something going across
5/2/2012	CIT	INQ90					T:01838 the country and that it will take time for us
5/2/2012	CIT	INQ90					T:01838 to review. B1 d/c the call taram5302
5/2/2012	CIT	INQ90					T:01838 092 (CONT)b1 is advising that the extra leins on
5/2/2012	CIT	INQ90					T:01838 his property were not taken into effect of the
5/2/2012	CIT	INQ90					T:01838 mod. i advised that we look at the mortgage
5/2/2012	CIT	INQ90					T:01838 portion of his finances. b1 upset abt AG
5/2/2012	CIT	INQ90					T:01838 settlement not being looked into. I advised b1
5/2/2012	CIT	INQ90					T:01838 tht we cannot confirm or deny if looked into.
5/2/2012	CIT	INQ90					T:01838 COnferenced Marvin from Loss Mit on the line.
5/2/2012	CIT	INQ90					T:01838 A3p sttd that his sup had contacted b1 (CONT)
5/2/2012	CIT	INQ90					T:01838 092 closing cit 250-12:23pm-sp oke to b1. adv tht
5/2/2012	CIT	INQ90					T:01838 the principal reduction portion of the loan
5/2/2012	CIT	INQ90					T:01838 mod is not given to everyone. adv tht this is
5/2/2012	CIT	INQ90					T:01838 a guideline tht needed to be met within the
5/2/2012	CIT	INQ90					T:01838 mod. B1 sttng tht the treasury dept advise
5/2/2012	CIT	INQ90					T:01838 that this needed to be included. I advised
5/2/2012	CIT	INQ90					T:01838 that we see letters sent to the borrower that
5/2/2012	CIT	INQ90					T:01838 state we will nto re review. (CONT)
5/2/2012	DM						T:08114 TTB1,&TARA,ESCALATION/CUS CARE,REGDNG,B1'S
5/2/2012	DM						T:08114 REQUEST FOR (PRINC,REDUCTION)&AG STTLMNT,ADV B1
5/2/2012	DM						T:08114 ACCNT'S UNDER REVIEW,FOR AG,STTLMNT,ADV WILL
5/2/2012	DM						T:08114 NOTIFY IF,HE QUALIFY'S,(ISSUE HAS BEEN ESCALATED
5/2/2012	DM						T:08114 NUMEROUS TIMES, B1 END'D CONFRNCE
5/2/2012	DM						T:08114 CALL/MARBIN8406051
5/2/2012	DM						T:08114 ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
5/2/2012	CIT	INQ90					T:16818 092 new cit 250, 11:45 am, b1 ci inq about loan
5/2/2012	CIT	INQ90					T:16818 mod. b1 adv he has spoken to us prior about
5/2/2012	CIT	INQ90					T:16818 sit and b1 adv he has 4 leins out on prop. adv
5/2/2012	CIT	INQ90					T:16818 we have no info on other leins we are just
5/2/2012	CIT	INQ90					T:16818 concerned w/ our lein being in 1st position.
5/2/2012	CIT	INQ90					T:16818 b1 elevated and req sup as he stated we have
5/2/2012	CIT	INQ90					T:16818 seen these leins before and spoken to him
5/2/2012	CIT	INQ90					T:16818 about it. elevated to tara makepeace x5302.

5/7/2012	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	T:00000	EARLY IND: SCORE 068 MODEL F416C
5/8/2012	CIT	INQ60		Exhibit 2 Pg 116 of 149	T:01226	094 DONE 05/08/12 BY TLR 01226
5/8/2012	CIT	INQ60			T:01226	TSK TYP 230-VOC MONITORING
5/8/2012	CIT	INQ60			T:01226	094 new cit 230-recd cl frm b2 re: AG settlement,
5/8/2012	CIT	INQ60			T:01226	req principal reduction. adv terms etc are
5/8/2012	CIT	INQ60			T:01226	still in process & still in process of
5/8/2012	CIT	INQ60			T:01226	identifying loans. adv his laon is not owned
5/8/2012	CIT	INQ60			T:01226	by gmac and therefore may not be elig but
5/8/2012	CIT	INQ60			T:01226	cannot adv for certain as loans still being
5/8/2012	CIT	INQ60			T:01226	identified. adv elig bwrs will be notified.
5/8/2012	CIT	INQ60			T:01226	referred to national settlement website...
5/8/2012	CIT	INQ60			T:01220	093 DONE 05/08/12 BY TLR 01220
5/8/2012	CIT	INQ60			T:01220	TSK TYP 230-VOC MONITORING
5/8/2012	CIT	INQ60			T:01220	093 new cit 230--inq from b2 for TAmmy--xfrd
5/8/2012	D28		0	DT	8	BILLING STATEMENT FROM REPORT R628
5/12/2012	CIT	INQ75			T:12469	095 cont cit 250 that a call was made. pls cb b1
5/12/2012	CIT	INQ75			T:12469	on the phn# on file thanks aNnE b8412526
5/12/2012	CIT	INQ75			T:12469	095 cont cit 250 shrtge in 209 and 2010 avd the
5/12/2012	CIT	INQ75			T:12469	shrtge for 2011 is diff. b1 req for a sup no
5/12/2012	CIT	INQ75			T:12469	sup availalble for multiple attempts adv will
5/12/2012	CIT	INQ75			T:12469	req for cb. b1 inq if we already rcvd a call
5/12/2012	CIT	INQ75			T:12469	fr matthew heil one of the ceo fr wells fargo
5/12/2012	CIT	INQ75			T:12469	coz accdg to him we keep on sending him ltr
5/12/2012	CIT	INQ75			T:12469	about fcl that makes him sick and be in
5/12/2012	CIT	INQ75			T:12469	hospital adv doesn't show in the records \
5/12/2012	CIT	INQ75			T:12469	095 new cit b1 ci re if we already rcvd the
5/12/2012	CIT	INQ75			T:12469	shrtge adv we rcvd \$29.69 12/30/11 and \$5.72
5/12/2012	CIT	INQ75			T:12469	05/07/11 but the amnt towards esc 03/07/12
5/12/2012	CIT	INQ75			T:12469	rcvd after the esan was \$5.72 and since there
5/12/2012	CIT	INQ75			T:12469	is an increase in the tax of \$15.10/disb we
5/12/2012	CIT	INQ75			T:12469	need to adj the reg esc pmt. and the shrtgae
5/12/2012	CIT	INQ75			T:12469	is the diff bet the required and anticipated
5/12/2012	CIT	INQ75			T:12469	starting bal. b1 sd he already pd for the
5/14/2012	CIT	INQ85			T:15345	098 OPEN CIT 251. Will be calling back tomorrow,
5/14/2012	CIT	INQ85			T:15345	looking into exe office involvement since B1
5/14/2012	CIT	INQ85			T:15345	will be filing law suit for damages on his
5/14/2012	CIT	INQ85			T:15345	health. IsraelA/8406302
5/14/2012	CIT	INQ85			T:15345	097 DONE 05/14/12 BY TLR 15345
5/14/2012	CIT	INQ85			T:15345	TSK TYP 250-TEAM LEAD ONLY:
5/14/2012	CIT	INQ85			T:15345	097 Closing CIT 250. B1 ci about his account, said

5/14/2012	CIT	INQ85	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:15345	wanted the principal to be reduced or he will
5/14/2012	CIT	INQ85		Exhibit 2	Pg 117 of 149	T:15345	be filing law suit due to all the stress GMAC
5/14/2012	CIT	INQ85				T:15345	has placed on the him and the expenses from
5/14/2012	CIT	INQ85				T:15345	the hospital, said due to letter referring to
5/14/2012	CIT	INQ85				T:15345	foreclosure and short sale hes landed in the
5/14/2012	CIT	INQ85				T:15345	hospital. I apologized and explained the
5/14/2012	CIT	INQ85				T:15345	principal balance cannot be reduced unless
5/14/2012	CIT	INQ85				T:15345	097 the loan is modified and explained request has
5/14/2012	CIT	INQ85				T:15345	been processed but principal will not be
5/14/2012	CIT	INQ85				T:15345	reduced. B1 asked about executive office and
5/14/2012	CIT	INQ85				T:15345	dispute. Adv will look into it and will be
5/14/2012	CIT	INQ85				T:15345	calling back tomorrow. IsraelA/8406302
5/14/2012	CIT	INQ85				T:02310	097 open new cit 250 b2 ci to adv was told a
5/14/2012	CIT	INQ85				T:02310	supervisor will call him due the situation of
5/14/2012	CIT	INQ85				T:02310	the loan has been rec notice from fcl and
5/14/2012	CIT	INQ85				T:02310	shortsale due that get at the hospital, is req
5/14/2012	CIT	INQ85				T:02310	to reduce the princ bal if not will cost to
5/14/2012	CIT	INQ85				T:02310	pay him about this situation asked to speak
5/14/2012	CIT	INQ85				T:02310	with supervisor gupea/8406209
5/14/2012	CIT	INQ75				T:18855	096 new CIT 250;b2 ci to inq about status of the
5/14/2012	CIT	INQ75				T:18855	issue w/c was previously handled by one of the
5/14/2012	CIT	INQ75				T:18855	Sups re; continous sending of FCL notices or
5/14/2012	CIT	INQ75				T:18855	short sales ltrs w/c is unacceptable to
5/14/2012	CIT	INQ75				T:18855	them;adv acct was previously monitored and
5/14/2012	CIT	INQ75				T:18855	calls were already but had no answer fr their
5/14/2012	CIT	INQ75				T:18855	end;no avail Sup after severalattempts;while
5/14/2012	CIT	INQ75				T:18855	on hold call was cut off; ;carlota r 8412332
5/14/2012	NT					T:18187	ci verifed info bad line connection call ws lost
5/14/2012	NT					T:18187	ivan c /8406217
5/14/2012	CIT	INQ95				T:05424	095 DONE 05/14/12 BY TLR 05424
5/14/2012	CIT	INQ95				T:05424	TSK TYP 250-TEAM LEAD ONLY:
5/14/2012	CIT	INQ95				T:05424	095 closing cit 250- 2nd attempt CB B1 again at
5/14/2012	CIT	INQ95				T:05424	hpn at 2:40 PM CST but still no answer/f.
5/14/2012	CIT	INQ95				T:05424	balcruz 8797036
5/14/2012	CIT	INQ95				T:05424	095 fyi cit 250- 1st attempt CB B1 at hpn at 10:02
5/14/2012	CIT	INQ95				T:05424	AM CST but no answer/f. balcruz 8797036
5/15/2012	CIT	COL72				T:17050	102 NEW CIT 940. bwr requesting to go over ag
5/15/2012	CIT	COL72				T:17050	settlement as feels should be reviewed for.
5/15/2012	CIT	COL72				T:17050	please call: 714-447-4207. thank you!
5/15/2012	DM					T:17050	TT B2 VI CI WANTED TO BE REVIEW FOR AG SETTLEMENT,

5/15/2012	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:17050	ADV IN ORDER TO BE REVIEWED HAS TO BE BANK
5/15/2012	DM			Exhibit 2	Pg 118 of 149	T:17050	OWNED/SERVICES, B1 ADV TALK TO ATTN GEN. AND WAS
5/15/2012	DM					T:17050	ADV BNK ARE IMPLEMENTING THIS AND IS TECHNICALITY,
5/15/2012	DM					T:17050	ADV WILL OPEN WORK ORDER TO HAVE CALLED AS DIFF
5/15/2012	DM					T:17050	DEPT WORKS WITH
5/15/2012	DM					T:17050	ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
5/15/2012	DM					T:17050	AG SETTLEMENT. ADV TAT
5/15/2012	DM					T:17050	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
5/15/2012	DM					T:17050	OCCUPANCY_OBTAINED
5/15/2012	DM					T:17050	ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
5/15/2012	CIT	INQ60				T:01226	101 DONE 05/15/12 BY TLR 01226
5/15/2012	CIT	INQ60				T:01226	TSK TYP 230-VOC MONITORING
5/15/2012	CIT	INQ60				T:01226	101 new/closing cit 230--b2 called re: contact he
5/15/2012	CIT	INQ60				T:01226	had w/wells fargo ceo and inq if ceo contacted
5/15/2012	CIT	INQ60				T:01226	me. adv have not had any contact from wells
5/15/2012	CIT	INQ60				T:01226	fargo ceo. sd wld puruse this matter further.
5/15/2012	CIT	INQ60				T:01226	states med issues caused by fcls, etc. and
5/15/2012	CIT	INQ60				T:01226	feels entitled to ag settlement. tammyv
5/15/2012	CIT	INQ60				T:01226	2365844
5/15/2012	CIT	INQ60				T:13707	100 DONE 05/15/12 BY TLR 13707
5/15/2012	CIT	INQ60				T:13707	TSK TYP 230-VOC MONITORING
5/15/2012	CIT	INQ60				T:13707	100 open and close cit 230, rcvd call from b2 req
5/15/2012	CIT	INQ60				T:13707	to speak with tammy v. transfered as
5/15/2012	CIT	INQ60				T:13707	requeusted. jeffh7535
5/15/2012	CIT	INQ85				T:15345	098 DONE 05/15/12 BY TLR 15345
5/15/2012	CIT	INQ85				T:15345	TSK TYP 251-RUSH COACHLINE
5/15/2012	CIT	INQ85				T:15345	098 Closing CIT 251. Issue handled by another sup.
5/15/2012	CIT	INQ85				T:15345	IsraelA/8406302
5/15/2012	CIT	INQ90				T:01838	099 DONE 05/15/12 BY TLR 01838
5/15/2012	CIT	INQ90				T:01838	TSK TYP 250-TEAM LEAD ONLY:
5/15/2012	CIT	INQ90				T:01838	099 Closing cit 250-11:27am-Spoke to b1. B1 asked
5/15/2012	CIT	INQ90				T:01838	if I had reviewed his accoutn. i advised yes.
5/15/2012	CIT	INQ90				T:01838	B1 stated "and..." I advised that he will not
5/15/2012	CIT	INQ90				T:01838	be offering the principqal reduction program
5/15/2012	CIT	INQ90				T:01838	as part fo the loan modifacaiton. B1
5/15/2012	CIT	INQ90				T:01838	disconnected the call. taram5302
5/15/2012	CIT	INQ90				T:01405	099 new cit 250-11:24 am 5/15/12 b1-ci wntd super
5/15/2012	CIT	INQ90				T:01405	asap.he std he ws filing lawsuit and didnt wnt
5/15/2012	CIT	INQ90				T:01405	to tlk to anyone else bt super.gv call to
5/15/2012	CIT	INQ90				T:01405	tara.rbeccam 2364106

5/15/2012	CIT	INQ95	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:08169	096 DONE 05/15/12 BY TLR 08169
5/15/2012	CIT	INQ95			Exhibit 2	Pg 119 of 149	T:08169	TSK TYP 250-TEAM LEAD ONLY:
5/15/2012	CIT	INQ95					T:08169	096 closing cit # 250 - issue already handled and
5/15/2012	CIT	INQ95					T:08169	monitored by another sup.
5/15/2012	CIT	INQ95					T:08169	...adriane a8412654
5/16/2012	CIT	COL29					T:11457	102 DONE 05/16/12 BY TLR 11457
5/16/2012	CIT	COL29					T:11457	TSK TYP 940-TEAM LEAD ELEVA
5/16/2012	CIT	COL29					T:11457	102 closing cit940: borr is claiming gmac caused
5/16/2012	CIT	COL29					T:11457	him emotional harm due to fcl notices some
5/16/2012	CIT	COL29					T:11457	time in the past. he adv ceo of wells fargo
5/16/2012	CIT	COL29					T:11457	should be contacting us. he adv wanted ag mod.
5/16/2012	CIT	COL29					T:11457	adv not eligible. ccrowell2847
5/16/2012	DM						T:11457	TT B1, MM/QA, VI, ADV CALLING ABOUT ESCALATION. HE
5/16/2012	DM						T:11457	ADV THAT HE SPK WITH WELLS FARGO CEO, AND HE WILL
5/16/2012	DM						T:11457	BE CONTACTING US TO GET AG MOD. ADV NO NOTES
5/16/2012	DM						T:11457	STATING THAT. HE ADV SEEKING DAMAGES FROM GMAC DUE
5/16/2012	DM						T:11457	TO HEALTH PROBLEMS WE HAVE CAUSED HIM. ADV IF
5/16/2012	DM						T:11457	SEEKING
5/16/2012	DM						T:11457	ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
5/16/2012	DM						T:11457	DAMAGES THROUGH LEGAL ACTION NEED TO CONTACT LEGAL
5/16/2012	DM						T:11457	DEPARTMENT. HE ADV NO. HE SAID THAT HE KNOWS THAT
5/16/2012	DM						T:11457	WE ARE HAVING OTHER BANKS SERVICE OUR MTGS TO
5/16/2012	DM						T:11457	AVOID THE AG SETTLEMENT, ADV THAT IS NOT THE CASE
5/16/2012	DM						T:11457	AT ALL. CCROWELL2847
5/16/2012	DM						T:11457	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
5/16/2012	DM						T:11457	LOSS_MIT_OPTIONS/HAMP_DISCUSSED
5/16/2012	DM						T:11457	ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
5/17/2012	NT	INQ					T:03479	B2 ci inq to know if we have received any info or
5/17/2012	NT	INQ					T:03479	contact from CEO of Wells Fargo, adv no cust said
5/17/2012	NT	INQ					T:03479	ok and will call back later *IVETHG8406415*
5/21/2012	NT	AGINQ					T:22378	b2 ci re if we rcvd a call from wells fargo; adv
5/21/2012	NT	AGINQ					T:22378	none ask abt the settlemnt; adv we are still
5/21/2012	NT	AGINQ					T:22378	working with the prog, adv will rcvd letter thru
5/21/2012	NT	AGINQ					T:22378	mail or phone call if acc is eligible and he ended
5/21/2012	NT	AGINQ					T:22378	the call franchezca m. 8412680
5/23/2012	NT	COL					T:19163	B1 ci upset about default letters and phone calls
5/23/2012	NT	COL					T:19163	he received that caused him to be put in the
5/23/2012	NT	COL					T:19163	hospital. Cust wanted to be compensated for the
5/23/2012	NT	COL					T:19163	emotional stress and hospitalizations. Adv acct
5/23/2012	NT	COL					T:19163	has been reviewed numerous times by different

5/23/2012	NT	COL	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	Exhibit 2 Pg 120 of 149	T:19163	supervisors and there won't be anything we can
5/23/2012	NT	COL						T:19163	resolve. If cust would like to pursue legal
5/23/2012	NT	COL						T:19163	action, adv cust could send written req to cc.
5/23/2012	NT	COL						T:19163	Cust declined and hung up. Julio R/4011
5/23/2012	NT	FCL						T:16823	b2 ci..stated he has talked to the investor of the
5/23/2012	NT	FCL						T:16823	loan regarding the foreclosure,short sale and
5/23/2012	NT	FCL						T:16823	default notices sent to him from Gmac..stated he
5/23/2012	NT	FCL						T:16823	has started to take legal action and has spoken to
5/23/2012	NT	FCL						T:16823	2 attorneys on this matter..transferred to
5/23/2012	NT	FCL						T:16823	forclosure dept.tammyb4028
5/24/2012	CIT	INQ95						T:12517	104 New cit 250 - Manager Callback:Please call b1
5/24/2012	CIT	INQ95						T:12517	back at home #. Said he has filed legal action
5/24/2012	CIT	INQ95						T:12517	agains GMAC for the inconvenience we put him
5/24/2012	CIT	INQ95						T:12517	through. Said was hospitalized bec of the fcl
5/24/2012	CIT	INQ95						T:12517	and short sale offer letters he is rcvng from
5/24/2012	CIT	INQ95						T:12517	us. He wld like to speak to corp ofc. said
5/24/2012	CIT	INQ95						T:12517	complaint sent to WElls Fargo and that Wells
5/24/2012	CIT	INQ95						T:12517	FAargo forwarded letter to us. mary f 8412623
5/24/2012	CIT	INQ95						T:12517	103 DONE 05/24/12 BY TLR 12517
5/24/2012	CIT	INQ95						T:12517	TSK TYP 250-TEAM LEAD ONLY:
5/24/2012	CIT	INQ95						T:12517	103 cont 250 - GMAC. said that he already
5/24/2012	CIT	INQ95						T:12517	consulted legal on it issue. does not want to
5/24/2012	CIT	INQ95						T:12517	speak to manager but corporate office. adv i
5/24/2012	CIT	INQ95						T:12517	can only request a call from manager.mary f
5/24/2012	CIT	INQ95						T:12517	8412623
5/24/2012	CIT	INQ95						T:12517	103 cloisng cit 250 - spoke to b1 stating he sent
5/24/2012	CIT	INQ95						T:12517	a letter to Wells Fargo and that he was advise
5/24/2012	CIT	INQ95						T:12517	by Wells Fargo forwarded the letter of
5/24/2012	CIT	INQ95						T:12517	complaint to GMAC. Said he has yet to speak to
5/24/2012	CIT	INQ95						T:12517	corporate office to address his issues. said
5/24/2012	CIT	INQ95						T:12517	he was hospitalized bec of the letters of fcl
5/24/2012	CIT	INQ95						T:12517	and offer of a short sale. He would like to be
5/24/2012	CIT	INQ95						T:12517	compenstated for the inconvenience he got from
5/24/2012	CIT	INQ75						T:20234	103 new cit 250 b1 ci re: stated we should have
5/24/2012	CIT	INQ75						T:20234	rcvd ltr from WElls Fargo 05/18/12 regarding
5/24/2012	CIT	INQ75						T:20234	his complaints; stated he should be
5/24/2012	CIT	INQ75						T:20234	compensated since he had medical issues
5/24/2012	CIT	INQ75						T:20234	because of GMACM threatening ltrs re: default
5/24/2012	CIT	INQ75						T:20234	notices/foreclosures/short sales;wanted to
5/24/2012	CIT	INQ75						T:20234	speak with sup-xfrd-thanks -bambin 8412708

5/25/2012	CIT	INQ90	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:16815	104 DONE 05/25/12 BY TLR 16815
5/25/2012	CIT	INQ90				T:16815	TSK TYP 250-TEAM LEAD ONLY:
5/25/2012	CIT	INQ90				T:16815	104 Closing CIT 250 Cb B1 on hpn, he adv that he
5/25/2012	CIT	INQ90				T:16815	sent a ltr to Wells Fargo and they have sent
5/25/2012	CIT	INQ90				T:16815	to us, he sd that he was told that we have not
5/25/2012	CIT	INQ90				T:16815	recd it. Offered for him to send directly to
5/25/2012	CIT	INQ90				T:16815	us, he declined, sd he has ci too many times
5/25/2012	CIT	INQ90				T:16815	and has now gotten an atty. He adv there was
5/25/2012	CIT	INQ90				T:16815	nothing I cld do and hu. shawnar/2367657
5/29/2012	NT	COL				T:11426	b2 ci re send correspondence re the calls being
5/29/2012	NT	COL				T:11426	received and ltrs and the pmt was already received
5/29/2012	NT	COL				T:11426	and was saying that we kept on calling him though
5/29/2012	NT	COL				T:11426	pmt is received and the ltrs re shortsale and fcl
5/29/2012	NT	COL				T:11426	offer and was asking how we should respond on it
5/29/2012	NT	COL				T:11426	and was complaining re that and wanted that issue
5/29/2012	NT	COL				T:11426	to be looked up to adv can elevate issue and xfer
5/29/2012	NT	COL				T:11426	to sup but declined and hu sherlene g.8412574
6/5/2012	CIT	INQ30				T:21679	105 new cit 109 corr rcvd
6/5/2012	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
6/11/2012	CIT	INQ30				T:03158	105 DONE 06/11/12 BY TLR 03158
6/11/2012	CIT	INQ30				T:03158	TSK TYP 109-CC COR TRACKING
6/11/2012	CIT	INQ30				T:03158	105 ...attempted to get in touch re opts. cannot
6/11/2012	CIT	INQ30				T:03158	request ag settlement. adv pb, 7/12 due,
6/11/2012	CIT	INQ30				T:03158	contact col if exp fin hardship. fwded
6/11/2012	CIT	INQ30				T:03158	corr/rsp for imging. ks7462
6/11/2012	CIT	INQ30				T:03158	105 closing cit 109. rcvd ltr complaining re phone
6/11/2012	CIT	INQ30				T:03158	calls/ltrs sent re acct. per notes, he has
6/11/2012	CIT	INQ30				T:03158	been ci re ag settlement. mailed ltr, adv acct
6/11/2012	CIT	INQ30				T:03158	mod 11/3/09, no pmts delinq since, encl pmt
6/11/2012	CIT	INQ30				T:03158	hist. adv mas sent each mo re pmt due, no
6/11/2012	CIT	INQ30				T:03158	notices re delinq issued, any fin pkgs issued
6/11/2012	CIT	INQ30				T:03158	were in an attempt to assist w/ fin issues. if
6/11/2012	CIT	INQ30				T:03158	an acct is delinq, ltrs/phone calls...
7/5/2012	DM					T:00000	EARLY IND: SCORE 068 MODEL EI16C
7/6/2012	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
7/18/2012	LIT						req fact pkg
7/24/2012	LIT						forw fact pkg
7/25/2012	LIT						added lit codes per legal mgr
8/6/2012	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
9/4/2012	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628

9/17/2012	NT	LMT	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	b2 ci inq about principal reduction program adv
9/17/2012	NT	LMT			Exhibit 2	Pg 122 of 149	that we have assistance program which id loan mod
9/17/2012	NT	LMT					T:12387 and refi, verify to b1 if what does he really mean
9/17/2012	NT	LMT					T:12387 about the program that interest him..adv that the
9/17/2012	NT	LMT					T:12387 program ag settlement is still under review and
9/17/2012	NT	LMT					T:12387 the loan that are qualified for that mod rcvd it
9/17/2012	NT	LMT					T:12387 adv that the info will be contacted cust qualified
9/17/2012	NT	LMT					T:12387 and b1 ended the call / / francescau8413459
10/5/2012	DM						T:00000 EARLY IND: SCORE 068 MODEL EI16C
10/8/2012	D28			0	DT	8	BILLING STATEMENT FROM REPORT R628
10/22/2012	CIT	COL05					T:22311 107 DONE 10/22/12 BY TLR 22311
10/22/2012	CIT	COL05					T:22311 TSK TYP 940-TEAM LEAD ELEVA
10/22/2012	CIT	COL05					T:22311 107 clsng cit 940: ttb2 in rgrd to opt for ag mod
10/22/2012	CIT	COL05					T:22311 rev, b2 expln has doc adv qaulf for ag opt, b2
10/22/2012	CIT	COL05					T:22311 adv wnts to see why loan not rev, adv b2 loans
10/22/2012	CIT	COL05					T:22311 that were in rev for ag met qualf, adv b2 if
10/22/2012	CIT	COL05					T:22311 belvs loan qualf wld need to send wop to be
10/22/2012	CIT	COL05					T:22311 rev and docs also avbl frm ag with let req
10/22/2012	CIT	COL05					T:22311 loan be rev for ag opt as well, b2 adv ok.
10/22/2012	DM						T:14529 OBC SPK W/B2 STD HE IS REQ A CTA REDUCTION..HAS
10/22/2012	DM						T:14529 BEEN IN CONTACT W/AG AND HAS FAILED TO GET
10/22/2012	DM						T:14529 ASSISTANCE B2 STTD HE HAS WNT TO COURT, FILED
10/22/2012	DM						T:14529 CLAIM AND WANTS A CTA REDUCTION WHEN ATTMPTED TO
10/22/2012	DM						T:14529 PLACE ON HOLD TO RESEARCH ADV MAY JUST NEED TO
10/22/2012	DM						T:14529 ELEVATE SINCE
10/22/2012	DM						T:14529 ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
10/22/2012	DM						T:14529 ISSUE HAS BEEN CONSISTENT.. ELEVATED 940 TELLER
10/22/2012	DM						T:14529 22311
10/22/2012	DM						T:14529 ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
10/22/2012	DM						T:14529 LOSS_MIT_OPTIONS/HAMP_DISCUSSED
10/22/2012	DM						T:14529 ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
10/22/2012	DM						T:14529 OCCUPANCY_OBTAINED
10/22/2012	DM						T:14529 ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
10/22/2012	CIT	COL05					T:14529 107 CIT 940
10/22/2012	CIT	COL05					T:14529 b2 ci sttd he is in contact w/ag and has
10/22/2012	CIT	COL05					T:14529 been told he qualifies sttd he has been to
10/22/2012	CIT	COL05					T:14529 court as well and has filed claim..b1 sttd he
10/22/2012	CIT	COL05					T:14529 has had issue elevated prior and may just
10/22/2012	CIT	COL05					T:14529 needed it elevated again since he has attmpted
10/22/2012	CIT	COL05					T:14529 mulPLE OF attmpts to apply and has been dcld

10/22/2012	CIT	COL95	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	106 DONE 10/22/12 BY TLR 14529
10/22/2012	CIT	COL05			Exhibit 2	Pg 123 of 149	TSK TYP 940-TEAM LEAD ELEVA
10/22/2012	CIT	COL05					T:14529 106 cit 940
10/22/2012	CIT	COL05					T:14529 b1 ci sttd he is in contact w/ag and has been
10/22/2012	CIT	COL05					T:14529 told he qualfies sttd he has been to court as
10/22/2012	CIT	COL05					T:14529 well and has filed claim..b1 sttd he has had
10/22/2012	CIT	COL05					T:14529 issue elevated prior and may just needed it
10/22/2012	CIT	COL05					T:14529 elevated again since he has attmpted mulptiple
10/22/2012	CIT	COL05					T:14529 attmpts to apply and has been dcld
10/22/2012	NT	PRD					T:08291 b2 ci re Principal Reduction Alternative.xfer to
10/22/2012	NT	PRD					T:08291 dl.marifey8412427
10/23/2012	NT	INQ					T:17919 b2 ci giving the verbal auth to the counselor who
10/23/2012	NT	INQ					T:17919 handles his acct. advsd cust that he should do
10/23/2012	NT	INQ					T:17919 confe call and i will get first all info to the
10/23/2012	NT	INQ					T:17919 counselor. and he can stay on the other line. cust
10/23/2012	NT	INQ					T:17919 hangup AlexaM8412846
10/23/2012	DM						T:18499 TT U3P REGINA DANCER ADV CANNOT AUTH CALL TO BE
10/23/2012	DM						T:18499 RECORDED,FRANCISM8412481
10/23/2012	DM						T:18499 ACTION/RESULT CD CHANGED FROM BRSS TO NOTE
10/24/2012	NT	LMT					T:02318 Cont from prev note... Adv to cust Prin Bal before
10/24/2012	NT	LMT					T:02318 the Mod was completed, was \$183 272.87, adv
10/24/2012	NT	LMT					T:02318 corrections made in the Mod agreement as the Mod
10/24/2012	NT	LMT					T:02318 of 11/17/09, as there is no especification in that
10/24/2012	NT	LMT					T:02318 Mod-doc of the difference in the new Prin Bal and
10/24/2012	NT	LMT					T:02318 the remining Prin Bal in that year. B1 want to
10/24/2012	NT	LMT					T:02318 dispute the Mod agreement and req to GMAC to waive
10/24/2012	NT	LMT					T:02318 the differed Balance of \$120 000.00. Adv to cust
10/24/2012	NT	LMT					T:02318 cust they can make a review/dispute directly with
10/24/2012	NT	LMT					T:02318 LMT dept. EduardoM/8406244
10/24/2012	NT	LMT					T:02318 3p, REGINA DANCER, B s Rpr from SPRING
10/24/2012	NT	LMT					T:02318 BOAR-COUNSELING AGENCY, with B2 in the line,
10/24/2012	NT	LMT					T:02318 called to dispute the Mod agreement in the loan,
10/24/2012	NT	LMT					T:02318 B1 is demanding the Mod agreement signed in
10/24/2012	NT	LMT					T:02318 10/19/2009 specify the loan will generate a new
10/24/2012	NT	LMT					T:02318 Prin Bal of \$63 272.87. VS the other Mod agreement
10/24/2012	NT	LMT					T:02318 made in 11/17/2009, that includes the differed
10/24/2012	NT	LMT					T:02318 balance of \$120 000.00...
10/29/2012	LIT						
10/29/2012	CIT	INQ95					T:22722 109 new cit 251 send email for assistance if able
10/29/2012	CIT	INQ95					T:22722 to discuss acct re status of principal

10/29/2012	CIT	INQ95	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	reduction application, b2 wants clbk at hp#
10/29/2012	CIT	INQ95			Exhibit 2	Pg 124 of 149	once rcvd response rona a8927034
10/29/2012	CIT	INQ95					T:22722 108 DONE 10/29/12 BY TLR 22722
10/29/2012	CIT	INQ95					T:22722 TSK TYP 250-TEAM LEAD ONLY:
10/29/2012	CIT	INQ95					T:22722 108 closing cit 250 tt b2 fu for principal
10/29/2012	CIT	INQ95					T:22722 reduction application,they have sent the
10/29/2012	CIT	INQ95					T:22722 application numerous time have not rcvd any
10/29/2012	CIT	INQ95					T:22722 reponse from GMAC adv need to ask
10/29/2012	CIT	INQ95					T:22722 approval if able to discuss the acct.borrower
10/29/2012	CIT	INQ95					T:22722 wants clbk at hp# once rcvd response rona
10/29/2012	CIT	INQ95					T:22722 a8927034
10/29/2012	CIT	INQ75					T:12006 108 new cit 250, b2 ci to followup for principal
10/29/2012	CIT	INQ75					T:12006 reduction rfer to sup(did fill-out numerous
10/29/2012	CIT	INQ75					T:12006 application) refer to sup don e 8412666
10/29/2012	NT	INQ					T:18694 b1 ci re Prin Reduction, said he have spoke a
10/29/2012	NT	INQ					T:18694 couple of times about it and he is waiting for
10/29/2012	NT	INQ					T:18694 response either calling him or sending him a
10/29/2012	NT	INQ					T:18694 message but he have receive any of those, want him
10/29/2012	NT	INQ					T:18694 to xfer to someone who can help him, xfer to DL /
10/29/2012	NT	INQ					T:18694 vincem8412298
10/30/2012	DM						T:03446 TT B1 CI ASKING IF ALREADY RESPONSE FOR HIS PRIN
10/30/2012	DM						T:03446 RED APPL ADV TARGET DATE REYNANTEP/8412795
10/30/2012	DM						T:03446 ACTION/RESULT CD CHANGED FROM OAAI TO BRUN
10/30/2012	DM						T:03446 PAYMENT ARRANGEMENTS WERE NOT MADE AND/OR ACCOUN
10/30/2012	DM						T:03446 IS NOT BEING CURED. INBOUND CALL
10/30/2012	DM						T:03446 ACTION/RESULT CD CHANGED FROM NOTE TO OAAI
10/30/2012	NT	LMT					T:04350 b1 cb re principal reduction and asked to be xfrd
10/30/2012	NT	LMT					T:04350 to loss mit for assistance..xfrd call to loss
10/30/2012	NT	LMT					T:04350 mit..marvinp8412818
10/31/2012	LIT						
11/1/2012	NT	LMT					T:22736 b1 ci re stat of principal reduction program advsd
11/1/2012	NT	LMT					T:22736 sup is handling his concern, he will be called
11/1/2012	NT	LMT					T:22736 back once sup receive response from legal mngr
11/1/2012	NT	LMT					T:22736 allow more time MelvinM 8412689
11/1/2012	LIT						
11/2/2012	CIT	INQ95					T:12568 per legal, acct not to be discussed w/ borrower.
11/2/2012	CIT	INQ95					T:12568 110 DONE 11/02/12 BY TLR 12568
11/2/2012	CIT	INQ95					T:12568 TSK TYP 250-TEAM LEAD ONLY:
11/2/2012	CIT	INQ95					T:12568 110 closing cit 250 tt b2 re: status of principal
11/2/2012	CIT	INQ95					T:12568 reduction status request.adv were not allowed
11/2/2012	CIT	INQ95					T:12568 to discuss acct details as acct is in

11/2/2012	CIT	INQ95	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:12568	litigation adv b2 to request assistance from
11/2/2012	CIT	INQ95		Exhibit 2	Pg 125 of 149	T:12568	his attny and have them contact our legal
11/2/2012	CIT	INQ95				T:12568	counsel.mark i.8412605
11/2/2012	NT	CSH				T:22566	b1 ci sd wanted to have update on his request on
11/2/2012	NT	CSH				T:22566	principal reduction prog. adv we are still working
11/2/2012	NT	CSH				T:22566	on that he will be receiving a call back from a
11/2/2012	NT	CSH				T:22566	sup. req to be xferred to Sup. xferred to sup.
11/2/2012	NT	CSH				T:22566	DanM8412832
11/2/2012	CIT	INQ75				T:22566	110 new cit 250 b1 ci sd wanted to have update on
11/2/2012	CIT	INQ75				T:22566	his request on principal reduction prog. adv
11/2/2012	CIT	INQ75				T:22566	we are still working on that he will be
11/2/2012	CIT	INQ75				T:22566	receiving a call back from a sup. req to be
11/2/2012	CIT	INQ75				T:22566	xferred to Sup. xferred to sup. DanM8412832
11/5/2012	CIT	INQ95				T:22722	109 DONE 11/05/12 BY TLR 22722
11/5/2012	CIT	INQ95				T:22722	TSK TYP 251-RUSH COACHLINE
11/5/2012	CIT	INQ95				T:22722	109 closing cit 251 rcvd email not able to discuss
11/5/2012	CIT	INQ95				T:22722	the acct to b1,he must contact his counsel
11/5/2012	CIT	INQ95				T:22722	thru his own atty.
11/5/2012	CIT	INQ95				T:22722	rona a8927034
11/5/2012	CIT	INQ60				T:01220	111 DONE 11/05/12 BY TLR 01220
11/5/2012	CIT	INQ60				T:01220	TSK TYP 230-VOC MONITORING
11/5/2012	CIT	INQ60				T:01220	111 close cit 230--clld b2 and advsd need to
11/5/2012	CIT	INQ60				T:01220	contact Severson & Werson 19100 Von Karman
11/5/2012	CIT	INQ60				T:01220	Avenue, Suite 700 Irvine, CA 92612 Telephone:
11/5/2012	CIT	INQ60				T:01220	(949) 442-7110 Direct Line: (949) 225-3755
11/5/2012	CIT	INQ60				T:01220	Facsimile: (949) 442-7118 jht@severson.com
11/5/2012	CIT	INQ60				T:01220	111 new cit 230--inq from b1 trying to disuss mod,
11/5/2012	CIT	INQ60				T:01220	advsd of litigation, sent to contact to see
11/5/2012	CIT	INQ60				T:01220	if can discuss
11/5/2012	NT	INQ				T:01485	b2 ?d why we cant discuss acct. advsd we are
11/5/2012	NT	INQ				T:01485	currently working w/another dept to find out why
11/5/2012	NT	INQ				T:01485	acct is in litigation. b2 will recv call bk when
11/5/2012	NT	INQ				T:01485	research completed @ phn# on record. mickit/5270
11/6/2012	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
11/9/2012	CBR		0	00	1	T:00000	LOAN MODIFIED-NON GOVERNMENT PLAN
11/9/2012	CBR		0	00	1	T:00000	CURRENT: < 30 DAYS
11/9/2012	CIT	INQ95				T:13754	113 new cit 250 Manager callback request , kindly
11/9/2012	CIT	INQ95				T:13754	call b2 back at hme ph as he is adamant to
11/9/2012	CIT	INQ95				T:13754	discuss acct when he was alrly advsd to
11/9/2012	CIT	INQ95				T:13754	address issue with atty as acct is in

11/9/2012	CIT	INQ95	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:13754	Litigation - thank you zaldy r. 8927042
11/9/2012	CIT	INQ95		Exhibit 2	Pg 126 of 149	T:13754	112 DONE 11/09/12 BY TLR 13754
11/9/2012	CIT	INQ95				T:13754	TSK TYP 250-TEAM LEAD ONLY:
11/9/2012	CIT	INQ95				T:13754	112 will req for cb at hme ph zaldy r. 8927042
11/9/2012	CIT	INQ95				T:13754	112 closing cit 250 tt b2 re wanting to discuss
11/9/2012	CIT	INQ95				T:13754	acct , adv b1 that he wld need to contact our
11/9/2012	CIT	INQ95				T:13754	counsel thru his own atty as noted on acct on
11/9/2012	CIT	INQ95				T:13754	11/05/12 , b2 sd he is not being represented
11/9/2012	CIT	INQ95				T:13754	by an atty and wld like to discuss acct ,
11/9/2012	CIT	INQ95				T:13754	apologized but adv we are not able to do so ,
11/9/2012	CIT	INQ95				T:13754	b2 is adamant and asked to spk with my manager
11/9/2012	CIT	INQ95				T:13754	, adv not avail and offered a cb , b2 agreed
11/9/2012	NT	INQ				T:26196	tt b2 ci onset ask for a sup, after verification.
11/9/2012	NT	INQ				T:26196	erici8412480
11/9/2012	CIT	COL64				T:26196	112 new cit 250 : tt b2 02:10pm onset ask for a
11/9/2012	CIT	COL64				T:26196	sup xferred. erici8412480
11/12/2012	CIT	INQ70				T:04928	114 New CIT 251-Sent email to Nathan Martin &
11/12/2012	CIT	INQ70				T:04928	Litigation requests advising of call w/ b2.
11/12/2012	CIT	INQ70				T:04928	Asked for assistance on how to proceed.
11/12/2012	CIT	INQ70				T:04928	Will call b2 @hp once response received.
11/12/2012	CIT	INQ70				T:04928	B2 aware may take a few days for
11/12/2012	CIT	INQ70				T:04928	response. DanaF 2365873
11/12/2012	CIT	INQ70				T:04928	113 DONE 11/12/12 BY TLR 04928
11/12/2012	CIT	INQ70				T:04928	TSK TYP 250-TEAM LEAD ONLY:
11/12/2012	CIT	INQ70				T:04928	113 cont..disengaged & this now in CA. Sd never
11/12/2012	CIT	INQ70				T:04928	received anything in writing from GMAC legal
11/12/2012	CIT	INQ70				T:04928	advising situation & why he cannot spk w/
11/12/2012	CIT	INQ70				T:04928	anyone about acct. B2 sd we "further
11/12/2012	CIT	INQ70				T:04928	aggravating condition from previous
11/12/2012	CIT	INQ70				T:04928	grievance." Sd I will cb once get response
11/12/2012	CIT	INQ70				T:04928	from legal. DanaF 2365873
11/12/2012	CIT	INQ70				T:04928	113 cont..claim he sent in on our Bky. Sd I do not
11/12/2012	CIT	INQ70				T:04928	know & cannot advise either way. He sd his
11/12/2012	CIT	INQ70				T:04928	atty disengaged & Judge Martin ruled that
11/12/2012	CIT	INQ70				T:04928	since atty disengaged b2 should get all info
11/12/2012	CIT	INQ70				T:04928	on acct. Sd I cn inquire w/ legal dept, but
11/12/2012	CIT	INQ70				T:04928	cannot guarantee I will be able to provide
11/12/2012	CIT	INQ70				T:04928	more info once response received. B2 sd
11/12/2012	CIT	INQ70				T:04928	grievance filed in NY & since then, atty
11/12/2012	CIT	INQ70				T:04928	113 Closing CIT 250-Spk w/ b2 @714-447-4207

11/12/2012	CIT	INQ70	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:04928	@11:43am CST. Adv to contact atty & offered
11/12/2012	CIT	INQ70		Exhibit 2	Pg 127 of 149	T:04928	contact info per previous note from VOC. B2 sd
11/12/2012	CIT	INQ70				T:04928	he ask for manager so something cn be done,
11/12/2012	CIT	INQ70				T:04928	not to get same answer as before. B2 sd Spring
11/12/2012	CIT	INQ70				T:04928	Board agency tried contacting us in writing
11/12/2012	CIT	INQ70				T:04928	multiple times to discuss HAMP. He ask if we
11/12/2012	CIT	INQ70				T:04928	will not discuss w/ him because of a proof of
11/14/2012	LIT						adv the acct may be discussed w/ b1, per legal mgr
11/15/2012	CIT	INQ70				T:04928	114 FYI CIT 251-Sent email to Nathan M asking for
11/15/2012	CIT	INQ70				T:04928	clarification on his note from 11/14. Need to
11/15/2012	CIT	INQ70				T:04928	know if b2 will receive anything in writing &
11/15/2012	CIT	INQ70				T:04928	if I can discuss mod, ag, princ reduction,
11/15/2012	CIT	INQ70				T:04928	etc. DanaF 2365873
11/16/2012	CIT	INQ70				T:04928	114 DONE 11/16/12 BY TLR 04928
11/16/2012	CIT	INQ70				T:04928	TSK TYP 251-RUSH COACHLINE
11/16/2012	CIT	INQ70				T:04928	114 cont..sd not much he can afford, but sd he
11/16/2012	CIT	INQ70				T:04928	will keep looking into options. DanaF 2365873
11/16/2012	CIT	INQ70				T:04928	114 cont..financial situation or refi once gets
11/16/2012	CIT	INQ70				T:04928	closer to balloon. B2 sd had 4 recorded notes
11/16/2012	CIT	INQ70				T:04928	we knew about during origination & that where
11/16/2012	CIT	INQ70				T:04928	mod loan bal came from that was not deferred.
11/16/2012	CIT	INQ70				T:04928	Adv I not loan officer & could not advise on
11/16/2012	CIT	INQ70				T:04928	that. Adv b1 if he cannot pay down balance or
11/16/2012	CIT	INQ70				T:04928	refinance, he may need to think about selling
11/16/2012	CIT	INQ70				T:04928	house & finding something more affordable. B2
11/16/2012	CIT	INQ70				T:04928	114 Closing CIT 251-Spk w/ b2 @3:30pm CST. Adv did
11/16/2012	CIT	INQ70				T:04928	not get in touch w/ legal but took closer look
11/16/2012	CIT	INQ70				T:04928	at acct. Sd I do see balloon of \$120k on acct.
11/16/2012	CIT	INQ70				T:04928	Recommended he pay any CTA he cn afford to pay
11/16/2012	CIT	INQ70				T:04928	down balance to help w/ balloon in 20 yrs. B2
11/16/2012	CIT	INQ70				T:04928	sd has enough income to make pmt, but not much
11/16/2012	CIT	INQ70				T:04928	more & will not pay off \$120k. Adv mod is 1%
11/16/2012	CIT	INQ70				T:04928	fixed & is giving him 20 years to get better
11/16/2012	CIT	INQ70				T:04928	114 cont..got involved. Sd I will research further
11/16/2012	CIT	INQ70				T:04928	& consult legal dept & call bk, but did not
11/16/2012	CIT	INQ70				T:04928	make promises on what cn be discussed. B2 sd
11/16/2012	CIT	INQ70				T:04928	he not pushing litigation, but that only
11/16/2012	CIT	INQ70				T:04928	option we provided him. He jst want relief &
11/16/2012	CIT	INQ70				T:04928	doesn't want to lose home. Sd will cb by
11/16/2012	CIT	INQ70				T:04928	11/21. DanaF 2365873

11/16/2012	CIT	INQ70	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	114 cont. approve HAMP. Sd I not person who review
11/16/2012	CIT	INQ70		Exhibit 2	Pg 128 of 149	pkg & do not know, but specific qualifications
11/16/2012	CIT	INQ70				T:04928 set that out of GMAC control. Sd that why we
11/16/2012	CIT	INQ70				T:04928 gave mod in house. B2 sd he sent us copy of
11/16/2012	CIT	INQ70				T:04928 email from treasury adv he needs assistance &
11/16/2012	CIT	INQ70				T:04928 he wants relief from us. Sd did not forgive
11/16/2012	CIT	INQ70				T:04928 principal. Adv not sure if I may discuss
11/16/2012	CIT	INQ70				T:04928 further, as b2 mentioned this is where legal
11/16/2012	CIT	INQ70				T:04928 114 cont..Adv loan does not appear to have
11/16/2012	CIT	INQ70				T:04928 balloon. B2 sd it on stmt. Pulled up MAS & it
11/16/2012	CIT	INQ70				T:04928 does show balloon. Also, one of the mod docs
11/16/2012	CIT	INQ70				T:04928 in imaging #1442869907, adv of balloon. Sd he
11/16/2012	CIT	INQ70				T:04928 have option to refi, but b2 sd that not option
11/16/2012	CIT	INQ70				T:04928 as he disabled & house under water. B2 sd want
11/16/2012	CIT	INQ70				T:04928 princ red. Adv only option for HAMP & he did
11/16/2012	CIT	INQ70				T:04928 not qualify. B2 ask what are qualifications to
11/16/2012	CIT	INQ70				T:04928 114 FYI CIT 251-Called b2 @hp @12:00pm CST to
11/16/2012	CIT	INQ70				T:04928 discuss acct per okay from legal, we can
11/16/2012	CIT	INQ70				T:04928 discuss anything besides the litigation. B2
11/16/2012	CIT	INQ70				T:04928 ask if we receive letter from Spring Board.
11/16/2012	CIT	INQ70				T:04928 Asked who he sent to, as I do not see notes on
11/16/2012	CIT	INQ70				T:04928 file. B2 sd that where legal got involved. Adv
11/16/2012	CIT	INQ70				T:04928 then cannot adv & needs to discuss w/ legal.
11/16/2012	CIT	INQ70				T:04928 B2 ask how he going to afford \$120k balloon
11/16/2012	LIT					adv again that acct may be discussed, w/ exception
11/16/2012	LIT					of litigation matters.
12/4/2012	D28		0	DT	8	BILLING STATEMENT FROM REPORT R628
12/14/2012	CBR		0	00	1	T:00000 LOAN MODIFIED-NON GOVERNMENT PLAN
12/14/2012	CBR		0	00	1	T:00000 CURRENT: < 30 DAYS
12/18/2012	CIT	INQ90				T:11244 115 DONE 12/18/12 BY TLR 11244
12/18/2012	CIT	INQ90				T:11244 TSK TYP 250-TEAM LEAD ONLY:
12/18/2012	CIT	INQ90				T:11244 115 closing cit 250-12/18/12 5:58PM-Talked to b1
12/18/2012	CIT	INQ90				T:11244 and advised that I could not provide info but
12/18/2012	CIT	INQ90				T:11244 would sent an e-mail to litigation inq to have
12/18/2012	CIT	INQ90				T:11244 them contact him. The borrower also req
12/18/2012	CIT	INQ90				T:11244 payment hist for 2009 and this was included in
12/18/2012	CIT	INQ90				T:11244 request. Took information and contact num
12/18/2012	CIT	INQ90				T:11244 714-447-4207 and forwarded. B1 unhappy as he
12/18/2012	CIT	INQ90				T:11244 believes accesss denied to acct-noelk5261
12/18/2012	CIT	INQ90				T:26061 115 New CIT 250 5:40pm b1 req. a pmt. hist. since

12/18/2012	CIT	INQ90	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	June 2009 and info. on the litigation had to
12/18/2012	CIT	INQ90			Exhibit 2	Pg 129 of 149	elevate the call to TL Nole Kurt due to thee
12/18/2012	CIT	INQ90					status of the litigation. b1's contact # is
12/18/2012	CIT	INQ90				T:26061	7144474207 brittany4099
12/19/2012	LIT						adv acct can be discussed with borrower
12/20/2012	NT	INQ				T:11244	called b2 and faxed history for acct for year 2009
12/20/2012	NT	INQ				T:11244	per req. Adv b2 of status on GMAC Bkr and adv that
12/20/2012	NT	INQ				T:11244	questions reg his proof of claim would be
12/20/2012	NT	INQ				T:11244	addressed by bkr court-adv of pending sale date of
12/20/2012	NT	INQ				T:11244	gmac-refused to discuss lawsuit b2 filled against
12/20/2012	NT	INQ				T:11244	gmac and repeatedly referred him to
12/20/2012	NT	INQ				T:11244	attny-noelk5261
12/20/2012	NT	INQ				T:11244	called b1 and left message that account
12/20/2012	NT	INQ				T:11244	information could be shared-adv of direct number
12/20/2012	NT	INQ				T:11244	so b1 could call-adv have req payment history and
12/20/2012	NT	INQ				T:11244	can fax or mail-noelk5261
1/2/2013	CIT	INQ30				T:17474	116 new cit 128 corr recv
1/7/2013	DM					T:00000	EARLY IND: SCORE 097 MODEL EI16C
1/7/2013	CIT	INQ95				T:11763	118 new cit 251>> for cb any time.
1/7/2013	CIT	INQ95				T:11763	-StephenS/8927036
1/7/2013	CIT	INQ95				T:11763	117 DONE 01/07/13 BY TLR 11763
1/7/2013	CIT	INQ95				T:11763	TSK TYP 250-TEAM LEAD ONLY:
1/7/2013	CIT	INQ95				T:11763	117 closing cit 250 >> tt b2 re principal
1/7/2013	CIT	INQ95				T:11763	reduction (not the auto pay prog) that they
1/7/2013	CIT	INQ95				T:11763	are applying for, they wanted to know the
1/7/2013	CIT	INQ95				T:11763	status of their request. I adv the customer
1/7/2013	CIT	INQ95				T:11763	that I will look into the account and find
1/7/2013	CIT	INQ95				T:11763	out. -StephenS/8927036
1/7/2013	NT	COL				T:12394	b2 ci re: asking for reponse fr springboard doc
1/7/2013	NT	COL				T:12394	concerning sev issues w/ gmac & now taking up abt
1/7/2013	NT	COL				T:12394	prin reduction & other legal issues. princ
1/7/2013	NT	COL				T:12394	reduction program. since acct is in litigation,
1/7/2013	NT	COL				T:12394	need to elevate to sup w/ teller id#11763
1/7/2013	NT	COL				T:12394	//myram8413453
1/7/2013	CIT	INQ75				T:12394	117 new cit 250: b2 ci re: asking for reponse fr
1/7/2013	CIT	INQ75				T:12394	springboard doc concerning sev issues w/ gmac
1/7/2013	CIT	INQ75				T:12394	& now taking up abt prin reduction & other
1/7/2013	CIT	INQ75				T:12394	legal issues. princ reduction program. since
1/7/2013	CIT	INQ75				T:12394	acct is in litigation, need to elevate to sup
1/7/2013	CIT	INQ75				T:12394	w/ teller id#11763 //myram8413453

1/8/2013	CIT	COL63	12-12020-mg	Doc 8676-8	Filed 06/01/15 Entered 06/01/15 17:43:47	Exhibit E to
1/8/2013	CIT	COL63			Exhibit 2 Pg 130 of 149	120 new cit 94.1 account is under litigation. b2 sd prop is
1/8/2013	CIT	COL63				T:22972 underwater and would like to apply for mod.
1/8/2013	CIT	COL63				T:22972 will check for proper handling. jesun 8927059
1/8/2013	DM					T:22972 PLS SEE CNTRL#119 JESUSN 8927059
1/8/2013	DM					T:22972 ACTION/RESULT CD CHANGED FROM OAAI TO BRUN
1/8/2013	DM					T:22972 PAYMENT ARRANGEMENTS WERE NOT MADE (RPC MUST BE
1/8/2013	DM					T:22972 OBTAINED). INBOUND CALL
1/8/2013	DM					T:22972 ACTION/RESULT CD CHANGED FROM BRUN TO OAAI
1/8/2013	CIT	COL63				T:22972 119 DONE 01/08/13 BY TLR 22972
1/8/2013	CIT	COL63				T:22972 TSK TYP 940-TEAM LEAD ELEVA
1/8/2013	CIT	COL63				T:22972 119 closing cit 940. tt b2. account in litigation.
1/8/2013	CIT	COL63				T:22972 b1 sd prop is under wanter and asking to apply
1/8/2013	CIT	COL63				T:22972 for mod. adv need to check for proper
1/8/2013	CIT	COL63				T:22972 handling. jesun 8927059
1/8/2013	DM					T:18506 B2 SD PROP HAS NO VALUE.ADV NEEDTO XFER TO A SUP
1/8/2013	DM					T:18506 FOR FURTHER ASSISTANCE.ENDJOANA MARIE D.8412472
1/8/2013	DM					T:18506 ACTION/RESULT CD CHANGED FROM BRUN TO BRUN
1/8/2013	CIT	COL66				T:18506 119 cit 940: acct has a litigation alert.thank you
1/8/2013	CIT	COL66				T:18506 JoAnA mArle D.
1/8/2013	CIT	COL66				T:18506 8412472
1/8/2013	NT	LMT				T:22566 b2 ci reg the call he had a while back reg mod.
1/8/2013	NT	LMT				T:22566 adv that application is being reviewed. adv that
1/8/2013	NT	LMT				T:22566 we will be notifying him regarding the updates of
1/8/2013	NT	LMT				T:22566 the application xferred to Loss Mit as per
1/8/2013	NT	LMT				T:22566 request by b2. adv direct #. **DanM 8412832
1/8/2013	CIT	INQ95				T:11763 118 fyi on cit 251>> 2nd cb attempt, was not able
1/8/2013	CIT	INQ95				T:11763 to contact b2 tru hp# on file 1:40pm cst, was
1/8/2013	CIT	INQ95				T:11763 able to leave a vm adv him that we acknowledge
1/8/2013	CIT	INQ95				T:11763 him sending the financial package but in order
1/8/2013	CIT	INQ95				T:11763 for us to know if the account qualifies for
1/8/2013	CIT	INQ95				T:11763 another mod that we need to prequalify it
1/8/2013	CIT	INQ95				T:11763 again bec we could not determin if the prev
1/8/2013	CIT	INQ95				T:11763 request is being reviewed. -StephenS/8927036
1/8/2013	CIT	INQ95				T:11763 118 fyi on cit 251 >> contacted b2 tru hp# on file
1/8/2013	CIT	INQ95				T:11763 and adv that the acct is eligiable for mod
1/8/2013	CIT	INQ95				T:11763 review. b1 says he already sent us the
1/8/2013	CIT	INQ95				T:11763 financial analysis several times already but
1/8/2013	CIT	INQ95				T:11763 has not recvd any feedback yet. will look into
1/8/2013	CIT	INQ95				T:11763 the concern deeper and cb b2 again.

1/8/2013	CIT	INQ95	Doc 8676-8	Filed 06/01/15	T-11763	Stephen S/8927036
1/8/2013	D28	12-12020-mg	0	DT	Exhibit 2 8Pg 131 of 149	BILLING STATEMENT FROM REPORT R628
1/9/2013	DM					T:22695 PLS SEE CNTRL 121 AND 122...RCASIGNIA 8927059
1/9/2013	DM					T:22695 ACTION/RESULT CD CHANGED FROM OAAI TO BRUN
1/9/2013	DM					T:22695 PAYMENT ARRANGEMENTS WERE NOT MADE (RPC MUST BE
1/9/2013	DM					T:22695 OBTAINED).
1/9/2013	DM					T:22695 ACTION/RESULT CD CHANGED FROM BRUN TO OAAI
1/9/2013	CIT	COL63				T:22695 122 new cit 940 manager call for b2 @ home # asap.
1/9/2013	CIT	COL63				T:22695 pls call b1 in reagrds to mod terms as he is
1/9/2013	CIT	COL63				T:22695 disputing the defered principal
1/9/2013	CIT	COL63				T:22695 bal..r.casignia 8927059
1/9/2013	CIT	COL63				T:22695 120 DONE 01/09/13 BY TLR 22695
1/9/2013	CIT	COL63				T:22695 TSK TYP 941-TEAM LEAD ELEVA
1/9/2013	CIT	COL63				T:22695 120 closing cit 941 tt b2 apologized for concerns
1/9/2013	CIT	COL63				T:22695 abt mod agreemnt. adv first mod was voided as
1/9/2013	CIT	COL63				T:22695 it didnt reflect acuratlet the approved mod.
1/9/2013	CIT	COL63				T:22695 he expressed servicing concerns and disputes
1/9/2013	CIT	COL63				T:22695 the defered amt..he requested to be contact at
1/9/2013	CIT	COL63				T:22695 his phone # rcasignia 8927059
1/9/2013	DM					T:22695 PLS SEE CNTRL 121...RCASIGNIA 8927059
1/9/2013	DM					T:22695 ACTION/RESULT CD CHANGED FROM OAAI TO BRUN
1/9/2013	DM					T:22695 PAYMENT ARRANGEMENTS WERE NOT MADE (RPC MUST BE
1/9/2013	DM					T:22695 OBTAINED).
1/9/2013	DM					T:22695 ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
1/9/2013	CIT	COL63				T:22695 121 DONE 01/09/13 BY TLR 22695
1/9/2013	CIT	COL63				T:22695 TSK TYP 940-TEAM LEAD ELEVA
1/9/2013	CIT	COL63				T:22695 121 closing cit 940 tt b1 apologized for concerns
1/9/2013	CIT	COL63				T:22695 abt the mod agreement.b1 wants me to pull up
1/9/2013	CIT	COL63				T:22695 mod docs .i am having system issues. b1 agreed
1/9/2013	CIT	COL63				T:22695 for a call back @ home # ...rcasignia 8927059
1/9/2013	DM					T:22960 TT B2 HAS SERVICING ISSUE, SD THERES A DISCREPANCY
1/9/2013	DM					T:22960 MADE ON THE MOD BACK IN 2009, ADV THAT HE HAS TO
1/9/2013	DM					T:22960 REAPPLY AGAIN AS THE PREV MOD THAT HE SIGNED HAS
1/9/2013	DM					T:22960 BEEN IMPLEMENTED ALREADY & CANNOT BE CHNGED, SD
1/9/2013	DM					T:22960 THE MANAGER HAD LOOK INTO THE MOD THAT WAS. WNTEED
1/9/2013	DM					T:22960 TO BE XFRD TO A
1/9/2013	DM					T:22960 ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
1/9/2013	DM					T:22960 MNGR TO DISCUSS HIS CONCERN, XFRD TO A
1/9/2013	DM					T:22960 SUP.ARLNEC8412402
1/9/2013	DM					T:22960 ACTION/RESULT CD CHANGED FROM OAAI TO OAAI

1/9/2013	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:22960	LOSS MITIGATION DISCUSSED AND/OR FINANCIAL PACKAGE
1/9/2013	DM			Exhibit 2	Pg 132 of 149	T:22960	SENT. INBOUND CALL
1/9/2013	DM					T:22960	ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
1/9/2013	CIT	COL63				T:22960	121 new cit 940 tt b2 req for a mngr ttt re the
1/9/2013	CIT	COL63				T:22960	discrepancy on the prev mod bck in 2009
1/9/2013	CIT	COL63				T:22960	thanks! arlenec8412402
1/9/2013	NT	LMT				T:18876	b2 ci reqst to be xfr lmt dept said have spoke w/
1/9/2013	NT	LMT				T:18876	several managers re corrections on loan mod adv to
1/9/2013	NT	LMT				T:18876	xfr col dept edgars8412668
1/9/2013	DM					T:15206	TT B2 CI TO TT SUP REGARDING THE LOAN MOD ON 2009
1/9/2013	DM					T:15206	REGARDING PRINCIPAL REDUCTION. WAS ADV BY PERV REP
1/9/2013	DM					T:15206	THAT WILL SEND ANOTHER LOAN MOD DOCS..WILL XFER TO
1/9/2013	DM					T:15206	SUP BUT BR HU.. ALLYSAM8412218
1/9/2013	DM					T:15206	ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
1/9/2013	DM					T:15206	LOSS MITIGATION DISCUSSED AND/OR FINANCIAL PACKAGE
1/9/2013	DM					T:15206	SENT. INBOUND CALL
1/9/2013	DM					T:15206	ACTION/RESULT CD CHANGED FROM BRUN TO OAAI
1/9/2013	NT	LMT				T:11940	b1 ci to say that he got a msg from a sup from
1/9/2013	NT	LMT				T:11940	loss mit dep, request to be traf to lm. I adv him
1/9/2013	NT	LMT				T:11940	that i can send a req to have a sup call him back
1/9/2013	NT	LMT				T:11940	but he did not want to. traf call.
1/9/2013	NT	LMT				T:11940	Angelica/8406639
1/9/2013	DM					T:15206	TT B2 VERIFYING THE ACCT.. BUT CALL GOT
1/9/2013	DM					T:15206	DISCONNECTED.. ALLYSAM8412218
1/9/2013	DM					T:15206	ACTION/RESULT CD CHANGED FROM OAAI TO BRUN
1/9/2013	DM					T:15206	INBOUND CALL
1/9/2013	DM					T:15206	ACTION/RESULT CD CHANGED FROM BRUN TO OAAI
1/9/2013	DM					T:24094	B2 CI WNT TO SPEAK TO LM'S SUP,ADV LOAN ISNT
1/9/2013	DM					T:24094	HANDLED BY LM DEP,REQ FOR MOD DOCS NEED TO BE
1/9/2013	DM					T:24094	SIGND,XFR CALL TO LM DEP,PROVDE TFN,DIANEG8412490
1/9/2013	DM					T:24094	ACTION/RESULT CD CHANGED FROM OAAI TO BRUN
1/9/2013	DM					T:24094	PAYMENT ARRANGEMENTS WERE NOT MADE (RPC MUST BE
1/9/2013	DM					T:24094	OBTAINED). INBOUND CALL
1/9/2013	DM					T:24094	ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
1/9/2013	DM					T:18566	B2 CI SD HIS MOD SHOULDNT HAVE PMT DEFERMENT FOR
1/9/2013	DM					T:18566	120000.00 SINCE THERE IS LIENS WORTH FOR 285000.00
1/9/2013	DM					T:18566	ON THE COUNTY. HE SENT COPIES OF THOSE LIENS AND
1/9/2013	DM					T:18566	NOT SHOWING SINCE 08/05/09. I ADV & XFERRED OVER
1/9/2013	DM					T:18566	TO SUPV EXT#8927059 TO FOLLOW UP I ADV NO
1/9/2013	DM					T:18566	NOTES WITH UPDATES ABOUT ISSUE EDWIN P8406181

1/9/2013	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:18566	ACTION/RESULT CD CHANGED FROM BRUN TO BRSS
1/9/2013	CIT	INQ55		Exhibit 2	Pg 133 of 149	T:08283	116 cit 128 - reviewed correspondence, adv lit
1/9/2013	CIT	INQ55				T:08283	does not prevent normal servicing and can
1/9/2013	CIT	INQ55				T:08283	respond
1/9/2013	NT	LMT				T:03525	b2 ci req to connect call to lm dept gave # xfer
1/9/2013	NT	LMT				T:03525	call/dianav8412784
1/9/2013	CIT	INQ95				T:11763	118 DONE 01/09/13 BY TLR 11763
1/9/2013	CIT	INQ95				T:11763	TSK TYP 251-RUSH COACHLINE
1/9/2013	CIT	INQ95				T:11763	118 closing cit 251>> 3rd cb attempt, was not able
1/9/2013	CIT	INQ95				T:11763	to contact b2 tru hp# on file 12:28pm cst,
1/9/2013	CIT	INQ95				T:11763	was not able to leave VM this time.
1/9/2013	CIT	INQ95				T:11763	-StephenS/8927036
1/10/2013	CBR		0	00	1	T:00000	LOAN MODIFIED-NON GOVERNMENT PLAN
1/10/2013	CBR		0	00	1	T:00000	CURRENT: < 30 DAYS
1/10/2013	CIT	INQ30				T:23694	116 DONE 01/10/13 BY TLR 23694
1/10/2013	CIT	INQ30				T:23694	TSK TYP 128-CC COR TRACKING
1/10/2013	CIT	INQ30				T:23694	116 clsng cit 128- orig ltr sent and iamged adv
1/10/2013	CIT	INQ30				T:23694	ltr and notices sent req by mortg coy of mort
1/10/2013	CIT	INQ30				T:23694	note loan mod and most recent MAS incl adv mas
1/10/2013	CIT	INQ30				T:23694	sent month to keep adv of acct status adv fcl
1/10/2013	CIT	INQ30				T:23694	not req and first para adv not pertainate if
1/10/2013	CIT	INQ30				T:23694	working with lmt DV 5549
1/10/2013	DM					T:11191	PLEASE SEE CONTROL#122 TRENTL2367513
1/10/2013	DM					T:11191	ACTION/RESULT CD CHANGED FROM BRUN TO NOTE
1/10/2013	CIT	COL01				T:11191	122 DONE 01/10/13 BY TLR 11191
1/10/2013	CIT	COL01				T:11191	TSK TYP 940-TEAM LEAD ELEVA
1/10/2013	CIT	COL01				T:11191	122 closing cit 940-spoke to b2 regarding concerns
1/10/2013	CIT	COL01				T:11191	abt prev mod offered,prov exp based on prev
1/10/2013	CIT	COL01				T:11191	corr sent to b2 from exec handling and updated
1/10/2013	CIT	COL01				T:11191	mod docs sent,b2 stated incorr,expressed serv
1/10/2013	CIT	COL01				T:11191	concerns,handling internally.TrentL2367513
1/14/2013	NT	LMT				T:03518	b1 ci inq asking for sup from loss mit.xfered to
1/14/2013	NT	LMT				T:03518	loss mit.adv that it will not be directly to a
1/14/2013	NT	LMT				T:03518	sup.rical8412777
1/14/2013	CIT	INQ60				T:01108	123 new cit 230; b2 call in....req'd feedback
1/14/2013	CIT	INQ60				T:01108	fromm litigation agent kay f
1/15/2013	NT	LMT				T:13704	b2 vi ci wants to do prin reduction program, adv
1/15/2013	NT	LMT				T:13704	need to apply, we have not rcvd docs, states sent
1/15/2013	NT	LMT				T:13704	cert mail couple weeks ago by post office, gave me
1/15/2013	NT	LMT				T:13704	tracking # 031521430000193164738, and

1/15/2013	NT	LMT	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	701229200009250244424, sent to waterloo, checked
1/15/2013	NT	LMT			Exhibit 2	Pg 134 of 149	tracking, could not find, adv to re-fax to lmt,
1/15/2013	NT	LMT					T:13704 states he shouldn't have to since already sent,
1/15/2013	NT	LMT					T:13704 adv do not see noted that we rcvd for mod, will
1/15/2013	NT	LMT					T:13704 have super check into and give cb, tat,
1/15/2013	NT	LMT					T:13704 colettem4203
1/15/2013	CIT	INQ90					T:13704 124 new cit 252 3:17 pm b1 states has sent cert
1/15/2013	CIT	INQ90					T:13704 mail wop to w'loo, req for prin reduc mod, adv
1/15/2013	CIT	INQ90					T:13704 do not see that we rcvd, gave me tracking #,
1/15/2013	CIT	INQ90					T:13704 could not pull up, req for us to find the
1/15/2013	CIT	INQ90					T:13704 docs, please research to see where the docs
1/15/2013	CIT	INQ90					T:13704 are, per note rcvd in docs along w/dispute of
1/15/2013	CIT	INQ90					T:13704 old mod, give cb at 714-447-4207, colettem4203
1/15/2013	DM						T:04852 TT B2 CI ASKD FOR ACNT INFO ADVSE WILL XFRED CALL
1/15/2013	DM						T:04852 RUTH.L8413475
1/15/2013	DM						T:04852 ACTION/RESULT CD CHANGED FROM OAAI TO BRUN
1/15/2013	DM						T:04852 INBOUND CALL
1/15/2013	DM						T:04852 ACTION/RESULT CD CHANGED FROM NOTE TO OAAI
1/15/2013	NT	LMT					T:26275 ttb2,insisting to be xferd to lmt-cherryz8412521
1/16/2013	DM						T:30805 SEE CNTRL 127 TNX CHRISTIANT 8927047
1/16/2013	DM						T:30805 ACTION/RESULT CD CHANGED FROM NOTE TO BRUN
1/16/2013	DM						T:11191 PLEASE SEE CONTROL#128 TRENTL2367513
1/16/2013	DM						T:11191 ACTION/RESULT CD CHANGED FROM BRSS TO NOTE
1/16/2013	CIT	COL01					T:11191 128 DONE 01/16/13 BY TLR 11191
1/16/2013	CIT	COL01					T:11191 TSK TYP 940-TEAM LEAD ELEVA
1/16/2013	CIT	COL01					T:11191 128 closing cit 940-spoke to b2 regarding concerns
1/16/2013	CIT	COL01					T:11191 about the prev mod,borr still had concerns,exp
1/16/2013	CIT	COL01					T:11191 response prov from exec offices,borr expressed
1/16/2013	CIT	COL01					T:11191 servicing concerns,addressed internally.
1/16/2013	CIT	COL01					T:11191 TrentL2367513
1/16/2013	CIT	INQ90					T:23686 124 DONE 01/16/13 BY TLR 23686
1/16/2013	CIT	INQ90					T:23686 TSK TYP 252-TEAM LEAD ONLY:
1/16/2013	CIT	INQ90					T:23686 124 closing cit 252-adv b1 the docs were recv, b1
1/16/2013	CIT	INQ90					T:23686 wanted to further discuss the mod from 2009,
1/16/2013	CIT	INQ90					T:23686 adv will need to tt atty handling due to the
1/16/2013	CIT	INQ90					T:23686 litigation Katie T 2365861
1/16/2013	CIT	COL63					T:30805 128 open cit 940 MANAGER CALLBACK b2 wants
1/16/2013	CIT	COL63					T:30805 principal reduction and sd that he has already
1/16/2013	CIT	COL63					T:30805 been approved, adv that pakge has jst been
1/16/2013	CIT	COL63					T:30805 sent and opt wl be based on info rcvd,

1/16/2013	CIT	COL63	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	discussed mod in 2009 and adv that any chnge
1/16/2013	CIT	COL63			Exhibit 2	Pg 135 of 149	on that wl be based on result of rvw. tnx
1/16/2013	CIT	COL63					T:30805 christiant 8927047
1/16/2013	DM						T:23686 OBC: TT B1, ADV FLW UP REG ON THE MISSING PKG FOR
1/16/2013	DM						T:23686 CONF # 70122920000250244424, ADV IT WAS RECV, B1
1/16/2013	DM						T:23686 STATED MULTIPLE ISSUES ON THE PKGS AS WELL AS THE
1/16/2013	DM						T:23686 MODS, ADV IF WANTS TO DISCUSS THE MOD FROM 2009
1/16/2013	DM						T:23686 WILL NEED TO CONTACT THE ATTY-B1 ADV REACHED OUT
1/16/2013	DM						T:23686 TO THE OFFICE, ADV
1/16/2013	DM						T:23686 ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
1/16/2013	DM						T:23686 WILL NEED TO DISCUSS W/ THE ATTY KATIE T 2365861
1/16/2013	DM						T:23686 ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
1/16/2013	DM						T:23686 OUTBOUND CALL
1/16/2013	DM						T:23686 ACTION/RESULT CD CHANGED FROM BRUN TO OAAI
1/16/2013	CIT	COL63					T:30805 127 DONE 01/16/13 BY TLR 30805
1/16/2013	CIT	COL63					T:30805 TSK TYP 940-TEAM LEAD ELEVA
1/16/2013	CIT	COL63					T:30805 127 closing cit 940 tt b2 regrding mod aprvd in
1/16/2013	CIT	COL63					T:30805 2009, clrfd with him that he agreed on said
1/16/2013	CIT	COL63					T:30805 agreement, asking fr prin red, adv that we
1/16/2013	CIT	COL63					T:30805 have rcvd a pckage and opt will be bsd on the
1/16/2013	CIT	COL63					T:30805 pckge, he sd that he adv already aprvd bt acnt
1/16/2013	CIT	COL63					T:30805 shows not and adv wl ml respnse based on
1/16/2013	CIT	COL63					T:30805 pckge. tnx christiant 8927047
1/16/2013	CIT	COL66					T:12810 127 open cit 940 tt b2, said submitted financial
1/16/2013	CIT	COL66					T:12810 pacakge numerous time in the past and was told
1/16/2013	CIT	COL66					T:12810 we have not received it. said he is requesting
1/16/2013	CIT	COL66					T:12810 for prin reduction and no one has done
1/16/2013	CIT	COL66					T:12810 something about the financial pacakge that was
1/16/2013	CIT	COL66					T:12810 lost gmac. thanks. mariav8412432
1/16/2013	DM						T:12810 TT B2, SAID SUBMITTED FINANCIAL PACAKGE NUMEROUS
1/16/2013	DM						T:12810 TIME IN THE PAST AND WAS TOLD WE HAVE NOT RECEIVED
1/16/2013	DM						T:12810 IT. SAID HE IS REQUESTING FOR PRIN REDUCTION AND
1/16/2013	DM						T:12810 NO ONE HAS DONE SOMETHING ABOUT THE FINANCIAL
1/16/2013	DM						T:12810 PACAKGE THAT WAS LOST GMAC. SAID AHVE ALRADY
1/16/2013	DM						T:12810 SPOKE TO A
1/16/2013	DM						T:12810 ACTION/RESULT CD CHANGED FROM OAAI TO BRUN
1/16/2013	DM						T:12810 UP, ADV W/ ORDER AS PER NOTE DATED 01/15 ADN HE
1/16/2013	DM						T:12810 WILL RECEIVED A CB. ASKED FOR A SUP, ADV XFER.
1/16/2013	DM						T:12810 MARIIV8412432
1/16/2013	DM						T:12810 ACTION/RESULT CD CHANGED FROM OAAI TO OAAI

1/16/2013	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:12810	PAYMENT ARRANGEMENTS WERE NOT MADE (RPC MUST BE OBTAINED). INBOUND CALL
1/16/2013	DM			Exhibit 2	Pg 136 of 149	T:12810	
1/16/2013	DM					T:12810	ACTION/RESULT CD CHANGED FROM NOTE TO OAAI
1/16/2013	NT	LMT				T:05063	b1 wanted to know if we rcvd his mod pkg, adv it
1/16/2013	NT	LMT				T:05063	was rcvd today and sent for rvw. isis m 8406224
1/16/2013	NT	BTTC				T:18702	Phone :Not provided
1/16/2013	NT	BTTC				T:18702	Time :Not provided
1/16/2013	NT	PARPK				T:18702	Financial Package Rcvd, imaged as -WOUT-. Package
1/16/2013	NT	PARPK				T:18702	sent for review. KSteimel 4673
1/16/2013	CIT	INQ60				T:01220	126 DONE 01/16/13 BY TLR 01220
1/16/2013	CIT	INQ60				T:01220	TSK TYP 230-VOC MONITORING
1/16/2013	CIT	INQ60				T:01220	126 new cit 230--rcvd inq to contact b1--rvd info
1/16/2013	CIT	INQ60				T:01220	that custmr needs to reach out to legal
1/16/2013	CIT	INQ60				T:01220	counsel Severson & Werson 19100 Von Karman
1/16/2013	CIT	INQ60				T:01220	Avenue, Suite 700 Irvine CA 92612
1/16/2013	CIT	INQ60				T:01220	Telephone number 949-442-7110 --sent email to
1/16/2013	CIT	INQ60				T:01220	rj7sam1@yahoo.com
1/16/2013	NT	LMT				T:18685	Fax Rcvd Received Deed of Trust Imaged within
1/16/2013	NT	LMT				T:18685	Wout Pg # 9 to 12 Ksteimel4673
1/16/2013	CIT	INQ60				T:01108	123 DONE 01/16/13 BY TLR 01108
1/16/2013	CIT	INQ60				T:01108	TSK TYP 230-VOC MONITORING
1/16/2013	CIT	INQ60				T:01108	123 closing cit 230; b1 reached multiple
1/16/2013	CIT	INQ60				T:01108	agents... kay f x 2365567
1/16/2013	NT	BTTC				T:18685	Phone :714-447-4207
1/16/2013	NT	BTTC				T:18685	Time :Anytime PM
1/16/2013	LMT						FINANCIAL INFORMATION COLLECTED FOR HMP
1/16/2013	LMT						LMT BORR FIN REC ADDED
1/16/2013	NT	RSD				T:18685	New package. CIT 854 opened 01/16/13.
1/16/2013	CIT	COL07				T:18685	125 New CIT -854- Financial Package Rcvd, imaged
1/16/2013	CIT	COL07				T:18685	as -WOUT- KSteimel 4673
1/16/2013	NT	PARPK				T:18685	Financial Package Rcvd, imaged as -WOUT-. Package
1/16/2013	NT	PARPK				T:18685	sent for review. KSteimel 4673
1/16/2013	DM					T:18685	DFLT REASON 1 CHANGED TO: ILLNESS OF MORTGAGOR
1/16/2013	DM					T:18685	ACTION/RESULT CD CHANGED FROM BRUN TO NOTE
1/17/2013	NT	CREDIT				T:02571	Ordered Credit Report
1/17/2013	LMT						LMT BPO/APPRAISAL REC ADDED
1/17/2013	NT	MODLT				T:12301	Initial Mod Review. Active Litigation. Account
1/17/2013	NT	MODLT				T:12301	will be referred to the Litigation Loss Mitigation
1/17/2013	NT	MODLT				T:12301	Team.
1/17/2013	CIT	COL09				T:12301	129 New CIT 519. LMT Litigation referral.

1/17/2013	CIT	COL98	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	Financial package received from customer that is in active Litigation.
1/17/2013	CIT	COL09			Exhibit 2	Pg 137 of 149	
1/17/2013	CIT	COL09					T:12301 125 DONE 01/17/13 BY TLR 12301
1/17/2013	CIT	COL09					T:12301 TSK TYP 854-CORE CASH FLW P
1/17/2013	CIT	COL09					T:12301 125 Closing CIT854. Active Litigation - referring
1/17/2013	CIT	COL09					T:12301 account to Loss Mitigation Litigation.
1/22/2013	DM						T:02013 PLS SEE CNTRL #131, JOVIER 8927058
1/22/2013	DM						T:02013 ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
1/22/2013	DM						T:02013 LOSS MITIGATION DISCUSSED AND/OR FINANCIAL PACKAGE
1/22/2013	DM						T:02013 SENT. OUTBOUND CALL
1/22/2013	DM						T:02013 ACTION/RESULT CD CHANGED FROM BRUN TO OAAI
1/22/2013	CIT	COL66					T:02013 131 DONE 01/22/13 BY TLR 02013
1/22/2013	CIT	COL66					T:02013 TSK TYP 941-TEAM LEAD ELEVA
1/22/2013	CIT	COL66					T:02013 131 closing cit 941..called b2 adv that package
1/22/2013	CIT	COL66					T:02013 was recvd and mod is in rev, adv tat for rev.
1/22/2013	CIT	COL66					T:02013 b2 agreed. jovier 8927058
1/22/2013	CIT	COL66					T:02013 131 open new cit 941...will monitor the acct and
1/22/2013	CIT	COL66					T:02013 cb b2 regrdng acct prop handling due to
1/22/2013	CIT	COL66					T:02013 status, b2 asking for status of packge sent
1/22/2013	CIT	COL66					T:02013 to us. wil cb b2 using # on file, jovier
1/22/2013	CIT	COL66					T:02013 8927058
1/22/2013	DM						T:02013 PLS SEE CNTRL #130, JOVIER 8927058
1/22/2013	DM						T:02013 ACTION/RESULT CD CHANGED FROM OAAI TO BRUN
1/22/2013	DM						T:02013 PAYMENT ARRANGEMENTS WERE NOT MADE (RPC MUST BE
1/22/2013	DM						T:02013 OBTAINED). INBOUND CALL
1/22/2013	DM						T:02013 ACTION/RESULT CD CHANGED FROM BRUN TO OAAI
1/22/2013	CIT	COL66					T:02013 130 DONE 01/22/13 BY TLR 02013
1/22/2013	CIT	COL66					T:02013 TSK TYP 940-TEAM LEAD ELEVA
1/22/2013	CIT	COL66					T:02013 130 closing cit 940..tt b2 asking status of the
1/22/2013	CIT	COL66					T:02013 package he sent us, aplgzd adv need to ask
1/22/2013	CIT	COL66					T:02013 aproval frm legal dep regrdng acct prop
1/22/2013	CIT	COL66					T:02013 handling, while talking to b2 line got
1/22/2013	CIT	COL66					T:02013 disconnctd, cb b2 adv rqst on prop handling
1/22/2013	CIT	COL66					T:02013 was sent and will cb for updt, b2 agreed,
1/22/2013	CIT	COL66					T:02013 also asked abt bky stat of gmac, jovier
1/22/2013	CIT	COL66					T:02013 8927058
1/22/2013	DM						T:16125 TT TO B2 ACCT IS IN LITIGATION XFRD TO ESCAL
1/22/2013	DM						T:16125 MECHELI 8412453
1/22/2013	DM						T:16125 ACTION/RESULT CD CHANGED FROM OAAI TO BRUN
1/22/2013	DM						T:16125 PAYMENT ARRANGEMENTS WERE NOT MADE (RPC MUST BE

1/22/2013	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:16125	OBTAINED). INBOUND CALL
1/22/2013	DM			Exhibit 2	Pg 138 of 149	T:16125	ACTION/RESULT CD CHANGED FROM BRUN TO OAAI
1/22/2013	CIT	COL66				T:16125	130 new cit 940 tt to b2 acct is in litigation
1/22/2013	CIT	COL66				T:16125	xfrd to escal mecheli 8412453
1/22/2013	NT	LMT				T:08300	b1 ci req to ve xferred to loss mit. xfer call.
1/22/2013	NT	LMT				T:08300	accnt in litigation.hlutana8412492
1/25/2013	NT	LMT				T:20757	emailed legal to adv of wout rec'd. llopez6896
1/25/2013	CIT	COL16				T:20757	129 DONE 01/25/13 BY TLR 20757
1/25/2013	CIT	COL16				T:20757	TSK TYP 519-ACTIVE LITIGATI
1/28/2013	DM					T:02312	TT B2 CI REG. LOAN MOD. ADV WE RCVD HIS PACK ON
1/28/2013	DM					T:02312	01/25 ADV TO ALLOW TIME TO COMPLETE THE PROCESS
1/28/2013	DM					T:02312	ADV TAT ALSO ADV PRIN. RED. WILL BE CONSIDER BUT
1/28/2013	DM					T:02312	CANNOT GURANTEE, THAT WILL BE APROVED ALSO QUOTED
1/28/2013	DM					T:02312	HOMEOWNERCONNECT.OG OSIELC/8406166
1/28/2013	DM					T:02312	ACTION/RESULT CD CHANGED FROM BRSS TO BRSS
1/29/2013	DM					T:19211	TT B2 CI TO INQ ABOUT LOAN MOD ADV PACKAGE
1/29/2013	DM					T:19211	RECEIVED AND REVIEWED SINCE 01/16/13 ADV 15
1/29/2013	DM					T:19211	BUSINESS DAYS TO GET SOLUTION BUT TO KEEP IN TOUCH
1/29/2013	DM					T:19211	3-5 DAYS JUAN T 8406447
1/29/2013	DM					T:19211	ACTION/RESULT CD CHANGED FROM BRSS TO BRSS
1/29/2013	NT	LMT				T:22351	customer julio pichardo ci and req to be xfer to
1/29/2013	NT	LMT				T:22351	the loss mit dept. adv xfer cl. NancyP/8406243
1/30/2013	LIT						removed litigation codes per Legal Manager
1/31/2013	DM					T:13113	TT B1 STATED NEED UPDATE ABOUT WOP ADV NEED TO
1/31/2013	DM					T:13113	ALLOWED TIME BECAUSE DOCS ARE BEEN UNDER REVIEW
1/31/2013	DM					T:13113	SINCE 01/16/13 ,B1 AGREED LEN 840*6201
1/31/2013	DM					T:13113	ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
1/31/2013	DM					T:13113	PAYMENT ARRANGEMENTS WERE NOT MADE (RPC MUST BE
1/31/2013	DM					T:13113	OBTAINED). INBOUND CALL
1/31/2013	DM					T:13113	ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
1/31/2013	NT	LMT				T:23300	b2 ci in reg told to call back reg for the process
1/31/2013	NT	LMT				T:23300	loan mod adv that we do recieve it last 01/25 and
1/31/2013	NT	LMT				T:23300	reg for the principal red. cannot guarantee that
1/31/2013	NT	LMT				T:23300	it will be approved then b2 ask transfer over to
1/31/2013	NT	LMT				T:23300	loss mit cause already talk to them and told that
1/31/2013	NT	LMT				T:23300	to call again adv that xfer the call to loss mit
1/31/2013	NT	LMT				T:23300	dept provide the direct number then xfer the call
1/31/2013	NT	LMT				T:23300	ldeguzma8413430
2/1/2013	DM					T:26087	IBC TT B2 CALLED REGARDING TO SEE IF MOD WAS
2/1/2013	DM					T:26087	COMPLETED. ADV B2 MOD WAS NOT COMPLETETED.

2/1/2013	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:26087	ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
2/1/2013	DM			Exhibit 2	Pg 139 of 149	T:26087	LOSS MITIGATION DISCUSSED AND/OR FINANCIAL PACKAGE
2/1/2013	DM					T:26087	SENT. PAYMENT ARRANGEMENTS WERE NOT MADE (RPC MUST
2/1/2013	DM					T:26087	BE OBTAINED). INBOUND CALL
2/1/2013	DM					T:26087	ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
2/4/2013	DM					T:00000	PROMISE KEPT 02/04/13 PROMISE DT 02/12/13
2/4/2013	DM					T:18449	TT B2 SD CALLIGN RE PCKGE HE SNT ADV ACCT IS IN
2/4/2013	DM					T:18449	REVIEW ADV WIL OPEN WORDR TO FOLLOW UP ON REVIEW
2/4/2013	DM					T:18449	ADV WE RCVD PCKGE LAST MONTH ADV CN CHECK FOR
2/4/2013	DM					T:18449	UPDATES ADV WE SND CORR BY MAIL SD ALREADY MAILED
2/4/2013	DM					T:18449	PMT 2/2ND AT THE LATEST GUILLSENS8412523
2/4/2013	DM					T:18449	ACTION/RESULT CD CHANGED FROM OAAI TO BRCP
2/4/2013	DM					T:18449	GAIN THE CUSTOMERS COMMITMENT TO RESOLVE THE
2/4/2013	DM					T:18449	DELINQUENCY THROUGH A PROMISE TO PAY OR REPAYMENT
2/4/2013	DM					T:18449	PLAN. LOSS MITIGATION DISCUSSED AND/OR FINANCIAL
2/4/2013	DM					T:18449	PACKAGE SENT.
2/4/2013	DM					T:18449	ACTION/RESULT CD CHANGED FROM BRUN TO OAAI
2/4/2013	CIT	COL66				T:18449	132 new cit 942 - pls update mod review as acct is
2/4/2013	CIT	COL66				T:18449	no longer in litigation and no updates hv been
2/4/2013	CIT	COL66				T:18449	posted yet thanks guillsens8412523
2/4/2013	DM					T:16496	IB CALL TT B1, ADVSD B1 TAD, TRIED MULTPL TIMES TO
2/4/2013	DM					T:16496	PROVD ASSTNCE, B1 WLD ONLY STATE HE SENT PKG IN
2/4/2013	DM					T:16496	AND NEEDED TO SPK W/ LOSS MIT, REFSD TO PROVD
2/4/2013	DM					T:16496	FRTHR INFO, XFRD CALL AFTR MULTPL ATTMPTS TO
2/4/2013	DM					T:16496	ASSIST B1
2/4/2013	DM					T:16496	ACTION/RESULT CD CHANGED FROM BRSS TO BRUN
2/5/2013	CIT	INQ95				T:12517	137 fy to cit 251 - correction to notes., will
2/5/2013	CIT	INQ95				T:12517	request for b2 to rcv callback. mary f 8927029
2/5/2013	NT					T:12517	CORRECTION TO PREVIOUS NOTES UNDER CIT 250:
2/5/2013	NT					T:12517	It was B2 Julio Pichardo that I spoke with and not
2/5/2013	NT					T:12517	B1. thanks. mary f 8927029
2/5/2013	CIT	INQ95				T:12517	137 New cit 251 - sent email rb for someone to
2/5/2013	CIT	INQ95				T:12517	callback B1 back regarding b1's request for a
2/5/2013	CIT	INQ95				T:12517	modification. mary f 8927029
2/5/2013	CIT	INQ95				T:12517	136 DONE 02/05/13 BY TLR 12517
2/5/2013	CIT	INQ95				T:12517	TSK TYP 250-TEAM LEAD ONLY:
2/5/2013	CIT	INQ95				T:12517	136 cont 250 - we are not helping him. adv not the
2/5/2013	CIT	INQ95				T:12517	case and then b1 dc at me. will send an email
2/5/2013	CIT	INQ95				T:12517	for someone to give him a callback regarding
2/5/2013	CIT	INQ95				T:12517	modification. mary f 8927029

2/5/2013	CIT	INQ95	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	136 cont 250 - no information on this since
2/5/2013	CIT	INQ95			Exhibit 2	Pg 140 of 149	nothing new is noted on the account. adv to
2/5/2013	CIT	INQ95					T:12517 allow time. adv notes on prev cit's and status
2/5/2013	CIT	INQ95					T:12517 of litigations before in connection to the
2/5/2013	CIT	INQ95					T:12517 review of possible mod. b1 is so upset that he
2/5/2013	CIT	INQ95					T:12517 is advised of something different. said he
2/5/2013	CIT	INQ95					T:12517 wants to speak to manager. adv will request
2/5/2013	CIT	INQ95					T:12517 for him to get a callback. b1 then said that
2/5/2013	CIT	INQ95					T:12517 136 closing cit 250 - 4:57 pm cst. spoke to b1
2/5/2013	CIT	INQ95					T:12517 stating he was adv that he is to rcv a
2/5/2013	CIT	INQ95					T:12517 callback from a manager after 15 minutes. adv
2/5/2013	CIT	INQ95					T:12517 nothing is noted on the account. only notes on
2/5/2013	CIT	INQ95					T:12517 the account states that prev sup requested for
2/5/2013	CIT	INQ95					T:12517 a RM to ba added to the account for the review
2/5/2013	CIT	INQ95					T:12517 of possible modification. wld like to know the
2/5/2013	CIT	INQ95					T:12517 status of his request. explained that I have
2/5/2013	CIT	INQ75					T:15324 136 new cit 250 b2 ci said he wanted to be xfered
2/5/2013	CIT	INQ75					T:15324 to loan mod dept, adv i will help him but he
2/5/2013	CIT	INQ75					T:15324 said only manager can assist him, doesnt go to
2/5/2013	CIT	INQ75					T:15324 details. xfer to sup. Ace L 8413497
2/5/2013	DM						T:04854 TT B2, WNTD TO SPEAK TO A SUP, BUT CALL GOT
2/5/2013	DM						T:04854 DISCONNECTED. MARIFEI.8413479
2/5/2013	DM						T:04854 ACTION/RESULT CD CHANGED FROM OAAI TO BRUN
2/5/2013	DM						T:04854 PAYMENT ARRANGEMENTS WERE NOT MADE (RPC MUST BE
2/5/2013	DM						T:04854 OBTAINED). INBOUND CALL
2/5/2013	DM						T:04854 ACTION/RESULT CD CHANGED FROM BRUN TO OAAI
2/5/2013	NT	LMT					T:05880 b1 ci want to be xfrd to losmit;xfrd to losmit
2/5/2013	NT	LMT					T:05880 angela r8412887
2/5/2013	CIT	COL73					T:11917 135 DONE 02/05/13 BY TLR 11917
2/5/2013	CIT	COL73					T:11917 TSK TYP 281-MANUAL SPOC
2/5/2013	CIT	COL73					T:11917 135 closing CIT 281, requesting to add a
2/5/2013	CIT	COL73					T:11917 relationship manager to the account.
2/5/2013	NT	SPCAD					T:11917 XXXXX
2/5/2013	CIT	COL05					T:13945 134 DONE 02/05/13 BY TLR 13945
2/5/2013	CIT	COL05					T:13945 TSK TYP 940-TEAM LEAD ELEVA
2/5/2013	CIT	COL05					T:13945 134 Closing cit 940. Talked to b2. States he
2/5/2013	CIT	COL05					T:13945 sent mod docs to request a principal reductions
2/5/2013	CIT	COL05					T:13945 which he says he has talked to Wells Fargo and
2/5/2013	CIT	COL05					T:13945 they do offer. Adv will request to have a
2/5/2013	CIT	COL05					T:13945 spoc rep assigned as the wout package was

2/5/2013	CIT	COL95	12-12020-mg	Doc 8676-8	Filed 06/01/15 Entered 06/01/15 17:43:47	T:13945	received on 1/16/13. Needs to speak to one particular person regarding this.
2/5/2013	CIT	COL05			Exhibit 2 Pg 141 of 149	T:13945	
2/5/2013	CIT	COL05				T:13945	135 New Cit 281. Plz assign SPOC rep. Docs sent
2/5/2013	CIT	COL05				T:13945	1/16/2013 via fax. Bwr currently has a mod
2/5/2013	CIT	COL05				T:13945	but wants Principal Reduction. He would like
2/5/2013	CIT	COL05				T:13945	to have one person to talk to. See above
2/5/2013	CIT	COL05				T:13945	escalations. Says has spoken to Wells Fargo
2/5/2013	CIT	COL05				T:13945	and they do offer principal reduction. Very
2/5/2013	CIT	COL05				T:13945	concerned about the balloon payment on
2/5/2013	CIT	COL05				T:13945	original mod.
2/5/2013	CIT	COL05				T:19286	134 new cit 940- b1 is upset about not having a
2/5/2013	CIT	COL05				T:19286	status update concerning his mod. i adv of
2/5/2013	CIT	COL05				T:19286	active cit. b1 req to spk to a mngr
2/5/2013	DM					T:19286	IBC. B1 CALLED TO GET A STATUS OF MOD. I ADV THE
2/5/2013	DM					T:19286	MOD IS BEING REV'D. I ADV OF ACTIVE CIT. B1 REQ TO
2/5/2013	DM					T:19286	SPK TO A MNGR.
2/5/2013	DM					T:19286	ACTION/RESULT CD CHANGED FROM OAAI TO BRUN
2/5/2013	DM					T:19286	INBOUND CALL
2/5/2013	DM					T:19286	ACTION/RESULT CD CHANGED FROM BRCP TO OAAI
2/5/2013	CIT	COL11				T:11916	133 *New Cit 854*
2/5/2013	CIT	COL11				T:11916	132 DONE 02/05/13 BY TLR 11916
2/5/2013	CIT	COL11				T:11916	TSK TYP 942-LOAN MODIFICATI
2/5/2013	CIT	COL11				T:11916	132 *Closing 942* Opening cit 854. Please continue
2/5/2013	CIT	COL11				T:11916	to monitor the loan.
2/5/2013	D28		0	DT	8		BILLING STATEMENT FROM REPORT R628
2/6/2013	NT	BTTC				T:03288	Phone :714-447-4207
2/6/2013	NT	BTTC				T:03288	Time :ANYTIME PM
2/6/2013	LMT						FINANCIAL INFORMATION COLLECTED FOR HMP
2/6/2013	LMT						LMT BORR FIN REC ADDED
2/6/2013	NT	PARPK				T:03288	Financial Package Rcvd, imaged as -WOUT-. Package
2/6/2013	NT	PARPK				T:03288	sent for review. KSteimel 4673
2/6/2013	DM					T:03288	ACTION/RESULT CD CHANGED FROM BRSS TO NOTE
2/6/2013	CIT	INQ95				T:12517	137 DONE 02/06/13 BY TLR 12517
2/6/2013	CIT	INQ95				T:12517	TSK TYP 251-RUSH COACHLINE
2/6/2013	CIT	INQ95				T:12517	137 closing cit 251 - rcv email to close
2/6/2013	CIT	INQ95				T:12517	monitoring. mary f 8927029
2/6/2013	OL		0	16	4		WDOYLM Acknowledgement Ltr
2/6/2013	CIT	COL05				T:23353	138 DONE 02/06/13 BY TLR 23353
2/6/2013	CIT	COL05				T:23353	TSK TYP 940-TEAM LEAD ELEVA
2/6/2013	CIT	COL05				T:23353	138 close cit 940: call was trasferred the b2 was

2/6/2013	CIT	COL95	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:23353	not on the other line, asked for caller but no
2/6/2013	CIT	COL05		Exhibit 2	Pg 142 of 149	T:23353	one answered..ljackson23353
2/6/2013	DM					T:23355	B2 CALLED AND REQ A SUPERVISOR, B2 ADV HE WAS
2/6/2013	DM					T:23355	HUNGUP ON BY THE LAST SUPERVISOR AND WE WERE NOT
2/6/2013	DM					T:23355	BEING HONEST ABOUT HIS MISSING DOCS. TRANSFERRED
2/6/2013	DM					T:23355	TO SUPERVISOR LINE.
2/6/2013	DM					T:23355	ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
2/6/2013	DM					T:23355	LOSS MITIGATION DISCUSSED AND/OR FINANCIAL PACKAGE
2/6/2013	DM					T:23355	SENT. INBOUND CALL
2/6/2013	DM					T:23355	ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
2/6/2013	CIT	COL05				T:23355	138 new cit 940
2/6/2013	CIT	COL05				T:23355	b2 called to speak with supervisor stating the
2/6/2013	CIT	COL05				T:23355	last supervisor hungup on him. transferred to
2/6/2013	CIT	COL05				T:23355	supervisor line
2/6/2013	DM					T:15212	TT B2 CI ASKING WHAT'S GOING ON WITH THE ACCNT B2
2/6/2013	DM					T:15212	SD THAT APPLIED FOR SETTLMNT/PRINCIPAL REDUCTION &
2/6/2013	DM					T:15212	BEEN SENDING WOP ALL THE TIME & NOTHING
2/6/2013	DM					T:15212	HAPPENS.ADV WE RCVD WOP BUT STILL THERE ARE
2/6/2013	DM					T:15212	ADDITIONAL DOCS NEEDED WHILE ADVISING DOCEX HUNG
2/6/2013	DM					T:15212	ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
2/6/2013	DM					T:15212	UP.CLARISAC8412213
2/6/2013	DM					T:15212	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
2/6/2013	DM					T:15212	LOSS MITIGATION DISCUSSED AND/OR FINANCIAL PACKAGE
2/6/2013	DM					T:15212	SENT. INBOUND CALL
2/6/2013	DM					T:15212	ACTION/RESULT CD CHANGED FROM BRUN TO OAAI
2/6/2013	DM					T:19212	B1 CI REG THE MOD, I ADV WE RECIVED THE DOCS AND
2/6/2013	DM					T:19212	CALL GOT DISCONNECTED WHILE I WAS PROVIDING DOCEX,
2/6/2013	DM					T:19212	JESUS S/8406440
2/6/2013	DM					T:19212	ACTION/RESULT CD CHANGED FROM OAAI TO BRUN
2/6/2013	DM					T:19212	PAYMENT ARRANGEMENTS WERE NOT MADE (RPC MUST BE
2/6/2013	DM					T:19212	OBTAINED). INBOUND CALL
2/6/2013	DM					T:19212	ACTION/RESULT CD CHANGED FROM BRUN TO OAAI
2/6/2013	NT	LMT				T:05307	b2 ci req to tt loss mitt about loan mod. no spoc
2/6/2013	NT	LMT				T:05307	assigned so xfr to loss mitt dept and gv #. tonym
2/6/2013	NT	LMT				T:05307	5307
2/6/2013	CIT	INQ70				T:29472	137 FYI Cit 251 Sent email to Maria G reg the
2/6/2013	CIT	INQ70				T:29472	assignment of the spoc agent. Nathand/2364741
2/6/2013	NT	DOCEX				T:18630	RSD = 01/16/13 The financial form is incomplete.
2/6/2013	NT	DOCEX				T:18630	The following sections must be fully completed in
2/6/2013	NT	DOCEX				T:18630	order to proceed: Section 9: Dodd-Frank

2/6/2013	NT	DOCEX	Doc 8676-8	Filed 06/01/15	Entered 06/01/15	17:43:47	Exhibit E to
2/6/2013	NT	DOCEX		Exhibit 2	Pg 143 of 149		Certification Section 11: Acknowledgement and Agreement; owner occupied
2/6/2013	NT	TP6				T:18630	Desktop Processing
2/6/2013	LMT						FILE CLOSED (7) COMPLETED 02/06/13
2/6/2013	NT	DOCEX				T:18630	Initial Package review failed and was not checked
2/6/2013	NT	DOCEX				T:18630	in due to an incomplete or more than 90 days old
2/6/2013	NT	DOCEX				T:18630	Financial Form. Customer needs to send in an
2/6/2013	NT	DOCEX				T:18630	updated Financial Form, including all pages and
2/6/2013	NT	DOCEX				T:18630	all other financial documentation if not
2/6/2013	NT	DOCEX				T:18630	originally sent in. A Missing Items Letter will be
2/6/2013	NT	DOCEX				T:18630	sent.
2/6/2013	CIT	COL11				T:18630	133 Retarget CIT854 to Teller 1030 to send Missing
2/6/2013	CIT	COL11				T:18630	Items Letter. Complete Financial Form with
2/6/2013	CIT	COL11				T:18630	all pages not received. Cannot proceed with
2/6/2013	CIT	COL11				T:18630	review of the file. Customer needs to send in
2/6/2013	CIT	COL11				T:18630	a complete and signed Financial Form with all
2/6/2013	CIT	COL11				T:18630	required documentation if not originally sent
2/6/2013	CIT	COL11				T:18630	in.
2/6/2013	NT	TP5				T:18630	Desktop Processing
2/6/2013	LMT						CREDIT REPORT RECD (39) COMPLETED 02/06/13
2/6/2013	LMT						LMT SOLUTN PURSUED (6) COMPLETED 02/06/13
2/6/2013	LMT						BPO ORDERED (4) COMPLETED 02/06/13
2/6/2013	LMT						ASSESS FINANCL PKG (2) COMPLETED 02/06/13
2/6/2013	LMT						REFERRD TO LOSS MIT (1) COMPLETED 02/06/13
2/6/2013	NT	TP3				T:18630	Desktop Processing
2/6/2013	LMT						APPROVED FOR LMT 02/06/13
2/6/2013	NT	TP2				T:18630	Desktop Processing
2/6/2013	CIT	COL11				T:18630	133 Retarget CIT from teller number 24275 to 18630
2/6/2013	CIT	COL09				T:12301	133 Retarget CIT854 to teller number 24275.
2/6/2013	CIT	COL09				T:12301	Account is ready for the Triage Team to
2/6/2013	CIT	COL09				T:12301	prepare loan for possible loan modification.
2/6/2013	NT	LMT				T:12301	Customer has insufficient Cash Reserves. Cash
2/6/2013	NT	LMT				T:12301	Reserves 0.98 is less than 25,000.00. Continuing
2/6/2013	NT	LMT				T:12301	review for HAMP program.
2/7/2013	NT	SLREG				T:01857	Spoc letter mailed via regular mail.
2/7/2013	DM					T:15267	OB S/W B1 CLD TO ADV RESEARCH HAS BEEN DONE AND WE
2/7/2013	DM					T:15267	HAV DOCUMENTATION FRM WELLS FARGO ADVISING OF
2/7/2013	DM					T:15267	INFORMATION THAT WAS GIVEN TO HIM REGARDING
2/7/2013	DM					T:15267	PRINCIPAL FORGIVENESS STATES HE WILL CNTCT ATTRNY
2/7/2013	DM					T:15267	HE SPK WITH TEN MIN AGO ADV WE HAV ALL

2/7/2013	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:15267	DOCUMENTATION AS WELL AS FROM
2/7/2013	DM			Exhibit 2	Pg 144 of 149	T:15267	ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
2/7/2013	DM					T:15267	WELLS FARGO STATES WE ARE DENYING HIM AND HE IS
2/7/2013	DM					T:15267	SUPPOSE TO REC OPTIONS BEC OF FUNDS SENDS TO US TO
2/7/2013	DM					T:15267	USE FOR PROGRAMS ADV IF ELIGIBLE WLD HAVE BEEN
2/7/2013	DM					T:15267	OFFERED ADV NOT ELIGIBLE NO FRTHR QUES
2/7/2013	DM					T:15267	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
2/7/2013	DM					T:15267	LOSS MITIGATION DISCUSSED AND/OR FINANCIAL PACKAGE
2/7/2013	DM					T:15267	SENT. OUTBOUND CALL
2/7/2013	DM					T:15267	ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
2/7/2013	NT	LMLTR				T:03631	M021 Missing Items Letter Requested from Vendor
2/7/2013	NT	NR30D				T:03631	30 Day Letter Sent Requesting Additional
2/7/2013	NT	NR30D				T:03631	Information. Offer Expires 03/09/13
2/7/2013	CIT	COL09				T:03631	140 New CIT 627 - 30 Day Letter Sent Requesting
2/7/2013	CIT	COL09				T:03631	Additional Information. Offer Expires
2/7/2013	CIT	COL09				T:03631	03/09/13 - The Drop Dead Date is 03/24/13.
2/7/2013	DM					T:15267	TAMIKO MOORE NOT UPSET STRTD BACK IN DEC JULIO
2/7/2013	DM					T:15267	IB S/W B1 REQ MADE WITH MANY PKGS GMAC HAS TURNED
2/7/2013	DM					T:15267	AROUND AND TURNED INTO AFFINITY AND AGENTS HAV
2/7/2013	DM					T:15267	LIED TO HIM AND WE ARE ABLE TO DO PRIN REDUCTION
2/7/2013	DM					T:15267	ON THE LOAN GUIDELINE SHW WE CAN AND WE HAD NO
2/7/2013	DM					T:15267	REASON AND SENT ME SOME
2/7/2013	DM					T:15267	ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
2/7/2013	DM					T:15267	DOCS THAT ARE REQUESTED AND LIENS AGAINST THE PROP
2/7/2013	DM					T:15267	\$54,000 APPARENTLY GMAC ONCE MOD AND DONE OR SIX
2/7/2013	DM					T:15267	MTHS OR YEAR AFTER AND CHNG THE TERMS OF IT
2/7/2013	DM					T:15267	THREATNED FCL AND WHEN IN HOSPITAL WE SENT OUT
2/7/2013	DM					T:15267	ANTHR PKT OF DOCS AND REJECTING NO EQUITY OF VALUE
2/7/2013	DM					T:15267	CAN OBTAIN FRM
2/7/2013	DM					T:15267	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
2/7/2013	DM					T:15267	THIS HOME DOCS STATES BRWR REQ AND LENDER TO INCL
2/7/2013	DM					T:15267	LIENS ON THE PROP \$63,000 PRINCIPLE WHICH WAS
2/7/2013	DM					T:15267	SUPPOSE TO INCL LIENS STATES NO NOTIFICATIONS WNTD
2/7/2013	DM					T:15267	TO CHNG TERMS OF THE LOAN DID SIGN BEC OF THREAT
2/7/2013	DM					T:15267	OF FCL PROCESS STATES HE HAD SUP WAS SUPPOSE TO
2/7/2013	DM					T:15267	CALL HIM BACK AND
2/7/2013	DM					T:15267	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
2/7/2013	DM					T:15267	HE HAS NOT HEARD ANYTHING BACK ADV WILL HAV TO
2/7/2013	DM					T:15267	RESEARCH ACCT AND WILL FLW UP
2/7/2013	DM					T:15267	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI

2/7/2013	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:15267	LOSS MITIGATION DISCUSSED AND/OR FINANCIAL PACKAGE
2/7/2013	DM			Exhibit 2	Pg 145 of 149	T:15267	SENT. INBOUND CALL
2/7/2013	DM					T:15267	ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
2/7/2013	NT	OWNER				T:25101	Single Point of Contact ownership. Troas Tolbert
2/7/2013	NT	OWNER				T:25101	- 15267. 1-877-928-4622 opt 5 Ext 874-5831.
2/7/2013	CIT	COL05				T:23071	139 DONE 02/07/13 BY TLR 23071
2/7/2013	CIT	COL05				T:23071	TSK TYP 940-TEAM LEAD ELEVA
2/7/2013	CIT	COL05				T:23071	139 b2 advd I will look over this docs, he said he
2/7/2013	CIT	COL05				T:23071	was told this prvsly, I saw there is a SPOC
2/7/2013	CIT	COL05				T:23071	ext. I transferred him to that extension, to
2/7/2013	CIT	COL05				T:23071	T. Tolbert...Tamiko 874-2551
2/7/2013	CIT	COL05				T:23071	133 DONE 02/07/13 BY TLR 23071
2/7/2013	CIT	COL05				T:23071	TSK TYP 854-CORE CASH FLW P
2/7/2013	CIT	COL05				T:23071	133 b2 advd I will look over this docs, he said he
2/7/2013	CIT	COL05				T:23071	was told this prvsly, I saw there is a SPOC
2/7/2013	CIT	COL05				T:23071	ext. I transferred him to that extension, to
2/7/2013	CIT	COL05				T:23071	T. Tolbert...Tamiko 874-2551
2/7/2013	DM					T:13217	B2 CI AND INQ ABOUT SPEAKING TO SUPER RE FIN PCKG,
2/7/2013	DM					T:13217	ADV PCKG RCVD AND SENT FOR REVIEW ON THE 6TH, BWR
2/7/2013	DM					T:13217	STD WE ADV MISSING DOCS THAT DELAYED REVIEW AND
2/7/2013	DM					T:13217	STD HE DID IN FACT SEND FULL PCKG, APOLGZD ADV
2/7/2013	DM					T:13217	SENT FOR REVIEW, BWR RQSTD SUPER, ESCALATED
2/7/2013	DM					T:13217	ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
2/7/2013	DM					T:13217	LOSS MITIGATION DISCUSSED AND/OR FINANCIAL PACKAGE
2/7/2013	DM					T:13217	SENT.
2/7/2013	DM					T:13217	ACTION/RESULT CD CHANGED FROM NOTE TO OAAI
2/7/2013	CIT	COL05				T:13217	139 new cit 940, b2 rqstd to speak to super re fin
2/7/2013	CIT	COL05				T:13217	pckg, bwr std complete pckg rcvd in dec but
2/7/2013	CIT	COL05				T:13217	was told missing docs and is disputing missing
2/7/2013	CIT	COL05				T:13217	docs
2/12/2013	DM					T:15267	IB S/W B1 CLD IN BEC REC INFO REG DOCUMENTS NEEDED
2/12/2013	DM					T:15267	ADV SYSTEM IS SENDING OUT BEC REVIEW WAS STRTD BUT
2/12/2013	DM					T:15267	ADV WHEN I SPK WITH HIM LAST ACCT WAS RESEARCHED
2/12/2013	DM					T:15267	AND CANNOT GET PRINCIPAL FORGIVENESS STATES HE HAS
2/12/2013	DM					T:15267	CORRESPONDENCE FRON TREASURY AND HE KNOWS THAT WI
2/12/2013	DM					T:15267	ARE SUPPOSE TO
2/12/2013	DM					T:15267	ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
2/12/2013	DM					T:15267	HELP HIM ADV B2 ACCOUTNT HAS BEEN REVIEWD NUMEROUS
2/12/2013	DM					T:15267	TIMES AND ESCALATED SINCE 2009 AND HAV BEEN ADV
2/12/2013	DM					T:15267	ACCOUNT IS AT 1%INT RATE AND WE ARE NOT ABLE TO

2/12/2013	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	Exhibit 2 Pg 146 of 149	T:15267	MODIFY TO GET BETTER TERMS STATES WE ARE BEING
2/12/2013	DM						T:15267	DISCRIMINATIVE AND HE WILL NOT STOP HE WILL KEEP
2/12/2013	DM						T:15267	TRYING AND WILL CONTACT
2/12/2013	DM						T:15267	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
2/12/2013	DM						T:15267	WASHINGTON AND ATTRNY WAS GOING TO GO OVER INFO
2/12/2013	DM						T:15267	AGAIN BUT B2 DISCONNECTED THE LINE
2/12/2013	DM						T:15267	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
2/12/2013	DM						T:15267	LOSS MITIGATION DISCUSSED AND/OR FINANCIAL PACKAGE
2/12/2013	DM						T:15267	SENT. INBOUND CALL
2/12/2013	DM						T:15267	ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
2/14/2013	CBR		0	00	1		T:00000	LOAN MODIFIED-NON GOVERNMENT PLAN
2/14/2013	CBR		0	00	1		T:00000	CURRENT: < 30 DAYS
2/14/2013	NT	PARPK					T:03288	some ammounts were not updated, (Social Security,
2/14/2013	NT	PARPK					T:03288	Second mortgage, checking accounts) because numbers
2/14/2013	NT	PARPK					T:03288	are ilegible, Thanks! Ksteimel 4673
2/14/2013	NT	BTTC					T:03288	Phone :714-447-4207
2/14/2013	NT	BTTC					T:03288	Time :anytime / pm
2/14/2013	LMT							FINANCIAL INFORMATION COLLECTED FOR HMP
2/14/2013	LMT							LMT BORR FIN REC ADDED
2/14/2013	DM						T:03288	DFLT REASON 1 CHANGED TO: CURTAILMENT OF INCOME
2/14/2013	DM						T:03288	ACTION/RESULT CD CHANGED FROM BRSS TO NOTE
2/14/2013	NT	PARPK					T:03288	Financial Package Rcvd, imaged as -WOUT-. Package
2/14/2013	NT	PARPK					T:03288	sent for review. KSteimel 4673
2/14/2013	DM						T:22221	SIBC TT B2 ADV CALLING B/C CHK STATUS OF ACCT. B2
2/14/2013	DM						T:22221	SD THAT SENT IN ADD'TL INFO NUMEROUS TIMES. B2 SD
2/14/2013	DM						T:22221	THAT SUBMITTED INFO TODAY AS WELL. ADV B2 HAVE NOT
2/14/2013	DM						T:22221	RCVD INFO. ADV TAT. B2 SD THAT ADV DENIED FOR LOAN
2/14/2013	DM						T:22221	MOD. ADV B2 BEING THAT AT 1% INT RATE NOT ABLE TO
2/14/2013	DM						T:22221	DO TOO MUCH
2/14/2013	DM						T:22221	ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
2/14/2013	DM						T:22221	TO MODIFY LOAN. B2 SD THAT ONLY LOOKING FOR
2/14/2013	DM						T:22221	PRINCIPAL FORGIVENESS. ADV B2 THAT IF QUALIFY FOR
2/14/2013	DM						T:22221	PRINCIPAL REDUCTION OR FORGIVENESS LTR WILL BE
2/14/2013	DM						T:22221	SENT OUT. ADV B2 THAT ACCT IN NOT IN RVW FOR LOAN
2/14/2013	DM						T:22221	MOD DUE TO ADD'TL INFO. ADV B2 CAN NOT STATE
2/14/2013	DM						T:22221	DENIED B/C ACCT NOT IN RVW. B2
2/14/2013	DM						T:22221	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
2/14/2013	DM						T:22221	SD THAT ADV INFO WAS RCVD ALREADY. ADV B2 THAT
2/14/2013	DM						T:22221	INFO RCVD HOWEVER MISSING DATES. B2 SD THAT SPOKE
2/14/2013	DM						T:22221	WITH SOMEONE IN WASHINGTON ABOUT SITUATION AND WAS

2/14/2013	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:22221	TOLD TO KEEP TRYING FOR FORGIVENESS. B2 MENTION
2/14/2013	DM			Exhibit 2	Pg 147 of 149	T:22221	PREVIOUS LOAN MOD. ADV B2 NO WAY TO GO BACK AND
2/14/2013	DM					T:22221	CHANGE PREVIOUS
2/14/2013	DM					T:22221	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
2/14/2013	DM					T:22221	PERM MOD. B2 SD THAT PERM MOD DOCS WERE REDONE. B2
2/14/2013	DM					T:22221	WENT AND REPEATED HIMSELF NUMEROUS TIMES. B2 SD
2/14/2013	DM					T:22221	THAT WILL CB TMR. OFFERED A CB. ADV B2 THAT RM OOF
2/14/2013	DM					T:22221	TIL TUESDAY. B2 SD THAT WILL CB TMR. ADV B2 THAT
2/14/2013	DM					T:22221	RM WILL CONT TO FLW UP.
2/14/2013	DM					T:22221	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
2/14/2013	DM					T:22221	LOSS MITIGATION DISCUSSED AND/OR FINANCIAL PACKAGE
2/14/2013	DM					T:22221	SENT.
2/14/2013	DM					T:22221	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
2/14/2013	DM					T:15267	IB CONSULT S/W MARIA GIBSON IN DEFAULT CALL CENTER
2/14/2013	DM					T:15267	TELLER#13945 STATES B1 KEEPS CALLING CUSTOMER
2/14/2013	DM					T:15267	SERVICE AND IF CLD FLW UP ADV IM THE RM NO FRTHR
2/14/2013	DM					T:15267	QUES
2/14/2013	DM					T:15267	ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
2/14/2013	CIT	INQ60				T:01103	141 new cit 248 - rec'd complaint frm mha that
2/14/2013	CIT	INQ60				T:01103	borrowers filed about wanting ot know if
2/14/2013	CIT	INQ60				T:01103	principal forgiveness may be applicable to
2/14/2013	CIT	INQ60				T:01103	their situation - opening for k frey - carmens
2/14/2013	CIT	INQ60				T:01103	7588
2/14/2013	NT	VOCA				T:01220	rcvd mha inq--frwrd to kay
2/14/2013	DM					T:16510	IB TT B2, ADD, SS, VAI,QA DUE CURRENT. B1 INQ ON
2/14/2013	DM					T:16510	CONTACT FROM TREASURY.CONFIRMED RM ON ACCT.ADVISED
2/14/2013	DM					T:16510	INFO HAS TO MEET ELIGIBILITY GUIDELINES. B1
2/14/2013	DM					T:16510	ADVISED HAS LETTER FROM WASHINGTON. ADVISED TO
2/14/2013	DM					T:16510	SUBMIT LETTER ABOUT ELIGIBLE GUIDELINES FOR
2/14/2013	DM					T:16510	PRA.214-874-2799
2/14/2013	DM					T:16510	ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
2/14/2013	DM					T:16510	FX.866-502-7476 . ADVISED DOCS INCOMPLETE. ADVISED
2/14/2013	DM					T:16510	OF FX #. ADVISED OF TAT.B1 ADVISED WILL SEND
2/14/2013	DM					T:16510	ADDITIONAL DOCS.CONSULTED WITH SUPRV. LITIGATION
2/14/2013	DM					T:16510	COMPLETE. CONFIRMED CORRECT PROCESS ON ACCT.STACYJ
2/14/2013	DM					T:16510	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
2/14/2013	DM					T:16510	LOSS MITIGATION DISCUSSED AND/OR FINANCIAL PACKAGE
2/14/2013	DM					T:16510	SENT. INBOUND CALL
2/14/2013	DM					T:16510	ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
2/14/2013	DM					T:16510	IB TT B2, ADD, SS, VAI,QA DUE CURRENT. B1 INQ ON

2/14/2013	DM	12-12020-mg	Doc 8676-8	Filed 06/01/15	Entered 06/01/15 17:43:47	T:16510	CONTACT FROM TREASURY CONFIRMED RM ON ACCT.ADVISED
2/14/2013	DM			Exhibit 2	Pg 148 of 149	T:16510	INFO HAS TO MEET ELIGIBILITY GUIDELINES. B1
2/14/2013	DM					T:16510	ADVISED HAS LETTER FROM WASHINGTON. ADVISED TO
2/14/2013	DM					T:16510	SUBMIT LETTER ABOUT ELIGIBLE GUIDELINES FOR
2/14/2013	DM					T:16510	PRA.214-874-2799
2/14/2013	DM					T:16510	ACTION/RESULT CD CHANGED FROM OAAI TO BRSS
2/14/2013	DM					T:16510	FX.866-502-7476 . ADVISED DOCS INCOMPLETE. ADVISED
2/14/2013	DM					T:16510	OF FX #. ADVISED OF TAT.B1 ADVISED WILL SEND
2/14/2013	DM					T:16510	ADDITIONAL DOCS.STACYJ
2/14/2013	DM					T:16510	ACTION/RESULT CD CHANGED FROM OAAI TO OAAI
2/14/2013	DM					T:16510	LOSS MITIGATION DISCUSSED AND/OR FINANCIAL PACKAGE
2/14/2013	DM					T:16510	SENT. INBOUND CALL
2/14/2013	DM					T:16510	ACTION/RESULT CD CHANGED FROM BRSS TO OAAI
2/15/2013	CIT	INQ60				T:01108	141 cit 248; mailed and imaged brwr ack kay f
2/15/2013	NT	LMT				T:20072	is not the case here. adv we will not fogive
2/15/2013	NT	LMT				T:20072	principle and also informed taht with his 1% rate,
2/15/2013	NT	LMT				T:20072	he is below the threshold to be eligiable for any
2/15/2013	NT	LMT				T:20072	MOD programs so we can nto alternatives for him.,
2/15/2013	NT	LMT				T:20072	adv if he does not like the current terms of his
2/15/2013	NT	LMT				T:20072	loan, he can refi. borrower said he does not
2/15/2013	NT	LMT				T:20072	quality, adv then the current terms will have to
2/15/2013	NT	LMT				T:20072	be fulfilled,, adv out ligitation team has
2/15/2013	NT	LMT				T:20072	reviewed file and not issues.
2/15/2013	NT	LMT				T:20072	anowlin6751
2/15/2013	NT	LMT				T:20072	tt b2, called per request for loan res. adv
2/15/2013	NT	LMT				T:20072	borrower taht we received approval from investor
2/15/2013	NT	LMT				T:20072	back in 2009 and at no time did any approval or
2/15/2013	NT	LMT				T:20072	intention for forgive \$120k occur. it appears that
2/15/2013	NT	LMT				T:20072	we did issue MOD docs that did not reflect the
2/15/2013	NT	LMT				T:20072	deferment in 8/2009 which we signed and in 11/2009
2/15/2013	NT	LMT				T:20072	update documents were issued that referred to the
2/15/2013	NT	LMT				T:20072	deferment of the \$120k, adv there is no reason for
2/15/2013	NT	LMT				T:20072	investor to forgive principle since there is
2/15/2013	NT	LMT				T:20072	equity in the house, adv this is an otpion on some
2/15/2013	NT	LMT				T:20072	programs and a tool to lower paymetns to be
2/15/2013	NT	LMT				T:20072	affordabile when LTV exceeds certain %, but that
2/15/2013	NT	NOTE				T:13945	mgibson...bwr called requesting a supervisor call
2/15/2013	NT	NOTE				T:13945	him regarding why we wont offer him a principal
2/15/2013	NT	NOTE				T:13945	reduction. Supe ANolan will call the bwr today to
2/15/2013	NT	NOTE				T:13945	explain.

[illegible]